

OMB Control No.: XXXX-XXXX

Expiration Date: XX/XX/20XX

**Longitudinal Study of
Unemployment Insurance
Recipients (LS-UI)**

First Interview – CATI Version

July 3, 2014

Frequently Used Fills

In the boxes below, please list fills that are repeated frequently in your questionnaire requirements. These must come from a single source (whether from a preload or a question). The fills specified here do not need to be specified in the condition box each time they appear in a question.

	Source / Condition	First Used at Question #:
EXAMPLE 1: [PARENT]	from Preload File: RespName	A2
EXAMPLE 2: [he / she]	he IF A5 = 01; she IF A5 = 02	E16
IntvName	interviewer's name	A1
FullName	respondent's first and last name from sample file	A1
(His/Her), (Him/Her) and (He/She)	respondent's gender from sample file	A2
NAME	respondent's first name from sample file	A2
STATE	from UI records	A32
Last 4 Digits of SSN	From UI records	A37
UI CLAIM DATE	UI Claim date from UI records (Month, Day, and Year) or if C2=answer, fill C2 answer	C1
UI CLAIM MONTH, YEAR	UI Claim month and year from UI records or if C2= answer, fill C2 answer	C4
SEPARATION EMPLOYER	Employer name from UI records or if C4=answer, fill C4 answer.	C3
JOB SEPARATION MONTH, YEAR	from UI records (Month and Year only) or if C11= answer, fill C11 answer	C10
JOB SEPARATION MONTH	From UI records (Month only) or if C11= answer, fill C11 answer	D1
STATE ONE STOP NAME	Fill state specific name from preloads	D9
NEWJOB1 – NEWJOB5	Employer names for post UI jobs	F1
AND OTHER MEMBERS OF YOUR HOUSEHOLD	FILL IF INT1 B2 GT 01	G3
OR ANYONE IN YOUR HOUSEHOLD	FILL IF B2 GT 01	G9
SPOUSE/PARTNER/BOYFRIEND/ GIRLFRIEND OR SPOUSE'S/PARTNER'S/BOYFRIEND'S/ GIRLFRIEND'S	IF B1=01, FILL SPOUSE/SPOUSE'S IF B3=01 OR 04, FILL PARTNER/PARTNER'S IF B3=02, FILL BOYFRIEND IF B3=03, FILL GIRLFRIEND	G10b
STATE TANF NAME	Every state has a TANF name associated with it, so this should be based on the state from A32 or A33. A list of state TANF names will be provided.	G12b
STATEMED	Every state has a Medicaid name associated with it, so this should be based on the state from A32 or A33. A list of state Medicaid names will be provided.	G12e

CONTENTS

Section	Page
A. CASE MANAGEMENT.....	1
B. DEMOGRAPHIC AND HOUSEHOLD CHARACTERISTICS.....	22
C. PRE-UI EMPLOYMENT (SEPARATING JOB ONLY) AND UNEMPLOYMENT.....	26
D. JOB SEARCH AND OFFERS.....	40
E. RE-EMPLOYMENT EXPECTATIONS.....	49
F. RE-EMPLOYMENT.....	52
G. FINANCIAL WELL-BEING.....	59
H. CUSTOMER SATISFACTION.....	71
I. CLOSING AND CONTACT INFORMATION.....	73

SECTION A: CASE MANAGEMENT

ALL

A0. INTERVIEWER: WHICH OF THE FOLLOWING BEST DESCRIBES THIS CALL?

C

- CALL OUT BY AN INTERVIEWER.....01 A1
- CALL-IN BY A SAMPLE MEMBER.....02
-A29

A0 = 01

A1. Hello, my name is [IntvName]. I am calling on behalf of the U.S. Department of Labor. May I please speak to [FullName]?

He
o

- SPEAKING TO SAMPLE MEMBER.....01 SAMPMEMB, A23
- SAMPLE MEMBER COMES TO THE PHONE.....02 SAMPMEMB, A23
- PERSON ASKS WHAT CALL IS ABOUT.....03 WHATABOUT, A2
- NEED TO CALLBACK.....04 CALLBACK
- SAMPLE MEMBER HAS A HEALTH PROBLEM/ DECEASED.....05 HEALTHPROB, A3
-HEALTHPROB, A3
- SAMPLE MEMBER IS IN AN INSTITUTION.....06 INSTITUTION, A10
- SAMPLE MEMBER HAS MOVED.....07 KNOWWHERE, A11
-KNOWWHERE, A11
- SAMPLE MEMBER DOES NOT SPEAK ENGLISH.....08 LANG, A17
- SAMPLE MEMBER HAS BEEN DEPLOYED BY MILITARY.....09 A15
- NEVER HEARD OF SAMPLE MEMBER/ WRONG NUMBER.....10 THANKS,A38, STATUS 530
- HUNG UP DURING INTRODUCTION.....11 Status 640
- REFUSED.....r
-Status 220

A1=03

A2. The U.S. Department of Labor recently sent [NAME] a letter inviting (him/her) to participate in a special study they are sponsoring. Mathematica Policy Research, an independent research company, is conducting the study on behalf of the U.S. Department of Labor. We are not selling anything or asking for contributions.

W
h
a

PROGRAMMER: ALLOW INTERVIEWER TO ACCESS FAQs FROM THIS SCREEN.

- SAMPLE MEMBER COMES TO THE PHONE.....01 SAMPMEMB, A23
- NEED TO CALLBACK.....02 CALLBACK
- SAMPLE MEMBER HAS A HEALTH PROBLEM/ DECEASED.....03 HEALTHPROB, A3
-HEALTHPROB, A3
- SAMPLE MEMBER IS IN AN INSTITUTION.....04 INSTITUTION, A10
- SAMPLE MEMBER MOVED.....05 KNOWWHERE, A11
-KNOWWHERE, A11
- SAMPLE MEMBER DOES NOT SPEAK ENGLISH.....06 LANG, A17
- SAMPLE MEMBER DIDN'T RECEIVE LETTER.....07 NOLETTER, A24
- SAMPLE MEMBER HAS BEEN DEPLOYED BY MILITARY.....08 A15
- HUNG UP DURING INTRODUCTION.....09 STATUS 640
- SUPERVISOR REVIEW.....10 STATUS 380
- NEVER HEARD OF SAMPLE MEMBER/ WRONG NUMBER.....11 THANKS, A38, STATUS 530
- REFUSED.....r Status 220
-Status 220

A1=05 or A2 = 03

A3. ENTER TYPE OF HEALTH PROBLEM

H

- HEARING PROBLEM.....01 AmpTTY, A4
- SPEECH PROBLEM.....02 AmpTTY, A4
- PHYSICAL PROBLEM.....03 CallLater, A8
- COGNITIVE PROBLEM.....04 Thanks, A38, Status 410
- IN A COMA.....05 Thanks, A38, Status 410
- DECEASED.....06 Deceased, A9
- REFUSED.....r Status 220

A3=01 OR 02

A4. I was calling to conduct an interview with [NAME] for the U.S. Department of Labor. I can get on a phone that will amplify my voice or [NAME]'s voice, or we could use a TTY service. Would either of these enable (him/her) to complete the interview?

A
m
n

[Empty box]

- YES – USE AMPLIFIER PHONE.....01 RespAvail A5
- YES – USE TTY CAPABILITY.....02 RespAvail A5
- NO.....03 Thanks, A38,
Status 410
- DON'T KNOW.....d Callback
- REFUSED.....r
..... Status 220

A4=01 OR 02

A5. Is [NAME] available now?

R
e

- YES.....01 IF AmpTTY, (A4)
= 01 then AmpPhone (A6)
else CallTTY (A7)
- NO.....00 Callback

A4=01 AND A5=01

A6. Please hold while I get the amplifier phone.

A
m

INTERVIEWER: SET UP AMPLIFIER/WEAK SPEECH EQUIPMENT AND ASK GATEKEEPER TO CALL [NAME] TO THE PHONE.

- SAMPLE MEMBER COMES TO THE PHONE.....01 SampMemb,
A23
- CALLBACK.....02 Callback

A5=01 AND A4 =02

A7. I will call back in a few minutes after I have the help of the TTY operator.

CallTTY
Q7

- ARRANGE CALL WITH OPERATOR.....01 SampMemb,
A23
- IF UNSUCCESSFUL SET CALLBACK.....02 Callback

A3=03

A8. Will [NAME] be able to talk on the telephone if I call back next week?

CallLater
Q8

- YES/MAYBE – CALLBACK.....01 Callback
- NO.....02 THANKS, A38,
STATUS 380
- DON'T KNOW.....d Callback
- REFUSED.....r Status 220

A3=06

A9. I am sorry to hear that [NAME] has passed away. I was calling about a study we are conducting for the U.S. Department of Labor. You might have seen a letter we recently sent (him/her) explaining the study. When did (he/she) pass away?
Deceased Q9

|_|_|/|_|_|/|_2_|_0_|_1_|_4_|
MONTH DAY YEAR

01-12 01-31

DON'T KNOW.....d

REFUSED.....r STATUS 440—
DECEASED

Thank you. Please accept my condolences. Good-bye.

A1=06 OR A2=04

A10. ENTER TYPE OF INSTITUTION

l

- HOSPITAL.....01 A15
- NURSING HOME.....02 A15
- ASSISTED LIVING FACILITY.....03 A15
- GROUP HOME.....04 A15
- JAIL OR PRISON.....05 Thanks, A38,
STATUS 421

A1 =07, A2=05

A11. Do you or anyone there know how we can reach [NAME]?

- K* YES.....01 A12
- n* NO.....00 A27
- DON'T KNOW.....d A27
- REFUSED.....r A27

A11=01

A12. May I please have [his/her] telephone number?

*N
e*

P **Please give me the telephone number, area code first.**

h |_|_|_|_| - |_|_|_|_|_| - |_|_|_|_|_|A12a

DON'T KNOW.....d NewAdd, A13

REFUSED.....r NewAdd, A13

SOFT CHECK: IF CONDITION (e.g. Exchange = 555); **Let me repeat that to you. REPEAT. Is that correct?**

HARD CHECK: IF CONDITION (e.g. Area code LE 200); **I'm sorry. My computer is indicating an error with that area code. Please give me the number again.**

A12NE D OR R

A12a. Is this a home phone, business phone, or a cell phone?

Ph

HOME PHONE.....01

OFFICE PHONE.....02

HOME AND OFFICE PHONE.....03

CELL PHONE.....04

PAGER.....05

COMPUTER/FAX LINE.....06

OTHER.....07

DON'T KNOW.....d

REFUSED.....r

A12 NE D OR R

A12b. Should this number be used at only certain times?

Time of

ANYTIME.....01

DAYTIME ONLY.....02

EVENING ONLY.....03

SOME OTHER TIME (SPECIFY).....04

_____ (STRING 100)

DON'T KNOW.....d

REFUSED.....r

A11 = 01

A13. May I please have [his/her] address?

NewAddr
Q19

_____(STRING 60)
ADDRESS 1

_____(STRING 60)
ADDRESS 2

_____(STRING 60)
CITY

_____(STRING 2)
STATE/TERRITORY

|_|_|_|_|_|_|_| - |_|_|_|_|_|_|_|_|
ZIP CODE (+ 4 IF NEEDED)

DON'T KNOW.....d

REFUSED.....r

THANKS (A38) IF NEWPHONE EQ DK/RF THEN STATUS 530 ELSE STATUS 899

A14. PROGRAMMER: CHECK A13: IS STATE OUTSIDE THE UNITED STATES AND DC?

YES (OUTSIDE USA).....01 A15

NO (INSIDE USA).....00 Callback

A1=09 OR A2=08 OR A10=01-04 OR A14=01

IF A1=09 OR A2=08 OR A10=01-04, "HOME". IF A14=01, "TO LIVE IN THE U.S."

IF A10=01, "I'M SORRY TO HEAR THAT."

A15. (I'm sorry to hear that.) When do you expect [NAME] to return (home/to live in the U.S.)?

|_|_|_|/|2|0|_|_|_|
MONTH YEAR
01-12 2014-2020

NEVER.....00 Thanks, A38,
Status 450

DON'T KNOW.....d A38, Status 380

REFUSED.....r A38, Status 380

A16. INTERVIEWER: IS DATE DURING FIELD PERIOD?

YES.....01 Callback

NO, AFTER DECEMBER 2014.....00 Thanks, A38,
Status 450

A1 =08 OR A2=06

A17. CODE LANGUAGE NEEDED TO COMPLETE INTERVIEW IF KNOWN.

La
na

ARABIC.....	01	A19
BOSNIAN.....	02	A19
CAMBODIAN.....	03	A19
CHINESE.....	04	A19
CREOLE.....	05	A19
GERMAN.....	06	A19
HINDI.....	07	A19
HMONG.....	08	A19
ITALIAN.....	09	A19
JAPANESE.....	10	A19
LAOTIAN.....	11	A19
POLISH.....	12	A19
PORTUGUESE.....	13	A19
RUSSIAN.....	14	A19
SOMALI.....	15	A19
SPANISH.....	16	A18
TAGALOG.....	17	A19
VIETNAMESE.....	18	A19
OTHER (SPECIFY).....	99	A19
_____ (STRING 20)		
DON'T KNOW.....	d	Thanks, A38, Status 400
REFUSED.....	r Thanks, A38, Status 400

A17=16

A18. (IF SPANISH NEEDED, SAY: A Spanish speaking interviewer will call you.) Thank you very much for your time.

Status 401

ENTER 1 TO CONTINUE

A17 NE 16, d, OR r

IF A1=08, TEXT IN PARENTHESES.
IF A2=06, DO NOT TEXT IN PARENTHESES.

A19. (The U.S. Department of Labor recently sent [NAME] a letter saying that someone from Mathematica would be calling (him/her) to participate in a study they are conducting for the U.S. Department of Labor. Mathematica is an independent research company that is conducting the study on behalf of the Department of Labor. We are not selling anything or asking for contributions.) We are looking for someone who is 18 years or older who lives with [NAME] to help (him/her) by interpreting the interview for us. Are you 18 years of age or older and live with [NAME]?

IF YES: Would you be able to help [NAME] by interpreting the interview?

IF NO: Is there someone else 18 years or older who lives with [NAME] and could come to the phone and help with the interview?

- SPEAKING TO FAMILY MEMBER/FRIEND WHO WILL ACT AS INTERPRETER.....01 Asst Name, A20
- NO INTERPRETER AVAILABLE AT THIS TIME BUT MAYBE LATER.....02 Asst Name, A20
- NO INTERPRETER AVAILABLE.....03 Callback
- SUPERVISOR REVIEW.....04 Status 380
- DON'T KNOW.....d Callback
- REFUSED.....r Status 210

A19=01 OR 02

IF A19=01, "YOUR NAME" AND "BEFORE WE BEGIN".
IF A19=02, "THE NAME OF THE PERSON....."

A20. (Before we begin), can you please tell me (your name/the name of the person who may be able to interpret the interview for [NAME])?

A _____ (STRING 50)
SS INTERPRETER NAME
t/

DON'T KNOW.....d

REFUSED.....r

A19=01 OR 02

IF A19=01, "ARE YOU". IF A19=02, NAME FROM A20.

A21. And how (are you/is [NAME FROM A20]) related to [NAME]?

A

- SPOUSE/PARTNER/BOYFRIEND/GIRLFRIEND.....01
- ADULT CHILD—18 OR OLDER.....02
- SIBLING.....03
- PARENT.....04
- NIECE/NEPHEW.....05
- ROOMMATE/OTHER RELATIVE.....06
- GROUP/FOSTER HOME/ASSISTED LIVING FACILITY
ADMINISTRATOR/CAREGIVER.....07
- OTHER RELATIVE.....08
- NOT RELATED.....09
- DON'T KNOW.....d
- REFUSED.....r

PROGRAMMER: IF A19=02, GO TO CALLBACK

A19=01

A22. Thank you for agreeing to interpret the interview for (him/her). Please repeat the questions to [NAME] exactly as I read them to you.

INT
ERP
RET

SCREENER/SURVEY *** GO TO A30

A1=01 OR 02, A2=01, A6 OR A7=01

IF HELLO (Q1) EQ <2> OR WHATABOUT (Q2) EQ <1> THEN] HELLO, MY NAME IS [INTVNAME]. I AM CALLING ON BEHALF OF ... [ENDIF]

A23. [Hello, my name is [INTV NAME], calling on behalf of the U.S. Department of Labor.] Recently the U.S. Department of Labor sent you a letter saying that someone from Mathematica would be calling you to participate in a study about people who become unemployed or have their work hours reduced and the adjustments they make. Your participation is very important. The survey will take about 25 minutes to complete. In addition to the \$5 that was included with your letter, Mathematica will send you \$15 after you complete the survey today. All of your answers will be kept private to the extent permitted by law and used for research purposes only. Let's get started.

IF NEEDED: By participating in this special study you can receive up to \$80 as an incentive. Here's how it works--in addition to the \$5 that was included with your letter, Mathematica will send you \$15 after you complete the survey today. We will ask you to complete two more surveys with us over the next six months or so. You can receive \$30 for completing those two surveys using the web or by calling Mathematica.

PROGRAMMER: ALLOW INTERVIEWER TO ACCESS FAQs FROM THIS SCREEN.

BEGIN INTERVIEW.....	01	Screener/Survey, A30
DID NOT RECEIVE OR DOES NOT RECALL LETTER.....	02	NoLetter, A24
NOT A GOOD TIME.....	03	Callback
HUNG UP DURING INTRODUCTION.....	04	Status 640
SUPERVISOR REVIEW.....	05	Status 380
[NAME] WILL CALL MPR BACK.....	06	A39
DID NOT RECEIVE PREPAYMENT, SEND FULL \$20.....	07	A29a
WANTS MORE INFORMATION.....	FAQ	
REFUSED.....	r	
.....		Status 200

A2=07 OR A23=02

IF A19=01, FILL "HIM/HER/HE/SHE", ELSE FILL "YOU"

A24. The letter was from the U.S. Department of Labor and said that someone from Mathematica would be calling (you/him/her) to participate in a study they are conducting about people who become unemployed or have their work hours reduced and the adjustments they make. Your participation is very important. The survey will take about 25 minutes to complete. In addition to the \$5 that was included with your letter, Mathematica will send you \$15 after you complete the survey today. All of your answers will be kept private to the extent permitted by law and used for research purposes only. Let's get started.

N
O
L

IF NEEDED: By participating in this special study you can receive up to \$80 as an incentive. Here's how it works--in addition to the \$5 that was included with your letter, Mathematica will send you \$15 after you complete the survey today. We will ask you to complete two more surveys with us over the next six months or so. You can receive \$30 for completing those two surveys using the web or by calling Mathematica.

[Empty rectangular box]

BEGIN INTERVIEW.....	01	Screener/Survey, A30
WANTS ANOTHER LETTER/WANTS LETTER READ TO THEM.....	02	ReadLetter, A25
NOT A GOOD TIME.....	03	Callback
DID NOT RECEIVE PREPAYMENT, SEND FULL \$20.....	04	A29a
WANTS MORE INFORMATION.....	FAQ	
REFUSED.....	r	
.....		Status 200

A24=02

A25. May I read the letter to you and then we can begin?

ReadLetter
Q34

PROGRAMMER: LOAD TEXT OF LETTER HERE

YES, READ THE LETTER.....	01	A30
NO, WANTS ANOTHER LETTER FIRST.....	02	SendLetter, A26
REFUSED.....	r	Status 200

A25=02

A26. Okay, I'll mail another letter and will call back in a few days. To what address should we mail the letter?

S
e

_____ (STRING 60)

ADDRESS 1

_____ (STRING 60)

ADDRESS 2

_____ (STRING 60)

CITY

_____ (STRING 2)

STATE/TERRITORY

|_|_|_|_|_|_|_| - |_|_|_|_|_|_|_|_|
ZIP CODE (+ 4 IF NEEDED)

DON'T KNOW.....d

REFUSED.....r

THANKS (A38) STATUS 831—LETTER REQUESTED

A11=00, d, OR r

A27. Is there someone else who might know how to reach [NAME]?

YES.....01

NO.....00 A40

DON'T KNOW.....d A40

REFUSED.....r A40

A27=01

A28. What's that person's name and phone number?

PROBE: If you don't have all the information, please tell me what you can.

_____ (STRING 50)
FIRST NAME

_____ (STRING 50)
MIDDLE INITIAL/NAME

_____ (STRING 50)
LAST NAME

Please give me the telephone number, starting with the area code first.

|_|_|_| - |_|_|_| - |_|_|_|_|_| A38, Status 530

DON'T KNOW.....d A38, Status 530

REFUSED.....r A38, Status 530

SOFT CHECK: IF CONDITION (e.g. Exchange = 555); Let me repeat that to you. REPEAT. Is that correct?

HARD CHECK: IF CONDITION (e.g. Area code LE 200); I'm sorry. My computer is indicating an error with that area code. Please give me the number again.

PROGRAMMER: THIS INFORMATION NEEDS TO BE SENT TO LOCATING
AS A LEAD

A0=02

A29. Thank you for calling in to participate in a study we are conducting for the U.S. Department of Labor. The study is about people who become unemployed or have their work hours reduced and the adjustments they make. Your participation is very important. The survey will take about 25 minutes to complete. In addition to the \$5 that was included with your letter, Mathematica will send you \$25 after you complete the survey today. All of your answers will be kept private to the extent permitted by law and used for research purposes only. Let's get started.

IF NEEDED: By participating in this special study you can receive up to \$90 as an incentive. Here's how it works--in addition to the \$5 that was included with your letter, Mathematica will send you \$25 after you complete the survey today. We will ask you to complete two more surveys with us over the next six months or so. You can receive \$30 for completing those two surveys using the web or by calling Mathematica.

BEGIN INTERVIEW.....	01	Screener/Survey, A30
NOT A GOOD TIME.....	02	Callback
HUNG UP DURING INTRODUCTION.....	03	Status 640
SUPERVISOR REVIEW.....	04	Status 380
SAMPLE MEMBER WILL CALL MATHEMATICA BACK.....	05	A39
DID NOT RECEIVE PREPAYMENT, SEND FULL \$20.....	06	A29a
WANTS MORE INFORMATION.....	FAQ	
REFUSED.....	r	Status 200

A23=07, A24=04 OR A29=06

A29a. Since you did not receive the \$5 advance payment, Mathematica will send you the full \$20 after you complete the survey.

BEGIN INTERVIEW.....	01	Screener/Survey, A30
WANTS ANOTHER LETTER/WANTS LETTER READ TO THEM.....	02	ReadLetter, A25
NOT A GOOD TIME.....	03	Callback
WANTS MORE INFORMATION.....	FAQ	
REFUSED.....	r	Status 200

A23, A24, A25, OR A29=01

A30. To get started, I need to confirm that I am speaking with the correct person. Is your full name [FULL NAME]?

YES.....	01	A32
NAME CHANGED.....	02	A31

NO.....00 A31
DON'T KNOW.....d Thanks, A38,
Status 380
REFUSED.....r
..... Thanks, A38, Status 380

A30=00 OR 02

"NEW" IF A30=02

A31. For the record, what is your (new) name?

N

_____ (STRING 50)

FIRST NAME

_____ (STRING 50)

MIDDLE INITIAL/NAME

_____ (STRING 50)

LAST NAME

NAME CONFIRMED.....01

NAME NOT CONFIRMED.....00 A41

DON'T KNOW.....d Thanks, A38,
Status 380

REFUSED.....r
..... Thanks, A38, Status 380

PROGRAMMER: STORE NAME CHANGE IN NAME UPDATE BLOCK

A30 OR A31 = 01

IF A19=01, "IS HE/SHE", ELSE "ARE YOU". [STATE] FROM UI CLAIM STATE IN SAMPLE FILE.

A32. (Are you/Is [he/she]) now living in [STATE]?

*S
ta*

YES.....01 A34

NO.....00

DON'T KNOW.....d

REFUSED.....r

A32=00, D OR R

IF A19=01, "IS HE/SHE", ELSE "ARE YOU".

A33. In what state (are you/Is [he/she]) now living?

St

____ (TWO LETTER CODE)

DON'T KNOW.....d

REFUSED.....r

PROGRAMMER: STORE STATE CHANGE FOR USE IN FUTURE
QUESTIONS AT STATE UPDATE BLOCK

ALL

IF A19=01, "HIS/HER, ELSE "YOUR"

A34. What is (your/his/her) date of birth?

|__|__| / |__|__| / | 1 | 9 |__|__| A36
 MONTH DAY YEAR
 (01-12) (01-31) (1934-1996)
 DON'T KNOW.....d A35
 REFUSED.....r A35

SOFT CHECK: IF YEAR IS LT 1949 OR GT 1996: I recorded (A34 ANSWER). Is that correct?

A34=d OR r

IF A19=01, "IS HE/SHE", ELSE "ARE YOU".

A35. How old (are you/is [he/she])?

Age |__|__| AGE
 18-75
 DON'T KNOW.....d A37
 REFUSED.....r A37

SOFT CHECK: IF LT18 OR GT75: I recorded (A35 ANSWER). Is that correct?

A36. PROGRAMMER: CHECK BIRTHDATE (A34) OR AGE (A35): IS MONTH, DAY, YEAR OF BIRTH AT A34=MONTH, DAY, AND YEAR OF BIRTH ON RECORD OR DOES AGE CONVERT TO DOB ON RECORD?

YES.....01 A37a
 NO.....00

A36=00

IF A19=01, "HIS/HER", ELSE "YOUR".

A37. For verification, please tell me only the last four digits of (your/his/her) Social Security Number.

|__|__|__|__|
 DON'T KNOW.....d
 REFUSED.....r

A37a. PROGRAMMER: IS [NAME]'s IDENTITY VERIFIED—NAME, BIRTHDATE, AND/OR LAST FOUR SSN VERIFIED? NOTE: 2 OF 3 NEEDED.

YES (VERIFIED).....01
 NO (FAILED VERIFICATION).....00 A41

A37A=01

IF A19=01, "ARE YOU", ELSE "IS [HE/SHE]".

A37b. CODE WITHOUT ASKING IF KNOWN, OTHERWISE, ASK: **(Are you/Is [he/she]) male or female?**

MALE.....01

FEMALE.....02

DON'T KNOW.....d

REFUSED.....r

A37A=01

A37c. INTERVIEWER: WHO ARE YOU SPEAKING WITH?

^w NAME.....01 B1

INTERPRETER.....02 B1

A1=10, A2=11, A3=04 OR 05, A4=03, A8=02, A10=05, A15=00, A17=d OR r, A28=d OR r, A30=d OR r, A31=d OR r

A38. Thank you very much for your time.

^T_h ENTER 1 TO CONTINUE

A23=06

A39. Thanks for offering to call back. Please write down our toll-free number. It is **xxx-xxx-xxxx**. We are available days, evenings, and weekends. Please ask for Nancy Long when you call. If you call after hours, please leave a message and we will get back to you the next day.

(STATUS 830—RESPONDENT WILL CALL MATHEMATICA)

A27=00, d, OR r

A40. Please write down the project's toll free number and give it to [NAME] or someone who might know how to reach (him/her). The toll free number is **xxx-xxx-xxxx**. Thank you for your time.

A31=00 OR A37A=00

IF A37A=00, TEXT IN PARENTHESES

A41. (INTERVIEWER: GO BACK AND CONFIRM DOB AND LAST 4 SSN BY SAYING:

Let me confirm that I have entered your date of birth and the last four digits of your social security number correctly. READ ENTRIES AND CORRECT IF NEEDED.)

Thanks for your patience. There seems to be a problem with my information. I need to check with my supervisor about what to do next. Someone from Mathematica will get back to you. Thanks again. Good-bye.

STATUS 380—SUPERVISOR REVIEW

A42. REFUSAL MODULE: THIS WILL DISPLAY WHEN BREAKOFF IS INDICATED IN BLAISE.

NOTE: A REFUSAL CAN OCCUR AT ANY POINT IN THE INTERVIEW.

INTERVIEWER: INDICATE WHO REFUSED.

WHO
REFUSED

- SAMPLE MEMBER.....01
- GATEKEEPER.....02
- UNKNOWN PERSON.....03

INTERVIEWER: INDICATE REFUSAL REASON TO BEST OF KNOWLEDGE.

REFUSAL REASON

- UNHAPPY WITH UI BENEFITS/UI BENEFITS ENDED.....04
- NO TIME.....05
- SAID NEVER COLLECTED BENEFITS/DID NOT WANT TO CONTINUE.....06
- NO INTEREST.....07
- DON'T TRUST GOVERNMENT/DOL.....08
- PRIVACY CONCERNS.....09
- NO REASON GIVEN.....10
- OTHER (SPECIFY).....99

(STRING 200)

FREQUENTLY ASKED QUESTIONS (FAQs)

PROGRAMMER: ALLOW INTERVIEWER TO VIEW FAQs AT ANY TIME.

WHO OR WHICH AGENCY IS SPONSORING THE STUDY?

This study is being sponsored by the U.S. Department of Labor and has been approved by the U.S. Office of Management and Budget under OMB Control Number xxxx-xxxx. Without this approval we would not be able to conduct this survey.

WHO IS CONDUCTING THE STUDY?

Mathematica, an independent research company is conducting the study on behalf of the U.S. Department of Labor. Mathematica has more than 40 years of policy research and program evaluation experience. You can learn more about Mathematica by visiting our website at www.mathematica-mpr.com.

WHAT IS THE PURPOSE OF THE STUDY?

This study is to learn about the adjustments that people make after they become unemployed or have their work hours reduced and file for unemployment insurance benefits. This information will help policymakers to assess how well the UI program is serving the nation's workers and refine it to better meet their needs.

WHO IS ELIGIBLE TO PARTICIPATE IN THE STUDY?

The U.S. Department of Labor is interested in hearing from people in your state who recently filed for unemployment insurance benefits. You were scientifically selected to participate in the study from among persons who filed for benefits around the same time and from the same geographic area as you.

I DON'T COLLECT UNEMPLOYMENT BENEFITS ANY MORE/I COLLECTED THEM FOR A VERY SHORT TIME.

We want to interview people who filed for unemployment insurance benefits in your state in the past year. Even if you no longer receive or never collected unemployment benefits, your experience and input is very important to the study. Hearing from people with different experiences helps us learn more about people who file for unemployment insurance benefits.

I AM DISSATISFIED WITH MY UNEMPLOYMENT BENEFITS/LOCAL AGENCIES.

Your comments will be especially important to the research. The U.S. Department of Labor needs to learn about the experiences of people who were satisfied and people who were dissatisfied with their experiences.

HOW DID YOU GET MY NAME?

Your name was scientifically selected from among persons in your state who filed for unemployment insurance benefits within the past year.

FAQS – (CONTINUED)

WILL MY ANSWERS BE KEPT PRIVATE?

Yes. All of the information we collect in the survey will be kept private to the extent permitted by federal law and will be used for research purposes only. Your answers will be combined with those of others and your name will never be used in reporting the results of the study. Your answers to questions will not affect your eligibility for any public program.

HOW LONG WILL THIS TAKE?

The length of the interview is different for different people, but it usually takes about 25 minutes.

WHY DO YOU WANT TO INTERVIEW ME THREE TIMES?

The Department of Labor is interested in capturing how the experiences of unemployed workers and workers who have their work hours reduced change over time. By interviewing you three times, we will be able to learn more about the adjustments that unemployment insurance recipients make. You will be paid for each interview you complete.

WHEN WILL I BE CONTACTED FOR THE NEXT SURVEY?

Mathematica will contact you by email, phone or letter approximately XX weeks from the time you complete your first interview to provide instructions for completing the second interview, and again about XX months later for the third interview.

HOW CAN I RECEIVE THE MAXIMUM PAYMENT FOR PARTICIPATION?

You can receive the maximum payment of \$90 if you complete all three surveys using the web or calling in and completing the survey with a Mathematica interviewer. If you do not use the web to complete the survey and Mathematica calls you to complete the survey, you will receive \$20 for each survey you complete.

I DON'T HAVE THE TIME.

We can schedule a call to do the survey at your convenience. Our interviewers are available to speak with you seven days a week as follows: on Mondays through Thursdays from 9:00 A.M. to 12:00 midnight, on Fridays from 9:00 A.M. to 10:00 P.M., Saturdays from 9:00 A.M.-8:00 P.M. and Sundays from 1:00 P.M. to 9:00 P.M. Eastern Standard Time. We can also complete the survey in more than one call, if necessary.

I DON'T HAVE THE TIME NOW. I'LL DO IT ONLINE.

We can begin the survey now and see how far we get. I can call you at your convenience if we are not able to complete it. **INSISTS ON WEB:** Please let me know when you are ready to write down your log in information. **PAUSE.** To complete the survey using the web, please log on to <https://www.xxxxxsurvey.xxx> Your username and password are: **INTERVIEWER PROVIDE USERNAME AND PIN INFORMATION.** You can log on to complete the survey 24 hours per day, seven days per week.

WHAT HAPPENS IF I DON'T PARTICIPATE IN THE SURVEY?

Your participation is voluntary and will not affect your eligibility to receive any services or benefits. Your selection for the survey was done scientifically. You were chosen to represent other people who filed for unemployment insurance benefits in your area. Your answers will help the U.S. Department of Labor improve services to people who become unemployed or have their work hours reduced. There are no right or wrong answers. We're interested in your experiences and opinions.

FAQS – (CONTINUED)

I'M NOT INTERESTED.

Let me reassure you that we are not selling anything. The questions we ask will help the U.S. Department of Labor improve services to people who are unemployed or have their work hours reduced. There are no right or wrong answers. We're interested in your experiences and opinions. Your answers will be combined with those of others and reported in summary form. Your name will never be included in any report. If you complete the survey, you will receive a total of \$20 as an incentive. Mathematica will send you 15 more dollars in addition to the \$5 that was included with your letter of invitation.

WILL I BE PAID?

Yes, by participating in this special study you can receive up to (\$80/(\$90) as an incentive payment. Here's how it works--in addition to the \$5 that was included with your letter, Mathematica will send you (\$15/\$25) after you complete the survey today. We will ask you to complete two more surveys with us over the next six months or so. You can receive \$30 for completing those two surveys using the web or by calling Mathematica.

I DID NOT RECEIVE \$5 WITH MY LETTER/DID NOT GET THE LETTER OR THE MONEY

I'm sorry about that. Since you did not receive the \$5 advance payment, Mathematica will send you the full \$20 after you complete the survey.

WHAT ARE YOU GOING TO DO FOR ME NOW? ARE YOU GOING TO HELP ME FIND A JOB?

Mathematica is a private, independent research firm. Our company is conducting this study for the U.S. Department of Labor, and this survey is part of the study. We cannot provide assistance finding jobs. Mathematica will send you 15 more dollars in appreciation for completing the survey. This is in addition to the \$5 that was included with your letter of invitation.

I'M ON THE NATIONAL "DO NOT CALL LIST/REGISTRY." WHY ARE YOU CALLING ME?

The do not call list or registry applies to telemarketing calls, not to calls like this one that are approved by the government. Lawmakers recognize the need for the public to participate in studies like this to learn how government programs are working and how to improve them. We will not sell you anything, nor will we ask for money. Your privacy will be respected, and your cooperation is appreciated. For more information on who is included and excluded on the do not call list, you can visit the website at www.donotcall.gov.

DOES THE MONEY I RECEIVE FOR COMPLETING THIS SURVEY COUNT TOWARDS MY INCOME FOR THIS YEAR?

Mathematica cannot give tax advice.

WHO CAN I CONTACT FOR MORE INFORMATION?

For more information about the study, you can visit the U.S. Department of Labor (DOL) website at <http://www.dol.gov/asp/evaluation/ongoing>. For questions about the survey you can call Mathematica's Survey Director, Julita Milliner-Waddell at 609-275-2206.

SECTION B: DEMOGRAPHIC AND HOUSEHOLD CHARACTERISTICS

First I have some general questions about you and your household. By household we mean people who live together and share household finances.

ALL

B1. What is your current marital status—are you now married, separated, divorced, widowed, or have you never been married?

C
P
S

CODE ONE ONLY

MARRIED.....01
 SEPARATED.....02
 DIVORCED.....03
 WIDOWED.....04
 NEVER MARRIED.....05
 DON'T KNOW.....d
 REFUSED.....r

ALL

B2. How many people, including yourself, are currently part of your household? Please include people who are temporarily away, for example, at school or in the hospital and people not related to you.

UC
P
'''

____ # OF CURRENT HOUSEHOLD MEMBERS
 (01-20)

DOES NOT RESIDE IN A HOUSE/HOMELESS.....98
 DON'T KNOW.....d
 REFUSED.....r

SOFT CHECK: IF GT 10; **SAY: I recorded B2 answer, is that correct?**

SOFT CHECK: IF B1=01 MARRIED, AND B2=01, SAY: **Please include yourself in your count.**

B1 NE 01 AND B2 GT 01

B3. Do you have a partner, boyfriend, or girlfriend who is currently part of your household?

CPS
MODIFIED

PROBE: By household we mean people who live together and share household finances.

CODE ONE ONLY

- YES, MENTIONED PARTNER.....01
- YES, MENTIONED BOYFRIEND.....02
- YES, MENTIONED GIRLFRIEND.....03
- YES, BUT DID NOT SPECIFY RELATIONSHIP.....04
- NO.....00
- DON'T KNOW.....d
- REFUSED.....r

(B1=01 AND B2 GT 02) **OR** (B3=01,02, 03 OR 04 AND B2 GT 02) **OR** (B3=00, d OR r AND B2 GE 02)

B4. How many people in your household are children under 18 years old?

|_|_| # OF CHILDREN UNDER 18
(00-20)

- DON'T KNOW.....d
- REFUSED.....r

SOFT CHECK: IF GT 10; **SAY: I recorded B4 answer, is that correct?**

ALL

B5. When your job with [SEPARATION EMPLOYER] ended, what was the highest level of school you had completed or the highest degree you had received at the time?

COBRA
J3

INTERVIEWER: IF RESPONDENT SAYS THEY WERE HOME SCHOOLED, PROBE FOR HIGHEST YEAR, GRADE, DEGREE, OR CERTIFICATE COMPLETED.

INTERVIEWER: IF RESPONDENT SAYS HIGH SCHOOL, PROBE: **Did you receive a diploma, GED, or certificate of completion?**

[Empty box]

- DID NOT COMPLETE HIGH SCHOOL OR GED.....01
- HIGH SCHOOL: DIPLOMA.....02
- HIGH SCHOOL: GED.....03
- CERTIFICATE OF COMPLETION.....04
- SOME COLLEGE/SOME POSTSECONDARY VOCATIONAL COURSES.....05
- 2-YEAR OR 3-YEAR COLLEGE DEGREE (ASSOCIATE'S DEGREE) OR VOCATIONAL SCHOOL DIPLOMA.....06
- 4-YEAR COLLEGE DEGREE (BACHELOR'S DEGREE).....07
- SOME GRADUATE WORK/NO GRADUATE DEGREE.....08
- GRADUATE OR PROFESSIONAL DEGREE (E.G., MA, MBA, PH.D., JD, MD).....09
- NEVER ATTENDED SCHOOL.....10
- DON'T KNOW.....d
- REFUSED.....r

ALL

B6. Are you a veteran of any branch of the United States Armed Forces?

NE
W

INTERVIEWER: IF THE RESPONDENT VOLUNTEERS THAT THEY WERE DISHONORABLY DISCHARGED, CODE NO.

- YES.....01
- NO.....00
- DON'T KNOW.....d
- REFUSED.....r

ALL

B7. In general, would you say your health is excellent, good, fair, or poor?

C

EXCELLENT.....01
GOOD.....02
FAIR.....03
POOR.....04
DON'T KNOW.....d
REFUSED.....r

**SECTION C: PRE-UI EMPLOYMENT (SEPARATING JOB ONLY) AND
UNEMPLOYMENT**

ALL

C1. My next questions are about the unemployment insurance claim you filed recently and about the job you had just before you filed that claim. According to [STATE's] Unemployment Insurance Agency records, you filed for unemployment insurance benefits on or about [UI CLAIM DATE]. Is that correct?

UC

YES.....01 C2a
 NO.....00
 DON'T KNOW.....d
 REFUSED.....r

C1=00, d, OR r

C2. When in [UI CLAIM MONTH, YEAR], did you file for unemployment insurance benefits?

UC **PROBE: If you filed more than once during that period, please tell me about the most recent time that you filed for benefits.**

PROBE IF NEVER COLLECTED: Even if you never collected benefits, please tell me when around [UI CLAIM DATE] you filed for unemployment insurance benefits.

PROBE, IF NECESSARY: Did you file for or start collecting unemployment insurance benefits in [UI CLAIM YEAR]?

RECORD MONTH AND YEAR.

|_|_|/|_2_|_0_|_|_|
 MONTH YEAR
 (01-12) (2013-2014)

PROBE: IF DATE IS MORE THAN SIX WEEKS BEFORE THE UI CLAIM DATE, SAY, "I'm sorry, I need to check with my supervisor to see if we are interviewing people with this filing date."

DID NOT FILE.....98 STATUS 380
 HAS NOT COLLECTED BENEFITS/HAS NOT COLLECTED YET.....99
 DON'T KNOW.....d STATUS 380
 REFUSED.....r
 THANKS AND END

PROGRAMMER: REPLACE SAMPLE DATA UI CLAIM DATE WITH THIS DATE FOR SUBSEQUENT QUESTIONS.

PROGRAMMER: DATE MUST BE PRIOR TO INTERVIEW DATE.

PROGRAMMER: IF DATE IS MORE THAN SIX WEEKS BEFORE THE UI CLAIM DATE, SHOW PROBE AND STATUS FOR SUPERVISOR REVIEW (Status 380)

C1=01 OR C2=99

C2a. How did you file for your unemployment insurance benefits—was it on-line using your state’s website, using an automated telephone system, over the telephone with a staff person, or in person?

NI
..

CODE ONE ONLY

- ONLINE USING STATE WEBSITE.....01
- AUTOMATED TELEPHONE SYSTEM.....02
- BY TELEPHONE WITH A STAFF PERSON.....03
- IN PERSON.....04
- OTHER (SPECIFY).....99
- _____ (STRING 50)
- DON'T KNOW.....d
- REFUSED.....r

C1=01 OR C2=DATE PROVIDED

C2b. Are you currently receiving unemployment insurance benefits?

INTERVIEWER: IF RESPONDENT EXPECTS TO, BUT HAS NOT YET RECEIVED A CHECK, CODE YES.

- YES.....01 C3
- NO.....00
- DON'T KNOW.....d C3
- REFUSED.....r
-C3

C2b=00

C2c. When did you stop receiving unemployment insurance benefits?

INTERVIEWER: RECORD MONTH, DAY, AND YEAR. IF SAMPLE MEMBER CANNOT GIVE EXACT DATE, PROBE FOR BEGINNING (CODE DAY 1), MIDDLE (CODE DAY 15), OR END OF MONTH (CODE DAY 30).

- |_|_|/|_|_|/|_2_|_0_|_|.....C3
 MONTH DAY YEAR
 (01-12) (01-31) (2014-2015)
- NEVER COLLECTED.....99 C3
- DON'T KNOW.....d
- REFUSED.....r

C2b=00

C2d. Why did you stop receiving unemployment insurance benefits from your claim filed around [UI CLAIM DATE]?

NEW INCOME SOURCES

RE-EMPLOYED/FOUND A JOB/STARTED OWN BUSINESS.....1

BENEFIT RESTRICTION ISSUES

BENEFITS RAN OUT/EXHAUSTED.....2

DISQUALIFIED.....3

RECEIVED WORKMAN'S COMP/HAD CASE PENDING.....4

WAS NOT ELIGIBLE FOR UI IN THE FIRST PLACE/DENIED BENEFITS.....5

NOT AVAILABLE TO WORK

ILLNESS/DISABILITY.....6

VOLUNTARILY OUT OF LABOR FORCE/WENT TO SCHOOL.....7

GOT BACK IMMIGRATION PAPERS/HAD LOST THEM.....8

WENT INTO MILITARY.....9

RETIRED/RECEIVED SOCIAL SECURITY.....10

MOVED.....11

OTHER

TOO MUCH TROUBLE/HASSLE DEALING WITH/REACHING UI OFFICE.....12

DID NOT WANT UI ANYMORE.....13

NEVER COLLECTED.....14

BENEFITS/CHECKS STOPPED – NO REASON SPECIFIED.....15

OTHER (SPECIFY)99

DON'T KNOW.....d

REFUSED.....r

IF OTHER SPECIFY (99): What was the reason you stopped receiving unemployment insurance benefits?

ALL

IF C2=99, READ SENTENCE IN PARENTHESES.

C3. (Even though you have not received benefits, we are very interested in learning about your experience since you filed for benefits.) [STATE's] Unemployment Insurance Agency records indicates that you worked at [SEPARATION EMPLOYER] around [UI CLAIM DATE]. Is this correct?

UCP C1
MOD

YES.....01 C5
NO.....00
DON'T KNOW.....d
REFUSED.....r

C3 = 00, d, OR r

C4. What was the name of the employer you worked for just before you filed for unemployment benefits in [UI CLAIM MONTH/YEAR]?

UC
P
C:

INTERVIEWER: IF RESPONDENT INDICATES HE/SHE WORKED FOR A TEMPORARY AGENCY, CLARIFY THAT WE ARE INTERESTED IN THE AGENCY NAME AND NOT THE EMPLOYER WHO CONTRACTED THE TEMPORARY AGENCY.

NOTE: PROBE FOR SPECIFIC DIVISION OR BRANCH OF OPERATION FOR THIS EMPLOYER. FOR EXAMPLE, THE MANUFACTURING, RETAIL OR WHOLESALE PART OF A COMPANY.

(SPECIFY)99
_____ (STRING 50)

DON'T KNOW.....d
REFUSED.....r

PROGRAMMER BOX C4.1

PROGRAMMER: REPLACE SAMPLE DATA SEPARATION EMPLOYER WITH THIS SEPARATION EMPLOYER FOR SUBSEQUENT QUESTIONS.

ALL

C5. What kind of company is [SEPARATION EMPLOYER]--what do they make, do, or sell?

UC **PROBE, IF NECESSARY: What was the major product or service of [SEPARATION**
P **EMPLOYER NAME]?**
~

(SPECIFY).....99

_____ (STRING 50)

DON'T KNOW.....d

REFUSED.....r

ALL

C6. What kind of work did you do or duties did you have [SEPARATION EMPLOYER]?

UC **PROBE: That is, what was your occupation?**
P

~ NOTE: PROBE FOR VERBS, E.G., I INSTALLED DOORS; I OPERATED A FORK LIFT, I
DROVE A TRACTOR TRAILER, I STOCKED SHELVES IN A DISCOUNT STORE.

(SPECIFY).....99

_____ (STRING 50)

DON'T KNOW.....d

REFUSED.....r

ALL

C7. Was your job with [EMPLOYER NAME] a seasonal or temporary job?That is, was this a job that you knew from the beginning might only last a few weeks or months?

COBRA
C6

YES.....01

NO.....00

DON'T KNOW.....d

REFUSED.....r

ALL

C8. In what month and year did you first start working at [SEPARATION EMPLOYER]?

UCP
C6

PROBE: If you are regularly laid off at the same time each year such as when the company closes for maintenance or other reasons, please provide the month and year you first started, not the last time you started after your most recent layoff.

ADJUST DATE IF NECESSARY

|_|_| / |_|_|_| C10
MONTH YEAR
(01-12) (1964-2014)

DON'T KNOW.....d

REFUSED.....r

PROGRAMMER: DATE MUST BE BEFORE UI CLAIM DATE.

C8 = d OR r

C9. How many total years and months did you work at [SEPARATION EMPLOYER]?

COBRA
C8 MOD

PROBE: Your best estimate is fine.

|_|_| YEARS |_|_| MONTHS

DON'T KNOW.....d

REFUSED.....r

ALL

C10. According to [STATE's] Unemployment Insurance Agency records, your job at [SEPARATION EMPLOYER] ended in [JOB SEPARATION MONTH, YEAR]. Is that correct?

COBRA
C9

YES.....01 C12

NO.....00

NO, MY WORK HOURS WERE REDUCED.....02

DON'T KNOW.....d

REFUSED.....r

C10 = 00, 02, d, OR r

IF C10 = 02, "WERE YOUR WORK HOURS REDUCED".

C11. In what month and year (did your job at [SEPARATION EMPLOYER] end/were your work hours reduced)?

COBRA
C9

INTERVIEWER: IF RESPONDENT HAD A REDUCTION IN WORK HOURS, ENTER DATE REDUCTION IN WORK HOURS BEGAN.

|_|_| / |2_|_0_|_|_|
MONTH YEAR
(1-12) (2013 - 2014)

JOB DID NOT END/WORK HOURS WERE NOT REDUCED/STILL EMPLOYED AT EMPLOYER.....98 Status 380 (Sup Review)
DON'T KNOW.....d
REFUSED.....r

PROGRAMMER: REPLACE SAMPLE DATA JOB SEPARATION MONTH, YEAR WITH THIS DATE FOR SUBSEQUENT QUESTIONS.

ALL

IF C10=02, "DO" AND "ARE".

C12. Even if you (did/do) not use them, (were/are) any of the following benefits available to you through your job at [SEPARATION EMPLOYER]? (READ a-c)

TAA
C12

INTERVIEWER: CODE "YES" IF AVAILABLE, BUT NOT USED. IF BENEFITS WERE OR WILL BE AVAILABLE TO SAMPLE MEMBER AFTER A STANDARD PROBATIONARY PERIOD, CODE YES, EVEN IF NOT USED.

[Empty box]

	YES	NO	DON'T KNOW	REFUSE D
a. health insurance benefits?.....	01	00	d	r
b. paid sick days?.....	01	00	d	r
c. a retirement savings or pension plan?.....	01	00	d	r

ALL

IF C10=02, "WORK HOURS WERE REDUCED"

C13. How many hours per week, including regular overtime hours, did you usually work at [SEPARATION EMPLOYER] before your (job ended/work hours were reduced)?

COBRA
C14

PROBE: On average. Your best estimate is fine.

|_|_|..... C14a
(1-80)

VARIES.....v

DON'T KNOW.....d

REFUSED.....r

C13=v, d, OR r

C14. Would you say you worked less than 20 hours per week, between 20 and 29 hours per week, between 30 and 34 hours per week, or 35 or more hours per week at [SEPARATION EMPLOYER]?

COBRA
C14a

PROBE: On average. Your best estimate is fine.

CODE ONE ONLY

LESS THAN 20 HOURS PER WEEK.....01

BETWEEN 20 AND 29 HOURS PER WEEK.....02

BETWEEN 30 AND 34 HOURS PER WEEK.....03

35 OR MORE HOURS PER WEEK.....04

DON'T KNOW.....d

REFUSED.....r

PROGRAMMER: IF
C10 = 02 (HOURS
REDUCED) GO TO

C10=02

C14a. How many hours per week did you usually work at [SEPARATION EMPLOYER] after your work hours were reduced)?

COBRA
C14

PROBE: On average. Your best estimate is fine.

|_|_|..... C15
(1-80)

VARIES.....v

DON'T KNOW.....d

REFUSED.....r

C14a = v, d, OR r

COBRA
C14a

C14b. Would you say that after your work hours were reduced you usually worked less than 20 hours per week, between 20 and 29 hours per week, between 30 and 34 hours per week, or 35 or more hours per week at [SEPARATION EMPLOYER]?

PROBE: On average. Your best estimate is fine.

CODE ONE ONLY

- LESS THAN 20 HOURS PER WEEK.....01
- BETWEEN 20 AND 29 HOURS PER WEEK.....02
- BETWEEN 30 AND 34 HOURS PER WEEK.....03
- 35 OR MORE HOURS PER WEEK.....04
- DON'T KNOW.....d
- REFUSED.....r

ALL

IF C10=02, "WORK HOURS WERE REDUCED"

COBRA
C15a

C15. What was your usual pay, including tips, bonuses and commissions at this job before taxes or other deductions were taken before your (job ended/work hours were reduced)?

PROBE: Your best estimate is fine.

INTERVIEWER: ACCEPT MOST CONVENIENT PAY PERIOD. IF NECESSARY, CONFIRM PAY PERIOD.

\$ |__|__|__| , |__|__|__| . |__|__|.....C16d
5.00 – 500,000.00

CODE ONE ONLY

- PER HOUR (>\$50).....01
- PER WEEK (>\$2000).....02
- ONCE EVERY TWO WEEKS (>\$4000).....03
- TWICE A MONTH (>\$4000).....04
- PER MONTH (>\$8000).....05
- PER YEAR (>\$100,000).....06
- OTHER (SPECIFY).....99
- _____ (STRING 250)
- DON'T KNOW.....d
- REFUSED.....r

SOFT CHECK: IF OUT OF RANGE, SAY "I recorded [C15 ANSWER]. Is that correct?"

C15=d OR r

C16a. Please try to estimate your annual pay at [SEPARATION EMPLOYER]. Would you say your annual earnings were less than \$30,000 or \$30,000 or more?

UCP
C12aa

LESS THAN \$30,000.....	01	C16c
\$30,000 OR MORE.....	02	
DON'T KNOW.....	d	C17
REFUSED.....	r	
.....	C17	

C16a=02

C16b. Would you say they were...

U
C

\$30,000 to under \$45,000,.....	01
\$45,000 to under \$60,000,.....	02
\$60,000 to under \$75,000,.....	03
\$75,000 to under \$90,000,.....	04
\$90,000 to under \$105,000, or.....	05
\$105,000 or more?.....	06
DON'T KNOW.....	d
REFUSED.....	r

C16a=01

C16c. Would you say they were...

UCP
C12ca

Less than \$5,000,.....	01
\$5,000 to under \$10,000,.....	02
\$10,000 to under \$15,000,.....	03
\$15,000 to under \$20,000,.....	04
\$20,000 to under \$25,000, or.....	05
\$25,000 to under \$30,000?.....	06
DON'T KNOW.....	d
REFUSED.....	r

PROGRAMMER: IF
C10 = 02 (HOURS
REDUCED) GO TO

C10=02

C16d. And what is your usual pay now--including tips, bonuses and commissions at this job before taxes or other deductions are taken?

COBRA
C15a

PROBE: Your best estimate is fine.

INTERVIEWER: ACCEPT MOST CONVENIENT PAY PERIOD. IF NECESSARY, CONFIRM PAY PERIOD.

\$ |__|__|__| , |__|__|__| . |__|__| C17
5.00 – 500,000.00

CODE ONE ONLY

- PER HOUR (>\$50).....01
- PER WEEK (>\$2000).....02
- ONCE EVERY TWO WEEKS (>\$4000).....03
- TWICE A MONTH (>\$4000).....04
- PER MONTH (>\$8000).....05
- PER YEAR (>\$100,000).....06
- OTHER (SPECIFY).....99
- _____ (STRING 250)
- DON'T KNOW.....d
- REFUSED.....r

SOFT CHECK: IF OUT OF RANGE, SAY "I recorded [C16d ANSWER]. Is that correct?"

C16d=d OR r

C16e. Please try to estimate your current annual pay at [SEPARATION EMPLOYER]. Would you say your annual earnings are less than \$30,000 or \$30,000 or more?

UCP
C12aa

- LESS THAN \$30,000.....01 C16g
- \$30,000 OR MORE.....02
- DON'T KNOW.....d C18
- REFUSED.....r
- C18

C16e=02

C16f. Would you say they were...

<i>U</i>	\$30,000 to under \$45,000,.....	.01
<i>C</i>	\$45,000 to under \$60,000,.....	.02
	\$60,000 to under \$75,000,.....	.03
	\$75,000 to under \$90,000,.....	.04
	\$90,000 to under \$105,000, or.....	.05
	\$105,000 or more?.....	.06
	DON'T KNOW.....	d
	REFUSED.....	r

C16e=01

C16g. Would you say they were...

<i>UCP</i>	Less than \$5,000,.....	.01
<i>C12ca</i>	\$5,000 to under \$10,000,.....	.02
	\$10,000 to under \$15,000,.....	.03
	\$15,000 to under \$20,000,.....	.04
	\$20,000 to under \$25,000, or.....	.05
	\$25,000 to under \$30,000?.....	.06
	DON'T KNOW.....	d
	REFUSED.....	r

PROGRAMMER: IF C10 = 02, GO TO C18.

C10 NE 02

C17. What was the main reason that your job at [SEPARATION EMPLOYER] ended? Was it because...

COBRA
C17

INTERVIEWER: INCLUDE REORGANIZATION/DOWNSIZING/ COMPANY SOLD/COMPANY MOVED/COMPANY WENT OUT OF BUSINESS/PLANT OR FACILITY MOVED OR CLOSED/REDUCTION IN FORCE OR RIF'ED/JOB/POSITION ELIMINATED AS LAID OFF.

CODE ONE ONLY

- You were laid off,.....01 C18
- You retired,.....02 C21
- You were discharged or fired,.....03 C21
- You quit,.....04 C21
- Or was there some other reason? (SPECIFY).....99 C18
- _____ (STRING 250)
- GOT A BETTER JOB.....05 C21
- MOVED.....06 C21
- HAD HEALTH PROBLEMS.....07 C21
- RETURNED TO SCHOOL.....08 C21
- NEEDED TO TAKE CARE OF A FAMILY MEMBER.....09 C21
- JOB COMPLETED/TEMP. WORK/SEASONAL WORK/WORK PERIOD ENDED/END OF TERM IN SERVICE/ENLISTMENT UP.....10 C18
- DON'T KNOW.....d C21
- REFUSED.....r
-C21

C17=01, 10, OR 99

IF C10=02 "WORK HOURS WERE REDUCED, DID YOU EXPECT THAT TO BE TEMPORARY"

C18. At the time that your (job at [SEPARATION EMPLOYER] ended, did you expect your job separation to be temporary--that is, did you think you would be recalled/work hours were reduced, did you expect that to be temporary)?

COBRA
C17a
MOD

- YES.....01
- NO.....00 C21
- DON'T KNOW.....d C21
- REFUSED.....r
-C21

C18=01

IF C10=02, "WORK HOURS WERE REDUCED" AND "WHEN YOUR REGULAR HOURS WOULD BE REINSTATED"

C19. When your (job at [EMLOYER NAME] ended/work hours were reduced), were you given a specific date (to return to work/when your regular hours would be reinstated)?

TAA
C16

- YES..... 01
- NO..... 00 C21
- DON'T KNOW..... d C21
- REFUSED..... r
- C21

C19=01

IF C10=02, "TOLD YOUR HOURS WOULD BE REINSTATED"

C20. What was the date you were (given to return to work/told your hours would be reinstated)?

NE |__|_| / |__|_| / |2|0|_|_|
 MONTH DAY YEAR
 (1-12) (1-31) (2014 - 2015)

- DON'T KNOW..... d
- REFUSED..... r

ALL

C21. Prior to the claim filed in [UI CLAIM DATE], had you received unemployment insurance benefits within the past ten years?

NE

- YES..... 01
- NO..... 00
- DON'T KNOW..... d
- REFUSED..... r

SECTION D: JOB SEARCH AND OFFERS

ALL

IF C10=02, "WORK HOURS WERE REDUCED"

- D1.** Now I'd like to ask some questions about what you may have done to look for work after your (job with [SEPARATION EMPLOYER] ended/work hours were reduced). How soon after your (job ended in [JOB SEPARATION MONTH]/work hours were reduced) did you begin to look for work? Would you say it was...

UC
P
D1

PROGRAMMER: IF INTERVIEW DATE MINUS UI CLAIM DATE IS FEWER THAN SEVEN WEEKS, READ CHOICES 01 THROUGH 04 ONLY. IF FEWER THAN 9 WEEKS, READ CHOICES 01 THROUGH 05.

- Immediately.....01
- Within 1 to 2 weeks,.....02
- Within 3 to 4 weeks,.....03
- Within 5 to 6 weeks,.....04
- Within 7 to 8 weeks, or.....05
- More than 8 weeks later?.....06
- BEGAN LOOKING FOR WORK PRIOR TO JOB LOSS/HOURS REDUCTION.....98
- HAS NOT BEGUN TO LOOK/HAVE NOT LOOKED FOR WORK.....99 D4
- DON'T KNOW.....d
- REFUSED.....r

D1 NE 99

- D2.** Since [JOB SEPARATION MONTH], have you applied for a job?

- NE YES.....01
- NO.....00 D4
- DON'T KNOW.....d D4
- REFUSED.....r
-D4

D2=01

D3. Since [JOB SEPARATION MONTH], did you apply for any jobs that would require you to relocate?

NE

YES.....01
NO.....00
DON'T KNOW.....d
REFUSED.....r

ALL

D4. Have you received any job offers since [JOB SEPARATION MONTH]?

UC INTERVIEWER: IF RECALLED TO OLD JOB, CODE YES.

P

D€

Mt

YES.....01
NO.....00 D9
DON'T KNOW.....d D9
REFUSED.....r
.....D9

D4=01

D4a. How many job offers have you received since [JOB SEPARATION MONTH]?

|
|
|

OFFERS
(01-10)

DON'T KNOW.....d
REFUSED.....r

D4=01

IF D4a=01, "THAT JOB OFFER"; IF D4a GT 01, "ANY OF THOSE JOB OFFERS"

D4b. Did you accept (that job offer/any of those job offers)?

U

C

P

D€

YES.....01 D9
NO.....00
DON'T KNOW/HAVEN'T DECIDED.....d
REFUSED.....r
.....

D4b=00, d OR r

IF D4a GT 1, "OFFERS "AND READ SENTENCE IN PARENTHESES AND "BEST"

D5. To help us better understand the job market, we'd like to ask a few questions about the job offer(s) you received. (If you received more than one job offer, please think about the best job offer you received.) What was the offered pay rate, including tips, bonuses and commissions for the (best) job offer you received?

PROBE: The best job offer is what that means to you. You can think about things like the salary offered, benefits, location, and other factors that are important to you.

PROBE: Your best estimate is fine.

INTERVIEWER: ACCEPT MOST CONVENIENT PAY PERIOD. IF NECESSARY, CONFIRM PAY PERIOD.

\$ |_|_|_|_|_|_|_|_| , |_|_|_|_|_|_|_|_| . |_|_|_|_|_|
5.00 – 500,000.00

CODE ONE ONLY

- PER HOUR (>\$50).....01
- PER WEEK (>\$2000).....02
- ONCE EVERY TWO WEEKS (>\$4000).....03
- TWICE A MONTH (>\$4000).....04
- PER MONTH (>\$8000).....05
- PER YEAR (>\$100,000).....06
- OTHER (SPECIFY).....99
- _____ (STRING 250)
- DON'T KNOW.....d
- REFUSED.....r

SOFT CHECK: IF OUT OF RANGE, SAY "I recorded [D5 ANSWER]. Is that correct?"

D4b=00, d OR r

D6. Were any of the following benefits included in that job offer? (READ a-c)

NEW

[Empty box for recording answer]

	YES	NO	DON'T KNOW	REFUSE D
a. health insurance benefits?.....	01	00	d	r
b. paid sick days?.....	01	00	d	r
c. a retirement savings or pension plan?.....	01	00	d	r

D4b=00, d OR r

D7. Did the job offered require relocation?

- NEWYES.....01
- NO.....00
- DON'T KNOW.....d
- REFUSED.....r

D4b=00, d or r

IF D4b=d, "IS" AND "HAVE NOT DECIDED WHETHER TO ACCEPT"

IF D4a GT1, "BEST"

D8. There are many reasons why people sometimes do not accept a job offer. What (was/is) the main reason why you (did not accept/have not decided whether to accept) the (best) job that you were offered?

C
O
R

INTERVIEWER: RECORD VERBATIM, THEN CODE AT END.

_____ (STRING 250)

[Empty rectangular box]

- IT DID NOT PAY ENOUGH.....01
- IT DID NOT OFFER ADEQUATE HEALTH INSURANCE BENEFITS.....02
- I EXPECTED TO BE CALLED BACK TO MY FORMER JOB.....03
- IT DID NOT OFFER OTHER FRINGE BENEFITS (NON-HEALTH INSURANCE BENEFITS).....04
- THE JOB WAS NOT IN MY USUAL OCCUPATION.....05
- STARTED OWN BUSINESS/SELF-EMPLOYED.....06
- COMMUTE WAS TOO LONG.....07
- FAMILY RESPONSIBILITIES.....08
- IN SCHOOL OR OTHER TRAINING.....09
- ILL HEALTH OR PHYSICAL DISABILITY.....10
- REQUIRES/REQUIRED RELOCATION.....11
- HAVEN'T DECIDED YET.....12
- OTHER REASON.....99
- DON'T KNOW.....d
- REFUSED.....r

ALL

D9. Now I'm going to ask about services you may have received or used at [STATE ONE STOP CENTER NAME] or another American Job Center. Please include services received in person as well as on-line or by telephone. Since [JOB SEPARATION MONTH, YEAR], have you (READ a-h)?

TA
W
MC

INTERVIEWER: READ STEM FIRST TIME, THEN AS NECESSARY.

PROBE: At [STATE ONE STOP CENTER NAME] or another American Job Center?

	YES	NO	DON'T KNOW	REFUSE D
a. used a resource room?..... IF NEEDED: Each American Job Center or [STATE ONE STOP CENTER NAME] usually has an area open to anyone, typically called a resource room. In these areas, you can use computers and the Internet to look for a job, and you can get information about specific jobs, different careers, and services available in the community.	01	00	d	r
b. attended any workshops?..... IF NEEDED: A workshop involves a small group of people coming together with a leader or instructor to learn how to do something, like use a computer, write a resume, or conduct a job search.	01	00	d	r
c. taken either tests or assessments?.....	01	00	d	r
d. attended meetings for either job clubs or job groups?..... IF NEEDED: These groups involve getting together with other job seekers for support and to talk about job leads and ways to find jobs.	01	00	d	r
e. received either career counseling or one-on-one assistance to support you in your job search or training?.....	01	00	d	r
f. received labor market information about what occupations were in demand in your local area?.....	01	00	d	r
g. received information on education or job training programs?.....	01	00	d	r
h. registered with either the Employment Service or your state's job bank?.....	01	00	d	r

ANY OF D9a TO D9h=01

D10. How useful were the services you received through [STATE ONE STOP CENTER NAME] or another American Job Center in helping you to search for a job? Would you say that they were very useful, somewhat useful, not very useful, or not at all useful?

[Empty box for response]

- VERY USEFUL.....01
- SOMEWHAT USEFUL.....02
- NOT VERY USEFUL.....03
- NOT AT ALL USEFUL.....04
- DON'T KNOW.....d
- REFUSED.....r

ALL

IF D4b =01, "INCLUDING THE JOB OFFER YOU ACCEPTED"

COBRA
C2

D11. (Including the job offer you accepted), Are you currently working at a job for pay? Please include both part-time and full-time jobs, as well as any self-employment jobs held for pay or profit.

- YES.....01 F2
- NO.....00
- DON'T KNOW.....d
- REFUSED.....r

D11 NE 01

D12. Did you look for work last week?

- C YES.....01 D13
- O NO.....00 D15
- B DON'T KNOW.....d D15
- REFUSED.....r
-D15

D12=01

D13. I'm going to read a list of things people sometimes do when looking for work. Please tell me whether you did any of these things to look for work last week. Last week, did you (READ a-g).

U/ Ex C4

IF NEEDED: Your responses will be combined with those of others. Your specific responses will not be shared with the Department of Labor or any other agency.

CODE ONE PER EACH ROW

	YES	NO	DON'T KNOW	REFUSED
a. contact either a private employment or placement agency?.....	01	00	d	r
b. use services from [STATE ONE STOP CENTER NAME] or another American Job Center?.....	01	00	d	r
c. contact your former employer?.....	01	00	d	r
d. contact friends, relatives or professional associates about job openings?.....	01	00	d	r
e. use the internet, including social media sites either to look for or apply for work?.....	01	00	d	r
f. answer any want ads in newspapers or other publications?.....	01	00	d	r
g. apply directly to places that you might want to work?.....	01	00	d	r

D12=01

D14. About how many hours did you spend looking for work last week?

U/ P D1

PROBE: Your best estimate is fine.

____|____ HOURS SPENT LOOKING LAST WEEK.....E1
(01-80)

DON'T KNOW.....d

REFUSED.....r

D14=d OR r

D14a. Would you say you spent between...

UC

- 1 and 5 hours,**.....01
- 6 and 10 hours,**.....02
- 11 and 20 hours,**.....03
- 21 and 30 hours,**.....04
- 31 and 40 hours, or**.....05
- More than 40 hours looking for work last week?**.....06
- DON'T KNOW..... d
- REFUSED..... r

PROGRAMMER: GO
TO E1.

D1=99 OR D12=00, d, OR r

IF D1=99, "HAVE NOT BEGUN TO LOOK FOR WORK"

D15. People have different reasons for not looking for work. What is the main reason that you (have not begun to look for work/did not look for work last week)?

U
CF

- EXPECTS NEW JOB TO START.....01
- DID NOT WANT TO WORK/DID NOT WANT TO LOOK FOR WORK.....02
- BELIEVES NO WORK AVAILABLE IN LINE OF WORK OR AREA.....03
- EXPECTS TO BE RECALLED.....04
- EXPECTS PRE-CLAIM HOURS TO BE RE-INSTATED.....05
- EXPECTS UNION TO PROVIDE JOB.....06
- RETIRED.....07
- CAN'T ARRANGE CHILD CARE.....08
- FAMILY RESPONSIBILITIES.....09
- IN SCHOOL OR OTHER TRAINING.....10
- ILL HEALTH OR PHYSICAL DISABILITY.....11
- PREGNANCY.....12
- TRANSPORTATION PROBLEMS.....13
- TOOK A BREAK/FEELING DISCOURAGED.....14
- OTHER (SPECIFY).....99
- _____ (STRING 50)
- DON'T KNOW.....d
- REFUSED.....r

IF OTHER SPECIFY (99): What is the main reason that you (have not begun to look for work/did not look for work last week)?

SECTION E: RE-EMPLOYMENT EXPECTATIONS

PROGRAMMER: IF D11=01 (CURRENTLY WORKING) - GO TO F1.

D11 NE 01
 IF D15=04, "BE RECALLED TO YOUR OLD JOB".
 IF D15=05, "HAVE YOUR WORK HOURS REINSTATED". OTHERWISE, "START A NEW JOB".

E1. These next questions ask about your outlook on your employment situation. As of today, how many weeks or months do you think it will take you to (start a new job/be recalled to your old job/have your work hours reinstated)?

PROBE: Your best estimate is fine.

|_|_| WEEKS
 (1-52)

|_|_| MONTHS
 (1-24)

|_|_| YEARS
 (1-5)

- WEEKS..... 01 E2
- MONTHS..... 02 E2
- YEARS..... 03 E2
- DOES NOT WANT TO WORK..... 98 F1
- DON'T KNOW..... d
- REFUSED..... r

E1=d OR r

E1a. Do you think it would take...

NEW

- Two weeks or less,..... 01
- More than 2 weeks up to 1 month,..... 02
- More than 1 month, up to 2 months,..... 03
- More than 2 months, up to 3 months,..... 04
- More than 3 months, up to 6 months,..... 05
- More than 6 months, up to 9 months,..... 06
- More than 9 months, up to one year, or..... 07
- More than one year?..... 08
- DOES NOT WANT TO WORK..... 98 F1
- DON'T KNOW..... d
- REFUSED..... r

IF D4b=01—ACCEPTED
 JOB OFFER--SKIP TO F1

ALL

E2. NEW When looking for a job, people have different needs and requirements. For these next questions, please suppose someone offered you a job today and think about what is most important to you. For example, you might think about things like salary, work schedule, fringe benefits, location, how interested you are in the work, the costs of taking a job, which might include child care and transportation expenses, and other job attributes.

Which of the following benefits must be offered by a job for you to take it? Must the job offer adequate (READ a-c)

PROBE IF ASKED: Adequate for your needs.

CODE ONE PER EACH ROW

	YES	NO	DON'T KNOW	REFUSED
a. health insurance benefits?.....	01	00	d	r
b. paid sick days?.....	01	00	d	r
c. a retirement savings or pension plan?.....	01	00	d	r

ALL

E3. What is the lowest wage or salary you are willing to accept, before deductions, for the type of work you are looking for?

*Green Jobs/
Survey of
Unemployed
Workers in
NJ Mod*

INTERVIEWER: ALLOW RESPONDENT TO INDICATE A WEEKLY, MONTHLY, OR YEARLY SALARY IF THEY PREFER.

\$|_|_|_|_|, |_|_|_|_|. |_|_|_|_|
5.00 – 500,000.00

- PER HOUR (>\$50).....01
- PER WEEK (>\$2000).....02
- ONCE EVERY TWO WEEKS (>\$4000).....03
- TWICE A MONTH (>\$4000).....04
- PER MONTH (>\$8000).....05
- PER YEAR (>\$100,000).....06
- DON'T KNOW.....d
- REFUSED.....r

SOFT CHECK: IF OUT OF RANGE, SAY "I recorded [E3 ANSWER]. Is that correct?"

ALL

E4. Do you think you will need to relocate for a job that meets your requirements?

NEWYES.....01
NO.....00
DON'T KNOW.....d
REFUSED.....r

SECTION F: RE-EMPLOYMENT

PROGRAMMER: IF D11=01, GO TO F2

D11 NE 01 OR C10=02
IF C10=02, "WORK HOURS WERE REDUCED" AND "ANOTHER"

COBRA
C1

F1. Now I'd like to ask some questions about any jobs you may have had since your (job with [SEPARATION EMPLOYER] ended/work hours were reduced). Since your (job with [SEPARATION EMPLOYER] ended/work hours were reduced) in [JOB SEPARATION MONTH], have you worked at (a/another) job for pay? Include both part-time and full-time jobs, as well as any self-employment jobs or business ventures held for pay or profit, even if you held them for only a short time.

- YES.....01 F4
- NO.....00 G1
- DON'T KNOW.....d G1
- REFUSED.....r
-G1

D11=01

F2. You mentioned earlier that you are currently working. Do you currently work 35 hours or more per week?

- YES.....01 F4
- NO.....00
- DON'T KNOW.....d
- REFUSED.....r

F2 NE 01

F3. Do you want to work a full-time workweek of 35 hours or more per week?

- YES.....01
- NO.....00
- DON'T KNOW.....d
- REFUSED.....r

F1=01 OR D11=01

IF D11=01, "INCLUDING YOUR CURRENT JOB"

F4. (Including your current job) how many different jobs have you worked at since [JOB SEPARATION MONTH]? Again, please include both part time and full-time jobs, as well as any self-employment jobs or business ventures held for pay or profit.

COBRA
C3

INTERVIEWER: IF A JOB THAT WAS INTERRUPTED BY TWO OR MORE UNPAID WEEKS, COUNT AS SEPARATE JOBS, EVEN IF IT IS WITH THE SAME EMPLOYER. IF THE SEPARATION WAS LESS THAN TWO WEEKS, COUNT IT AS ONE JOB.

INTERVIEWER: TREAT JOBS WITH TEMPORARY AGENCIES AND SELF-EMPLOYED CONSULTING JOBS AS ONE JOB, REGARDLESS OF THE NUMBER OF ASSIGNMENTS.

[__] NUMBER OF JOBS
(1-5)

DON'T KNOW.....d

REFUSED.....r

PROGRAMMER LOOP BOX F4.1
ALLOW FOR NUMBER OF JOBS REPORTED AT F4.
ASK F5 ACROSS ALL JOBS FIRST, THEN ASK F6, THEN ASK F6a-F18 FOR ALL JOBS.

F1=01 OR D11=01

IF C10=02, "WORK HOURS WERE REDUCED"

My next questions ask about the jobs you've had since [JOB SEPARATION MONTH, YEAR].

F5. NEWJOB [1]: Please tell me the name of the first company you worked for after your (job ended/work hours were reduced) in [JOB SEPARATION MONTH, YEAR].

COBRA
C4 MOD

NEWJOB [2], [3], [4], [5]: What was the name of the company you worked for after that?

PROGRAMMER: THE NUMBER OF JOBS LISTED SHOULD MATCH NUMBER AT F4.

OTHER (SPECIFY).....99

_____ (STRING 50)

DON'T KNOW.....d

REFUSED.....r

ALL

F6. Let me verify. Since [JOB SEPARATION MONTH, YEAR] you worked at [FILL F5 NAMES FOR NEWJOB1-NEWJOB5]. Is this correct?

COBRA
C5

IF CORRECT, ENTER "1" AND CONTINUE TO F7 IF NOT CORRECT. GO BACK TO F4 AND F5 TO ENTER CORRECT NUMBER AND NAMES OF JOBS HELD.

- YES.....01
- NO - ADD JOBS.....00
- DON'T KNOW.....d
- REFUSED.....r

ALL

F6a. Is [NEWJOB1-NEWJOB5] the same employer you worked for in [JOB SEPARATION MONTH, YEAR]?

- YES.....01
- NO.....00
- DON'T KNOW.....d
- REFUSED.....r

ALL

F7. In what month and year did you first start working at [NEWJOB1 -NEWJOB5]?

COBRA
C7

IF DON'T KNOW OR REFUSED, PROBE: What month was it? Was it early in the month, in the middle of the month, or late in the month? Your best estimate is fine.

PROBE: Since [JOB SEPARATION MONTH, YEAR].

PROGRAMMER: IF RESPONDENT RETURNED TO THE SAME EMPLOYER, DATE MUST BE AFTER UI CLAIM DATE.

|_|_|/|_|_|/|_1_|_9_|_|.....F9
 MONTH DAY YEAR
 (01-12) (01-31) (1964-2014)

- DON'T KNOW.....d
- REFUSED.....r

SOFT CHECK: IF OUT OF RANGE, SAY IF THE DATE IS PRIOR TO UI CLAIM DATE, CONFIRM BY SAYING: "I recorded [date]. Did you start this job prior to UI claim date?"

F7 = d OR r

F8. About how many weeks or months ago did you start working at [NEWJOB1-NEWJOB5]?

PROBE: Your best estimate is fine.

|_|_| WEEKS
(RANGE)

|_|_| MONTHS
(RANGE)

DON'T KNOW.....d

REFUSED.....r

ALL

F9. On what date did your job at [NEWJOB1-NEWJOB5] end?

COBRA
C9 MOD

IF DON'T KNOW OR REFUSED, PROBE: What month was it? Was it early in the month, in the middle of the month, or late in the month? Your best estimate is fine.

|_|_| / |_|_| / | 2 | 0 | 1 | 4 | F14
MONTH DAY YEAR
(01-12) (01-31)

STILL AT JOB.....98 F11

DON'T KNOW.....d

REFUSED.....r

SOFT CHECK: IF D11=01 (CURRENTLY WORKING) AND C10 NE 02 (HOURS REDUCED), CHECK THAT AT LEAST ONE OF NEWJOB1-NEWJOB5=98 (STILL AT JOB). IF NO, SAY: "I recorded that you are currently working. Is that correct?"

F9 = d OR r

F10. Would you say your job at [NEWJOB1-NEWJOB5] ended...

PROBE: Your best estimate is fine.

COBRA
C9

Within the past two weeks,.....01

Between 3 and 4 weeks ago,.....02

Between 5 and 6 weeks ago,.....03

Between 7 and 8 weeks ago, or.....04

More than 8 weeks ago?.....05

DON'T KNOW.....d

REFUSED.....r

F9=98

F11. What kind of work do you do or duties do you have at [NEWJOB1-NEWJOB5]?

COBRA
C10

_____ (STRING 250)

DON'T KNOW.....d

REFUSED.....r

F9=98

F12. What kind of company is this—what do they make, sell, or do?

COBRA
C11

_____ (STRING 250)

DON'T KNOW.....d

REFUSED.....r

F9=98

F13. Are any of the following benefits available to you at [NEWJOB1-NEWJOB5]? (READ a-c)

COBRA
C10

INTERVIEWER: IF BENEFITS WERE OR WILL BE AVAILABLE TO SAMPLE MEMBER AFTER A STANDARD PROBATIONARY PERIOD, CODE YES, EVEN IF NOT USED.

CODE ONE PER EACH ROW

	YES	NO	DON'T KNOW	REFUSED
a. health insurance benefits?.....	01	00	d	r
b. paid sick days?.....	01	00	d	r
c. a retirement savings or pension plan?.....	01	00	d	r

ALL

F14. How many hours per week, including regular overtime hours do you usually work at [NEWJOB1-NEWJOB5]?

COBRA
C14

PROBE: On average. Your best estimate is fine.

[_] [_] HOURS..... F16
(1-80)

VARIES.....v

DON'T KNOW.....d

REFUSED.....r

F14=v, d, OR r

F15. Would you say you work less than 20 hours per week, between 20 and 29 hours per week, between 30 and 34 hours per week, or 35 or more hours per week?

COBRA
C14a

PROBE: On average. Your best estimate is fine.

- LESS THAN 20 HOURS PER WEEK.....01
- BETWEEN 20 AND 29 HOURS PER WEEK.....02
- BETWEEN 30 AND 34 HOURS PER WEEK.....03
- 35 OR MORE HOURS PER WEEK.....04
- DON'T KNOW.....d
- REFUSED.....r

ALL

F16. What is your usual pay, including tips, bonuses and commissions at [NEWJOB1-NEWJOB5] before taxes or other deductions (were/are) taken?

COBRA
C15a

PROBE: Your best estimate is fine.

INTERVIEWER: ACCEPT MOST CONVENIENT PAY PERIOD. IF NECESSARY, CONFIRM PAY PERIOD.

\$ | | | | , | | | | . | | | |
5.00 – 500,000.00.....F18

- PER HOUR (>\$50).....01
- PER WEEK (>\$2,000).....02
- ONCE EVERY TWO WEEKS (>\$4,000).....03
- TWICE A MONTH (>\$4,000)04
- PER MONTH (>\$8,000).....05
- PER YEAR (>\$100,000).....06
- OTHER (SPECIFY).....99
- _____ (STRING 250)
- DON'T KNOW.....d
- REFUSED.....r

SOFT CHECK: IF OUT OF RANGE, SAY "I recorded [F16 ANSWER]. Is that correct?"

F16 = D OR R

F17. I'll read some ranges. Please try to estimate your annual pay at [NEWJOB1-NEWJOB5].
Would you say your annual earnings are...

COBRA
C15b

PROBE: (Did/Does) this include tips and commissions?

[Empty box for response]

- Less than \$10,000 per year,.....01
- \$10,000 or more, but less than \$20,000 per year,.....02
- \$20,000 or more but less than \$30,000 per year,.....03
- \$30,000 or more but less than \$40,000 per year,.....04
- \$40,000 or more but less than \$50,000 per year,.....05
- \$50,000 or more but less than \$75,000 per year,.....06
- \$75,000 or more but less than \$100,000 per year, or.....07
- More than \$100,000 per year?.....08
- DON'T KNOW.....d
- REFUSED.....r

F9 NE 98

F18. What was the main reason this job ended? Was it because...

COBRA
C17

INTERVIEWER: LAID-OFF INCLUDES REORGANIZATION/ DOWNSIZING/ COMPANY
SOLD/ COMPANY MOVED/ COMPANY WENT OUT OF BUSINESS/ PLANT
OR FACILITY MOVED OR CLOSED/ END OF TERM IN
SERVICE/ENLISTMENT UP/REDUCTION IN FORCE OR RIF'ED/
JOB/POSITION ELIMINATED

- You were laid off,.....01
- You retired,.....02
- You were discharged or fired,.....03
- You quit,.....04
- Or was there some other reason? (SPECIFY).....99
- _____ (STRING 250)
- GOT A BETTER JOB.....05
- MOVED.....06
- HAD HEALTH PROBLEMS.....07
- RETURNED TO SCHOOL.....08
- NEEDED TO TAKE CARE OF A FAMILY MEMBER.....09
- JOB COMPLETED/ TEMP. WORK/ SEASONAL WORK/ WORK PERIOD
ENDED.....10
- DON'T KNOW.....d
- REFUSED.....r

PROGRAMMER LOOP BOX F18.1
RETURN TO F6a FOR NEXT JOB. IF NO OTHER JOB OR END OF LOOP,
CONTINUE TO G1

SECTION G: FINANCIAL WELL-BEING

ALL
 IF C10=02, " HAVE THEIR WORK HOURS REDUCED" AND "WORK HOURS WERE REDUCED"

G1. We understand that many people who (become unemployed/have their work hours reduced) face difficulty paying their bills and meeting their financial commitments. My next questions are about financial obligations you had when your (job ended/work hours were reduced) in [JOB SEPARATION MONTH]. At that time did you...

C
O
B

- Own your home,.....01
- Rent your home,.....02
.....G3
- Live with family or friends and pay part of the rent or mortgage,.....03 G3
- Live with family or friends and not pay, or.....04
.....G3
- Live in some other housing arrangement?.....05
.....G2
- LIVE IN A GROUP SHELTER.....06
.....G3
- LIVE IN AN ASSISTED LIVING FACILITY.....07
.....G3
- DON'T KNOW.....d
.....G3
- REFUSED.....r
.....G3

G1=01

G1a. Did you have a mortgage on your home?

C
O
B
-

- YES.....01
- NO.....00
- DON'T KNOW.....d
- REFUSED.....r

PROGRAMMER SKIP BOX G1
GO TO G3

G1=05

G2. What was your living arrangement in [JOB SEPARATION MONTH, YEAR]?

C
O
B
-

- _____ (STRING 250)
- RECORD VERBATIM
- PAYING A MORTGAGE.....01
- DON'T KNOW.....d
- REFUSED.....r

ALL
IF B2 GT 01, "AND OTHER MEMBERS OF YOUR HOUSEHOLD"
IF G1a=1 OR G2=01, " BUT DO NOT INCLUDE YOUR MORTGAGE HERE"

G3. What was the total amount of debt and loans you (and other members of your household) owed in [JOB SEPARATION MONTH]? Please include automobile loans, student loans, balances on credit cards, medical bills, and personal loans owed to individuals (but do not include your mortgage here).

PROBE: Your best estimate is fine.

INTERVIEWER: IF RESPONDENT GIVES A MONTHLY AMOUNT, REPEAT THE QUESTION AND EMPHASIZE THE WORD TOTAL.

\$ |__|__|__| , |__|__|__| 1-999,999G5
 TOTAL DEBT AT JOB SEPARATION (>\$100,000)
 DON'T KNOW.....d
 REFUSED.....r

SOFT CHECK: IF OUT OF RANGE: I recorded (G3 ANSWER). Is that correct?

G3=d OR r

G4. Would you say it was...

COBPA
13d

--

Less than \$5,000,.....01
 Between \$5,000 to under \$10,000,.....02
 Between \$10,000 to under \$20,000,.....03
 Between \$20,000 to under \$30,000,.....04
 Between \$30,000 to under \$50,000,.....05
 Between \$50,000 to under \$100,000,.....06
 Or more than \$100,000?.....07
 DON'T KNOW.....d
 REFUSED.....r

ALL
IF C10=02, "WORK HOURS WERE REDUCED"
IF INT1 B2 GT 01, "OR OTHER MEMBERS OF YOUR HOUSEHOLD"

G5. Since your (job with [SEPARATION EMPLOYER] ended/work hours were reduced), have you (or other members of your household) been 60 or more days late paying any of your bills?

NEW

YES.....01
 NO.....00
 DON'T KNOW.....d

REFUSED.....r

ALL

IF C2b = 01, "ARE", ELSE "WERE".

G6. How important (are/were) your unemployment insurance payments in helping you meet your financial obligations? Would you say these benefits (are/were) very important, somewhat important, somewhat unimportant, or very unimportant in helping you meet your financial obligations?
NE

- VERY IMPORTANT.....01
- SOMEWHAT IMPORTANT.....02
- SOMEWHAT UNIMPORTANT.....03
- VERY UNIMPORTANT.....04
- DID NOT RECEIVE BENEFITS/HAS NOT RECEIVED BENEFITS YET.....n
- DON'T KNOW.....d
- REFUSED.....r

ALL

IF C10=02, "WORK HOURS WERE REDUCED"

COBRA
112
MOD

G6a. In addition to financial adjustments, people sometimes make adjustments in their eating habits following the loss of a job. Which of the following statements best describes the food eaten in your household since your (job with [SEPARATION EMPLOYER] ended/work hours were reduced). Would you say that you had enough of the kinds of food you wanted to eat, enough but not always the kinds of food you wanted to eat, sometimes not enough to eat, or often not enough to eat?

- ENOUGH OF THE KINDS WANTED TO EAT.....01
- ENOUGH BUT NOT ALWAYS THE KIND OF FOOD WANTED TO EAT.....02
- SOMETIMES NOT ENOUGH TO EAT.....03
- OFTEN NOT ENOUGH TO EAT.....04
- DON'T KNOW.....d
- REFUSED.....r

ALL

IF C10=02, "WORK HOURS WERE REDUCED"

G7. When your (job with [SEPARATION EMPLOYER] ended/work hours were reduced) in [JOB SEPARATION MONTH] did you have any of the following types of accounts or investments? (READ a-g)

UC
P
Gi
A''

CODE ONE PER ROW

		YES	NO	DON'T KNOW	REFUSED
a. Savings accounts?.....01		00		d	r
b. Credit card accounts?.....01		00		d	r
c. Home equity lines of credit or HELOCs?.....01		00		d	r
d. Investment accounts such as certificates of deposits, money market accounts, stocks, or bonds?.....01		00		d	r
e. 401(k), 403(b), or Individual Retirement Accounts or IRAs?.....01		00		d	r
f. Pension plans?.....01		00		d	r
g. Rental properties?.....01		00		d	r

G7a=01

IF C10=02, "WORK HOURS WERE REDUCED"

G8. When your (job ended/work hours were reduced) in [JOB SEPARATION MONTH], about how much savings did you have? Please think about savings you could easily access and do not include money you may have had in retirement savings accounts. Would you say you had less than \$5,000, \$5,000 to \$10,000, \$10,000 to \$15,000, \$15,000 to \$20,000, or more than \$20,000 in savings?

PROBE: By easily access we mean money you could retrieve and use quickly. Your best estimate is fine.

[Empty box for response]

- LESS THAN \$5,000.....01
- \$5,000 TO UNDER \$10,000.....02
- \$10,000 TO UNDER \$15,000.....03
- \$15,000 TO UNDER \$20,000.....04
- MORE THAN \$20,000.....05
- DON'T KNOW.....d
- REFUSED.....r

G7a, G7b, G7c, G7d, G7e, OR G7f=01

IF B2 GT 01, "OR ANYONE IN YOUR HOUSEHOLD"

G9. Since [JOB SEPARATION MONTH, YEAR], did you (or anyone in your household)... (READ a-f)

UCP
G12
MOD

CODE ONE PER ROW

	YES	NO	DON'T KNOW	REFUSED
a. (G7a = 01) withdraw money from savings accounts?.....01...	00		d	r
b. (G7b = 01) access cash from credit card accounts?.....01...	00		d	r
c. (G7c= 01) access money from a home equity line of credit?.....01.....	00		d	r
d. (G7d=01) access funds from investment accounts such as certificates of deposits, money market accounts, stocks, or bonds?.....01...	00		d	r
e. (G7e=01) make an early withdrawal from a retirement savings investment account such as a 401(k), 403(b), or IRA?.....01...	00		d	r
f. (G7f=01) take early retirement to get benefits from a pension plan?.....01...	00		d	r

B1=01 OR B3 = 01, 02, 03, OR 04

IF B2 GT 01, "OR ANYONE IN YOUR HOUSEHOLD"

IF B1=01, FILL "SPOUSE", B3=01 OR 04, FILL "PARTNER". IF B3=02, FILL "BOYFRIEND". IF B3=03, FILL "GIRLFRIEND".

IF C10=02, "WORK HOURS WERE REDUCED"

G10. The next questions are about sources of income and other support that you (or anyone in your household) may have been receiving at the time your (job ended/work hours were reduced) in [JOB SEPARATION MONTH].

C
O
B
D

At the time your job at [SEPARATION EMPLOYER] ended, was your (spouse/partner/boyfriend/ girlfriend) working at a job for pay, including self-employment?

PROBE: By household we mean people who live together and share finances.

YES.....	01	
NO.....	00	G11
DON'T KNOW.....	d	G11
REFUSED.....	r	G11

G10=01

IF B1=01, FILL "SPOUSE", IF B3=01 OR 04, FILL "PARTNER". IF B3=02, FILL "BOYFRIEND". IF B3=03, FILL "GIRLFRIEND".

G10a. What were your (spouse's/partner's/boyfriend's/girlfriend's) earnings at that time?

INTERVIEWER: ACCEPT MOST CONVENIENT PAY PERIOD. IF NECESSARY, CONFIRM PAY PERIOD.

\$ |__|__|__| , |__|__|__| . |__|__|
5.00 – 500,000.00

CODE ONE ONLY

- PER HOUR (>\$50).....01
- PER WEEK (>\$2000).....02
- ONCE EVERY TWO WEEKS (>\$4000).....03
- TWICE A MONTH (>\$4000).....04
- PER MONTH (>\$8000).....05
- PER YEAR (>\$100,000).....06
- OTHER (SPECIFY).....99
- _____ (STRING 250)
- DON'T KNOW.....d
- REFUSED.....r
-

SOFT CHECK: IF OUT OF RANGE, SAY, "I recorded [G10a answer]. Is that correct?"

G10=01

IF B1=01, FILL "SPOUSE", IF B3=01 OR 04, FILL "PARTNER". IF B3=02, FILL "BOYFRIEND". IF B3=03, FILL "GIRLFRIEND".

IF C10=02, "WORK HOURS WERE REDUCED"

G10b. On average, how many hours per week did your (spouse/partner/boyfriend/girlfriend) usually work at the time your (job ended/work hours were reduced) in [JOB SEPARATION MONTH]?

|__|__| HOURS PER WEEK
(10-80)

- DON'T KNOW.....d G11
- REFUSED.....r
- G11

G10b=d OR r

G10c. Please try to estimate your (spouse's/partner's/boyfriend's/girlfriend's) annual pay just before [JOB SEPARATION MONTH, YEAR]. Would you say your (spouse's/partner's/boyfriend's/girlfriend's) annual earnings were less than \$30,000 or \$30,000 or more at that time?

UCP
C12aa

LESS THAN \$30,000.....	01	G10e
\$30,000 OR MORE.....	02	
DON'T KNOW.....	d	G11
REFUSED.....	r	
.....		G11

G10c=02

G10d. Would you say it was...

CODE ONE ONLY

U
C

\$30,000 to under \$45,000,.....	01
\$45,000 to under \$60,000,.....	02
\$60,000 to under \$75,000,.....	03
\$75,000 to under \$90,000,.....	04
\$90,000 to under \$105,000, or.....	05
\$105,000 or more?.....	06
DON'T KNOW.....	d
REFUSED.....	r

G10c=01

G10e. Would you say it was...

CODE ONE ONLY

UCP
C12ca

Less than \$5,000,.....	01
\$5,000 to under \$10,000,.....	02
\$10,000 to under \$15,000,.....	03
\$15,000 to under \$20,000,.....	04
\$20,000 to under \$25,000, or.....	05
\$25,000 to under \$30,000?.....	06
DON'T KNOW.....	d
REFUSED.....	r

B2 GT 01

IF C10=02, "WORK HOURS WERE REDUCED"

G11. At the time your (job at [SEPARATION EMPLOYER] ended/work hours were reduced), was anyone in your household receiving unemployment insurance compensation benefits? Please do not include your benefits here.

YES.....01

NO.....00

DON'T KNOW.....d

REFUSED.....r

ALL

IF B2 GT 01, "AT THAT SAME TIME" AND "OR ANYONE IN YOUR HOUSEHOLD"

IF C10=02, "WORK HOURS WERE REDUCED"

G12. (At that same time)--when your (job at [SEPARATION EMPLOYER] ended/work hours were reduced)--were you (or anyone in your household) receiving benefits or income from the following sources? (READ a-e)

CODE ONE PER ROW

PROGRAMS	YES	NO	DON'T KNOW	REFUSED
a. Food Stamp or SNAP benefits?.....01	00	d	r	
b. Welfare benefits such as [STATE TANF NAME] or General Assistance?.....01	00	d	r	
c. SSI, SSDI, or other disability benefits?.....01	00	d	r	
d. Social Security or Pension benefits?.....01	00	d	r	
e. Medicaid or [STATEMED]?.....01	00	d	r	

ALL

IF C10=02, "WORK HOURS WERE REDUCED"

IF B2 GT 01, "THE TOTAL INCOME FOR YOU AND ALL THE MEMBERS OF YOUR HOUSEHOLD"

G13. What was (your total income/the total income for you and all the members of your household), before taxes and other deductions just before your (job ended/work hours were reduced) in [JOB SEPARATION MONTH]? Please include all of the sources of income we've talked about, plus any others you may have had.

PROBE, IF NEEDED: Include sources such as self-employment, regular jobs, and earnings from odd side jobs, under-the-table jobs, and other activities, Social Security, pensions, rent, interest and dividends, unemployment compensation, welfare, other public assistance, food stamps, child support, and money from any other sources. Your best estimate is fine.

INTERVIEWER: ACCEPT A "DON'T KNOW" ANSWER WITHOUT PRESSING RESPONDENT. GO TO RANGES IN G14 TO GET INCOME AMOUNT.

INTERVIEWER: ACCEPT MOST CONVENIENT PAY PERIOD. IF NECESSARY, CONFIRM PAY PERIOD.

\$ | | | | , | | | | . | | | | G15
(5.00 - 500,000.00)

CODE ONE ONLY

- PER HOUR (>\$50).....01
PER WEEK (>\$2000).....02
ONCE EVERY TWO WEEKS (>\$4000).....03
TWICE A MONTH (>\$4000).....04
PER MONTH (>\$8000).....05
PER YEAR (>\$100,000).....06
OTHER (SPECIFY).....99
_____ (STRING 250)
DON'T KNOW.....d
REFUSED.....r

SOFT CHECK: IF OUT OF RANGE, SAY, "I recorded [G13 answer]. Is that correct?"

G13=d OR r

G14. Please try to estimate your monthly household income. Would you say your monthly household income just before [JOB SEPARATION MONTH, YEAR] was less than \$3,000 or \$3,000 or more?

C
O

PROBE: Your best estimate is fine.

INTERVIEWER: IF RESPONDENT STILL SAYS "DON'T KNOW," RECORD "DON'T KNOW" AS THEIR ANSWER AND MOVE ON WITHOUT PRESSING RESPONDENT FURTHER.

- LESS THAN \$3,000.....01
..... G14b
- \$3,000 OR MORE.....02
- DON'T KNOW.....d
..... G15
- REFUSED.....r
..... G15

G14=02

G14a. Would you say it was...

C

- \$3,000 to under \$4,000,.....01
- \$4,000 to under \$5,000,.....02
- \$5,000 to under \$6,000,.....03
- \$6,000 to under \$7,000,.....04
- \$7,000 to under \$8,000,.....05
- \$8,000 to under \$9,000,.....06
- \$9,000 to under \$10,000, or.....07
- \$10,000 or more?.....08
- DON'T KNOW.....d
- REFUSED.....r

GO TO G15

G14=01

G14b. Would you say it was...

COBRA
H
MOB

- Less than \$1,000,.....01
- \$1,000 to under \$2,000, or.....02

\$2,000 to under \$3,000?.....03
DON'T KNOW.....d
REFUSED.....r

B2 GT 01

IF C2b=01--CURRENTLY RECEIVING UI BENEFITS--"ELSE".

G15. We have been talking about finances and income support at the time your job ended. For these next questions, please answer in terms of what is happening now. Is anyone (else) in your household now receiving unemployment insurance compensation benefits? Please do not include your benefits here.

- YES.....01
- NO.....00
- DON'T KNOW.....d
- REFUSED.....r

ALL

IF B2=1 (LIVES ALONE), READ SENTENCE IN PARENTHESES.

IF B2 GT 01, "OR ANYONE IN YOUR HOUSEHOLD"

G16. (We have been talking about finances and income support at the time your job ended. For these next questions, please answer in terms of what is happening now.) Are you (or anyone else in your household) now receiving... (READ a-e)

C
O
B
-

CODE ONE PER ROW

PROGRAMS	YES	NO	DON'T KNOW	REFUSED
a. Food Stamp or SNAP benefits?.....01	00	d	r	
b. Welfare benefits such as [STATE TANF NAME] or General Assistance?.....01	00	d	r	
c. SSI, SSDI, or other disability benefits?.....01	00	d	r	
d. Social Security or Pension benefits?.....01	00	d	r	
e. Medicaid or [STATEMED]?.....01	00	d	r	

B1=01 OR B3=01,02, 03 OR 04

IF B1=01, FILL "SPOUSE", IF B3=01 OR 04, FILL "PARTNER". IF B3=02, FILL "BOYFRIEND". IF B3=03, FILL "GIRLFRIEND"

G17. On average, how many hours per week does your (spouse/partner/boyfriend/girlfriend) usually work *now*?

|_|_| HOURS PER WEEK
(10-80)

DON'T KNOW.....d

REFUSED.....r

B2 GT 02

G18. Since (JOB SEPARATION MONTH), did anyone else in your household besides you begin working or begin working more hours?

YES.....01

NO.....00

DON'T KNOW.....d

REFUSED.....r

SECTION H: CUSTOMER SATISFACTION

ALL

H1. Now I'd like to ask about your satisfaction with different aspects of your experience related to the unemployment insurance claim you filed in [UI CLAIM DATE].
NE **How satisfied or dissatisfied are you with your experience filing your initial claim? Would you say you are very satisfied, somewhat satisfied, somewhat dissatisfied, or very dissatisfied?**

CODE ONE ONLY

- VERY SATISFIED.....01
- SOMEWHAT SATISFIED.....02
- SOMEWHAT DISSATISFIED.....03
- VERY DISSATISFIED.....04
- DON'T KNOW.....d
- REFUSED.....r

ALL

H2. How satisfied or dissatisfied are you with (READ a-e)?
NE **PROBE: Would you say you are very satisfied, somewhat satisfied, somewhat dissatisfied, or very dissatisfied?**

CODE ONE PER ROW

	VERY SATISFIED	SOMEWHAT SATISFIED	SOMEWHAT DISSATISFIED	VERY DISSATISFIED	DON'T KNOW	REFUSED
a. how easy the filing instructions were to understand and follow.....	01	02	03	04	d	r
b. the clarity of the explanation of your rights and responsibilities.....	01	02	03	04	d	r
c. the explanation of the benefits and services you could receive.....	01	02	03	04	d	r
d. the length of time it took to file your initial claim.....	01	02	03	04	d	r
e. the speed or timeliness of receiving your benefit checks or deposits.....	01	02	03	04	d	r

ALL

H3. Since [JOB SEPARATION MONTH, YEAR] have you had any direct contact, either in person, by telephone, or by email with a staff person from the unemployment insurance office?

- YES..... 01
- NO..... 00
- l1
- DON'T KNOW..... d
- l1
- REFUSED..... r
- l1

H3=01

H4. Thinking about the service you received from staff members at the unemployment insurance office, how satisfied or dissatisfied were you with (READ a-c)?

D
O
L PROBE: Would you say you were very satisfied, somewhat satisfied, somewhat dissatisfied, or very dissatisfied?

CODE ONE PER ROW

	VERY SATISFIED	SOMEWHAT SATISFIED	SOMEWHAT DISSATISFIED	VERY DISSATISFIED	DON'T KNOW	REFUSED
a. the help you received to complete the filing process....	01	02	03	04	d	r
b. their knowledge of laws and policies.....	01	02	03	04	d	r
c. the level of respect and courtesy you received.....	01	02	03	04	d	r

SECTION I: CLOSING AND CONTACT INFORMATION

ALL

IF A0 = 02, FILL \$25.

- 11.** PROGRAMMER: IF WE HAVE NAME, ADDRESS, AND PHONE NUMBER FROM EITHER THE
COBRA K1 SCREENER OR FROM THE OTHER PRELOADED INFORMATION DISPLAY
THAT NAME, ADDRESS, AND PHONE NUMBER.

That was my last survey question. Now, please verify your current mailing information so that we can send your check for (\$15/\$25). Is your name, current address and phone number... [FILL FROM PRELOADS]?

PROBE: Is there an apartment number?

SAME AS PROVIDED.....00 l2a
INCORRECT INFORMATION ABOVE, NEED TO ENTER NEW
INFORMATION.....01
DON'T KNOW.....d
REFUSED.....r

l1=01, d, OR r

I2. UPDATE INFORMATION BELOW

C O R **What is the correct spelling of your name and your current mailing address and phone number?**

PROBE: Is there an apartment number?

_____(STRING 50)
FIRST NAME

_____(STRING 50)
MIDDLE INITIAL/NAME

_____(STRING 50)
LAST NAME

_____(STRING 60)
ADDRESS 1

_____(STRING 60)
ADDRESS 2

_____(STRING 10)
APARTMENT NUMBER

_____(STRING 60)
CITY

_____(STRING 2)
STATE/TERRITORY

|_|_|_|_|_|_|_| - |_|_|_|_|_|_|_|_|

ZIP CODE (+ 4 IF NEEDED)

|_|_|_|_|_| - |_|_|_|_|_|_| - |_|_|_|_|_|_|_|_|

INTERNATIONAL PHONE (STRING 50)

DON'T KNOW.....d

REFUSED.....r

SOFT CHECK: IF CONDITION (e.g. Exchange = 555); Let me repeat that to you. REPEAT. Is that correct?

HARD CHECK: IF CONDITION (e.g. Area code LE 200); I'm sorry. My computer is indicating an error with that area code. Please give me the number again.

ALL

I2a. Do you have a cell phone number?

C YES.....01

O NO.....00

.....I3

DON'T KNOW.....d

.....I3

REFUSED.....r

.....I3

I2a=01

I2b. What is your cell phone number?

C RECORD VERBATIM

O

B

R

A

|_|_|_|_| - |_|_|_|_|_| - |_|_|_|_|_|

DON'T KNOW.....d

REFUSED.....r

SOFT CHECK: IF CONDITION (e.g. Exchange = 555); **Let me repeat that to you. REPEAT. Is that correct?**

HARD CHECK: IF CONDITION (e.g. Area code LE 200); **I'm sorry. My computer is indicating an error with that area code. Please give me the number again.**

ALL

I3. Do you have an email address?

C YES.....01

O NO.....00

.....15

DON'T KNOW.....d

.....15

REFUSED.....r

.....15

I3=01

I4. What is your email address?

C

O

B

RECORD VERBATIM

_____ (STRING 50)

DESCRIPTION

DON'T KNOW.....d

REFUSED.....r

ALL

IF A0 = 02, A29=06, FILL \$25.

15. We will mail the check for (\$15/\$25) to you at [fill ADDRESS] within the next two weeks. As part of our study, we would like to interview you two more times to see how things are going. We will send you \$30 for each interview you complete online, which is a total of \$60 for completing the next two interviews with us over the next six months. Someone from Mathematica will contact you when it is time for your next interview. In case you move, we would like to have the name, address, and phone number of two people who do not live with you who will know how to reach you. We would only contact these persons if we have trouble getting in touch with you directly.

W
I

What is your first contact person's name?

_____(STRING 50)

FIRST NAME

_____(STRING 50)

MIDDLE INITIAL/NAME

_____(STRING 50)

LAST NAME

DON'T KNOW.....d

REFUSED.....r

I5 CONTACT PROVIDED

16. What is [FIRST NAME FROM I6]'s address?

C
O

PROBE: Is there an apartment number?

_____(STRING 60)

ADDRESS 1

_____(STRING 60)

ADDRESS 2

_____(STRING 10)

APARTMENT NUMBER

_____(STRING 60)

CITY

_____(STRING 2)

STATE/TERRITORY

|_|_|_|_|_|_| - |_|_|_|_|_|_|

ZIP CODE (+ 4 IF NEEDED)

DON'T KNOW.....d

REFUSED.....r

I5 CONTACT PROVIDED

17. What is [NAME FROM I6]'s phone number? Please give me the telephone number, area code first.

C
O
B

|_|_|_|_| - |_|_|_|_|_| - |_|_|_|_|_|

DON'T KNOW.....d

REFUSED.....r

SOFT CHECK: IF CONDITION (e.g. Exchange = 555); Let me repeat that to you. REPEAT. Is that correct?

HARD CHECK: IF CONDITION (e.g. Area code LE 200); I'm sorry. My computer is indicating an error with that area code. Please give me the number again.

I5 CONTACT PROVIDED

18. How is [NAME FROM I6] related to you?

C

SPOUSE/PARTNER/BOYFRIEND/GIRLFRIEND.....01

MOTHER.....02

FATHER.....03

SON OR DAUGHTER.....04

GRANDPARENT.....05

BROTHER/SISTER.....06

AUNT/UNCLE.....07

OTHER RELATIVE.....08

FRIEND.....09

NOT RELATED.....10

DON'T KNOW.....d

REFUSED.....r

ALL

19. What is your second contact person's name?

C
O
B

_____(STRING 50)

FIRST NAME

_____(STRING 50)

MIDDLE INITIAL/NAME

_____(STRING 50)

LAST NAME

DON'T KNOW.....d Thanks

REFUSED SECOND CONTACT.....r

.....Thanks

I9 CONTACT PROVIDED

I10. What is [SECOND NAME FROM I9]'s address?

COBRA K99 PROBE: Is there an apartment number?

_____(STRING 60)

ADDRESS 1

_____(STRING 60)

ADDRESS 2

_____(STRING 10)

APARTMENT NUMBER

_____(STRING 60)

CITY

_____(STRING 2)

STATE/TERRITORY

|_|_|_|_|_|_| - |_|_|_|_|_|_|

ZIP CODE (+ 4 IF NEEDED)

DON'T KNOW.....d

REFUSED.....r

I9 CONTACT PROVIDED

I11. What is [NAME FROM I9]'s phone number? Please give me the telephone number, area code first.

C
O
B

|_|_|_|_|_| - |_|_|_|_|_| - |_|_|_|_|_|

DON'T KNOW.....d

REFUSED.....r

SOFT CHECK: IF CONDITION (e.g. Exchange = 555); **Let me repeat that to you. REPEAT. Is that correct?**

HARD CHECK: IF CONDITION (e.g. Area code LE 200); **I'm sorry. My computer is indicating an error with that area code. Please give me the number again.**

I9 CONTACT PROVIDED

I12. How is [NAME FROM I9] related to you?

C

- SPOUSE/PARTNER/BOYFRIEND/GIRLFRIEND.....01
- MOTHER.....02
- FATHER.....03
- SON OR DAUGHTER.....04
- GRANDPARENT.....05
- BROTHER/SISTER.....06
- AUNT/UNCLE.....07
- OTHER RELATIVE.....08
- FRIEND.....09
- NOT RELATED.....10
- DON'T KNOW.....d
- REFUSED.....r

ALL

Thanks. That was my last question. We really appreciate you taking the time to complete the first survey as part of this important study. We will be contacting you again in approximately XX weeks to complete a second survey with you. Thanks again and best wishes.

C
O
R

INTERVIEWER: GO BACK AND CODE D8.

PROGRAMMER: DO NOT ALLOW INTERVIEWER TO CLOSE UNTIL D8 IS CODED.