# Welcome to the <br> Longitudinal Study of Unemployment Insurance Recipients (LS-UI) Second Interview 

## Current Date

Sponsored by:
U.S. Department of Labor

THIS IS A SECURE SITE

Conducted by: Mathematica Policy Research

To begin the survey, please refer to the letter you received to find your UserName and Password. Enter your UserName and Password in the fields below, then click the "Continue" button. If you do not have your UserName and Password, please call 1-800-xxx-xxxx, or email

NLSUIstudy@mathematica-mpr.com.


UserName:
Password:

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a currently valid OMB control number. The OMB control number for this project is $\mathrm{xxxx}-\mathrm{xxxx}$. Public reporting burden for this collection of information is estimated to average 25 minutes per respondent, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to Name, Address

## SECTION A: CASE MANAGEMENT

## PROGRAMMER: IF THE SURVEY IS TERMINATED PRIOR TO COMPLETION, DISPLAY THE FOLLOWIG MESSAGE:

You have elected to stop the survey without completing. Thank you for responses so far. To complete the survey, log on again by using the same User Name and password.

## ALL

## INTRODUCTION

Welcome back to the Longitudinal Study of Unemployment Insurance Recipients (LS-UI)! This is the second survey for the LS-UI. As you might recall, the U.S. Department of Labor (DOL) is sponsoring this special study to learn more about the experiences of people who applied for unemployment insurance (UI) benefits. The study is being conducted by Mathematica Policy Research, an independent research company, on behalf of DOL. As part of this important study, Mathematica will survey people who applied for UI benefits in your state. You have been scientifically selected from among people who recently filed for UI benefits to represent UI recipients in your state. Your participation is voluntary, but since you cannot be substituted with someone else, we need you to complete this important survey. Even if you did not receive or are no longer receiving UI benefits, your participation is needed.
Please complete the survey as soon as possible. The survey will take about 25 minutes to complete. Any information that we collect from you will be used for research purposes only and will be kept private to the extent permitted by law.

As a particpant in the LS-UI, you have already completed one survey. You are being asked to complete your second survey at this time. In the next several months you will be asked to complete your third survey for this important study. You will receive $\$ 30$ for completing the second survey and $\$ 30$ for completing the third survey.
If you have any questions or prefer to complete the survey by telephone, please call 1-800-xxxxxxx toll-free to speak with an interviewer or send an email to NLSUlstudy@mathematicampr.com. You may also contact the survey director, Julita Milliner-Waddell, at 609-275-2206.

## ALL

A30. Please confirm that your name is correct as shown below.
[FILL FIRST] [FILL MIDDLE] [FILL LAST]
O Yes, name is correct as shown
1 GO TO A34
O No, my name is misspelled or has changed
. 2 GO TO A31
HARD CHECK: IFA30 = NO RESPONSE; Please provide an answer to this question and continue.

$$
\mathrm{A} 30=2
$$

A31. Please enter your correct name below.
PROGRAMMER: FILL FIELDS WITH PRELOADED NAME DATA

First name
$\square$ (STRING 20)
Middle name
$\square$ (STRING 20)
Last name
$\square$ (STRING 20)
HARD CHECK: IF A31_FirstName = NO RESPONSE; Please provide the correct spelling of your first name.

HARD CHECK: IF A31_LastName = NO RESPONSE; Please provide the correct spelling of your last name.

## ALL

A34. What is your date of birth?
PROGRAMMER: INSERT DROPDOWNS WITH FOLLOWING RANGES

(1-12) (1-31) (1934-1996) Verification Box 1
$\qquad$

SOFT CHECK: IF A34 = M; Please provide an answer to this question and continue. To continue to the next question without providing a response, click the continue button.

## A35. How old are you?



NO RESPONSE.
SOFT CHECK: IF A35 = M; Please provide an answer to this question and continue. To continue to the next question without providing a response, click the continue button.

PROGRAMMER VERIFICATION BOX A35.1

## SET DOB_VERIFY:

IF A34 DOB MATCHES PRELOADED DOB OR A35 CONVERTS TO PRELOADED DOB, SET DOB_VERIFY = 1 AND SKIP TO BOX A37W.2;
IF A34 = M AND A35=M; OR A34 DOB AND A35 AGE DOES NOT MATCH PRELOADED DOB, SET DOB_VERIFY = 0 AND CONTINUE TO A37W.

## DOB_VERIFY = 0 (DOB DOES NOT MATCH OR IS MISSING)

A37w. What are the last 4-digits of your Social Security Number?
$\square$
NO RESPONSE
SOFT CHECK: IF A37W = M; Please provide an answer to this question and continue. To continue to the next question without providing a response, click the continue button.

HARD CHECK: IF A37W = LT OR GT 4 DIGITS; Please provide only the last four digits of your Social Security number.

PROGRAMMER VERIFICATION BOX A37W. 1
SET SSN_VERIFY:
IF A37W SSN MATCHES PRELOADED DOB, SET SSN_VERIFY = 1;
IF A37W= M OR A37W SSN DOES NOT MATCH PRELOADED DOB, SET SSN_VERIFY = 0;
ALL RESPONSES CONTINUE TO BOX A37.2.

```
PROGRAMMER VERIFICATION BOX A37.2 IF DOB_VERIFY = 1 OR SSN_VERIFY = 1, GO TOA37B; IF DOB_VERIFY = 0 AND SSN_VERIFY = 0, CONTINUE TO A37a;
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```
(NAME_VERIFY = 1 AND (DOB_VERIFY = 0 AND SSN_VERIFY = 0)) OR NAME_VERIFY = 0
```

A37a. There may be a problem with our records. A representative from Mathematica will give you a call to verify our information.

PROGRAMMER: DISPLAY THE FOLLOWING QUESTIONS ON THE SAME SCREEN.
PROGRAMMER: DROPDOWN OPTIONS INCLUDE: Anytime, Weekday mornings, Weekday afternoons, Weekday evenings, Weekend mornings, Weekend afternoons, Weekend evenings

Please provide the best phone number at which you can be reached.
1

Please select the best time to reach you below.


Please enter your email address below.

$\square$ Check here if you don't have an email address.
1

SOFT CHECK: IF A37a_phone = NO RESPONSE; Please provide a phone number so we can help you complete the survey. If you cannot provide a phone number, please check the box and call 1-xxx-xxx-xxxx to speak with an interviewer.

> PROGRAMMER VERIFICATION BOX A37A. 1 SEND CASE TO SUPERVISOR REVIEW.
> SEND ALERT WITH THE INFORMATION COLLECTED AT A37a.

DOB_VERIFY = 1 OR SSN_VERIFY = 1

## A37b. Are you male or female?

Select one response
O Male.
O Female. 02

SOFT CHECK: IF A37b = NO RESPONSE; Please provide an answer to this question and continue.
To continue to the next question without providing a response, click the continue button.

## FREQUENTLY ASKED QUESTIONS (FAQs)

PROGRAMMER: ALLOW R TO VIEW FAQS AT ANY TIME.

## WHO OR WHICH AGENCY IS SPONSORING THE STUDY?

This study is being sponsored by the U.S. Department of Labor and has been approved by the U.S. Office of Management and Budget under OMB Control Number xxxx-xxxx. Without this approval we would not be able to conduct this survey.

## WHO IS CONDUCTING THE STUDY?

Mathematica, an independent research company is conducting the study on behalf of the U.S. Department of Labor. Mathematica has more than 40 years of policy research and program evaluation experience. You can learn more about Mathematica by visiting our website at www.mathematica-mpr.com.

## WHAT IS THE PURPOSE OF THE STUDY?

This study is to learn about the adjustments that people make after they become unemployed or have their work hours reduced and file for unemployment insurance benefits. This information will help policymakers to assess how well the UI program is serving the nation's workers and refine it to better meet their needs.

## WHO IS ELIGIBLE TO PARTICIPATE IN THE STUDY?

The U.S. Department of Labor is interested in hearing from people in your state who recently filed for unemployment insurance benefits. You were scientifically selected to participate in the study from among persons who filed for benefits around the same time and from the same geographic area as you.

## I DON'T COLLECT UNEMPLOYMENT BENEFITS ANY MORE OR I COLLECTED THEM FOR A VERY SHORT TIME.

We want to interview people who filed for unemployment insurance benefits in your state in the past year. Even if you no longer receive or never collected unemployment benefits, your experience and input is very important to the study. Hearing from people with different experiences helps us learn more about people who file for unemployment insurance benefits.

## HOW DID YOU GET MY NAME?

Your name was scientifically selected from among persons in your state who filed for unemployment insurance benefits within the past year.

## WILL MY ANSWERS BE KEPT PRIVATE?

Yes. All of the information we collect in the survey will be kept private to the extent permitted by federal law and will be used for research purposes only. Your answers will be combined with those of others and your name will never be used in reporting the results of the study. Your answers to questions will not affect your eligibility for any public program.

## FAQS - (CONTINUED)

## HOW LONG WILL THIS TAKE?

The length of the interview is different for different people, but it usually takes about 25 minutes.

## WHY DO YOU WANT TO INTERVIEW ME THREE TIMES?

The Department of Labor is interested in capturing how the experiences of unemployed workers and workers who have their work hours reduced change over time. By interviewing you three times, we will be able to learn more about the adjustments that unemployment insurance recipients make. You will be paid for each interview you complete.

## WILL I BE PAID?

Yes, by participating in this special study you can receive up to $\$ 90$ as an incentive payment. Here's how it works-in addition to the $\$ 5$ that was included with your letter, Mathematica will send you $\$ 25$ after you complete the survey today. We will ask you to complete two more surveys with us over the next six months or so. You can receive $\$ 30$ for completing those two surveys using the web or by calling Mathematica.

## WHO CAN I CONTACT FOR MORE INFORMATION?

For more information about the study, you can visit the U.S. Department of Labor (DOL) website at http://www.dol.gov/asp/evaluation/ongoing. For questions about the survey you can call Mathematica's Survey Director, Julita Milliner-Waddell at 609-275-2206.

## SECTION B: DEMOGRAPHIC AND HOUSEHOLD CHARACTERISTICS

## ALL

B1. The next questions are about you and your household. By household we mean people who live together and share household finances.

What is your current marital status?
Select one response
O Married.01

O Separated.................................................................................................... 02
O Divorced........................................................................................................ 03
O Widowed........................................................................................................ 04
O Never married................................................................................................ 05
NO RESPONSE........................................................................................... M
SOFT CHECK: IF B1 = M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

## ALL

B2. How many people, including yourself, are currently part of your household?
Please include people who are temporarily away, for example, at school or in the hospital, and people not related to you.


SOFT CHECK: IF B2= M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

## B1 NE 01 AND B2 GT 01

B3. Do you have a partner, boyfriend, or girlfriend, who is currently part of your household? By household we mean people who live together and share household finances.

Select one response
O Yes, a partner01

O Yes, a boyfriend............................................................................................. 02
O Yes, a girlfriend.............................................................................................. 03
O No................................................................................................................. 00
NO RESPONSE............................................................................................ M
SOFT CHECK: IF B3 = M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

## (B1=01 AND B2 GT 02) OR (B3=01,02 OR 03 AND B2 GT 02) OR (B3=00, M AND B2 GE 02)

B4. How many people in your household are children under 18 years old?


NO RESPONSE
M
SOFT CHECK: IF B4 = M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

## ALL

B5. When your job with [SEPARATION EMPLOYER ] ended, what was the highest level ofschool you had completed or the highest degree you had received at the time?        If you were home schooled, please select the highest year, grade, degree, or certificatecompleted.
    Select one response
O Did not complete high school or GED ..... 01
O High School: Received Diploma ..... 02
O High School: Received GED ..... 03
O Certificate of completion ..... 04
O Some college or postsecondary vocational courses ..... 05
O 2-Year or 3-Year College Degree (Associate's Degree) or Vocational School Diploma ..... 06
O 4-Year college degree (Bachelor's Degree). ..... 07
O Some graduate work/no graduate degree ..... 08
O Graduate or professional degree ( MA, MBA, PH.D., JD, MD) ..... 09
O Never attended school ..... 10
NO RESPONSE ..... M

SOFT CHECK: IF B5 = M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

## ALL

B6. Are you a veteran of any branch of the United States Armed Forces?
O Yes............................................................................................................ 01
O No................................................................................................................ 00
NO RESPONSE............................................................................................ M
SOFT CHECK: IF B6 = M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

## ALL

B7. In general, would you say your health is excellent, good, fair or poor?
Select one response
O Excellent....................................................................................................... 01
O Good............................................................................................................. 02
O Fair................................................................................................................. 03
O Poor............................................................................................................... 04
NO RESPONSE............................................................................................ M
SOFT CHECK: IF B5 = M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

## SECTION C: PRE-UI EMPLOYMENT (SEPARATING JOB ONLY) AND UNEMPLOYMENT INSURANCE RECEIPT

## ALL

C1. The next questions are about the unemployment insurance claim you filed recently and about the job you had just before you filed that claim. According to [STATE's] Unemployment Insurance Agency records, you filed for unemployment insurance benefits on or about [UI CLAIM DATE]. Is that correct?
$\qquad$
O No 00

NO RESPONSE........................................................................................... M
SOFT CHECK: IF C1 = M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

## C1=00 or M

C2. When in [UI CLAIM MONTH, YEAR], did you file for unemployment insurance benefits?
If you filed more than once during that period, please enter the most recent time that you filed for benefits.

Even if you never collected benefits, please enter when around [UI CLAIM DATE] you filed for unemployment insurance benefits.
PROGRAMMER: INSERT DROP DOWN FIELDS

| $\checkmark$ | $\nabla$ |
| :---: | :---: |
| Month | Year |
| (01-12) | (2013-2014) |

Date filed

Select one response
O I did not file 98

O I did not collect benefits/have not collected yet99
NO RESPONSE ..... M

HARD CHECK: IF DATE IS MORE THAN SIX WEEKS BEFORE THE UI CLAIM DATE; I'm sorry, we need to confirm that we are interviewing people with this filing date.
HARD CHECK: IF ANSWER =98, There seems to be a problem with our records. Please call 1-xxx-xxx-xxxx to speak with an interviewer at Mathematica and enter your telephone number below.
[INSERT FIELD FOR PHONE NUMBER]
HARD CHECK: IF C2 = M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

```
PROGRAMMER BOX C2.1
REPLACE SAMPLE DATA UI CLAIM DATE WITH THIS DATE FOR SUBSEQUENT QUESTIONS.
PROGRAMMER: DATE MUST BE PRIOR TO INTERVIEW DATE.
PROGRAMMER: IF DATE IS MORE THAN SIX WEEKS BEFORE THE UI CLAIM DATE, SHOW CHECK AND STATUS FOR SUPERVISOR REVIEW (Status 380)
```


## C1 $=01$ OR C2 $=99$

C2a. How did you file for unemployment insurance benefits?
Select one response
O Online using the state website....................................................................... 01
O Through an automated telephone system .................................................... 02
O Over the phone with a staff person................................................................ 03
O In person........................................................................................................ 04
O In some other way........................................................................................... 99
(STRING 50) $\square$
NO RESPONSE........................................................................................... M

SOFT CHECK: IF C2a = M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

IF OTHER SPECIFY (99): How did you file for unemployment insurance benefits?

## C1=01 OR C2=DATE PROVIDED

## C2b. Are you currently receiving unemployment insurance benefits?

O Yes
01 C3
O No
00
NO RESPONSE........................................................................................ M C3
SOFT CHECK: IF C2b = M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

## C2b=00

C2c. When did you stop receiving unemployment insurance benefits?

(01-12) (01-31) (2014-2015)
O NEVER COLLECTED.................................................................................. 99 C3
NO RESPONSE.........................................................................................M
SOFT CHECK: IF C2c = M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

## C2b=00

C2d. Why did you stop receiving unemployment insurance benefits from your claim filed around [UI CLAIM DATE]?Select one response
New Income Sources
O I was re-employed/found a job; started a job; or started my own business. ..... 01
Benefit Restriction Issues
O My benefits ran out/were exhausted ..... 02
O I was disqualified ..... 03
O I received workmen's compensation/had case pending ..... 04
O I was not eligible for UI in the first place; I was denied benefits ..... 05
Not Available To Work
O I had an illness or disability ..... 06
O I voluntarily dropped out of the labor force/went to school ..... 07
O I got back my immigration papers/had lost my immigration papers ..... 08
O I went into the military ..... 09
O I retired or received social security. ..... 10
O I moved ..... 11
Other
O I had too much trouble dealing with or reaching the UI office ..... 12
O I did not want unemployment insurance anymore ..... 13
O I never collected ..... 14
O Some other reason ..... 99
NO RESPONSE ..... M
SOFT CHECK: IF C2d = M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.
IF OTHER SPECIFY (99): What was the reason you stopped receiving unemployment insurance benefits?

## ALL

IF C2=99, READ SENTENCE IN PARENTHESES.
C3. (Even though you have not received benefits, we are very interested in learning about your experience since you filed for benefits.) [STATE's] Unemployment Insurance Agency records indicates that you worked at [SEPARATION EMPLOYER ] around [UI CLAIM DATE]. Is this correct?
$\qquad$
O No................................................................................................................... 00
NO RESPONSE M

SOFT CHECK: IF C3 = M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

$$
\mathrm{C} 3=00, \mathrm{~d}, \mathrm{OR} \mathrm{r}
$$

C4. What was the name of the employer you worked for just before you filed for unemployment benefits in [UI CLAIM MONTH/YEAR]?

If you worked for a temporary agency, please enter the name of the agency, not the employer who contracted with the temporary agency.


NO RESPONSE M

PROGRAMMER BOX C4.1
REPLACE SAMPLE DATA SEPARATION EMPLOYER WITH THIS SEPARATION EMPLOYER FOR SUBSEQUENT QUESTIONS.

SOFT CHECK: IF C4 = M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

## ALL

C5. What kind of company is [SEPARATION EMPLOYER]--what do they make, do, or sell?
What was the major product or service of [SEPARATION EMPLOYER ]?


Kind of company

NO RESPONSE $\qquad$ M

SOFT CHECK: IF C5 = M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

## ALL

C6. What kind of work did you do or duties did you have at [SEPARATION EMPLOYER ]?
What was your occupation?


NO RESPONSE

SOFT CHECK: IF C6 = M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

## ALL

C7. Was your job with [SEPARATION EMPLOYER ] a seasonal or temporary job? That is, was this a job that you knew from the beginning might only last a few weeks or months?

O Yes
01
O No................................................................................................................ 00
NO RESPONSE
M
SOFT CHECK: IF C7 = M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

## ALL

C8. In what month and year did you first start working at [SEPARATION EMPLOYER ]?
If you are regularly laid off at the same time each year, such as when the company closes for maintenance or other reasons, please provide the month and year you first started, not the last time you started after your most recent layoff.
PROGRAMMER: INSERT DROP DOWN FIELDS

| $\checkmark$ | $\checkmark$ | Start date | C10 |
| :---: | :---: | :---: | :---: |
| Month | Year |  |  |
| (01-12) | (1964-2014) |  |  |
| NO RE | ONSE |  |  |

SOFT CHECK: IF C8 = M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

HARD CHECK: IF C8 = BEFORE UI CLAIM DATE; Your start date at [SEPARATION EMPLOYER ] should come before the date you applied for UI in [UI CLAIM DATE].
Please update your response and click the continue button.

$$
\mathrm{C} 8=\mathrm{M}
$$

C9. How many total years and months did you work at [SEPARATION EMPLOYER ]?


NO RESPONSE M

SOFT CHECK: IF C9 = M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

## ALL

C10. According to [STATE's] Unemployment Insurance Agency records, your job at [SEPARATION EMPLOYER ] ended in [JOB SEPARATION MONTH, YEAR]. Is that correct?
$\qquad$
O Yes 01C12
O No ..... 00
O No, my work hours were reduced ..... 02
NO RESPONSE ..... M

SOFT CHECK: IF C10 = M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

```
C10 = 00, 02, M
IF C10 = 02, "WERE YOUR WORK HOURS REDUCED".
```

C11. In what month and year (did your job at [SEPARATION EMPLOYER ] end/were your work hours reduced)?
PROGRAMMER: INSERT DROP DOWN FIELDS

| $\nabla$ | $\square$ | Date hours reduced |
| :--- | :--- | :--- |
| Month <br> (01-12) | Year <br> $(2013-2014)$ |  |

O My (job did not end/work hours were not reduced). I am still employed at
[SEPARATION EMPLOYER ]................................................... 98 Status 380 (Sup
Review)

NO RESPONSE......................................................................................... $M$

## PROGRAMMER BOX C11.1

REPLACE SAMPLE DATA JOB SEPARATION MONTH, YEAR WITH THIS DATE FOR SUBSEQUENT QUESTIONS

HARD CHECK: IF ANSWER =98, There seems to be a problem with our records. Please call 1-xxx-xxx-xxxx to speak with an interviewer at Mathematica and enter your telephone number below.
[INSERT FIELD FOR PHONE NUMBER]

SOFT CHECK: IF C11 = M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

## ALL

IF C10=02, "DO" AND "ARE".
C12. Even if you (did/do) not use them, (werelare) any of the following benefits available to you through your job at [SEPARATION EMPLOYER ]?

Select "yes" if the benefits (are/were) available, but not used. If the benefits were or will be available to you after a standard probationary period, select "yes", even if not used.

Select one response for each row
a. health insurance benefits?

| YES | NO |
| :---: | :---: |
| 01 O | 00 O |
| 01 O | 00 O |
| 01 O | 00 O |

SOFT CHECK: IF ANY ROWS ARE EMPTY; Please review your entries and provide the missing response.
To continue to the next question without making changes, click the continue button.

```
ALL
IF C10=02, "WORK HOURS WERE REDUCED"
```

C13. How many hours per week, including regular overtime hours, did you usually work at [SEPARATION EMPLOYER ] before your (job ended/work hours were reduced)?

On average--your best estimate is fine.

|  |
| :--- |
| (RAIVGE I-8U) Hours per week |

O Varies V

NO RESPONSE M

SOFT CHECK: IF C13 = M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

## C13=M

C14. Would you say you worked less than 20 hours per week, between 20 and 29 hours per week, between 30 and 34 hours per week, or 35 or more hours per week at [SEPARATION EMPLOYER ]?

On average--your best estimate is fine.
Select one response
O Less than 20 hours per week
O Between 20 and 29 hours per week. 02

O Between 30 and 34 hours per week.............................................................. 03
O 35 or more hours per week............................................................................ 04
NO RESPONSE............................................................................................ M

PROGRAMMER BOX C14.1
IF C10 = 02 (HOURS REDUCED), GO TO C14a. OTHERWISE GO TO C15.

SOFT CHECK: IF C14 = M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

## C10=02

C14a. How many hours per week did you usually work at [SEPARATION EMPLOYER ] after your work hours were reduced?

On average--your best estimate is fine.


O Varies V

NO RESPONSE M

SOFT CHECK: IF C14 $\mathrm{a}=\mathrm{M}$; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

## C14a=M

C14b. Would you say that after your work hours were reduced you usually worked less than 20 hours per week, between 20 and 29 hours per week, between 30 and 34 hours per week, or 35 or more hours per week at [SEPARATION EMPLOYER ]?

On average--your best estimate is fine.
Select one response
O Less than 20 hours per week01

O Between 20 and 29 hours per week.............................................................. 02
O Between 30 and 34 hours per week............................................................... 03
O 35 or more hours per week............................................................................ 04
NO RESPONSE.................................................................................................... M

SOFT CHECK: IF C14b = M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

```
ALL
IF C10=02, "WORK HOURS WERE REDUCED"
```

C15. What was your usual pay, including tips, bonuses and commissions at this job before taxes or other deductions were taken before your (job ended/work hours were reduced)?

Your best estimate is fine.
PROGRAMMER: ADD DOLLAR SIGN TO FIELD

| Amount | Pay Period |
| :---: | :---: |
| PS.00-\$500,000.00) C16d |  |

PROGRAMMER: USE PAY PERIOD OPTIONS BELOW
Select one response
O Per hour..................................................................................................... 01
O Per week................................................................................................... 02
O Once every two weeks............................................................................... 03
O Twice a month............................................................................................ 04
O Per month.................................................................................................. 05
O Per year..................................................................................................... 06
O Some other pay period.............................................................................. 99
Write in pay period $\square$ (STRING 250)
NO RESPONSE M

SOFT CHECK: IF C15 = M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.
IF OTHER SPECIFY (99): What category would best your usual pay, including tips, bonuses and commissions at this job before taxes or other deductions were taken before your (job ended/work hours were reduced)?

SOFT CHECKS: OUT OF RANGE PER RESPONSE: You indicated [dollar amount] per [range]. Is this correct?
PER HOUR: >\$50; PER WEEK: >\$2,000; PER YEAR: >\$100,000; ONCE EVERY TWO WEEKS:
\$4,000; TWICE PER MONTH: >\$4,000; PER MONTH: >\$8,000

## C15=M

C16a. Please try to estimate your annual pay at [SEPARATION EMPLOYER ]. Would you say your annual earnings were less than $\$ 30,000$ or $\$ 30,000$ or more?

O \$30,000 or more........................................................................................ 02
NO RESPONSE.............................................................................................. M
SOFT CHECK: IF C16a $=M$; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

## C16a=02

C16b. Would you say they were...
Select one response
O \$30,000 to under \$45,00001

O $\$ 60,000$ to under $\$ 75,000$,
03
O $\$ 75,000$ to under $\$ 90,000$,04

O \$90,000 to under \$105,000, OR................................................................... 05
O \$105,000 or more?........................................................................................ 06
NO RESPONSE............................................................................................. M
SOFT CHECK: IF C16b $=\mathrm{M}$; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

## C16a=01

## C16c. Would you say they were...

Select one response
O Less than \$5,000,...................................................................................... 01
O \$5,000 to under \$10,000,............................................................................ 02
O \$10,000 to under \$15,000,.......................................................................... 03
O \$15,000 to under \$20,000,.......................................................................... 04
O \$20,000 to under \$25,000, OR................................................................... 05
O \$25,000 to under \$30,000?......................................................................... 06
NO RESPONSE........................................................................................M

$$
\text { PROGRAMMER BOX C16C. } 1
$$

IF C10 = 02 (HOURS REDUCED), GO TO C16d. OTHERWISE GO TO C17.

[^0]
## C10=02

C16d. And what is your usual pay now--including tips, bonuses and commissions at this job before taxes or other deductions are taken?
Your best estimate is fine.
PROGRAMMER: ADD DOLLAR SIGN TO FIELD
Amount Pay Period

C17
PROGRAMMER: USE PAY PERIOD OPTIONS BELOW
O Per hour 01
O Per week....................................................................................................... 02
O Once every two weeks.................................................................................. 03
O Twice a month.............................................................................................. 04
O Per month...................................................................................................... 05
O Per year.......................................................................................................... 06
O Some other pay period................................................................................. 99
Write in pay period $\quad$ (STRING 250)
$\qquad$
NO RESPONSEM

SOFT CHECK: IF C16d = M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

IF OTHER SPECIFY (99): What category would best describe usual pay now?

SOFT CHECKS: OUT OF RANGE PER RESPONSE: You indicated [dollar amount] per [range]. Is this correct?

PER HOUR: >\$50; PER WEEK: >\$2,000; PER YEAR: >\$100,000; ONCE EVERY TWO WEEKS: \$4,000; TWICE PER MONTH: >\$4,000; PER MONTH: >\$8,000

## C16d=M

C16e. Please try to estimate your current annual pay at [SEPARATION EMPLOYER ]. Would you say your annual earnings are less than $\$ 30,000$ or $\$ 30,000$ or more?
O Less than \$30,000 01 C 16 g

O \$30,000 or more .02

NO RESPONSE M

SOFT CHECK: IF C16e $=M$; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

## C16e=02

## C16f. Would you say they were...

Select one response
O $\$ 30,000$ to under $\$ 45,000$,01
O $\$ 45,000$ to under $\$ 60,000$, ..... 02
O $\$ 60,000$ to under $\$ 75,000$, ..... 03
O $\$ 75,000$ to under $\$ 90,000$, ..... 04
O $\$ 90,000$ to under $\$ 105,000$, OR. ..... 05
O \$105,000 or more? ..... 06
NO RESPONSE ..... M
SOFT CHECK: IF C16f = M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.
C16e=01
C16g. Would you say they were...
Select one response
O Less than \$5,000, ..... 01
O \$5,000 to under $\$ 10,000$, ..... 02
O \$10,000 to under \$15,000, ..... 03
O \$15,000 to under \$20,000, ..... 04
O $\$ 20,000$ to under $\$ 25,000$, OR ..... 05
O \$25,000 to under \$30,000? ..... 06
NO RESPONSE .....  M

SOFT CHECK: IF C16g = M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

## PROGRAMMER BOX C16G. 1

IF C10 $=02$, GO TO C18.

## C10 NE 02

C17. What was the main reason that your job at [SEPARATION EMPLOYER ] ended? Was it because...
Select one response
O You were laid off ..... 01 ..... C18
PROGRAMMER:SHOW IN HOVER/LINK: (Include: reorganization/downsizing/companysold/company moved/company went out of business/plant or facility moved orclosed/reduction in force or rif'ed/job or position eliminated)
O You retired ..... 02 ..... C21
O You were discharged or fired ..... 03 ..... C21
O You quit ..... 04 ..... C21
O Or was there some other reason? ..... 99 ..... C18
(STRING 250)NO RESPONSEM C21
SOFT CHECK: IF C17 = M; Your response to this question is important. Please provide aresponse and continue.

To continue to the next question without making changes, click the continue button.
IF OTHER SPECIFY (99): What was the main reason your job at [SEPARATION EMPLOYER ] ended?
C17=01, 10, OR 99
IF C10=02 "WORK HOURS WERE REDUCED, DID YOU EXPECT THAT TO BE TEMPORARY"
C18. At the time that your (job at [SEPARATION EMPLOYER ] ended, did you expect your job separation to be temporary--that is, did you think you would be recalled/work hours were reduced, did you expect that to be temporary)?
O Yes ..... 1
O No. ..... $0 \quad$ C21
NO RESPONSE ..... M ..... C21

SOFT CHECK: IF C18 = M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

```
C18=01
IF C10=02, "WORK HOURS WERE REDUCED" AND "WHEN YOUR REGULAR HOURS WOULD BE
REINSTATED"
```

C19. When your (job at [SEPARATION EMLOYER] ended/work hours were reduced), were you given a specific date (to return to work/when your regular hours would be reinstated)?
O Yes 01

O No.
NO RESPONSE
M
C21

SOFT CHECK: IF C19 = M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

```
C19=01
IF C10=02, "TOLD YOUR HOURS WOULD BE REINSTATED"
```

C20. What was the date you were (given to return to work/told your hours would be reinstated)? PROGRAMMER: INSERT DROP DOWN FIELDS


NO RESPONSE.......................................................................................... M

SOFT CHECK: IF C20 = M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

## ALL

C21. Prior to the claim filed in [UI CLAIM DATE], had you received unemployment insurance benefits within the past ten years?

O Yes
O No................................................................................................................ 00
NO RESPONSE.......................................................................................... M

SOFT CHECK: IF C21= M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

## SECTION D: JOB SEARCH AND OFFERS

ALL
IF C10=02, "WORK HOURS WERE REDUCED"
D1. The next questions ask about what you may have done to look for work after your (job with [SEPARATION EMPLOYER ] ended/work hours were reduced). How soon after your (job ended in [JOB SEPARATION MONTH]/work hours were reduced) did you begin to look for work? Would you say it was...
PROGRAMMER BOX D1.1
IF INTERVIEW DATE MINUS UI CLAIM DATE IS FEWER THAN SEVEN WEEKS, SHOW CHOICES 01 THROUGH 04 ONLY. IF FEWER THAN 9 WEEKS, SHOW CHOICES 01 THROUGH 05.
Select one response
O Immediately ..... 01
O Within 1 to 2 weeks ..... 02
O Within 3 to 4 weeks ..... 03
O Within 5 to 6 weeks. ..... 04
O Within 7 to 8 weeks ..... 05
O More than 8 weeks later. ..... 06
O I began looking for work prior to losing my job/my hour reduction. ..... 98
O I have not begun to look for work. ..... 99NO RESPONSEM
SOFT CHECK: IF D1 = M; Your response to this question is important. Please provide aresponse and continue.To continue to the next question without making changes, click the continue button.

## D1 NE 99

D2. Since [JOB SEPARATION MONTH], have you applied for a job?
O Yes ..... 1
O No. .....  0 D4
NO RESPONSE ..... M D4
SOFT CHECK: IF D2 = M; Your response to this question is important. Please provide aresponse and continue.To continue to the next question without making changes, click the continue button.

## D2=01

D3. Since [JOB SEPARATION MONTH], did you apply for any jobs that would require you to relocate?
O Yes............................................................................................................. 01
O No................................................................................................................ 00
NO RESPONSE........................................................................................... M

SOFT CHECK: IF D3 = M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

## ALL

D4. Have you received any job offers since [JOB SEPARATION MONTH]?
If you were recalled to your old job, select "yes."
O Yes 01

O No.............................................................................................................. 00 D9
NO RESPONSE........................................................................................... M D9

SOFT CHECK: IF D4 = M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

## D4=01

D4a. How many job offers have you received since [JOB SEPARATION MONTH]?


SOFT CHECK: IF D4a = M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

## D4=01

IF D4a=01, "THAT JOB OFFER"; IF D4a GT 01, "ANY OF THOSE JOB OFFERS"
D4b. Did you accept (that job offerlany of those job offers)?
O Yes.
01 D9
O No.............................................................................................................. 00 D5
O I have not decided.....................................................................................d D5 NO RESPONSE........................................................................................M D5

SOFT CHECK: IF D4ba = M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

## D4b=00, d OR M

IF D4a GT 1, "OFFERS "AND READ SENTENCE IN PARENTHESES AND "BEST"
D5. To help us better understand the job market, we'd like to ask a few questions about the job offer(s) you received. (If you received more than one job offer, please think about the best job offer you received.) What was the offered pay rate, including tips, bonuses and commissions for the (best) job offer you received?
The best job offer is what that means to you. You can think about things like the salary offered, benefits, location, and other factors that are important to you.

Your best estimate is fine.


PROGRAMMER: USE PAY PERIOD OPTIONS BELOW
O Per hour........................................................................................................ 01
O Per week......................................................................................................... 02
O Once every two weeks................................................................................... 03
O Twice a month.............................................................................................. 04
O Per month..................................................................................................... 05
O Per year......................................................................................................... 06
O Some other pay period................................................................................... 99
Specify $\quad$ (STRING 250)
$\qquad$

SOFT CHECK: IF D5 = M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

```
IF OTHER SPECIFY (99): What category would best describe (your total income/the total income
for you and all the members of your household) just before your (job ended/work hours were
reduced) in [JOB SEPARATION MONTH]?
SOFT CHECKS: OUT OF RANGE PER RESPONSE: You indicated [dollar amount] per [range]. Is
this correct?
PER HOUR: >$50; PER WEEK: >$2,000; PER YEAR: >$100,000; ONCE EVERY TWO WEEKS:
$4,000; TWICE PER MONTH: >$4,000; PER MONTH: >$8,000
```

D6. Were any of the following benefits included in that job offer?
PROGRAMMER: CODE ONE PER ROW


SOFT CHECK: IF ANY ROWS ARE EMPTY; You have missed one or more questions on this page. Please review your answers and provide the missing response(s).To continue to the next question without making changes, click the continue button.

## D4b=00, d OR M

D7. Did the job offered require relocation?
O Yes 01

O No.................................................................................................................. 00
NO RESPONSE.............................................................................................. M

SOFT CHECK: IF D7 = M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

## D4b=00, d OR M

IF D4b=d, "IS" AND "HAVE NOT DECIDED WHETHER TO ACCEPT"
IF D4a GT1, "BEST"
D8. There are many reasons why people sometimes do not accept a job offer. What (was/is) the main reason why you (did not accept/have not decided whether to accept) the (best) job that you were offered?
(STRING 250)

SOFT CHECK: IF D8 = M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

## ALL

D9. The next questions ask about services you may have received or used at [STATE ONE STOP CENTER NAME] or another American Job Center. Please include services received in person as well as on-line or by telephone. Since [JOB SEPARATION MONTH, YEAR], have you...

PROGRAMMER: CODE ONE PER ROW
a. used a resource room?
CODE ONE PER ROW

| YES | NO |
| :---: | :---: |
| 01 O |  |

> PROGRAMMER:SHOW IN HOVER/LINK: Each American Job Center usually has an area open to anyone, typically called a resource room. In these areas, you can use computers and the Internet to look for a job, and you can get information about specific jobs, different careers, and services available in the community.
b. attended any workshops?
$01 \mathrm{O} \quad 00 \mathrm{O}$

PROGRAMMER:SHOW IN HOVER/LINK: A workshop involves a small group of people coming together with a leader or instructor to learn how to do something, like use a computer, write a resume, or conduct a job search.
c. taken either tests or assessments?
d. attended meetings for either job clubs or job groups?

| $01 \bigcirc$ | $00 \bigcirc$ |
| :--- | :--- |
| $01 \bigcirc$ | $00 \bigcirc$ | PROGRAMMER:SHOW IN HOVER/LINK:These groups involve getting together with other job seekers for support and to talk about job leads and ways to find jobs.

e. received either career counseling or one-on-one assistance to support you in your job search or training?

$$
01 \mathrm{O} \quad 00 \mathrm{O}
$$

f. received labor market information about what occupations were in demand in your local area?
$01 \bigcirc \quad 00 \bigcirc$
g. received information on education or job training programs? $01 \bigcirc$
h. registered with either the Employment Service or your state's job bank?
$01 \mathrm{O} \quad 00 \mathrm{O}$

SOFT CHECK: IF ANY ROWS ARE EMPTY; You have missed one or more questions on this page. Please review your answers and provide the missing response(s).
To continue to the next question without making changes, click the continue button.
D10. How useful were the services you received through [STATE ONE STOP CENTER NAME] or another American Job Center in helping you to search for a job?
Select one response
O Very useful..................................................................................................... 01
O Somewhat useful........................................................................................... 02
O Not very useful.............................................................................................. 03
O Not at all useful............................................................................................. 04
NO RESPONSE.......................................................................................... M
SOFT CHECK: IF D10 = M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

## ALL <br> IF D4b =01, "INCLUDING THE JOB OFFER YOU ACCEPTED"



HARD CHECK: IF D11 = M; Your response to this question is important. Please provide a response and continue.

## D11 NE 01

## D12. Did you look for work last week?

O Yes
01 D13
O No.
00 D15
NO RESPONSE.......................................................................................... M D15

SOFT CHECK: IF D12 = M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

## D12=01

D13. Below is a list of things people sometimes do when looking for work. Please indicate whether you did any of these things to look for work last week.

Last week, did you...
PROGRAMMER:SHOW IN HOVER/LINK: Your responses will be combined with those of others. Your specific responses will not be shared with the Department of Labor or any other agency.

Select one response per row
a. Contact either a private employment or placement agency?

| YES | NO |
| :---: | :---: |
| ${ }_{01} \mathrm{O}$ | ${ }_{00} \mathrm{O}$ |

b. Use services from [STATE ONE STOP CENTER NAME] or another American Job Center?
$01 \mathrm{O} \quad 00 \mathrm{O}$
c. Contact your former employer?

01 O
00 O
d. Contact friends, relatives or professional associates about job openings?
${ }_{01} \mathrm{O}$
00 O
e. Use the internet, including social media sites either to look for or apply for work?

g. Apply directly to places that you might want to work?

SOFT CHECK: IF ANY ROWS ARE EMPTY; You have missed one or more questions on this page. Please review your answers and provide the missing response(s).To continue to the next question without making changes, click the continue button.

## D12=01

D14. About how many hours did you spend looking for work last week?
Your best estimate is fine.


Hours spent looking for work last week
E1

NO RESPONSE M

SOFT CHECK: IF D14 = M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

## D14=M

D14a. Would you say you spent between...
Select one response
O 1 and 5 hours,.............................................................................................. 01
O 6 and 10 hours,............................................................................................ 02
O 11 and 20 hours,............................................................................................ 03
O 21 and 30 hours,............................................................................................ 04
O 31 and 40 hours, OR..................................................................................... 05
O More than 40 hours looking for work last?...................................................... 06
NO RESPONSE............................................................................................ M

PROGRAMMER BOX D14A. 1
GO TO E1.

| D1=99 OR D12=00 OR M |
| :--- |
| IF D1=99, "HAVE NOT BEGUN TO LOOK FOR WORK" |

## D15. People have different reasons for not looking for work. What is the main reason that you (have not begun to look for work/did not look for work last week)?

Please write in your main reason below.99


NO RESPONSE........................................................................................M
IF OTHER SPECIFY (99): What is the main reason that you (have not begun to look for work/did not look for work last week)?

SOFT CHECK: IF D15 = M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

## SECTION E: RE-EMPLOYMENT EXPECTATIONS

## PROGRAMMER SKIP BOX D15.1

IF D11=01 (CURRENTLY WORKING) - GO TO F1.

```
D11 NE 01
IF D15=04, "BE RECALLED TO YOUR OLD JOB".
IF D15=05, "HAVE YOUR WORK HOURS REINSTATED". OTHERWISE, "START A NEW JOB".
```

E1. These next questions ask about your outlook on your employment situation. As of today, how many weeks or months do you think it will take you to (start a new job/be recalled to your old job/have your work hours reinstated)?

Your best estimate is fine.


SOFT CHECK: IF E1 = M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

## E1=M

E1a. Do you think it would take...

## Select one response

O Two weeks or less,........................................................................................ 01
O More than 2 weeks up to 1 month,................................................................ 02
O More than 1 month, up to 2 months,.............................................................. 03
O More than 2 months, up to 3 months,............................................................ 04
O More than 3 months, up to 6 months,........................................................... 05
O More than 6 months, up to 9 months,............................................................ 06
O More than 9 months, up to one year, or......................................................... 07
O More than one year?..................................................................................... 08
O I do not want to work....................................................................................... 98
F1
NO RESPONSE............................................................................................ M

## PROGRAMMER BOX E1A. 1 IF D4b=01-ACCEPTED JOB OFFER--SKIP TO F1

SOFT CHECK: IF E1a = M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

## ALL

E2. When looking for a job, people have different needs and requirements. For these next questions, please suppose someone offered you a job today and think about what is most important to you. For example, you might think about things like salary, work schedule, fringe benefits, location, how interested you are in the work, the costs of taking a job, which might include child care and transportation expenses, and other job attributes.

Which of the following benefits must be offered by a job for you to take it? Must the job offer adequate...
PROGRAMMER:SHOW IN HOVER/LINK: Adequate for your needs.
PROGRAMMER: CODE ONE PER ROW
Select one response per row
a. health insurance benefits?

| YES | NO |
| :---: | :---: |

b. paid sick days?

01 O 00 O
c. a retirement savings or pension plan? 01 O 00 O

01 O
00 O

SOFT CHECK: IF ANY ROWS ARE EMPTY; You have missed one or more questions on this page. Please review your answers and provide the missing response(s).To continue to the next question without making changes, click the continue button.

## ALL

E3. What is the lowest wage or salary you are willing to accept, before deductions, for the type of work you are looking for?

| Amount | Pay Period |
| :---: | :---: |
|  | per |

## PROGRAMMER: USE PAY PERIOD OPTIONS BELOW

$\qquad$
O Per week......................................................................................................... 02
O Once every two weeks.................................................................................... 03
O Twice a month.............................................................................................. 04
O Per month....................................................................................................... 05
O Per year........................................................................................................ 06
NO RESPONSE........................................................................................... M

SOFT CHECK: IF E3 = M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

```
SOFT CHECKS: OUT OF RANGE PER RESPONSE: You indicated [dollar amount] per [range]. Is this correct?
PER HOUR: >\$50; PER WEEK: >\$2,000; PER YEAR: >\$100,000; ONCE EVERY TWO WEEKS:
\$4,000; TWICE PER MONTH: >\$4,000; PER MONTH: >\$8,000
```


## ALL

E4. Do you think you will need to relocate for a job that meets your requirements?
O Yes
.01
O No................................................................................................................ 00
NO RESPONSE............................................................................................ M

SOFT CHECK: IF E4 = M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

## SECTION F: RE-EMPLOYMENT

```
PROGRAMMER SKIP BOX E4.1
    IF D11=01, GO TO F2
```

```
D11 NE 01 OR C10=02
IF C10=02, "WORK HOURS WERE REDUCED" AND "ANOTHER"
```

F1. The next questions are about any jobs you may have had since your (job with [SEPARATION EMPLOYER ] ended/work hours were reduced).
Since your (job with [SEPARATION EMPLOYER] ended/work hours were reduced) in [JOB SEPARATION MONTH], have you worked at (alanother) job for pay?
Include both part-time and full-time jobs, as well as any self-employment jobs or business ventures held for pay or profit, even if you held them for only a short time.

O Yes........................................................................................................... 01 F4
O No............................................................................................................. 00 G1
NO RESPONSE........................................................................................M G1

SOFT CHECK: IF F1=NO RESPONSE; Your response to this question is important. Please provide a response and continue.
To continue to the next question without providing a response, click the continue button.

## D11=01

F2. You indicated earlier that you are currently working. Do you currently work 35 hours or more per week?

O Yes.......................................................................................................... 01 F4
O No................................................................................................................. 00
NO RESPONSE........................................................................................... M
SOFT CHECK: IF F2=NO RESPONSE; Your response to this question is important. Please provide a response and continue.
To continue to the next question without providing a response, click the continue button.

## F2 NE 01

F3. Do you want to work a full-time workweek of 35 hours or more per week?
O Yes................................................................................................................ 01
O No............................................................................................................... 00
NO RESPONSE........................................................................................... M
SOFT CHECK: IF F3=NO RESPONSE; Your response to this question is important. Please provide a response and continue.
To continue to the next question without providing a response, click the continue button.

## F1=01 OR D11=01

IF D11=01, "INCLUDING YOUR CURRENT JOB"
F4. (Including your current job) how many different jobs have you had since [JOB SEPARATION MONTH]?

Please include both part time and full-time jobs, as well as any self-employment jobs or business ventures held for pay or profit.

PROGRAMMER:SHOW TWO BULLETS BELOW IN HOVER/LINK:
o If a job that was interrupted by two or more unpaid weeks, count as separate jobs, even if it is with the same employer. If the separation was less than two weeks, count it as one job.
o Treat jobs with temporary agencies and self-employed consulting jobs as one job, regardless of the number of assignments.


Number of jobs

NO RESPONSE
M
SOFT CHECK: IF F4 = $01-05$; You reported that you currently have [FILL F4] paid jobs. Please check that this is correct and either keep your answer or change your answer below.
To keep your answer without making changes, click the continue button.
HARD CHECK: IF F4 = M; You mentioned in a previous question that you are currently working. You just mentioned that you have 0 jobs. Click here to go back and change your answer about currently working. You may also change your answer below.
To continue to the next question, click the continue button.

```
    PROGRAMMER LOOP BOX F4.1
    ALLOW FOR NUMBER OF JOBS REPORTED AT F4.
ASK F5 ACROSS ALL JOBS FIRST, THEN ASK F6, THEN ASK F6a-F18 FOR
    ALL JOBS.
```


## F1=01 OR D11=01

IF C10=02, "WORK HOURS WERE REDUCED"
F5. JOB [1]: Starting with the first job, please enter the names of all of the companies you worked for after your (job ended/work hours were reduced) in [JOB SEPARATION MONTH, YEAR].


HARD CHECK: IF F5=NO RESPONSE; Your response to this question is important. Please provide a response and continue. If you have not had [FILL NUMBER AT F4] jobs, please click here to return to that question and update the number of jobs. PROGRAMMER: PROVIDE LINK TO F4 SO THAT RESPONDENT CAN UPDATE RESPONSE

ALL
F6. Please confirm that since [JOB SEPARATION MONTH, YEAR] you worked at [FILL F5 NAMES FOR NEWJOB 1-NEWJOB5]. Is this correct?

O Yes.............................................................................................................. 01
O No................................................................................................................. 00
NO RESPONSE............................................................................................ M

PROGRAMMER BOX F6.1
IF F6=00, GO BACK TO F4 AND F5 AND ALLOW RESPONDENT TO UPDATE THE NUMBER AND NEWJOB1-NEWJOB5 NAMES.

SOFT CHECK: IF F6=M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without providing a response, click the continue button.

## ALL

F6a. Is [NEWJOB1-NEWJOB5] the same employer you worked for in [JOB SEPARATION MONTH, YEAR]?
$\qquad$
O No00

NO RESPONSE........................................................................................... M
SOFT CHECK: IF F6a=M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without providing a response, click the continue button.

## ALL

F7. In what month and year did you first start working at [NEWJOB1-NEWJOB5]?
Your best estimate is fine.
PROGRAMMER: INSERT DROPDOWNS WITH FOLLOWING RANGES

(1-12) (1-31) (1964-2014)
NO RESPONSE M

SOFT CHECK: IF F7 MONTH OR F7 YEAR = NO RESPONSE; Please provide an answer to this question and continue.
To continue to the next question without providing a response, click the continue button.

HARD CHECK: IF THE DATE IS PRIOR TO UI CLAIM DATE: Your start date at [EMPLOYER NAME should come after the date you applied for unemployment insurance benefits in [UI CLAIM DATE].
Please update your response and click the continue button.
$F 7=M$
F8. About how many weeks or months ago did you start working at [NEWJOB1-NEWJOB5]? Your best estimate is fine.

Number


Period


PROGRAMMER: USE PERIOD OPTIONS BELOW
O Weeks 01

O Months......................................................................................................... 02
NO RESPONSE ..................................................... M

SOFT CHECK: IF F8 = NO RESPONSE; Please provide an answer to this question and continue. To continue to the next question without providing a response, click the continue button.

## ALL

F9. On what date did your job at [NEWJOB1-NEWJOB5] end?
Your best estimate is fine.
PROGRAMMER: INSERT DROPDOWNS WITH FOLLOWING RANGES


NO RESPONSE........................................................................................................................

SOFT CHECK: IF F9 MONTH OR F9 YEAR = NO RESPONSE; Please provide an answer to this question and continue.
To continue to the next question without providing a response, click the continue button.
F10. Would you say your job at [NEWJOB1-NEWJOB5] ended...
Your best estimate is fine.
Select one response
O Within the past two weeks, ..... 01
O Between 3 and 4 weeks ago, ..... 02
O Between 5 and 6 weeks ago, ..... 03
O Between 7 and 8 weeks ago, or ..... 04
O More than 8 weeks ago? ..... 05
NO RESPONSE ..... M

SOFT CHECK: IF F10 = NO RESPONSE; Please provide an answer to this question and continue. To continue to the next question without providing a response, click the continue button.

> HARD CHECK: AFTER ASKING ABOUT THE LAST JOB, IF D11=01 (CURRENTLY WORKING) AND C10 NE 02 (HOURS REDUCED), CHECK THAT AT LEAST ONE OF NEWJOB1-NEWJOB5=98 (STILL AT JOB). IF NO, SAY: Earlier you indicated that you are currently working, but reported an end date for each of your jobs. In order to continue, please select the question that needs to be corrected and update your response.

PROGRAMMER: SHOW QUESTION AND RESPONSE FOR C10, D11, F9 (FOR NEWJOB 1NEWJOB5). E.G.:

## Question

O According to [STATE's] Unemployment Insurance Agency records, your job at [SEPARATION EMPLOYER] ended in [JOB SEPARATION MONTH, YEAR]. Is that correct?

O (Including the job offer you accepted), Are you currently working at a job for pay? Please include both part-time and full-time jobs, as well as any self-employment jobs held for pay or profit.
O On what date did your job at [NEWJOB1] end?
O On what date did your job at [NEWJOB 2] end?
O On what date did your job at [NEWJOB 3] end?
O On what date did your job at [NEWJOB 4] end?
O On what date did your job at [NEWJOB 5] end?

## Response

[FILL YES, NO, NO MY HOURS WERE REDUCED, RESPONSE MISSING]
[FILL YES, NO, RESPONSE MISSING]
[FILL F9 DATE FOR NEWJOB1]
[FILL F9 DATE FOR NEWJOB 2]
[FILL F9 DATE FOR J NEWJOB 3]
[FILL F9 DATE FOR NEWJOB 4]
[FILL F9 DATE FOR NEWJOB 5]

F11. What kind of work do you do or duties do you have at [NEWJOB1-NEWJOB5]?
What (is/was) your occupation?


SOFT CHECK: IF F11=NO RESPONSE; Your response to this question is important. Please provide a response and continue.
To continue to the next question without providing a response, click the continue button.

## F9=98

F12. What kind of company is this-what do they make, sell, or do?


SOFT CHECK: IF F12=NO RESPONSE; Your response to this question is important. Please provide a response and continue.
To continue to the next question without providing a response, click the continue button.

## F9=98

ALL JOBS:
F13. Are any of the following benefits available to you at [NEWJOB1-NEWJOB5]?
Select "yes" if the benefits are available, but not used. If the benefits were or will be available to you after a standard probationary period, select "yes", even if not used.

|  | Select one per row |  |  |
| :--- | :--- | :--- | :--- |
|  | YES |  | NO |
| a. Health insurance benefits | ${ }_{01} \mathrm{O}$ | 00 O |  |
| b. Paid sick days | ${ }_{01} \mathrm{O}$ | 00 O |  |
| c. A retirement savings or pension plan | ${ }_{01} \mathrm{O}$ | 00 O |  |

SOFT CHECK: IF ANY ROWS ARE EMPTY; You have missed one or more questions on this page. Please review your answers and provide the missing response(s).
To continue to the next question without making changes, click the continue button.

## ALL

F14. How many hours per week, including regular overtime hours do you usually work at [NEWJOB1NEWJOB5]?

On average. Your best estimate is fine.

|  | Hours per week |
| :--- | :--- |
| $(01-80)$ |  |
| NO RESPONSE.................................................................................... M |  |

SOFT CHECK: IF F14=NO RESPONSE; Your response to this question is important. Please provide a response and continue.
To continue to the next question without providing a response, click the continue button.

F14 =M

```
F15. Would you say you work less than 20 hours per week, between 20 and 29 hours per week,
    between 30 and 34 hours per week, or 35 or more hours per week?
    On average. Your best estimate is fine.
    Select one response
    O Less than 20 hours per week................................................................ }0
    O Between 20 and 29 hours per week....................................................... }0
    O Between 30 and 34 hours per week....................................................... }0
    O 35 or more hours per week..................................................................... }0
    NO RESPONSE..................................................................................M
```

SOFT CHECK: IF F15=NO RESPONSE; Your response to this question is important. Please
provide a response and continue.
To continue to the next question without providing a response, click the continue button.

## ALL

F16. What is your usual pay, including tips, bonuses and commissions at [NEWJOB1-NEWJOB5] before taxes or other deductions are taken?

Your best estimate is fine.


```
SOFT CHECK: IF F16=NO RESPONSE; Your response to this question is important. Please provide a response and continue.
To continue to the next question without providing a response, click the continue button.
```

```
SOFT CHECKS: OUT OF RANGE PER RESPONSE: You indicated [dollar amount] per [range]. Is this correct?
PER HOUR: >\$50; PER WEEK: >\$2,000; PER YEAR: >\$100,000; ONCE EVERY TWO WEEKS: \$4,000; TWICE PER MONTH: >\$4,000; PER MONTH: >\$8,000
```


## F16=M

F17. Please try to estimate your annual pay at [NEWJOB1-NEWJOB5]. Would you say your annual earnings are...
Select one response
O Less than \$10,000 per year,.......................................................................... 01
O \$10,000 or more, but less than \$20,000 per year,......................................... 02
O \$20,000 or more but less than \$30,000 per year,......................................... 03
O \$30,000 or more but less than \$40,000 per year,.......................................... 04
O \$40,000 or more but less than \$50,000 per year,......................................... 05
O \$50,000 or more but less than \$75,000 per year,.......................................... 06
O $\$ 75,000$ or more but less than $\$ 100,000$ per year, or.................................... 07
O More than \$100,000 per year?...................................................................... 08
NO RESPONSE............................................................................................ M

SOFT CHECK: IF F17= M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

PROGRAMMER SKIP BOX F17.1
IF F9=98, GO TO PROGRAMMER BOX F18.1, ELSE CONTINUE

## F9 NE 98

## F18. What was the main reason this job ended?

Select one response
O You were laid off.01
PROGRAMMER:SHOW IN HOVER/LINK: (Include: reorganization/downsizing/ company sold/company moved/company went out of business/plant or facility moved or closed/reduction in force or rif'ed/job or position eliminated)

O You retired ..... 02
O You were discharged or fired. ..... 03
O You quit. ..... 04
O Some other reason? ..... 99
(STRING 250)

$\square$NO RESPONSE.M

SOFT CHECK: IF F17= M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

PROGRAMMER LOOP BOX F18.1
RETURN TO F6a FOR NEXT JOB. IF NO OTHER JOB OR END OF LOOP, CONTINUE TO G1

## SECTION G: FINANCIAL WELL-BEING

| ALL |
| :--- | :--- |
| IF C10=02, " HAVE THEIR WORK HOURS REDUCED" AND "WORK HOURS WERE REDUCED" |

G1. We understand that many people who (become unemployed/have their work hours reduced) face difficulty paying their bills and meeting their financial commitments. The next questions are about financial obligations you had when your (job ended/work hours were reduced) in [JOB SEPARATION MONTH].

At that time did you...
Select one response
O Own your home,............................................................................................ 01
O Rent your home,........................................................................................ 02 G3
O Live with family or friends and pay part of the rent or mortgage,................... 03 G3
O Live with family or friends and not pay, or...................................................... 04 G3
O Live in some other housing arrangement?.................................................... 05 G2
NO RESPONSE.........................................................................................M G3
SOFT CHECK: IF G1 = M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

## G1=01

G1a. Did you have a mortgage on your home?
O Yes .01

O No................................................................................................................. 00
NO RESPONSE........................................................................................... M
SOFT CHECK: IF G1a $=M$; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

## G1=05

G2. What was your living arrangement in [JOB SEPARATION MONTH, YEAR]?

|  | Living arrangement |
| :---: | :---: |
| (STRIVG <su) |  |
| NO RESPONSE |  |

SOFT CHECK: IF G2 = M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

| ALL |
| :--- | :--- |
| IF B2 GT 01, "AND OTHER MEMBERS OF YOUR HOUSEHOLD" |
| IF G1a=1 OR G2=01, " BUT DO NOT INCLUDE YOUR MORTGAGE HERE" |

G3. What was the total amount of debt and loans you (and other members of your household) owed in [JOB SEPARATION MONTH]? Please include automobile loans, student loans, balances on credit cards, medical bills, and personal loans owed to individuals (but do not include your mortgage here).

Your best estimate is fine.
PROGRAMMER: ADD DOLLAR SIGN TO FIELD

(0-999,999)
G5

NO RESPONSE
M
SOFT CHECK: IF GT \$100,000: You indicated [G3 dollar amount]. Is this correct?
SOFT CHECK: IF G3 = M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

## G3=M

G4. Would you say it was...
Select one response
O Less than \$5,000,........................................................................................ 01
O Between \$5,000 to under \$10,000,.............................................................. 02
O Between \$10,000 to under \$20,000,............................................................. 03
O Between \$20,000 to under \$30,000,............................................................. 04
O Between \$30,000 to under \$50,000,.............................................................. 05
O Between \$50,000 to under \$100,000, or........................................................ 06
O More than \$100,000?.................................................................................... 07
NO RESPONSE........................................................................................... M
SOFT CHECK: IF G4 = M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

| ALL |
| :--- |
| IF C10=02, "WORK HOURS WERE REDUCED" |
| IF INT1 B2 GT 01, "OR OTHER MEMBERS OF YOUR HOUSEHOLD" |

G5. Since your (job with [SEPARATION EMPLOYER ] ended/work hours were reduced), have you (or other members of your household) been 60 or more days late paying any of your bills?

O Yes............................................................................................................... 01
O No................................................................................................................. 00
NO RESPONSE............................................................................................ M
SOFT CHECK: IF G5 = M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

```
ALL
IF C2b = 01, "ARE", ELSE "WERE".
```

G6. How important (are/were) your unemployment insurance payments in helping you meet your financial obligations?Select one response
O Very important. ..... 01
O Somewhat important ..... 02
O Somewhat unimportant. ..... 03
O Very unimportant. ..... 04
O I did not receive benefits/have not received benefits yet .....
NO RESPONSE ..... M
SOFT CHECK: IF G6 = M; Your response to this question is important. Please provide aresponse and continue.To continue to the next question without making changes, click the continue button.
ALL
IF C10=02, "WORK HOURS WERE REDUCED"
G6a. In addition to financial adjustments, people sometimes make adjustments in their eating habits following the loss of a job. Which of the following statements best describes the food eaten in your household since your (job with [SEPARATION EMPLOYER ] ended/work hours were reduced)?
Select one response
O I had enough of the kinds of food I wanted to eat. ..... 01
O I had enough but not always the kind of food I wanted to eat. ..... 02
O I sometimes did not have enough to eat ..... 03
O I often did not have enough to eat ..... 04
NO RESPONSE ..... M

SOFT CHECK: IF G6a = M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

## ALL

IF C10=02, "WORK HOURS WERE REDUCED"
G7. When your (job with [SEPARATION EMPLOYER] ended/work hours were reduced) in [JOB SEPARATION MONTH] did you have any of the following types of accounts or investments?

PROGRAMMER: CODE ONE PER ROW

| PROGRAMMER: | Select one response per row |  |
| :---: | :---: | :---: |
|  | YES | NO |
| a. Savings accounts? | ${ }_{01} \mathrm{O}$ | 00 O |
| b. Credit card accounts? | 01 O | 00 O |
| c. Home equity lines of credit or HELOCs? | 01 O | 00 O |
| d. Investment accounts such as certificates of deposits, money market accounts, stocks, or bonds? | ${ }_{01} \mathrm{O}$ | 00 O |
| e. 401(k), 403(b), or Individual Retirement Accounts or IRAs? | 01 O | 00 O |
| f. Pension plans? | ${ }_{01} \mathrm{O}$ | 00 O |
| g. Rental properties? | 01 O | 00 O |

SOFT CHECK: IF ANY ROWS ARE EMPTY; You have missed one or more questions on this page. Please review your answers and provide the missing response(s).
To continue to the next question without making changes, click the continue button.

G7a=01
IF C10=02, "WORK HOURS WERE REDUCED"
G8. When your (job ended/work hours were reduced) in [JOB SEPARATION MONTH], about how much savings did you have?

Please think about savings you could easily access and do not include money you may have had in retirement savings accounts.
By easily access we mean money you could retrieve and use quickly. Your best estimate is fine.
Select one response
O Less than \$5,000.......................................................................................... 01
O \$5,000 to under \$10,000............................................................................... 02
O \$10,000 to under \$15,000............................................................................ 03
O \$15,000 to under \$20,000............................................................................. 04
O More than \$20,000....................................................................................... 05
NO RESPONSE........................................................................................... M
SOFT CHECK: IF G8 = M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

G7a, G7b, G7c, G7d, G7e, OR G7f=01
IF B2 GT 01, "OR ANYONE IN YOUR HOUSEHOLD"
G9. Since [JOB SEPARATION MONTH, YEAR], did you (or anyone in your household)... PROGRAMMER: CODE ONE PER ROW

|  | Select one response per row |  |
| :---: | :---: | :---: |
|  | YES | NO |
| a. $(\mathrm{G} 7 \mathrm{a}=01)$ withdraw money from savings accounts? | 01 O | 00 O |
| b. $(G 7 b=01)$ access cash from credit card accounts? | 01 O | 00 O |
| c. $(G 7 c=01)$ access money from a home equity line of credit? | 01 O | 00 O |
| d. (G7d=01) access funds from investment accounts such as certificates of deposits, money market accounts, stocks, or bonds? | 01 O | 00 O |
| e. (G7e=01) make an early withdrawal from a retirement savings investment account such as a 401(k), 403(b), or IRA? | 01 O | 00 O |
| f. (G7f=01) take early retirement to get benefits from a pension plan? | 01 O | 00 O |

SOFT CHECK: IF ANY ROWS ARE EMPTY; You have missed one or more questions on this page. Please review your answers and provide the missing response(s).
To continue to the next question without making changes, click the continue button.

| B1 $=01$ OR B3=01, 02, 03, |
| :--- |
| IF B2 GT 01, "OR ANYONE IN YOUR HOUSEHOLD" |
| IF B1=01, FILL "SPOUSE", B3=01, FILL "PARTNER". IF B3=02, FILL "BOYFRIEND". IF B3=03, FILL <br> "GIRLFRIEND". <br> IF C10=02, "WORK HOURS WERE REDUCED" l |

G10. The next questions are about sources of income and other support that you (or anyone in your household) may have been receiving at the time your (job ended/work hours were reduced) in [JOB SEPARATION MONTH].
At the time your job at [SEPARATION EMPLOYER] ended, was your (spouse/partner/ boyfriend/ girlfriend) working at a job for pay, including self-employment?
PROGRAMMER:SHOW IN HOVER/LINK: By household we mean people who live together and share finances.
O Yes............................................................................................................ 01
O No............................................................................................................. 00 G11
NO RESPONSE.........................................................................................M G11
SOFT CHECK: IF G10 = M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

## G10=01

IF B1=01, FILL "SPOUSE," IF B3=01 , FILL "PARTNER". IF B3=02, FILL "BOYFRIEND". IF B3=03, FILL "GIRLFRIEND".

G10a. What were your (spouse's/partner's/boyfriend's/girlfriend's) earnings at that time?


PROGRAMMER: USE PAY PERIOD OPTIONS BELOW
O Per hour01

O Per week.................................................................................................... 02
O Once every two weeks............................................................................... 03
O Twice a month............................................................................................ 04
O Per month................................................................................................... 05
O Per year..................................................................................................... 06
O Some other pay period............................................................................... 99


NO RESPONSE........................................................................................M
SOFT CHECK: IF G10a=M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.
IF OTHER SPECIFY (99): What category would best describe your (spouse's/partner's/ boyfriend's/girlfriend's) earnings at the time your (job ended/work hours were reduced) in [JOB SEPARATION MONTH]?

SOFT CHECKS: OUT OF RANGE PER RESPONSE: You indicated [dollar amount] per [range]. Is this correct?
PER HOUR: >\$50; PER WEEK: >\$2,000; PER YEAR: >\$100,000; ONCE EVERY TWO WEEKS: \$4,000; TWICE PER MONTH: >\$4,000; PER MONTH: >\$8,000

| G10 $=01$ |
| :--- |
| IF B1=01, FILL "SPOUSE", IF B3=01, FILL "PARTNER". IF B3=02, FILL "BOYFRIEND". IF B3=03, |
| FILL "GIRLFRIEND". |
| IF C10=02, "WORK HOURS WERE REDUCED" |

G10b. On average, how many hours per week did your (spouse/partner/boyfriend/girlfriend) usually work at the time your (job ended/work hours were reduced) in [JOB SEPARATION MONTH]?


SOFT CHECK: IF G10b=M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.
SOFT CHECK: IF LT 10 OR GT 80: You indicated [G10b hour]. Is this correct?

## G10b=M

G10c. Please try to estimate your (spouse's/partner's/boyfriend's/girlfriend's) annual pay just before [JOB SEPARATION MONTH, YEAR]. Would you say your (spouse's/partner's/ boyfriend's/girlfriend's) annual earnings were less than $\$ 30,000$ or $\$ 30,000$ or more at that time?

Select one response
O Less than \$30,000...................................................................................... 01 G10e
O \$30,000 or more............................................................................................. 02
NO RESPONSE............................................................................................. M
G11

SOFT CHECK: IF G10c=M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

## G10c=02

G10d. Would you say it was..
Select one response
O \$30,000 to under \$45,000, ..... 01
O \$45,000 to under \$60,000, ..... 02
O $\$ 60,000$ to under $\$ 75,000$, ..... 03
O $\$ 75,000$ to under $\$ 90,000$, ..... 04
O $\$ 90,000$ to under $\$ 105,000$, or ..... 05
O \$105,000 or more? ..... 06
NO RESPONSE ..... M
SOFT CHECK: IF G10d=M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.
G10c=01
G10e. Would you say it was...
Select one response
O Less than \$5,000, ..... 01
O \$5,000 to under $\$ 10,000$ ..... 02
O \$10,000 to under \$15,000, ..... 03
O \$15,000 to under \$20,000, ..... 04
O $\$ 20,000$ to under $\$ 25,000$, or ..... 05
O \$25,000 to under \$30,000? ..... 06
NO RESPONSE ..... M
SOFT CHECK: IF G10e=M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

```
B2 GT 01
IF C10=02, "WORK HOURS WERE REDUCED"
```

G11. At the time your (job at [SEPARATION EMPLOYER ] ended/work hours were reduced), was anyone in your household receiving unemployment insurance compensation benefits?

Please do not include your unemployment insurance compensation benefits here.
O Yes 01

O No. 00

NO RESPONSE M

SOFT CHECK: IF G11=M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

```
ALL
IF B2 GT 01, "AT THAT SAME TIME" AND "OR ANYONE IN YOUR HOUSEHOLD"
IF C10=02, "WORK HOURS WERE REDUCED"
```

G12. (At that same time)--when your (job at [SEPARATION EMPLOYER] ended/work hours were reduced)--were you (or anyone in your household) receiving benefits or income from the following sources?

PROGRAMMER: CODE ONE PER ROW

| PROGRAMS | Select one response per row |  |
| :---: | :---: | :---: |
|  | YES | NO |
| a. Food Stamp or SNAP benefits? | 01 O | 00 O |
| b. Welfare benefits such as [STATE TANF NAME] or General Assistance? | ${ }_{01} \mathrm{O}$ | 00 O |
| c. SSI, SSDI, or other disability benefits? | 01 O | 00 O |
| d. Social Security or Pension benefits? | 01 O | 00 O |
| e. Medicaid or [STATEMED]? | ${ }_{01} \mathrm{O}$ | 00 O |

SOFT CHECK: IF ANY ROWS ARE EMPTY; You have missed one or more questions on this page. Please review your answers and provide the missing response(s).
To continue to the next question without making changes, click the continue button.

```
ALL
IF C10=02, "WORK HOURS WERE REDUCED"
IF B2 GT 01, "THE TOTAL INCOME FOR YOU AND ALL THE MEMBERS OF YOUR HOUSEHOLD"
```

G13. What was (your total income/the total income for you and all the members of yourhousehold), before taxes and other deductions just before your (job ended/work hourswere reduced) in [JOB SEPARATION MONTH]?
Please include all of the sources of income we've talked about, plus any others you may have had.
PROGRAMMER:SHOW IN HOVER/LINK: Include sources such as self-employment, regular jobs, and earnings from odd side jobs, under-the-table jobs, and other activities, Social Security, pensions, rent, interest and dividends, unemployment compensation, welfare, other public assistance, food stamps, child support, and money from any other sources. Your best estimate is fine.

PROGRAMMER: USE PAY PERIOD OPTIONS BELOW
$\qquad$
O Per week....................................................................................................... 02
O Once every two weeks................................................................................... 03
O Twice a month................................................................................................. 04
O Per month....................................................................................................... 05
O Per year........................................................................................................ 06
O Some other pay period.................................................................................. 99
Specify $\square$ (STRING 250)
$\qquad$
NO RESPONSE . M

SOFT CHECK: IF G13=M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.
IF OTHER SPECIFY (99): What category would best describe (your total income/the total income for you and all the members of your household) just before your (job ended/work hours were reduced) in [JOB SEPARATION MONTH]?
SOFT CHECKS: OUT OF RANGE PER RESPONSE: You indicated [dollar amount] per [range]. Is this correct?
PER HOUR: $>\$ 50$; PER WEEK: $>\$ 2,000$; PER YEAR: $>\$ 100,000 ;$ ONCE EVERY TWO WEEKS: \$4,000; TWICE PER MONTH: >\$4,000; PER MONTH: $>\$ 8,000$

## G13=M

## G14. Please try to estimate your monthly household income. Would you say your monthly household income just before [JOB SEPARATION MONTH, YEAR] was less than $\$ 3,000$ or $\$ 3,000$ or more?

Your best estimate is fine.
Select one response
O Less than \$3,000 per month....................................................................... 01 G14b
O \$3,000 or more per month.......................................................................... 02
NO RESPONSE.........................................................................................M G15

## G14=02

G14a. Would you say it was...
Select one response
O $\$ 3,000$ to under $\$ 4,000$ per month01

O \$4,000 to under \$5,000 per month,............................................................. 02
O \$5,000 to under \$6,000 per month,............................................................ 03
O \$6,000 to under \$7,000 per month ,............................................................ 04
O \$7,000 to under \$8,000 per month ,............................................................ 05
O \$8,000 to under \$9,000 per month,............................................................. 06
O \$9,000 to under \$10,000 per month, or....................................................... 07
O \$10,000 or more per month?...................................................................... 08
NO RESPONSE........................................................................................M
SOFT CHECK: IF G14a=M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

```
G14=01
```

G14b. Would you say it was...
Select one response
O Less than \$1,000 per month01
O \$1,000 to under \$2,000 per month, or ..... 02
O $\$ 2,000$ to under $\$ 3,000$ per month? ..... 03
NO RESPONSE ..... M

SOFT CHECK: IF G14b=M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

```
B2 GT 01
IF C2b=01--CURRENTLY RECEIVING UI BENEFITS--"ELSE".
```

G15. The previous questions have asked about finances and income support at the time your job ended. For these next questions, please answer in terms of what is happening now. Is anyone (else) in your household now receiving unemployment insurance compensation benefits?

Please do not include your unemployment insurance compensation benefits here.
O Yes01
O No ..... 00
NO RESPONSE ..... M

SOFT CHECK: IF G15=M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

| ALL |
| :--- |
| IF B2=1 (LIVES ALONE), READ SENTENCE IN PARENTHESES. |
| IF B2 GT 01, "OR ANYONE IN YOUR HOUSEHOLD" |

G16. (The previous questions have asked about finances and income support at the time your job ended. For these next questions, please answer in terms of what is happening now.) Are you (or anyone else in your household) now receiving...
PROGRAMMER: CODE ONE PER ROW

Select one response per row

| YES | NO |
| :---: | :---: |

a. Food Stamp or SNAP benefits?
01 O
00 O
b. Welfare benefits such as [STATE TANF NAME] or General Assistance?
$01 \bigcirc \quad 00 \mathrm{O}$
c. SSI, SSDI, or other disability benefits?

01 O
00 O
d. Social Security or Pension benefits?
${ }_{01} \mathrm{O}$
00 O
e. Medicaid or [STATEMED]?
${ }_{01} \mathrm{O}$
00 O

SOFT CHECK: IF ANY ROWS ARE EMPTY; You have missed one or more questions on this page. Please review your answers and provide the missing response(s).
To continue to the next question without making changes, click the continue button.

## B1=01 OR B3=01,02, 03 OR 04

IF B1=01, FILL "SPOUSE," IF B3=01, FILL "PARTNER." IF B3=02, FILL "BOYFRIEND." IF B3=03, FILL "GIRLFRIEND"

G17. On average, how many hours per week does your (spouse/partner/boyfriend/girlfriend) usually work now?


Hours per week

NO RESPONSE
M G11
SOFT CHECK: IF G17=M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.
SOFT CHECK: IF LT 10 OR GT 80: You indicated [G17 hour amount]. Is this correct?

G18. Since (JOB SEPARATION MONTH), did anyone else in your household besides you begin working or begin working more hours?

O Yes01

O No.............................................................................................................. 00
NO RESPONSE.........................................................................................M
SOFT CHECK: IF G18=M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

## SECTION H: CUSTOMER SATISFACTION

## ALL

H1. This section asks about your satisfaction with different aspects of your experience related to the unemployment insurance claim you filed in [UI CLAIM DATE].

How satisfied or dissatisfied are you with your experience filing your initial claim?
Select one response
O Very satisfied. .01
O Somewhat satisfied...................................................................................... 02
O Somewhat dissatisfied................................................................................... 03
O Very dissatisfied........................................................................................... 04
NO RESPONSE.......................................................................................... M
SOFT CHECK: IF H1=M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

## ALL

H2. How satisfied or dissatisfied are you with...
PROGRAMMER: CODE ONE PER ROW
Select one response per row

|  | VERY SATISFIE D | $\begin{aligned} & \text { SOMEWH } \\ & \text { AT } \\ & \text { SATISFIED } \end{aligned}$ | SOMEWHAT DISSATISFI ED | $\begin{gathered} \text { VERY } \\ \text { DISSATISFI } \\ \text { ED } \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: |
| a. how easy the filing instructions were to understand and follow? | 01 O | 02 O | ${ }_{3} \mathrm{O}$ | 04 O |
| b. the clarity of the explanation of your rights and responsibilities? | 01 O | 02 O | 03 O | 04 O |
| c. the explanation of the benefits and services you could receive? | 01 O | 02 O | ${ }_{3} \mathrm{O}$ | 04 O |
| d. the length of time it took to file your initial claim? | 01 O | 02 O | ${ }_{03} \mathrm{O}$ | 04 O |
| e. the speed or timeliness of receiving your benefit checks or deposits? | 01 O | 02 O | ${ }_{03} \mathrm{O}$ | 04 O |

SOFT CHECK: IF ANY ROWS ARE EMPTY; You have missed one or more questions on this page. Please review your answers and provide the missing response(s).
To continue to the next question without making changes, click the continue button.

## ALL

## H3. Since [JOB SEPARATION MONTH, YEAR], have you had any direct contact, either in person, by telephone, or by email with a staff person from the unemployment insurance office?

O Yes01
O No ..... 00 I1
NO RESPONSE ..... M I1

SOFT CHECK: IF H3=M; Your response to this question is important. Please provide a response and continue.

To continue to the next question without making changes, click the continue button.

## H3=01

H4. Thinking about the service you received from staff members at the unemployment insurance office, how satisfied or dissatisfied were you with...

PROGRAMMER: CODE ONE PER ROW
Select one response per row

| VERY | SOMEWH | SOMEWHAT | VERY |
| :---: | :---: | :---: | :---: |
| SATISFIE <br> $D$ | AT | DISSATISFI | DISSATISFI |
| SATISFIED | ED | ED |  |

a. the help you received to complete the filing process?
$01 \mathrm{O} \quad 02 \mathrm{O}$
03 O
04 O
b. their knowledge of laws and policies?

01 O
02 O
03 O
04 O
c. the level of respect and courtesy you received? ${ }_{01} \bigcirc \quad{ }_{02} \bigcirc \quad{ }_{03} \bigcirc \quad 04$

SOFT CHECK: IF ANY ROWS ARE EMPTY; You have missed one or more questions on this page. Please review your answers and provide the missing response(s).To continue to the next question without making changes, click the continue button.

## SECTION I: CLOSING AND CONTACT INFORMATION

## ALL

I1. PROGRAMMER: IF WE HAVE NAME, ADDRESS, AND PHONE NUMBER FROM EITHER THE SCREENER OR FROM THE OTHER PRELOADED INFORMATION DISPLAY THAT NAME, ADDRESS, AND PHONE NUMBER.

That was the last survey question. Please verify your current mailing information so that we can send your check for \$25. Is your name, current address and phone number... [FILL FROM PRELOADS]?
Please include an apartment number, if applicable.
Select one response
O Yes, all of the information is correct.............................................................. 00 I2a
O No, I need to update the information............................................................. 01
NO RESPONSE.
. M
HARD CHECK: IF I1=M; Please verify your contact information so we can send your payment. To continue to the next question without making changes, click the continue button.

## I1=01

12. Please update your name, current mailing address and phone number below.


HARD CHECK: IF MAILING ADDRESS 1 IS MISSING; Please enter your mailing address so we can send your payment. To continue to the next question without providing a response, click the continue button. HARD CHECK: IF CITY IS MISSING; Please enter your city so we can send your payment. To continue to the next question without providing a response, click the continue button.

HARD CHECK: IF PHONE NUMBER HAS DATA ENTERED, BUT IS NOT 10 NUM DIGITS; The phone number should be 10 digits. Please correct the number below.

## ALL

I2b. What is your cell phone number?Check here if you don't have a cell phone


Phone number
NO RESPONSE.......................................................................................... M
HARD CHECK: IF PHONE NUMBER HAS DATA ENTERED, BUT IS NOT 10 NUM DIGITS; The phone number should be 10 digits. Please correct the number below.

SOFT CHECK: IF $12 b=M$; Your response to this question is important. Please provide a response and continue.

To continue to the next question without making changes, click the continue button.

## ALL

14. What is your email address?

E-Mail $\square$ (STRING 50)Check here if you don't have an email address
NO RESPONSE . M

HARD CHECK: IF E-MAIL DOES NOT HAVE A "@" OR "."; Please enter a valid e-mail address.
SOFT CHECK: IF I4=M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

## ALL

15. We will mail the check for $\$ 25$ to you at [fill ADDRESS] within the next two weeks. As part of our study, we would like to interview you two more times to see how things are going. We will send you $\$ 30$ for each interview you complete online, which is a total of $\$ 60$ for completing the next two interviews with us over the next six months. Someone from Mathematica will contact you when it is time for your next interview. In case you move, we would like to have the name, address, and phone number of two people who do not live with you who will know how to reach you. We will only contact these persons if we have trouble getting in touch with you directly.

What is your first contact person's name?


SOFT CHECK: IF I5=M; It is important you provide at least one person to help us reach you in the future.
If there is no one who will know how to contact you, click the continue button.

## I5 CONTACT PROVIDED

I6. What is [FIRST NAME FROM I6]'s address?
Please include an apartment number, if applicable.
 To continue to the next question, click the "next" button below.

SOFT CHECK: IF I6=M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

## I5 CONTACT PROVIDED

## I7. What is [NAME FROM I6]'s phone number?




```
SOFT CHECK: IF I7=M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.
HARD CHECK: IF PHONE NUMBER HAS DATA ENTERED, BUT IS NOT 10 NUM DIGITS; The phone number should be 10 digits. Please correct the number below.
```


## I5 CONTACT PROVIDED

18. How is [NAME FROM I6] related to you?

Select one response
O Spouse/partner/boyfriend/girlfriend01

O Mother.......................................................................................................... 02
O Father........................................................................................................... 03
O Son or daughter............................................................................................. 04
O Grandparent................................................................................................. 05
O Brother/sister................................................................................................... 06
O Aunt/uncle...................................................................................................... 07
O Other relative.................................................................................................. 08
O Friend........................................................................................................... 09
O Not related.................................................................................................... 10
NO RESPONSE............................................................................................. M
SOFT CHECK: IF I8=M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

## ALL

19. What is your second contact person's name?


NO RESPONSE Thanks

SOFT CHECK: IF I9=M; It is important you provide at least one person to help us reach you in the future.
If there is no one else who will know how to contact you, click the continue button.

## 19 CONTACT PROVIDED

I10. What is [SECOND NAME FROM I9]'s address?

(STRING 60)
(STRING 60)
(STRING 10)
City:


STRING 60)
State:


Zip:

(STRING 2)
(STRING 5)
NO RESPONSE.
M
SOFT CHECK: IF CITY AND STATE ARE MISSING; Please enter just the city and state if you can. To continue to the next question, click the "next" button below.

SOFT CHECK: IF I10=M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

## I9 CONTACT PROVIDED

I11. What is [NAME FROM I9]'s phone number?


Phone number
M
SOFT CHECK: IF I11=M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.
HARD CHECK: IF PHONE NUMBER HAS DATA ENTERED, BUT IS NOT 10 NUM DIGITS; The phone number should be 10 digits. Please correct the number below.

## I9 CONTACT PROVIDED

I12. How is [NAME FROM I9] related to you?
Select one response
O Spouse/partner/boyfriend/girlfriend................................................................. 01
O Mother.............................................................................................................. 02
O Father........................................................................................................... 03
O Son or daughter........................................................................................... 04
O Grandparent................................................................................................... 05
O Brother/sister.................................................................................................... 06
O Aunt/uncle....................................................................................................... 07
O Other relative................................................................................................. 08
O Friend........................................................................................................... 09
O Not related....................................................................................................... 10
NO RESPONSE.............................................................................................. M
SOFT CHECK: IF I12=M; Your response to this question is important. Please provide a response and continue.
To continue to the next question without making changes, click the continue button.

## ALL

Thanks. That was the last survey question. We really appreciate you taking the time to complete the first survey as part of this important study. We will be contacting you again in approximately XX weeks to complete a second survey with you. You will be paid $\$ 30$ for completing that survey on the web or by calling in to complete it. Thanks again and best wishes.


[^0]:    SOFT CHECK: IF C16c = M; Your response to this question is important. Please provide a response and continue.
    To continue to the next question without making changes, click the continue button.

