

**<This text will be visible when the participant clicks on the 'FAQs' link, which will be under the 'Confidentiality Statement' link and visible on each survey screen.>**

## **Frequently Asked Questions (FAQs)**

Below are some Frequently Asked Questions (FAQs) about the Agricultural Health Study Health Follow-Up Online Survey. Simply click on the question you would like to see more information on. When you have found your answer, click on 'BACK TO TOP' to see more options, or close the browser.

How long will it take to complete this survey?  
Which internet browser should I use to complete this survey?  
Why is the survey not starting?  
How do I make the text bigger?  
What if I cannot remember certain dates and ages?  
How do I change answers I gave earlier in the survey?  
What if I don't want to answer a question?  
How can I learn more and have my questions answered?  
What is the OMB number and Expiration Date for this study?

### **How long will it take to complete this survey?**

The **full participant survey** should take about 25 minutes to complete. If you need to stop at any time, the answers you provided up to that point will be saved when you exit. When you return to complete the survey, you will be taken to the point in the survey where you stopped at the end of your last session. If you are taking this survey on behalf of a deceased, incapacitated, or otherwise unavailable AHS cohort member, an abbreviated **proxy version** of the full participant survey takes approximately 10 – 15 minutes to complete. With the proxy version, if you need to stop at any time, the answers you provided up to that point will **not** be saved. When you return to complete the survey, you will need to start from the beginning.

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### **Which internet browser should I use to complete this survey?**

The Online Survey is best viewed using Internet Explorer version 6 or newer. Download Internet Explorer now.

**[Internet Explorer in second sentence should resolve to  
http://www.microsoft.com/download/en/ie.aspx?  
q=internet+explorer&WT.mc\\_id=MSCOM\\_EN\\_US\\_DLC\\_ICONNAV\\_121LSUS007796](http://www.microsoft.com/download/en/ie.aspx?q=internet+explorer&WT.mc_id=MSCOM_EN_US_DLC_ICONNAV_121LSUS007796)**>

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### **Why is the survey not starting?**

The most common reason is a pop-up blocker. To turn off most pop-up blockers, right click on the area just below the address bar of your Internet browser. Then click 'Allow pop-ups from this site'. Another way to bypass a pop-up blocker is to hold the control key while clicking the 'Launch' button.

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### **How do I make the text bigger?**

To make text appear larger, most web browsers (such as Internet Explorer or Mozilla Firefox) allow you to zoom in or increase font or text size. In most cases, these options can generally be accessed by clicking on menu items (such as 'View' or 'Tools') on the browser's menu bar. Other short-cut solutions may include holding down the control key ('Ctrl') and scrolling up with your mouse, OR, using the 'Ctrl' key and the '+' key simultaneously. Use your browser's Help menu to find more information about using the zoom function, or adjusting font or text size.

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### **What if I cannot remember certain dates and ages?**

We understand that the answers to some of the questions about dates and ages may be difficult to remember, so please take the time you need to give us your best estimate for each question.

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### **How do I change answers I gave earlier in the survey?**

You can use the 'Previous' button that is located at the bottom of every page to go back one question at a time. You can then use the 'Next' button to return to where you left off.

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### **What if I don't want to answer a question?**

We hope that you will answer every question so that your answers can be combined with those of all the other cohort members participating in this study. However, if there is a question that you do not want to answer, you will be able to indicate that you prefer not to answer the question.

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### **How can I learn more and have my questions answered?**

If you have any questions while you are completing this survey, or at any time, please contact study staff at 1 (XXX) XXX – XXXX.

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### **What is the OMB number and Expiration Date for this study?**

OMB No.: 0925-0406  
Expiration Date: xx/xx/2016

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