Longitudinal Study of Unemployment Insurance Recipients (LS-UI)

Third Interview – CATI Version

July 3, 2014

Frequently Used Fills

In the boxes below, please list fills that are repeated frequently in your questionnaire requirements. These must come from a single source (whether from a preload or a question). The fills specified here do not need to be specified in the condition box each time they appear in a question.

	Source / Condition	First Used at Question #:
EXAMPLE 1: [PARENT]	from Preload File: RespName	A2
EXAMPLE 2: [he / she]	**he** IF A5 = 01; **she** IF A5 = 02	E16
InvtName	interviewer's name	A1
FullName	respondent's **first and last name** from sample file	A1
(His/Her), (Him/Her) and (He/She)	respondent's gender from sample file	A2
NAME	respondent's **first** name from sample file	A2
INT2 MONTH	Month 2nd interview completed	A19
INT2 DATE	Month, Day, Year of 2nd interview	A23
STATE	from UI records or if INT2 A33=answer	A32
Last 4 Digits of SSN	From UI records	A37
UI CLAIM DATE	UI Claim date from UI records (Month, Day, and Year)	C2d
STATE ONE STOP NAME	Fill state specific name from preloads	D9
INT2 NEWJOB1-5(S)	FILL INT2 FS1_1 THROUGH INT2FS1_5 and INT2F5_1 THROUGH INT2F5_5 EMPLOYER(S) WHERE F9=98	FT1
JOB SEPARATION MONTH, YEAR	from UI records (Month and Year only) or if INT1 C11=answer, FILL INT1 C11 answer	F6a
AND OTHER MEMBERS OF YOUR HOUSEHOLD	FILL IF INT1 B2 GT 01	G3
OR ANYONE ELSE IN YOUR HOUSEHOLD	FILL IF INT1 B2 GT 01	G9
STATE TANF NAME	Every state has a TANF name associated with it, so this should be based on the state from A32 or A33 (). A list of state TANF names will be provided.	G16b
STATEMED	Every state has a Medicaid name associated with it, so this should be based on the state from A32 or A33). A list of state Medicaid names will be provided.	G16e
SPOUSE/PARTNER/BOYFRIEND/ GIRLFRIEND OR SPOUSE'S/PARTNER'S/BOYFRIEND'S/ GIRLFRIEND'S	IF INT1B1=01, FILL SPOUSE/SPOUSE'S IF INT1B3=01 OR 04, FILL PARTNER/PARTNER'S IF INT1B3= 02, FILL BOYFRIEND IF INT1B3=03, FILL GIRLFRIEND	G17

CONTENTS

SECTION A: CASE MANAGEMENT

<div style="border:1px solid;">ALL</div>

A0. INTERVIEWER: WHICH OF THE FOLLOWING BEST DESCRIBES THIS CALL?

CALL OUT BY AN INTERVIEWER..01 ....A1

CALL-IN BY A SAMPLE MEMBER...02 ....A29

<div style="border:1px solid;">A0=01</div>

A1. **Hello, my name is [IntvName]. I am calling on behalf of the U.S. Department of Labor. May I please speak to [FullName]?**

He
o

SPEAKING TO SAMPLE MEMBER...01   SAMPMEMB, A23

SAMPLE MEMBER COMES TO THE PHONE....................................02   SAMPMEMB, A23

PERSON ASKS WHAT CALL IS ABOUT..03   WHATABOUT, A2

NEED TO CALLBACK..04   CALLBACK

SAMPLE MEMBER HAS A HEALTH PROBLEM/ DECEASED..........05 ....HEALTHPROB, A3

SAMPLE MEMBER IS IN AN INSTITUTION.....................................06   INSTITUTION, A10

SAMPLE MEMBER HAS MOVED...07 ....KNOWWHERE, A11

SAMPLE MEMBER DOES NOT SPEAK ENGLISH............................08   LANG, A17

SAMPLE MEMBER HAS BEEN DEPLOYED BY MILITARY...............09   A15

NEVER HEARD OF SAMPLE MEMBER/ WRONG NUMBER...........10   THANKS,A38, STATUS 530

HUNG UP DURING INTRODUCTION...11   Status 640

REFUSED..r ....Status 220

A2. **The U.S. Department of Labor recently sent [NAME] a letter inviting (him/her) to participate in a special study they are sponsoring. Mathematica Policy Research, an independent research company, is conducting the study on behalf of the U.S. Department of Labor. We are not selling anything or asking for contributions.**

W h a

PROGRAMMER: ALLOW INTERVIEWER TO ACCESS FAQS FROM THIS SCREEN.

SAMPLE MEMBER COMES TO THE PHONE	01	SAMPMEMB, A23
NEED TO CALLBACK	02	CALLBACK
SAMPLE MEMBER HAS A HEALTH PROBLEM/ DECEASED	03	HEALTHPROB, A3
SAMPLE MEMBER IS IN AN INSTITUTION	04	INSTITUTION, A10
SAMPLE MEMBER MOVED	05	KNOWWHERE, A11
SAMPLE MEMBER DOES NOT SPEAK ENGLISH	06	LANG, A17
SAMPLE MEMBER DIDN'T RECEIVE LETTER	07	NOLETTER, A24
SAMPLE MEMBER HAS BEEN DEPLOYED BY MILITARY	08	A15
HUNG UP DURING INTRODUCTION	09	STATUS 640
SUPERVISOR REVIEW	10	STATUS 380
NEVER HEARD OF SAMPLE MEMBER/ WRONG NUMBER	11	THANKS, A38, STATUS 530
REFUSED	r	Status 220

A3. ENTER TYPE OF HEALTH PROBLEM

H

HEARING PROBLEM	01	AmpTTY, A4
SPEECH PROBLEM	02	AmpTTY, A4
PHYSICAL PROBLEM	03	CallLater, A8
COGNITIVE PROBLEM	04	Thanks, A38, Status 410
IN A COMA	05	Thanks, A38, Status 410
DECEASED	06	Deceased, A9
REFUSED	r	Status 220

1/28/14

A4. **I was calling to conduct an interview with [NAME] for the U.S. Department of Labor. I can get on a phone that will amplify my voice or [NAME]'s voice, or we could use a TTY service. Would either of these enable (him/her) to complete the interview?**

A m p

YES – USE AMPLIFIER PHONE..01	RespAvail A5
YES – USE TTY CAPABILITY..02	RespAvail A5
NO...03	Thanks, A38,
Status 410	
DON'T KNOW...d	Callback
REFUSED...r	
....Status 220	

A5. **Is [NAME] available now?**

R e

YES..01	IF AmpTTY, (A4)
= 01	
	then AmpPhone (A6)
	else CallTTY (A7)
NO...00	Callback

A6. **Please hold while I get the amplifier phone.**

A m

INTERVIEWER: SET UP AMPLIFIER/WEAK SPEECH EQUIPMENT AND ASK GATEKEEPER TO CALL [NAME] TO THE PHONE.

SAMPLE MEMBER COMES TO THE PHONE..01	SampMemb,
A23	
CALLBACK...02	Callback

A7. **I will call back in a few minutes after I have the help of the TTY operator.**

CallTTY Q7

ARRANGE CALL WITH OPERATOR...01	SampMemb,
A23	
IF UNSUCCESSFUL SET CALLBACK..02	Callback

A8. **Will [NAME] be able to talk on the telephone if I call back next week?**

CallLater Q8

YES/MAYBE – CALLBACK...01   Callback

NO...02   THANKS, A38,
STATUS 380

DON'T KNOW...d   Callback

REFUSED...r   Status 220

A9. **I am sorry to hear that [NAME] has passed away. I was calling about a study we are conducting for the U.S. Department of Labor. You might have seen a letter we recently sent (him/her) explaining the study. When did (he/she) pass away?**

Deceased Q9

|__|__| / |__|__| / |_2_|_0_|_1_|_5_|
MONTH   DAY   YEAR
01-12   01-31

DON'T KNOW...d

REFUSED...r   STATUS 440—
DECEASED

Thank you. Please accept my condolences. Good-bye.

A10. ENTER TYPE OF INSTITUTION

*I
n*

HOSPITAL...01   A15

NURSING HOME...02   A15

ASSISTED LIVING FACILITY...03   A15

GROUP HOME..04   A15

JAIL OR PRISON..05   Thanks, A38,
Status 421

A11. **Do you or anyone there know how we can reach [NAME]?**

*K
n*

YES...01   A12

NO...00   A27

DON'T KNOW...d   A27

REFUSED...r   A27

A12. **May I please have [his/her] telephone number?**

New
Ph

Please give me the telephone number, area code first.

|__|__|__| - |__|__|__| - |__|__|__|__|...A12a

DON'T KNOW...d   NewAdd, A13

REFUSED...r   NewAdd, A13

SOFT CHECK: IF CONDITION (e.g. Exchange = 555); **Let me repeat that to you. REPEAT. Is that correct?**
HARD CHECK: IF CONDITION (e.g. Area code LE 200); **I'm sorry. My computer is indicating an error with that area code. Please give me the number again.**

A12a. **Is this a home phone, business phone, or a cell phone?**

Ph

HOME PHONE..01

OFFICE PHONE...02

HOME AND OFFICE PHONE...03

CELL PHONE...04

PAGER..05

COMPUTER/FAX LINE...06

OTHER..07

DON'T KNOW..d

REFUSED..r

....

A12b. **Should this number be used at only certain times?**

Time of

ANYTIME...01

DAYTIME ONLY...02

EVENING ONLY...03

SOME OTHER TIME (SPECIFY)...04

_____ (STRING 100)

DON'T KNOW..d

REFUSED...r

....

A13. **May I please have [his/her] address?**

NewAddr
Q19

_____(STRING 60)
ADDRESS 1

_____(STRING 60)
ADDRESS 2

_____(STRING 60)
CITY

_____(STRING 2)
STATE/TERRITORY

|__|__|__|__|__| - |__|__|__|__|
ZIP CODE (+ 4 IF NEEDED)

DON'T KNOW...d

REFUSED...r
....

THANKS (A38) IF NEWPHONE EQ DK/RF THEN STATUS 530 ELSE STATUS 899

A14. PROGRAMMER: CHECK A13: IS STATE OUTSIDE THE UNITED STATES AND DC?

YES (OUTSIDE USA)...01   A15

NO (INSIDE USA)...00   Callback

IF A1=09 OR A2=08 OR A10=01-04, "HOME". IF A14=01, "TO LIVE IN THE U.S."
IF A10=01, "I'M SORRY TO HEAR THAT."

A15. **(I'm sorry to hear that.) When do you expect [NAME] to return (home/to live in the U.S.)?**

|__|__| / |_2_|_0_|__|__|
MONTH   YEAR
01-12   2014-2020

NEVER..00   Thanks, A38,
Status 450

DON'T KNOW...d   A38, Status 380

REFUSED...r   A38, Status 380

A16. INTERVIEWER: IS DATE DURING FIELD PERIOD?

YES..01   Callback

NO, AFTER DECEMBER 2015...00   Thanks, A38,
Status 450

A17. CODE LANGUAGE NEEDED TO COMPLETE INTERVIEW IF KNOWN.

La ng

ARABIC..	01	A19
BOSNIAN...	02	A19
CAMBODIAN..	03	A19
CHINESE..	04	A19
CREOLE...	05	A19
GERMAN..	06	A19
HINDI...	07	A19
HMONG..	08	A19
ITALIAN..	09	A19
JAPANESE..	10	A19
LAOTIAN..	11	A19
POLISH..	12	A19
PORTUGUESE..	13	A19
RUSSIAN..	14	A19
SOMALI..	15	A19
SPANISH..	16	A18
TAGALOG...	17	A19
VIETNAMESE..	18	A19
OTHER (SPECIFY)..	99	A19

_____ (STRING 20)

DON'T KNOW...	d	Thanks, A38, Status 400
REFUSED...	r	
....		Thanks, A38, Status 400

A18. **(IF SPANISH NEEDED, SAY: A Spanish speaking interviewer will call you.) Thank you very much for your time.**

Status 401

ENTER 1 TO CONTINUE

IF A1=08, TEXT IN PARENTHESES.
IF A2=06, DO NOT INCLUDE TEXT IN PARENTHESES.

A19. *Ne* **(The U.S. Department of Labor recently sent [NAME] a letter saying that someone from Mathematica would be calling (him/her) to follow up on a survey we conducted with (him/her) back in [INT2 MONTH] for the U.S. Department of Labor. Mathematica is an independent research company that is conducting the study on behalf of the Department of Labor. We are not selling anything or asking for contributions.) We are looking for someone who is 18 years or older who lives with [NAME] to help [him/her] by interpreting the interview for us. Are you 18 years of age or older and live with [NAME]?**

IF YES: Would you be able to help [NAME] by interpreting the interview?

IF NO: Is there someone else 18 years or older who lives with [NAME] and could come to the phone and help with the interview?

SPEAKING TO FAMILY MEMBER/FRIEND WHO WILL ACT AS INTERPRETER	01	Asst Name, A20
NO INTERPRETER AVAILABLE AT THIS TIME BUT MAYBE LATER	02	Asst Name, A20
NO INTERPRETER AVAILABLE	03	Callback
SUPERVISOR REVIEW	04	Status 380
DON'T KNOW	d	Callback
REFUSED	r	Status 210

IF A19=01, "YOUR NAME" AND "BEFORE WE BEGIN".
IF A19=02, "THE NAME OF THE PERSON….."

A20. **(Before we begin), can you please tell me (your name/the name of the person who may be able to interpret the interview for [NAME])?**

Asst/ ProxyN _____ (STRING 50)
..NTERPRETER NAME

DON'T KNOW..d

REFUSED..r

IF A19=01, "ARE YOU". IF A19=02, NAME FROM A20.

A21. **And how (are you/is [NAME FROM A20]) related to [NAME]?**

A

SPOUSE/ PARTNER/BOYFRIEND/GIRLFRIEND...01

ADULT CHILD--18 OR OLDER...02

SIBLING..03

PARENT...04

NIECE/NEPHEW...05

ROOMMATE/OTHER RELATIVE..06

GROUP/FOSTER HOME/ASSISTED LIVING FACILITY
ADMINISTRATOR/CAREGIVER..07

OTHER RELATIVE...08

NOT RELATED..09

DON'T KNOW...d

REFUSED..r

PROGRAMMER: IF A19=02, GO TO CALLBACK

A19=01

A22. **Thank you for agreeing to interpret the interview for (him/her). Please repeat the questions to [NAME] exactly as I read them to you.**

[INTERP RET] SCREENER/SURVEY *** GO TO A30

IF HELLO (Q1) EQ <2> OR WHATABOUT (Q2) EQ <1> THEN] HELLO, MY NAME IS [INTVNAME]. I AM CALLING ON BEHALF OF ... [ENDIF]

A23. **[Hello, my name is [INTV NAME], calling on behalf of the U.S. Department of Labor.] I am calling to follow up on a survey we conducted with you back on [INT2 DATE]. You should have received a letter from the U.S. Department of Labor saying that someone from Mathematica would be calling to complete a third interview with you. The survey will take about 25 minutes to complete and Mathematica will send you $20 after you complete the survey. All of your answers will be kept private to the extent permitted by law and used for research purposes only. Let's get started.**

PROGRAMMER: ALLOW INTERVIEWER TO ACCESS FAQS FROM THIS SCREEN.

BEGIN INTERVIEW...01   Screener/Survey, A30

DID NOT RECEIVE OR DOES NOT RECALL LETTER.....................................02   NoLetter, A24

NOT A GOOD TIME..03   Callback

HUNG UP DURING INTRODUCTION...04   Status 640

SUPERVISOR REVIEW...05   Status 380

[NAME] WILL CALL MPR BACK..06   A39

WANTS MORE INFORMATION...FAQ

REFUSED..r
....Status 200

IF A19=01, "HIM/HER/HE/SHE", ELSE "YOU"

A24. **The letter was from the U.S. Department of Labor and said that someone from Mathematica would be calling (you/him/her) to complete a third interview with (you/him/her). The survey will take about 25 minutes to complete and Mathematica will send you $20 after you complete the survey. All of your answers will be kept private to the extent permitted by law and used for research purposes only. Let's get started.**

N
o
L

CODE ONE ONLY

BEGIN INTERVIEW...01   Screener/Survey, A30

WANTS ANOTHER LETTER/WANTS LETTER READ TO THEM......................02   ReadLetter, A25

NOT A GOOD TIME..03   Callback

WANTS MORE INFORMATION...FAQ

REFUSED..r
....Status 200

A25. **May I read the letter to you and then we can begin?**

ReadLetter Q34

PROGRAMMER: LOAD TEXT OF LETTER HERE

YES, READ THE LETTER..01   A30

NO, WANTS ANOTHER LETTER FIRST...02   SendLetter, A26

REFUSED..r   Status 200

A25=02

A26. **Okay, I'll mail another letter and will call back in a few days. To what address should we mail the letter?**

S e

_____(STRING 60)
ADDRESS 1

_____(STRING 60)
ADDRESS 2

_____(STRING 60)
CITY

_____(STRING 2)
STATE/TERRITORY

|__|__|__|__|__| - |__|__|__|__|
ZIP CODE (+ 4 IF NEEDED)

DON'T KNOW..d

REFUSED..r

THANKS (A38) STATUS 831—LETTER REQUESTED

A11=00, D, OR R

A27. **Is there someone else who might know how to reach [NAME]?**

YES..01

NO..00   A40

DON'T KNOW..d   A40

REFUSED..r   A40

A28. **What's that person's name and phone number?**

PROBE: **If you don't have all the information, please tell me what you can.**

_____(STRING 50)
FIRST NAME

_____(STRING 50)
MIDDLE INITIAL/NAME

_____(STRING 50)
LAST NAME

Please give me the telephone number, starting with the area code first.

|__|__|__| - |__|__|__| - |__|__|__|__|..A38 Status 530

DON'T KNOW..d   A38, Status 530

REFUSED..r   A38, Status 530

SOFT CHECK: IF CONDITION (e.g. Exchange = 555); **Let me repeat that to you. REPEAT. Is that correct?**

HARD CHECK: IF CONDITION (e.g. Area code LE 200); **I'm sorry. My computer is indicating an error with that area code. Please give me the number again.**

PROGRAMMER: THIS INFORMATION NEEDS TO BE SENT TO LOCATING AS A LEAD

A29. **Thank you for calling in to participate in a study we are conducting for the U.S. Department of Labor. We would like to follow up on a survey we conducted with you back in [INT2 MONTH]. The survey will take about 25 minutes to complete and Mathematica will send you $30 after you complete the survey. All of your answers will be kept private to the extent permitted by law and used for research purposes only. Let's get started.**

BEGIN INTERVIEW..01   Screener/Survey, A30

NOT A GOOD TIME...02   Callback

HUNG UP DURING INTRODUCTION...03   Status 640

SUPERVISOR REVIEW..04   Status 380

SAMPLE MEMBER WILL CALL MATHEMATICA BACK...................................05   A39

WANTS MORE INFORMATION...FAQ

REFUSED...r   Status 200

A29a NOT ASKED AT THIRD INTERVIEW

A30. **To get started, I need to confirm that I am speaking with the correct person. Is your full name [FULL NAME]?**

YES..01   A32

NAME CHANGED..02   A31

NO...00   A31

DON'T KNOW...d   Thanks, A38, Status 380

REFUSED...r

....Thanks, A38, Status 380

"NEW" IF A30=02

A31. **For the record, what is your (new) name?**

N _____(STRING 50)
FIRST NAME

_____(STRING 50)
MIDDLE INITIAL/NAME

_____(STRING 50)
LAST NAME

NAME CONFIRMED..01

NAME NOT CONFIRMED...00   A41

DON'T KNOW...d   Thanks, A38,
Status 380

REFUSED...r
....Thanks, A38, Status 380

> PROGRAMMER: STORE NAME CHANGE IN NAME UPDATE BLOCK

IF A19=01, "HE/SHE", ELSE "YOU". [STATE] FROM UI CLAIM STATE IN SAMPLE FILE.

A32. **(Are you/Is [he/she]) now living in [STATE]?**

S
ta YES...01   A34

NO..00

DON'T KNOW...d

REFUSED...r
....

IF A19=01, "HE/SHE", ELSE "YOU".

A33. **In what state (are you/is [he/she]) now living?**

St |__|__| (TWO LETTER CODE)

DON'T KNOW...d

REFUSED...r
....

> PROGRAMMER: STORE STATE CHANGE FOR USE IN FUTURE
> QUESTIONS AT STATE UPDATE BLOCK

IF A19=01, "HIS/HER, ELSE "YOUR"

A34. **What is (your/his/her) date of birth?**

PROBE IF RESPONDENT RESISTS: **I have your year of birth as [YEAR], would you please tell me the month and day?**

IF NECESSARY: READ DOB ALOUD AND CONFIRM.

|__|__| / |__|__| / | 1 | 9 |__|__|...A36
MONTH   DAY   YEAR
(01–12)   (01-31)   (1934–1996)

DON'T KNOW..d   A35

REFUSED...r   A35

SOFT CHECK: IF YEAR IS LT 1949 OR GT 1996: **I recorded (A34 ANSWER). Is that correct?**

A34=D OR R

IF A19=01, IS HE/SHE" ELSE "ARE YOU".

A35. **How old (are you/is [he/she])?**

Age |__|__| AGE
 (18-75)

DON'T KNOW..d   A37

REFUSED...r   A37

SOFT CHECK: IF LT18 OR GT75: **I recorded (A35 ANSWER). Is that correct?**

A36. PROGRAMMER: CHECK BIRTHDATE OR AGE: IS MONTH, DAY, YEAR OF BIRTH AT A34=MONTH, DAY, AND YEAR OF BIRTH ON RECORD OR DOES AGE CONVERT TO DOB ON RECORD?

YES...01   A37a

NO..00

A36=00

IF A19=01, "HIS/HER", ELSE "YOUR".

A37. **Also for verification, please tell me <u>only</u> the last four digits of (your/his/her) Social Security Number.**

|__|__|__|__|

DON'T KNOW..d

REFUSED...r

....

A37a. PROGRAMMER: IS [NAME]'s IDENTITY VERIFIED—NAME, BIRTHDATE, AND/OR LAST FOUR SSN VERIFIED? NOTE: 2 OF 3 NEEDED.

YES (VERIFIED)..01

NO (FAILED VERIFICATION)...00   A41

A37b NOT ASKED AT THIRD INTERVIEW

ALL

A37c. INTERVIEWER: WHO ARE YOU SPEAKING WITH?

Wl   NAME..01   C2b

INTERPRETER...02   C2b

A1=10, A2=11, A3=04 OR 05, A4=03, A8=02, A10=05, A15=00, A17=D OR R, A28=D OR R, A30=D OR R, A31=D OR R

A38. **Thank you very much for your time.**

T
h ENTER 1 TO CONTINUE

A23=06

A39. **Thanks for offering to call back. Please write down our toll-free number. It is xxx-xxx-xxxx. We are available days, evenings, and weekends. Please ask for Nancy Long when you call. If you call after hours, please leave a message and we will get back to you the next day.**

(STATUS 830—RESPONDENT WILL CALL MATHEMATICA)

A27=00, D, OR R

A40. **Please write down the project's toll free number and give it to [NAME] or someone who might know how to reach (him/her). The toll free number is xxx-xxx-xxxx. Thank you for your time.**

A37A=00

IF A37A=00, TEXT IN PARENTHESES

A41. (INTERVIEWER: GO BACK AND CONFIRM DOB AND LAST 4 SSN BY SAYING:

Let me confirm that I have entered your date of birth and the last four digits of your social security number correctly. READ ENTRIES AND CORRECT IF NEEDED.

Thanks for your patience. There seems to be a problem with my information. I need to check with my supervisor about what to do next. Someone from Mathematica will get back to you. Thanks again. Good bye.

STATUS 380—SUPERVISOR REVIEW

A42. REFUSAL MODULE: THIS WILL DISPLAY WHEN BREAKOFF IS INDICATED IN BLAISE.

NOTE: A REFUSAL CAN OCCUR AT ANY POINT IN THE INTERVIEW.

WHO REFUSED

INTERVIEWER: INDICATE WHO REFUSED.

┌─────────────────────────┐
│   │
└─────────────────────────┘

SAMPLE MEMBER..01
GATEKEEPER...02
UNKNOWN PERSON...03

INTERVIEWER: INDICATE REFUSAL REASON TO BEST OF KNOWLEDGE.

RE
R

┌─────────────────────────┐
│   │
└─────────────────────────┘

UNHAPPY WITH UI BENEFITS/UI BENEFITS ENDED...................................04
NO TIME..05
SAID NEVER COLLECTED BENEFITS/DID NOT WANT TO CONTINUE..........06
NO INTEREST...07
DON'T TRUST GOVERNMENT/DOL...08
PRIVACY CONCERNS..09
NO REASON GIVEN..10
OTHER (SPECIFY)..99
_____ (STRING 200)

FREQUENTLY ASKED QUESTIONS (FAQs)

PROGRAMMER: ALLOW INTERVIEWER TO VIEW FAQS AT ANY TIME.

WHO OR WHICH AGENCY IS SPONSORING THE STUDY?

This study is being sponsored by the U.S. Department of Labor and has been approved by the U.S. Office of Management and Budget under OMB Control Number xxxx-xxxx. Without this approval we would not be able to conduct this survey.

WHO IS CONDUCTING THE STUDY?

Mathematica, an independent research company is conducting the study on behalf of the U.S. Department of Labor. Mathematica has more than 40 years of policy research and program evaluation experience. You can learn more about Mathematica by visiting our website at www.mathematica-mpr.com.

WHAT IS THE PURPOSE OF THE STUDY?

This study is to learn about the adjustments that people make after they become unemployed or have their work hours reduced and file for unemployment insurance benefits. This information will help policymakers to assess how well the UI program is serving the nation's workers and refine it to better meet their needs.

WHO IS ELIGIBLE TO PARTICIPATE IN THE STUDY?

The U.S. Department of Labor is interested in hearing from people in your state who recently filed for unemployment insurance benefits. You were scientifically selected to participate in the study from among persons who filed for benefits around the same time and from the same geographic area as you.

I DON'T COLLECT UNEMPLOYMENT BENEFITS ANY MORE/I COLLECTED THEM FOR A VERY SHORT TIME.

We want to interview people who filed for unemployment insurance benefits in your state in the past year. Even if you no longer receive or never collected unemployment benefits, your experience and input is very important to the study. Hearing from people with different experiences helps us learn more about people who file for unemployment insurance benefits.

I AM DISSATISFIED WITH MY UNEMPLOYMENT BENEFITS/LOCAL AGENCIES.

Your comments will be especially important to the research. The U.S. Department of Labor needs to learn about the experiences of people who were satisfied and people who were dissatisfied with their experiences.

HOW DID YOU GET MY NAME?

Your name was scientifically selected from among persons in your state who filed for unemployment insurance benefits within the past year.

FAQs – (continued)

WILL MY ANSWERS BE KEPT PRIVATE?

Yes. All of the information we collect in the survey will be kept private to the extent permitted by federal law and will be used for research purposes only. Your answers will be combined with those of others and your name will never be used in reporting the results of the study. Your answers to questions will not affect your eligibility for any public program.

HOW LONG WILL THIS TAKE?

The length of the interview is different for different people, but it usually takes about 25 minutes.

WHY DO YOU WANT TO INTERVIEW ME THREE TIMES?

The Department of Labor is interested in capturing how the experiences of unemployed workers and workers who have their work hours reduced change over time. By interviewing you three times, we will be able to learn more about the adjustments that unemployment insurance recipients make. You will be paid for each interview you complete.

HOW CAN I RECEIVE THE MAXIMUM PAYMENT FOR PARTICIPATION?

You can receive $30 if you complete the survey using the web or calling in and completing the survey with a Mathematica interviewer. If you do not use the web to complete the survey and Mathematica calls you to complete the survey, you will receive $20.

I DON'T HAVE THE TIME.

We can schedule a call to do the survey at your convenience. Our interviewers are available to speak with you seven days a week as follows: on Mondays through Thursdays from 9:00 a.m. to 12:00 midnight, on Fridays from 9:00 a.m. to 10:00 p.m., Saturdays from 9:00 a.m.-8:00 p.m. and Sundays from 1:00 p.m. to 9:00 p.m. Eastern Standard Time. We can also complete the survey in more than one call, if necessary.

I DON'T HAVE THE TIME NOW. I'LL DO IT ONLINE.

We can begin the survey now and see how far we get. I can call you at your convenience if we are not able to complete it. **INSISTS ON WEB**: Please let me know when you are ready to write down your log in information. PAUSE. To complete the survey using the web, please log on to ***https://www.xxxxxsurvey.xxx*** Your username and password are: **INTERVIEWER PROVIDE USERNAME AND PIN INFORMATION.** You can log on to complete the survey 24 hours per day, seven days per week.

WHAT HAPPENS IF I DON'T PARTICIPATE IN THE SURVEY?

Your participation is voluntary and will not affect your eligibility to receive any services or benefits. Your selection for the survey was done scientifically. You were chosen to represent other people who filed for unemployment insurance benefits in your area. Your answers will help the U.S. Department of Labor improve services to people who become unemployed or have their work hours reduced. There are no right or wrong answers. We're interested in your experiences and opinions.

FAQs – (continued)

I'M NOT INTERESTED.

Let me reassure you that we are not selling anything. The questions we ask will help the U.S. Department of Labor improve services to people who are unemployed or have their work hours reduced. There are no right or wrong answers. We're interested in your experiences and opinions. Your answers will be combined with those of others and reported in summary form. Your name will never be included in any report. If you complete the survey, you will receive a $20 incentive payment.

WILL I BE PAID?

Yes, by participating in this special study you can receive up to $30 as an incentive payment in addition to what you received for completing the first two interviews. Here's how it works--Mathematica will send you $20 after you complete the survey today. You can receive $30 for completing that survey using the web or by calling Mathematica.

WHAT ARE YOU GOING TO DO FOR ME NOW? ARE YOU GOING TO HELP ME FIND A JOB?

Mathematica is a private, independent research firm. Our company is conducting this study for the U.S. Department of Labor, and this survey is part of the study. We cannot provide assistance finding jobs. Mathematica will send you [$20/$30] dollars in appreciation for completing the survey.

I'M ON THE NATIONAL "DO NOT CALL LIST/REGISTRY." WHY ARE YOU CALLING ME?

The do not call list or registry applies to telemarketing calls, not to calls like this one that are approved by the government. Lawmakers recognize the need for the public to participate in studies like this to learn how government programs are working and how to improve them. We will not sell you anything, nor will we ask for money. Your privacy will be respected, and your cooperation is appreciated. For more information on who is included and excluded on the do not call list, you can visit the website at www.donotcall.gov.

DOES THE MONEY I RECEIVE FOR COMPLETING THIS SURVEY COUNT TOWARDS MY INCOME FOR THIS YEAR?

Mathematica cannot give tax advice.

WHO CAN I CONTACT FOR MORE INFORMATION?

For more information about the study, you can visit the U.S. Department of Labor (DOL) website at http://www.dol.gov/asp/evaluation/ongoing. For questions about the survey you can call Mathematica's Survey Director, Julita Milliner-Waddell at 609-275-2206.

SECTION B: DEMOGRAPHIC AND HOUSEHOLD CHARACTERISTICS

B2 THROUGH B6 NOT ASKED AT THIRD INTERVIEW

ALL

Before we begin, I'd like to let you know that some of the questions will be familiar to you from the last interview, but it is important that we update our informaton.

B0. **First, is your current marital status the same as when spoke to you in [INT1 DATE]?**

C
O
B

YES...01   B7

NO..00

DON'T KNOW..D

REFUSED..r

B0 = 00, D OR R

B1. **What is your current marital status—are you now married, separated, divorced, widowed, or have you never been married?**

C
P
S

CODE ONE ONLY

MARRIED..01

SEPARATED..02

DIVORCED..03

WIDOWED...04

NEVER MARRIED..05

DON'T KNOW...d

REFUSED..r

ALL

B7. **In general, would you say your health is excellent, good, fair, or poor?**

TAA

EXCELLENT..01

GOOD...02

FAIR..03

POOR..04

DON'T KNOW...d

REFUSED..r

SECTION C: PRE-UI EMPLOYMENT (SEPARATING JOB ONLY) AND UNEMPLOYMENT

SECTION C NOT ASKED AT THIRD INTERVIEW, EXCEPT C2b, C2c, C2d

C2b. **Are you currently receiving unemployment insurance benefits?**

INTERVIEWER: IF RESPONDENT EXPECTS TO, BUT HAS NOT YET RECEIVED A CHECK, CODE YES.

YES 01   D2

NO 00

NEVER COLLECTED 99   D2

DON'T KNOW .... d   D2

REFUSED .... r
.... D2

C2b=00

C2c. **When did you stop receiving unemployment insurance benefits?**

INTERVIEWER: RECORD MONTH, DAY, AND YEAR. IF SAMPLE MEMBER CANNOT GIVE EXACT DATE, PROBE FOR BEGINNING (CODE DAY 1), MIDDLE (CODE DAY 15), OR END OF MONTH (CODE DAY 30).

|__|__| / |__|__| / |_2_|_0_|__|__| D2
MONTH   DAY   YEAR
(01-12)   (01-31)   (14-15)

NEVER COLLECTED 99   D2

DON'T KNOW .... d

REFUSED .... r

C2d. Why did you stop receiving unemployment insurance benefits from your claim filed around [UI CLAIM DATE]?

<div style="border:1px solid black; width:300px; height:40px;"></div>

NEW INCOME SOURCES

RE-EMPLOYED/FOUND A JOB/STARTED OWN BUSINESS............................1

BENEFIT RESTRICTION ISSUES

BENEFITS RAN OUT/EXHAUSTED..2

DISQUALIFIED...3

RECEIVED WORKMAN'S COMP/HAD CASE PENDING.................................4

WAS NOT ELIGIBLE FOR UI IN THE FIRST PLACE/DENIED BENEFITS.........5

NOT AVAILABLE TO WORK

ILLNESS/DISABILITY..6

VOLUNTARILY OUT OF LABOR FORCE/WENT TO SCHOOL........................7

GOT BACK IMMIGRATION PAPERS/HAD LOST THEM..................................8

WENT INTO MILITARY...9

RETIRED/RECEIVED SOCIAL SECURITY..10

MOVED...11

OTHER

TOO MUCH TROUBLE/HASSLE DEALING WITH/REACHING UI OFFICE........12

DID NOT WANT UI ANYMORE...13

NEVER COLLECTED...14

BENEFITS/CHECKS STOPPED – NO REASON SPECIFIED............................15

OTHER (SPECIFY)..99

_____

DON'T KNOW...d

REFUSED..r

IF OTHER SPECIFY (99): **What was the reason you stopped receiving unemployment insurance benefits?**

C3 THROUGH C21 NOT ASKED AT THIRD INTERVIEW

SECTION D: JOB SEARCH AND OFFERS

D1 NOT ASKED AT THIRD INTERVIEW

ALL
IF INT1C10=02, "WORK HOURS WERE REDUCED"

D1a. *WIA* **Since your (job ended/work hours were reduced) in [JOB SEPARATION DATE], have you participated in any education or training programs? Please include training programs that helped you learn job skills or prepare for an occupation. Also include general educational programs, such as adult basic education or GED courses, ESL classes, college, or other types of school.**

> **PROBE:** **Include classes you may have attended to learn English (ESL classes) or improve your reading skills.**

> **PROBE:** **Include training provided by an employer, for self-employment, or on-the-job training (OJT).**

YES..1

NO...0

DON'T KNOW..d

REFUSED..r

ALL

D2. **Since your last interview in [INT2MONTH], have you applied for a job?**

NE YES..01

NO...00   D4

DON'T KNOW..d   D4

REFUSED..r

....D4

D2=01

D3. **Since [INT2 MONTH], did you apply for any jobs that would require you to relocate?**

NE YES..01

NO...00

DON'T KNOW..d

REFUSED..r

....

D4. **Have you received any job offers since [INT2 MONTH]?**

UC INTERVIEWER: IF RECALLED TO OLD JOB, CODE YES.
P
DS YES...01
MC
NO...00   D9

DON'T KNOW...d   D9

REFUSED..r
....D9

D4a. **How many job offers have you received since [INT2 MONTH]?**

U
C
P _|__| OFFERS
(υ1-10)

DON'T KNOW...d

REFUSED..r
....

IF D4a=01, "THAT JOB OFFER"; IF D4a GT 01, "ANY OF THOSE JOB OFFERS"

D4b. **Did you accept (that job offer/any of those job offers)?**

U YES...01   D9
C
P NO...00   D5
D6
DON'T KNOW/HAVEN'T DECIDED...d   D5

REFUSED..r
....D5

IF D4a GT 1, "OFFERS" AND READ SENTENCE IN PARENTHESES AND "BEST".

D5.

NEW

To help us better understand the job market, we'd like to ask a few questions about the job offer(s) you received. (If you received more than one job offer, please think about the best job offer you received.) What was the offered pay rate, including tips, bonuses and commissions for the (best) job offer you received/?

 PROBE: **The best job offer is what that means to you. You can think about things like the salary offered, benefits, location, and other factors that are important to you.**

 PROBE: **Your best estimate is fine.**

 INTERVIEWER: ACCEPT MOST CONVENIENT PAY PERIOD. IF NECESSARY, CONFIRM PAY PERIOD.

 $ |__|__|__| , |__|__|__| . |__|__|
     5.00 – 500,000.00

                                                                         CODE ONE ONLY

 PER HOUR (>$50)...01

 PER WEEK (>$2000)...02

 ONCE EVERY TWO WEEKS (>$4000)...03

 TWICE A MONTH (>$4000)...04

 PER MONTH (>$8000)...05

 PER YEAR (>$100,000)..06

 OTHER (SPECIFY)..99

 _____ (STRING 250)

 DON'T KNOW...d

 REFUSED...r

SOFT CHECK: IF OUT OF RANGE, SAY **"I recorded [D5 ANSWER]. Is that correct?"**

D6. **Were any of the following benefits included in that job offer? (READ a-c)**

NEW

	YES	NO	DON'T KNOW	REFUSED
a. health insurance benefits?..	01	00	d	r
b. paid sick days?...	01	00	d	r
c. a retirement savings or pension plan?..............................	01	00	d	r

D7. **Did the job offered require relocation?**

NEWYES...01

NO...00

DON'T KNOW...d

REFUSED...r

D4B=00, D OR R
IF D4b=d, "IS" AND "HAVE NOT DECIDED WHETHER TO ACCEPT"
IF D4a GT1, "BEST"

D8. **There are many reasons why people sometimes do not accept a job offer. What (was/is) the <u>main</u> reason why you (did not accept/have not decided whether to accept) the (best) job that you were offered?**

C
O
~

INTERVIEWER: RECORD VERBATIM, THEN CODE AT END.

_____ (STRING 250)

IT DID NOT PAY ENOUGH..01

IT DID NOT OFFER ADEQUATE HEALTH INSURANCE BENEFITS................02

I EXPECTED TO BE CALLED BACK TO MY FORMER JOB.............................03

IT DID NOT OFFER OTHER FRINGE BENEFITS (NON-HEALTH
INSURANCE BENEFITS)..04

THE JOB WAS NOT IN MY USUAL OCCUPATION...05

STARTED OWN BUSINESS/SELF-EMPLOYED..06

COMMUTE WAS TOO LONG...07

FAMILY RESPONSIBILITIES...08

IN SCHOOL OR OTHER TRAINING..09

ILL HEALTH OR PHYSICAL DISABILITY...10

REQUIRES/REQUIRED RELOCATION...11

HAVEN'T DECIDED YET...12

OTHER REASON..99

DON'T KNOW..d
....

REFUSED..r
....

D9. *TA* **Now I'm going to ask about services you may have received or used at [STATE ONE STOP**
Wi **CENTER NAME] or another American Job Center. Please include services received in**
M **person as well as on-line or by telephone. Since [INT2 MONTH], have you (READ a – h)?**

INTERVIEWER: READ STEM FIRST TIME, THEN AS NECESSARY.

PROBE: At [STATE ONE STOP CENTER NAME] or another American Job Center?

	YES	NO	DON'T KNOW	REFUSED
a. used a resource room?..	01	00	d	r
IF NEEDED: Each American Job Center usually has an area open to anyone, typically called a resource room. In these areas, you can use computers and the Internet to look for a job, and you can get information about specific jobs, different careers, and services available in the community.				
b. attended any workshops?..	01	00	d	r
IF NEEDED: A workshop involves a small group of people coming together with a leader or instructor to learn how to do something, like use a computer, write a resume, or conduct a job search.				
c. taken either tests or assessments?.................................	01	00	d	r
d. attended meetings for either job clubs or job groups?	01	00	d	r
IF NEEDED: These groups involve getting together with other job seekers for support and to talk about job leads and ways to find jobs.				
e. received either career counseling or one-on-one assistance to support you in your job search or training?...	01	00	d	r
f. received labor market information about what occupations were in demand in your local area?.............	01	00	d	r
g. received information on education or job training programs?..	01	00	d	r
h. registered with either the Employment Service or your state's job bank?..	01	00	d	r

ANY OF D9a to D9h = 01

D10. **How useful were the services you received through [STATE ONE STOP CENTER NAME] or another American Job Center in helping you to search for a job? Would you say that they were very useful, somewhat useful, not very useful, or not at all useful?**

NE
W

VERY USEFUL..01

SOMEWHAT USEFUL..02

NOT VERY USEFUL..03

NOT AT ALL USEFUL..04

DON'T KNOW..d

REFUSED...r

ALL

IF D4b =01, "INCLUDING THE JOB OFFER YOU ACCEPTED"

D11. **(Including the job offer you accepted), Are you currently working at a job for pay? Please include both part-time and full-time jobs, as well as any self-employment jobs held for pay or profit.**

COBRA
C2

YES..01   F1

NO..00

....

DON'T KNOW..d

REFUSED...r

....

D11 NE 01

D12. **Did you look for work last week?**

C
O
B   YES..01   D13

NO..00   D15

DON'T KNOW..d   D15

REFUSED...r

....D15

D13. *UI* **I'm going to read a list of things people sometimes do when looking for work. Please tell**
Ex **me whether you did any of these things to look for work last week. Last week, did you**
C4 **(READ a-g)**

IF NEEDED: Your responses will be combined with those of others. Your specific responses will not be shared with the Department of Labor or any other agency.

CODE ONE PER EACH ROW

		YES	NO	DON'T KNOW	REFUSED
a.	contact either a private employment or placement agency?..	01	00	d	r
b.	use services from [FILL STATE ONE STOP CENTER NAME] or another American Job Center?..........................	01	00	d	r
c.	contact your former employer?...	01	00	d	r
d.	contact friends, relatives or professional associates about job openings?...	01	00	d	r
e.	use the internet, including social media sites either to look for or apply for work?....................................	01	00	d	r
f.	answer any want ads in newspapers or other publications?...	01	00	d	r
g.	apply directly to places that you might want to work?........	01	00	d	r

D14. About how many hours did you spend looking for work last week?

UG **PROBE: Your best estimate is fine.**
P
D1 |___|___| HOURS SPENT LOOKING LAST WEEK   E1
(01-80)

DON'T KNOW...d

REFUSED..r

D14a.   Would you say you spent between…

UC

1 and 5 hours,..01

6 and 10 hours,..02

11 and 20 hours,...03

21 and 30 hours,...04

31 and 40 hours, or...05

More than 40 hours looking for work last week?...........................06

DON'T KNOW...d

REFUSED..r

> PROGRAMMER: GO
> TO E1.

D15. **People have different reasons for not looking for work. What is the <u>main</u> reason that you did not look for work last week?**

U
Ch

D

EXPECTS NEW JOB TO START..01

DID NOT WANT TO WORK/DID NOT WANT TO LOOK FOR WORK................02

BELIEVES NO WORK AVAILABLE IN LINE OF WORK OR AREA....................03

EXPECTS TO BE RECALLED...04

EXPECTS PRE-CLAIM HOURS TO BE RE-INSTATED...................................05

EXPECTS UNION TO PROVIDE JOB..06

RETIRED..07

CAN'T ARRANGE CHILD CARE..08

FAMILY RESPONSIBILITIES...09

IN SCHOOL OR OTHER TRAINING...10

ILL HEALTH OR PHYSICAL DISABILITY...11

PREGNANCY...12

TRANSPORTATION PROBLEMS...13

TOOK A BREAK/FEELING DISCOURAGED..14

OTHER (SPECIFY)..99

_____ (STRING 50)

DON'T KNOW...d

REFUSED..r

....

IF OTHER SPECIFY (99): **What is the main reason that you did not look for work last week?**

SECTION E: RE-EMPLOYMENT EXPECTATIONS

> PROGRAMMER: IF D11=01 (CURRENTLY WORKING), GO TO FT1.

D11 NE 01
IF D15=04, "BE RECALLED TO YOUR OLD JOB".
IF D15=05, "HAVE YOUR WORK HOURS REINSTATED". OTHERWISE, "START A NEW JOB".

E1.   **These next questions ask about your outlook on your employment situation. As of today, how many weeks or months do you think it will take you to (start a new job/be recalled to your old job/have your work hours reinstated)?**

NEW

PROBE: **Your best estimate is fine.**

|__|__| WEEKS
 (1-52)

|__|__| MONTHS
 (1-24)

|__|__| YEARS
 (1-5)

WEEKS..01	E2
MONTHS..02	E2
YEARS...03	E2
DOES NOT WANT TO WORK...98	F1
DON'T KNOW..d	
REFUSED..r	
....	

E1=d OR r

E1a.   **Do you think it would take…**

NEW

Two weeks or less,..01	
More than 2 weeks up to 1 month,..02	
More than 1 month, up to 2 months,..03	
More than 2 months, up to 3 months,..04	
More than 3 months, up to 6 months,..05	
More than 6 months, up to 9 months,..06	
More than 9 months, up to one year, or...07	
More than one year?...08	
DOES NOT WANT TO WORK...98	F1
DON'T KNOW..d	
REFUSED..r	
....	

IF D4b=01—ACCEPTED JOB OFFER--SKIP TO FT1

When looking for a job, people have different needs and requirements. For these next questions, please suppose someone offered you a job today and think about what is most important to you. For example, you might think about things like salary, work schedule, fringe benefits, location, how interested you are in the work, the costs of taking a job, which might include child care and transportation expenses, and other job attributes.

E2. **Which of the following benefits must be offered by a job for you to take it? Must the job offer adequate (READ a-c).**

NEW **PROBE IF ASKED: Adequate for _your_ needs.**

CODE ONE PER EACH ROW

	YES	NO	DON'T KNOW	REFUSED
a. health insurance benefits?...	01	00	d	r
b. paid sick days?...	01	00	d	r
c. a retirement savings or pension plan?..............................	01	00	d	r

E3. **What is the lowest wage or salary you are willing to accept, before deductions, for the type of work you are looking for?**

Green Jobs C10 Mod

INTERVIEWER: ALLOW RESPONDENT TO INDICATE A WEEKLY, MONTHLY, OR YEARLY SALARY IF THEY PREFER.

$|__|__|__| , |__|__|__| . |__|__|
(5.00 – 500,000.00)

PER HOUR (>$50)...01

PER WEEK (>$2000)..02

ONCE EVERY TWO WEEKS (>$4000)..03

TWICE A MONTH (>$4000)..04

PER MONTH (>$8000)...05

PER YEAR (>$100,000)...06

DON'T KNOW...d

REFUSED..r

SOFT CHECK: IF OUT OF RANGE, SAY **"I recorded [E3 ANSWER]. Is that correct?"**

E4. **Do you think you will need to relocate for a job that meets your requirements?**

    NEW YES..01

        NO...00

        DON'T KNOW...d

        REFUSED...r

        ....

SECTION F: RE-EMPLOYMENT

PROGRAMMER: ASK FT1-FT4 FOR ALL EMPLOYER NAMES FROM INT2 WHERE INT2 F9=98—STILL AT JOB.

PROGRAMMER LOOP BOX FT1.1
ASK FT1 ACROSS ALL JOBS FIRST, THEN ASK FT1a-FT4 FOR ALL JOBS

INT2 F9=98 FOR ANY JOB

IF MORE THAN ONE NEWJOB FILLED FROM INT1, SAY "AND AT" [NEWJOB1] [NEWJOB5] AT FS1.

FT1. **When you were interviewed on [INT2 DATE] we learned that you were working at [INT2 NEWJOB1 (and at INT2NEWJOB2 and at INT2NEWJOB3 and at INT2NEWJOB4 and at INT2NEWJOB5)] at that time. Is that correct?**

RECORD ALL RESPONSES TO FT1 ACROSS BEFORE MOVING TO FT1a OR FT2.

YES..01   FT2

NO...00

DON'T KNOW..d

REFUSED...r
....

FT1 NE 01

FT1a. What (is/are) the correct name(s) of the employer(s) you worked for on [INT2 DATE]?

PROGRAMMER: REPLACE INT2 NEWJOB 1-5 WITH THIS OR THESE EMPLOYER NAME(S) FOR FT2 THROUGH FT4.

SPECIFY..99

_____ (STRING 50)

DON'T KNOW..d

REFUSED...r
....

FT2. **Are you still working at [INT2NEWJOB1-INT2NEWJOB5]?**

> PROGRAMMER: IF FT2=01, PREFILL NEW JOB AT F5 AS INT2NEWJOB1-INT2NEWJOB5.

YES...01

NO...00

DON'T KNOW..d

REFUSED...r

....

FT3. **On what date did your job at [INT2NEWJOB1-INT2NEWJOB5] end?**

PROBE: **Your best estimate is fine.**

....|__|__| / |__| / |_2_|_0_|__|__|

....MONTH   DAY   YEAR

....(01–12)   (01-31)   (14–16)

DON'T KNOW..d

REFUSED...r

....

> IF FT2=01, GO TO FT2, INT1EMP02 OR F1

FT4. **What was the main reason that your job at [INT2NEWJOB1-INT2NEWJOB5] ended? Was it because…**

INTERVIEWER: LAID OFF INCLUDES REORGANIZATION/ DOWNSIZING/ COMPANY SOLD/ COMPANY MOVED/ COMPANY WENT OUT OF BUSINESS/ PLANT OR FACILITY MOVED OR CLOSED/ END OF TERM IN SERVICE/ENLISTMENT UP/REDUCTION IN FORCE OR RIF'ED/ JOB/POSITION ELIMINATED.

CODE ONE RESPONSE

You were laid off,...01

You retired,..02

You were discharged or fired,...03

You quit,..04

Or was there some other reason? (SPECIFY)..99

_____ STRING 250

GOT A BETTER JOB...05

MOVED...06

HAD HEALTH PROBLEMS..07

RETURNED TO SCHOOL..08

NEEDED TO TAKE CARE OF A FAMILY MEMBER..09

JOB COMPLETED/EMP. WORK/SEASONAL WORK/WORK PERIOD ENDED...10

DON'T KNOW...d

REFUSED...r

```
PROGRAMMER LOOP BOX FT4.1
IF FT2=01, GO TO FT2, INT2NEWJOB2 OR F1 IF NO OTHER INT2JOBS
```

F1. *Now I'd like to ask some questions about any (other) jobs you may have had since your last interview. Since [INT2 DATE], have you worked (at a job /at any other jobs besides the one(s) we just discussed) for pay? Include both part-time and full-time jobs, as well as any self-employment jobs or business ventures held for pay or profit, even if you held them for only a short time.*

COBRA C1

YES..01

NO..00

....

DON'T KNOW..d

....

REFUSED...r

....

> PROGRAMMER SKIP BOX F1.1:
> IF FT2=01 AND F1=00, d OR r, GO TO F14
> IF FT2=01 and F1=01, GO TO F4
> IF FT2=00 AND F1=01, GO TO F4
> IF FT2=00 AND F1=00, GO TO G3.

F2 NOT ASKED AT THIRD INTERVIEW

F3 IS ASKED LATER THIS ROUND

F4. *(Including your current job(s)) how many different jobs have you worked at since your last interview in [INT2 MONTH]? Again, please include both part time and full-time jobs, as well as any self-employment jobs or business ventures held for pay or profit.*

COBRA C3

INTERVIEWER: IF A JOB THAT WAS INTERRUPTED BY TWO OR MORE UNPAID WEEKS, COUNT AS SEPARATE JOBS, EVEN IF IT IS WITH THE SAME EMPLOYER. IF THE SEPARATION WAS LESS THAN TWO WEEKS, COUNT IT AS ONE JOB.

INTERVIEWER: TREAT JOBS WITH TEMPORARY AGENCIES AND SELF-EMPLOYED CONSULTING JOBS AS ONE JOB, REGARDLESS OF THE NUMBER OF ASSIGNMENTS.

|___| NUMBER OF JOBS

(1-5)

DON'T KNOW..d

REFUSED...r

NEW JOBS ONLY
D11, FT2, OR F1=01
IF FT2 OR F1=01, "OTHER", IF FT2=01, START AT F14

My next questions ask about youremployment since [INT2 MONTH/YEAR].

F5. **INT3NEWJOB [1] Please tell me the name of the [other/first] company you worked for since [INT2 MONTH].**

INT3NEWJOBS [2], [3], [4], [5]: What was the name of the company you worked for after that?

PROGRAMMER: THE NUMBER OF JOBS LISTED SHOULD MATCH NUMBER AT F4.

(SPECIFY)..99

_____ (STRING 50)

DON'T KNOW..d

REFUSED..r

INT3NEW JOBS ONLY
F1=01

F6. **Let me verify. Since [[INT2 MONTH] you worked at [FILL F5 NAMES FOR INT3NEWJOB 1-5]. Is this correct?**

INTERVIEWER: IF CORRECT, ENTER "1" AND CONTINUE TO F6a. IF NOT CORRECT. GO BACK TO F4 AND F5 TO ENTER CORRECT NUMBER AND NAMES OF JOBS HELD.

YES...01

NO–ADD JOBS...00

DON'T KNOW..d

REFUSED..r

INT3NEW JOBS ONLY
F1=01

F6a. **Is [INT3NEWJOB1-INT3NEWJOB5] the same employer you worked for in [JOB SEPARATION MONTH, YEAR]?**

YES...01

NO...00

DON'T KNOW..d

REFUSED..r

....

F7. **In what month and year did you first start working at [INT3NEWJOB1-INT3NEWJOB5]?**

IF DON'T KNOW OR REFUSED, PROBE: What month was it? Was it early in the month, in the middle of the month, or late in the month? Your best estimate is fine.

PROBE: **Since [INT2 MONTH].**

PROGRAMMER: IF RESPONDENT RETURNED TO THE SAME EMPLOYER, DATE MUST BE AFTER UI CLAIM DATE.

....|__|__| / |_|__| / |_2_|_0_|__|__|..F9

....MONTH   DAY   YEAR

....(01–12) (01-31) (14–16)

DON'T KNOW..d

REFUSED..r

F8. **About how many weeks or months ago did you start working at [INT3NEWJOB1-INT3NEWJOB5]?**

PROBE: **Your best estimate is fine.**

|__|__| WEEKS
(RANGE)

|__|__| MONTHS
(RANGE)

DON'T KNOW..d

REFUSED..r

F9. **On what date did your job at [INT3NEWJOB1-INT3NEWJOB5] end?**

*COBRA
C9 MOD*

IF DON'T KNOW OR REFUSED, PROBE: What month was it? Was it early in the month, in the middle of the month, or late in the month? Your best estimate is fine.

....|__|__| / |_|__| / |_2_|_0_|__|__|..F14

....MONTH   DAY   YEAR

....(01–12) (01-31) (14–16)

STILL AT JOB..98   F11

DON'T KNOW..d

REFUSED..r

SOFT CHECK: IF D11=01 (CURRENTLY WORKING) AND C10 NE 02, CHECK THAT AT LEAST ONE OF INT3NEWJOB1-NEWJOB5=98 (STILL AT JOB). IF NO, SAY: **I recorded that you are currently working. Is that correct?**

F10. **Would you say your job at [INT3NEWJOB1-INT3NEWJOB5] ended…**

PROBE: **Your best estimate is fine.**

COBRA C9

Within the past two weeks,..01

Between 3 and 4 weeks ago,...02

Between 5 and 6 weeks ago,...03

Between 7 and 8 weeks ago, or...04

More than 8 weeks ago?...05

DON'T KNOW...d

REFUSED..r

INT3NEW JOBS ONLY

F9=98 AND F6A NE 01

F11. **What kind of work do you do at [INT3NEWJOB1-INT3NEWJOB5]?**

COBRA C10

_____ (STRING 250)

DON'T KNOW...d

REFUSED..r

INT3NEW JOBS ONLY

F9=98 AND F6A NE 01

F12. **What kind of company is this—what do they make, sell, or do?**

COBRA C11

PROBE: **What is the major product or service of [EMPLOYER NAME]?**

_____ (STRING 250)

DON'T KNOW...d

REFUSED..r

F13. **Are any of the following benefits available to you at [INT3NEWJOB1-INT3NEWJOB5]? (READ a-c.)**

COBRA C10

INTERVIEWER: IF BENEFITS WERE OR WILL BE AVAILABLE TO SAMPLE MEMBER AFTER A STANDARD PROBATIONARY PERIOD, CODE YES, EVEN IF NOT USED.

CODE ONE PER EACH ROW

	YES	NO	DON'T KNOW	REFUSED
a. health insurance benefits?..	01	00	d	r
b. paid sick days?...	01	00	d	r
c. a retirement savings or pension plan?................................	01	00	d	r

F14. **How many hours per week, including regular overtime hours do you usually work at [INT2NEWJOB1-INT2NEWJOB5/INT3NEWJOB1-INT3NEWJOB5]?**

COBRA C14

PROBE: On average. Your best estimate is fine.

|__|__| HOURS...   F16
(1-80)

VARIES...v

DON'T KNOW...d

REFUSED...r

F15. **Would you say you workless than 20 hours per week, between 20 and 29 hours per week, between 30 and 34 hours per week, or 35 or more hours per week?**

COBRA C14a

PROBE: On average. Your best estimate is fine.

LESS THAN 20 HOURS PER WEEK...01

BETWEEN 20 AND 29 HOURS PER WEEK..02

BETWEEN 30 AND 34 HOURS PER WEEK..03

35 OR MORE HOURS PER WEEK...04

DON'T KNOW...d

REFUSED...r

F16. **What is your usual pay, including tips, bonuses and commissions at [INT2NEWJOB1-INT2NEWJOB5/INT3NEWJOB1-INT3NEWJOB5]   before taxes or other deductions (were/are) taken?**

COBRA
C15a

PROBE: **Your best estimate is fine.**

INTERVIEWER: ACCEPT MOST CONVENIENT PAY PERIOD. IF NECESSARY, CONFIRM
PAY PERIOD.

$ |__|__|__| , |__|__|__| · |__|__|
       5.00 – 500,000.00

....
PROGRAMMER LOOP BOX F17CK.1

PER HOUR (>$50)...01

PER WEEK (>$2,000)..02

ONCE EVERY TWO WEEKS (>$4,000)..03

TWICE A MONTH (>$4,000) 04

PER MONTH (>$8,000)..05

PER YEAR (>$100,000)..06

OTHER (SPECIFY)..99

_____ (STRING 250)

DON'T KNOW..d

REFUSED..r

SOFT CHECK: IF OUT OF RANGE, SAY **"I recorded [F16 ANSWER]. Is that correct?"**

F17. **I'll read some ranges. Please try to estimate your annual pay at [INT2NEWJOB1-INT2NEWJOB5/INT3NEWJOB1-INT3NEWJOB5].. Would you say your annual earnings are…**

COBRA
C15b

PROBE: **(Did/Does) this include tips and commissions?**

Less than $10,000 per year,...01

$10,000 or more, but less than $20,000 per year,...02

$20,000 or more but less than $30,000 per year,...03

$30,000 or more but less than $40,000 per year,...04

$40,000 or more but less than $50,000 per year,...05

$50,000 or more but less than $75,000 per year,...06

$75,000 or more but less than $100,000 per year, or...07

More than $100,000 per year?..08

DON'T KNOW...d

REFUSED...r

F18. **What was the main reason this job at [NEWJOB1-NEWJOB5] ended? Was it because…**

COBRA
C17

INTERVIEWER: LAID-OFF INCLUDES REORGANIZATION/ DOWNSIZING/ COMPANY SOLD/ COMPANY MOVED/ COMPANY WENT OUT OF BUSINESS/ PLANT OR FACILITY MOVED OR CLOSED/ END OF TERM IN SERVICE/ENLISTMENT UP/REDUCTION IN FORCE OR RIF'ED/ JOB/POSITION ELIMINATED

You were laid off,..01

You retired,..02

You were discharged or fired,...03

You quit,...04

Or was there some other reason? (SPECIFY)...99

_____ (STRING 250)

GOT A BETTER JOB...05

MOVED..06

HAD HEALTH PROBLEMS...07

RETURNED TO SCHOOL...08

NEEDED TO TAKE CARE OF A FAMILY MEMBER...09

JOB COMPLETED/ TEMP. WORK/ SEASONAL WORK/ WORK PERIOD
ENDED...10

DON'T KNOW..d

REFUSED..r

> PROGRAMMER LOOP BOX F18.1
>
> IF CURRENT LOOP IS FOR INT2EMP01 AND FT2=1 FOR INT2EMP02 OR INT2EMP03, GO TO F14 FOR THAT (THOSE) JOB(S), IF (LAST INT2EMP OR FT2 NE 1) AND F1=01, GO TO F6a FOR NEWJOB01
>
> IF ALL JOBS FROM INT2 AND F5 HAVE BEEN LOOPED, GO TO F17ck

F17ck. PROGRAMMER: IS THE SUM OF HOURS REPORTED AT F14 GE 35? OR DOES F15=04 FOR ANY JOB?

YES...01   G3

NO..00

DON'T KNOW...d

REFUSED..r

F3. **My computer shows that your total weekly work hours are less than 35. Do you want to work a full-time workweek of 35 hours or more per week?**

INTERVIEWER: IF RESPONDENT DISPUTES TOTAL HOURS, GO BACK TO F14 OR F15 AND ENTER CORRECTED NUMBER OF HOURS WORKED.

YES...01

NO..00

DON'T KNOW...d

REFUSED..r

SECTION G: FINANCIAL WELL-BEING

<table>
<tr><td colspan="2">G1, G1a AND G2 NOT ASKED AT THIRD
INTERVIEW</td></tr>
</table>

<table>
<tr><td>ALL</td></tr>
<tr><td>IF INT1 B2 GT 01, "AND OTHER MEMBERS OF YOUR HOUSEHOLD"</td></tr>
<tr><td>IF INT1 G1a =01 OR INT1 G2=01, "BUT DO NOT INCLUDE YOUR MORTGAGE HERE".</td></tr>
</table>

We understand that many people who become unemployed face difficulty paying their bills and meeting their financial commitments. These next questions are about financial obligations.

G3. *C* *O* **What is the <u>total</u> amount of debt and loans you (and other members of your household) have currently? Please include automobile loans, student loans, balances on credit cards, medical bills, and personal loans owed to individuals, (but <u>do not</u> include your mortgage here).**

PROBE: **Your best estimate is fine.**

INTERVIEWER: IF RESPONDENT GIVES A MONTHLY AMOUNT, REPEAT THE QUESTION AND EMPHASIZE THE WORD TOTAL.

$ |__|__|__| , |__|__|__| 1-999,999 ....G5
TOTAL DEBT CURRENTLY (>$100,000)

DON'T KNOW...d
....

REFUSED..r
....

<table>
<tr><td>SOFT CHECK: IF OUT OF RANGE: I recorded (G3 ANSWER). Is that correct?</td></tr>
</table>

<table>
<tr><td>G3=d OR r</td></tr>
</table>

G4. **Would you say it was…**

COBRA
I3a

Less than $5,000,..01

Between $5,000 to under $10,000,..02

Between $10,000 to under $20,000,..03

Between $20,000 to under $30,000,..04

Between $30,000 to under $50,000,..05

Between $50,000 to under $100,000,..06

Or more than $100,000?...07

DON'T KNOW...d
....

REFUSED..r
....

IF INT1 B2 GT 01, "OR OTHER MEMBERS OF YOUR HOUSEHOLD"

G5. **Since [INT2 MONTH], have you (or other members of your household) been <u>60 or more days</u> late paying any of your bills?**

COBRA I5 MOD

YES...01

NO..00

DON'T KNOW..d
....

REFUSED..r

IF C2b=01, "ARE", ELSE "WERE"

G6. **Since [INT2 MONTH], how important (are/were) your unemployment insurance payments in helping you meet your financial obligations? Would you say those benefits (are/were) very important, somewhat important, somewhat unimportant, or very unimportant in helping you meet your financial obligations?**

NE

VERY IMPORTANT..01

SOMEWHAT IMPORTANT..02

SOMEWHAT UNIMPORTANT...03

VERY UNIMPORTANT..04

DID NOT RECEIVE BENEFITS/HAS NOT RECEIVED BENEFITS YET.............n

DON'T KNOW..d
....

REFUSED...r
....

G6a. **In addition to financial adjustments, people sometimes make adjustments in their eating habits following the loss of a job. Which of the following statements best describes the food eaten in your household since you were interviewed in [INT2 MONTH]. Would you say that you had enough of the kinds of food you wanted to eat, enough but not always the kinds of food you wanted to eat, sometimes not enough to eat, or often not enough to eat?**

COBRA I12 MOD

ENOUGH OF THE KINDS WANTED TO EAT..01

ENOUGH BUT NOT ALWAYS THE KIND OF FOOD WANTED TO EAT...........02

SOMETIMES NOT ENOUGH TO EAT...03

OFTEN NOT ENOUGH TO EAT..04

DON'T KNOW..d

1/28/14

REFUSED..r

ALL

G8. **For this next question, please think about savings you could easily access and do not include money you may have in retirement savings accounts. About how much savings do you have now? Would you say that you now have less than $5,000, $5,000 to $10,000, $10,000 to $15,000, $15,000 to $20,000, or more than $20,000 in savings?**

PROBE: **By easily access we mean money you could retrieve and use quickly. Your best estimate is fine.**

NONE..00

LESS THAN $5,000...01

$5,000 TO UNDER $10,000..02

$10,000 TO UNDER $15,000..03

$15,000 TO UNDER $20,000..04

MORE THAN $20,000...05

DON'T KNOW...d

REFUSED..r
....

INT1 G7a, INT1 G7b, INT1 G7c, INT1 G7d, INT1 G7e, OR INT1 G7f = 01

IF INT1 B2 GT 01, "OR ANYONE ELSE IN YOUR HOUSEHOLD"

G9. **Since [INT2 MONTH], did you (or anyone else in your household)…**

UCP
G12
MOD

	YES	NO	DON'T KNOW	REFUSED
a. (INT1 G7a = 01) withdraw money from savings accounts?	01	00	d	r
b. (INT1 G7b = 01) access cash from credit card accounts?	01	00	d	r
c. (INT1 G7c= 01) access money from a home equity line of credit?	01	00	d	r
d. (INT1 G7d=01) access funds from investment accounts such as certificates of deposits, money market accounts, stocks, or bonds?	01	00	d	r
e. (INT1 G7e =01) make an early withdrawal from a	01	00	d	r

CODE ONE PER ROW

retirement savings investment account such as a 401(k), 403(b), or IRA?..

f. (INT1 G7f=01) take early retirement to get benefits from a pension plan?..01... 00 d r

INT1 B2 GT 01

G15. *C O B* **For these next questions about finances and income support, please answer in terms of what is happening *now*. Is anyone else in your household *now* receiving unemployment insurance compensation benefits? Please do not include your benefits here.**

YES..01

NO...00

DON'T KNOW..d

REFUSED...r

ALL

If INT1 B2 GT 01, "OR ANYONE ELSE IN YOUR HOUSEHOLD"

G16. **Are you (or anyone else in your household) *now* receiving…(READ a-e)**

C O B

CODE ONE PER ROW

PROGRAMS	YES	NO	DON'T KNOW	REFUSED
a. Food Stamp or SNAP benefits?.....................................	01	00	d	r
b. Welfare benefits such as [STATE TANF NAME] or General Assistance?...	01	00	d	r
c. SSI, SSDI, or other disability benefits?.........................	01	00	d	r
d. Social Security or Pension benefits?.............................	01	00	d	r
e. Medicaid or [STATEMED]?...	01	00	d	r

IF INT1B2 GT 01, "OR ANYONE ELSE IN YOUR HOUSEHOLD"

IF INT1C10=02, "WORK HOURS WERE REDUCED"

G16a. (Since your (job at [SEPARATION EMPLOYER] ended/work hours were reduced) in [JOB SEPARATION MONTH, YEAR], have you (or anyone else in your household) <u>applied for</u>…

CODE ONE PER ROW

PROGRAMS	YES	NO	DON'T KNOW	REFUSED
0. (INT1B2 GT 01 AND G15 NE 01 AT INT1, INT2, OR INT3) unemployment insurance compensation benefits.........	0 1	0 0	d	r
1. (G16a NE 01 AT INT1, INT2, OR INT3) food stamp or SNAP benefits?.....................................	0 1	0 0	d	r
2. (G16b NE 01 AT INT1, INT2, OR INT3) welfare benefits such as [STATE TANF NAME] or General Assistance?...	0 1	0 0	d	r
3. (G16c NE 01 AT INT1, INT2, OR INT3) SSI, SSDI, or other disability benefits?...........................	0 1	0 0	d	r
4. (G16d NE 01 AT INT1, INT2, OR INT3) Social Security or pension benefits?..............................	0 1	0 0	d	r
5. (G16e NE 01 AT INT1, INT2, OR INT3) Medicaid or [STATEMED] benefits?...............................	0 1	0 0	d	r

G16b. Is that application for [fill PROGRAM] pending or was it denied?

CODE ONE PER ROW

PROGRAMS	PENDING	DENIED	DON'T KNOW	REFUSED
0. (INT3G16a_0=01)	0	0	d	r

	unemployment insurance compensation benefits..........	1	2		
1.	(INT3G16a_1=01) food stamp or SNAP benefits...	0 1	0 2	 d	 r
2.	(INT3G16a_2=01) welfare benefits such as [STATE TANF NAME] or General Assistance...	0 1	0 2	 d	 r
3.	(INT3G16a_3=01) SSI, SSDI, or other disability benefits.............................	0 1	0 2	 d	 r
4.	(INT3G16a_4=01) Social Security or pension benefits................................	0 1	0 2	 d	 r
5.	(INT3G16a_5=01) Medicaid or [STATEMED] benefits..................................	0 1	0 2	 d	 r

IF INT1 B1=01, FILL "SPOUSE", IF B3=01 OR 04, FILL "PARTNER". IF B3=02, FILL "BOYFRIEND". IF B3=03, FILL "GIRLFRIEND"

G17. **On average, how many hours per week does your (spouse/partner/boyfriend/girlfriend) usually work now?**

|___|___| HOURS PER WEEK
(10-80)

NO LONGER PART OF HOUSEHOLD/NA..98

DON'T KNOW..d

REFUSED..r

G18. **Since [INT2 MONTH], did anyone else in your household besides you begin working or begin working more hours?**

YES..01

NO..00

DON'T KNOW..d

C
O ....

REFUSED..r

....

SECTION H: CUSTOMER SATISFACTION

HT1. **Now I'd like to ask about your satisfaction with the unemployment insurance program.**

NE **Overall, how satisfied or dissatisfied are you with your experience with the unemployment insurance program? Would you say you are very satisfied, somewhat satisfied, somewhat dissatisfied, or very dissatisfied?**

CODE ONE ONLY

VERY SATISFIED...01

SOMEWHAT SATISFIED...02

SOMEWHAT DISSATISFIED..03

VERY DISSATISFIED..04

DON'T KNOW...d

REFUSED..r

H1 NOT ASKED AT THIRD INTERVIEW

H2a-H2d NOT ASKED AT THIRD INTERVIEW

H2e. **And, how satisfied or dissatisfied are you with the speed or timeliness of receiving your benefit checks or deposits?**

PROBE: **Would you say you are very satisfied, somewhat satisfied, somewhat dissatisfied, or very dissatisfied?**

CODE ONE ONLY

VERY SATISFIED...01

SOMEWHAT SATISFIED...02

SOMEWHAT DISSATISFIED..03

VERY DISSATISFIED..04

DON'T KNOW...d

REFUSED..r

H3 AND H4 NOT ASKED AT THIRD INTERVIEW

SECTION I: CLOSING AND CONTACT INFORMATION

ALL
IF A0=02, FILL $30. FILL WITH CONTACT INFO FROM INT2 I1 SAMPLE LOAD OR FROM INTI2, IF UPDATED.

I1. PROGRAMMER: IF WE HAVE NAME, ADDRESS, AND PHONE NUMBER FROM THE FIRST INTERVIEW, DISPLAY THAT ADDRESS, AND PHONE NUMBER.

C
O **That was my last survey question. Now, please verify your current mailing information so that we can send your check for ($20/$30). Is your name, current address and phone number [FILL FROM I1 in INT2]?**

PROBE: Is there an apartment number?

SAME AS PROVIDED...00   IT2a

INCORRECT INFORMATION ABOVE, NEED TO ENTER NEW
INFORMATION...01

DON'T KNOW...d

REFUSED..r

I2. UPDATE INFORMATION BELOW

C
O
R
What is the correct spelling of your name and your current mailing address and phone number?

PROBE: Is there an apartment number?

_____(STRING 50)

FIRST NAME

_____(STRING 50)

MIDDLE INITIAL/NAME

_____(STRING 50)

LAST NAME

_____(STRING 60)

ADDRESS 1

_____(STRING 60)

ADDRESS 2

_____(STRING 10)

APARTMENT NUMBER

_____(STRING 60)

CITY

_____(STRING 2)

STATE/TERRITORY

|__|__|__|__|__| - |__|__|__|__|

ZIP CODE (+ 4 IF NEEDED)

|__|__|__| - |__|__|__| - |__|__|__|__|

_____

International Phone (STRING 50)

DON'T KNOW...d

REFUSED...r

SOFT CHECK: IF CONDITION (e.g. Exchange = 555); **Let me repeat that to you. REPEAT. Is that correct?**

HARD CHECK: IF CONDITION (e.g. Area code LE 200); **I'm sorry. My computer is indicating an error with that area code. Please give me the number again.**

INT2 I2b = ANSWER

IT2a. Is your cell phone number [FILL INT2 I2b]?

N
E YES...01

....I3

NO..00
....I2A

DON'T KNOW...d
....I2A

REFUSED...r
....I2a

I2a. **Do you have a cell phone number?**

_C
_O YES...01

NO...00
....I3

DON'T KNOW..d
....I3

REFUSED..r
....I3

I2a=01

I2b. **What is your cell phone number?**

_C
_O
_B RECORD VERBATIM
_R
_A |__|__|__| - |__|__|__| - |__|__|__|__|

DON'T KNOW..d

REFUSED..r
....

SOFT CHECK: IF CONDITION (e.g. Exchange = 555); **Let me repeat that to you. REPEAT. Is that correct?**
HARD CHECK: IF CONDITION (e.g. Area code LE 200); **I'm sorry. My computer is indicating an error with that area code. Please give me the number again.**

INT2 I4 = ANSWER

IT3. **Is your email address [FILL INT2 I4]?**

_{NE}
_W YES...01
....I5

NO...00
....I3

DON'T KNOW..d
....I3

REFUSED..r
....I3

IT3 NE 1

I3. **Do you have an email address?**

_C
_O YES...01

NO...00
....I5

DON'T KNOW..d
....I5

REFUSED...r
....l5

I4. **What is your email address?**

C
O
B

RECORD VERBATIM

_____(STRING 50)

DESCRIPTION

DON'T KNOW..d

REFUSED..r

....

IF A0=02, FILL $30.

I5. **We will mail the check for ($20/$30) to you at [fill ADDRESS] within the next two weeks. As part of our study, we may be contacting you in the future to see how things are going for you. In case you move, we would like to have the name, address, and phone number of two people who do not live with you who will know how to reach you. We would only contact these persons if we have trouble getting in touch with you directly.**

W
I

At your last interview in [FILL INT2 MONTH] you gave us contact information for [FILL INT2 CONTACT 1 NAME, ADDRESS AND PHONE]. Is this information still accurate and would they still know how to reach you?

SAME AS PROVIDED...00   I9T

INCORRECT INFORMATION ABOVE, NEED TO ENTER NEW
INFORMATION..01

DON'T KNOW..d

REFUSED..R

I5T. **What is your first contact person's name?**

_____(STRING 50)

FIRST NAME

_____(STRING 50)

MIDDLE INITIAL/NAME

_____(STRING 50)

LAST NAME

DON'T KNOW..d

REFUSED..r

I6. **What is [FIRST NAME FROM I5T]'s address?**

C
O
–
  PROBE: **Is there an apartment number?**

_____(STRING 60)

ADDRESS 1

_____(STRING 60)

ADDRESS 2

_____(STRING 10)

APARTMENT NUMBER

_____(STRING 60)

CITY

_____(STRING 2)

STATE/TERRITORY

|__|__|__|__|__| - |__|__|__|__|

ZIP CODE (+ 4 IF NEEDED)

DON'T KNOW..d

REFUSED..r

....

I7. **What is [NAME FROM I5T]'s phone number? Please give me the telephone number, area code first.**

C
O
B
  |__|__|__| - |__|__|__| - |__|__|__|__|

DON'T KNOW..d

REFUSED..r

....

SOFT CHECK: IF CONDITION (e.g. Exchange = 555); **Let me repeat that to you. REPEAT. Is that correct?**
HARD CHECK: IF CONDITION (e.g. Area code LE 200); **I'm sorry. My computer is indicating an error with that area code. Please give me the number again.**

I8. **How is [NAME FROM I5T] related to you?**

C

SPOUSE/PARTNER...01

MOTHER...02

FATHER..03

SON OR DAUGHTER..04

GRANDPARENT..05

BROTHER/SISTER..06

AUNT/UNCLE...07

OTHER RELATIVE...08

FRIEND...09

NOT RELATED...10

DON'T KNOW...d

REFUSED..r

....

I9T. **At your last interview in [FILL INT2 MONTH] you also gave us contact information for [FILL INT2 CONTACT 2 NAME, ADDRESS AND PHONE]. Is this information still accurate and would they still know how to reach you?**

SAME AS PROVIDED...00   THANKS

INCORRECT INFORMATION ABOVE, NEED TO ENTER NEW
INFORMATION...01

DON'T KNOW..d

REFUSED...R

I9. **What is your second contact person's name?**

C
O
P <u>   </u>(STRING 50)

FIRST NAME

<u>   </u>(STRING 50)

MIDDLE INITIAL/NAME

<u>   </u>(STRING 50)

LAST NAME

DON'T KNOW..d   Thanks

REFUSED SECOND CONTACT...r

....Thanks

I10. **What is [SECOND NAME FROM I9]'s address?**

COBRA K9a **PROBE:** **Is there an apartment number?**

_____(STRING 60)

ADDRESS 1

_____(STRING 60)

ADDRESS 2

_____(STRING 10)

APARTMENT NUMBER

_____(STRING 60)

CITY

_____(STRING 2)

STATE/TERRITORY

|__|__|__|__|__| - |__|__|__|__|

ZIP CODE (+ 4 IF NEEDED)

DON'T KNOW...d

REFUSED..r

....

I11. **What is [NAME FROM I9]'s phone number? Please give me the telephone number, area code first.**

C O B

|__|__|__| - |__|__|__| - |__|__|__|__|

DON'T KNOW...d

REFUSED..r

....

SOFT CHECK: IF CONDITION (e.g. Exchange = 555); **Let me repeat that to you. REPEAT. Is that correct?**
HARD CHECK: IF CONDITION (e.g. Area code LE 200); **I'm sorry. My computer is indicating an error with that area code. Please give me the number again.**

I12. **How is [NAME FROM I9] related to you?**

C

SPOUSE/PARTNER..01

MOTHER...02

FATHER...03

SON OR DAUGHTER...04

GRANDPARENT..05

BROTHER/SISTER...06

AUNT/UNCLE..07

OTHER RELATIVE...08

FRIEND...09

NOT RELATED..10

DON'T KNOW..d

REFUSED...r

....

ALL

THANKS. **That was my last question. We really appreciate you taking the time to complete the third survey as part of this important study. Thanks again and best wishes.**

C
O
R INTERVIEWER: GO BACK AND CODE D8.

> PROGRAMMER: DO NOT ALLOW INTERVIEWER TO CLOSE UNTIL D8 IS CODED.