

REFUSAL LETTER

NLS-UI -

DATE

First Name Last Name

Address 1

Address 2

City, ST Zipcode

Dear (Ms./Mr.) Last Name:

Recently an interviewer from Mathematica called you about a study they are conducting for the U.S. Department of Labor (DOL). As part of this study, Mathematica will survey people who applied for unemployment insurance (UI) benefits in your state. When we reached you, you did not want to be interviewed. We hope you will reconsider your contribution to this important study. You were scientifically selected from among people in your state who recently filed for UI benefits to represent other UI recipients. You cannot be substituted with someone else. We need to interview you even if you did not receive or are no longer receiving benefits. Regardless of whether you are currently working, retired, or unemployed, we need you to participate in the study.

Your participation is very important! You can receive up to \$90 for participating in this study. *The interview can be completed online or on the phone at a time that is most convenient for you.*

To complete by web

- Log on to <https://www.xxxxxsurvey.xxx> and enter the following case-sensitive login information. The website is available 24 hours a day, seven days per week.

Username: [XXXX]

Password: [XXX]

To complete by phone

- Call Mathematica toll free at 1-800-XXX-XXXX to complete your survey with an interviewer. The interview can be scheduled for any time that is most convenient for you -- 7 days a week during daytime and extended evening hours (Mondays through Thursdays from 9:00 a.m. to 12:00 midnight, on Fridays from 9:00 a.m. to 10:00 p.m., Saturdays from 9:00 a.m.-8:00 p.m. and Sundays from 1:00 p.m. to 9:00 p.m. Eastern Standard Time).

We look forward to speaking with you. Thank you in advance for your participation.

Sincerely,

