

## CUSTOMER SATISFACTION SURVEY FOR HOST INSTITUTIONS

OMB# EXP. DATE:

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If you have comments or concerns regarding the status of your individual submission of this survey, please email [NIH-EIA-institutions-survey@mail.nih.gov](mailto:NIH-EIA-institutions-survey@mail.nih.gov)

### Introduction

Thank you for accessing the customer satisfaction survey for host institutions that have applied to the Early Independence Award Program (EIA) as announced in RFA-RM-11-007 (<http://grants.nih.gov/grants/guide/rfa-files/RFA-RM-11-007.html>). The purpose of this survey is to gather opinions about the EIA program. This is an opportunity for your institution to share experiences and provide feedback. The information collected may be used to make adjustments to the EIA program in subsequent announcements.

You have been identified as the single point-of-contact for this survey. We would like to ask you to coordinate the completion of the survey by your institution. Some of the survey questions may require you to seek information from other offices within your institution involved in the recruitment and selection of the EIA junior scientist(s).

The survey should take approximately 15 minutes to complete. There are no right or wrong answers, and you may skip any questions that you do not wish to address. You can stop at any point and continue at another time.

**The website for the survey will be open from [INSERT START DATE] to [INSERT START DATE] (11:59 pm Eastern Daylight Time).**

### Privacy and Participation

Your participation is voluntary and non-participation will have no impact on you or your institution. Your responses will be kept private. If you choose to participate, your privacy will be protected to the extent permitted by law, and will not be disclosed to anyone but the researchers conducting this study, except as otherwise required by law. You will not be identified by name and information from the study will only be reported in the aggregate. Your responses will be combined with those of other respondents in the final report. Responses will be used solely for the purpose of program improvement. Any identifiers (e.g., names, institutions, e-mail addresses, etc.) will be removed when responses are compiled. No proprietary, classified, confidential, or sensitive information should be included in your responses.

### Agree to Participate

Press "START SURVEY" if you agree to participate. Your participation is greatly appreciated.

Start Survey



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OMB# EXP. DATE:

Please note that you can stop at any time and return to complete the survey at a later day. The submission deadline is (insert date) (11:59pm EST).

For purposes of this survey, the term "**candidate**" refers to the exceptional junior scientist that applies as the principal investigator with a host institution.

### Section I. Recruitment and selection of candidates

1. How did your institution learn about the Early Independence Award (EIA) program? Please check all that apply.

- The NIH website (webpage, e-newsletter posting, blog, etc.)
- An NIH-sponsored listserv email or notice
- NIH news release
- Posted announcement in the NIH Nexus
- Your institution's listserv email or notice
- A notice from a professional society
- Other (please specify):

2. How did your institution recruit potential candidates within and/or outside the institution?

3. What was the total number of candidates your institution had?

4. How many **internal candidates** (i.e., within the institution) sought to receive support for the EIA program at your institution?

5. How many **external candidates** (i.e., outside the institution) applied at your institution to receive support for the EIA program?

6. What were your institution's selection criteria (e.g., publication records, active pending support, high-risk and innovative research, collaborative approach, scientific area, institution priorities, references, awards and honors, leadership, etc.)?

7. What was the process by which your institution selected candidate(s)? Please select only one option.

- My institution had a formal process (e.g., written procedures for reviewing and selecting candidates)

Please describe the review/approval process, including the materials requested from candidates:

- My institution had an informal process (e.g., no written procedures for reviewing and selecting candidates)

Please explain:

8. Is your institution considering changes to the recruitment and selection process in the future?

- Yes

Please list the changes being considered:

- No

9. What challenges do you anticipate the position/appointment created by the EIA program may pose for your institution?

10. What plans does your institution have for your candidate(s) if they do not receive an NIH Award (e.g., provide institutional funds as an independent fellow; connect with a mentor for a traditional post-doc, enroll in clinical fellowship, etc.)?

### Section II. NIH EIA Grant Application

11. What challenges did your institution encounter in preparing the content of the NIH grant application to comply with the RFA instructions for the EIA program?

### Section III. Suggestions

12. Would your institution be willing to support more than two Early Independent PIs if allowed?

13. What are alternative methods for matching host institutions and candidates that might be more effective than the current method? Examples may include, awarding grants to institutions which then find suitable candidates, or allowing NIH to match host institutions and candidates

14. How could NIH improve the EIA program (e.g., eligibility requirements, RFA instructions, letters of recommendations, review criteria, length of time, size and number of awards, etc.) to make it more attractive to your institution?

Save for later and logout

Submit Final

For technical support, please contact [NIH-EIA-institutions-survey@mail.nih.gov](mailto:NIH-EIA-institutions-survey@mail.nih.gov)

