

Attachment 4d
Main Study – Telephone Reminder Call

Hello, my name is *Interviewer's Name*. I am calling from the Battelle Center for Analytics and Public Health in Seattle, Washington. I am calling on behalf of the Centers for Disease Control and Prevention (CDC). Can you please connect me to *Respondent's Name*?

IF SPEAKING TO THE RESPONDENT

Hello, my name is *Interviewer's Name*. I am calling from the Battelle Center for Analytics and Public Health in Seattle, Washington. We recently sent you a survey from the Centers for Disease Control and Prevention (CDC). The survey asks questions about how your jurisdiction investigates and reports on sudden unexpected and unexplained infant deaths.

Did you ever receive our survey? [PROMPT: The survey was sent by Fed Ex]

IF NO,

We'd be happy to send you another survey. Let me make sure that I have your address recorded correctly.

IF YES,

Have you had a chance to fill out the survey? It is very important that we obtain information from all eligible facilities. We included a postage-paid envelope for you to use to return the survey.

IF RESPONDENT HAS A QUESTION,

I will have a researcher call you. When would be a good time to reach you? Should she call this number?

Thank you.

IF SPEAKING TO THE RECEPTIONIST

Hello, my name is *Interviewer's Name*. I am calling from the Battelle Center for Analytics and Public Health in Seattle, Washington. We recently sent *Respondent's Name* a survey from the Centers for Disease Control and Prevention (CDC). The survey asks questions about how your jurisdiction investigates and reports on sudden unexpected and unexplained infant deaths.

Do you know if *Respondent's Name* ever received our survey? [PROMPT: The survey was sent by Fed Ex]

IF NO,

We'd be happy to send out another survey for *him/her* to complete. Let me make sure that I have your address recorded correctly.

Thank you.

IF YES, RECEIVED SURVEY

Do you know if *Respondent's Name* has had a chance to fill out the survey? Could you please remind *him/her* about the survey and ask *him/her* to send it back to us? It is very important that we obtain information from all of the sampled jurisdictions.

Thank you.