USMMA ALUMNI SURVEY

Marine Operations & Technology

AGENCY DISCLOSURE NOTICE (ADN)

Public reporting burden for this collection of information is estimated to average 15 minutes per Survey, including time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing the burden to the Dean's Office, USMMA at the address listed below or contact by phone/email.

DEAN'S OFFICE, USMMA

300 STEAMBOAT ROAD

KINGS POINT, NY 11024

516-726-5831 / hercegd@usmma.edu

USMMA Alumni Survey

Marine Operations & Technology

INSTRUCTIONS

Please answer each question by selecting your response among the choices provided for each question. Your response to all questions is deeply appreciated.

Free-response questions are also included. They should be answered directly in the space indicated.

<u>Do Not</u> enter your name, SSN, or other personal identifying information in the Survey. Results will be reported in the aggregate form. Your responses will remain completely anonymous.

Your participation is important for the validity of the results. Failure to respond will result in no penalty to you; however, full participation is encouraged so that the data will be complete and reliable.

When you have finished, submit the Survey online. Your responses will go directly to your department at United States Merchant Marine Academy.

We request that you complete the Survey within 30 days of the link receipt. Point of Contact for this Survey is Ms. Deborah Herceg, Director of Institutional Assessment, 516-726-5831; email: hercegd@usmma.edu.

United State Merchant Marine Academy
Dept. of Marine Transportation—Marine Operations & Technology Program
Phone: 516-773-5382; Fax: 516-773-5842
300 Steamboat Road
Kings Point, NY 11024

OMB Control # 2133-0542   **Class Year:** _____

Employment

1. Are you currently:
   - □ Employed full-time (35 hours per week or more)
   - □ Employed part-time (less than 35 hours per week)
   - □ Unemployed
   - □ Retired
   - □ Other (specify) _____

2. Would you classify your employment as part of the maritime industry?
   - □ Yes   □ No   If No, in what industry are your employed
     _____

3. Employed by: _____

   Position/Title: _____
   - Category: (Choose one)
     - □ Merchant marine (afloat)
     - □ Maritime ashore
     - □ Other

4. Your total personal annual salary (before deductions):
   - □ Less than $60,000 □ $60,000-$69,999 □ $70,000-$79,999 □ $80,000+

5. Time in current job:
   - □ Less than 3 months □ 3 to <12 months □ 1 to <3 years □ 3 to <5 years
   - □ 5 or more years

6. Time to obtain employment after graduation:
   - □ Obtained prior to graduating □ <6 Months □ 6-12 Months □ >12 Months

Education and Institutional Assessment

7. What was your primary purpose in attending USMMA? (Mark all that apply)
   - □ Interest in the maritime industry as a profession
   - □ To become better qualified for future employment
   - □ USMMA's reputation
   - □ For self development
   - □ High earning potential after graduation
   - □ Other _____

8. Since leaving USMMA, I have completed the following:
    □ Another degree program (Specify)
    □ A Non-degree program (Specify)
    □ Certificate Program (Specify)
    □ Advanced Marine License (Specify)
    □ Received other License or an Industry Certification (Specify)

9. How strong was your USMMA education in preparing you in each of the following areas:
(Poor 1 2 3 4 Excellent)

   1 2 3 4 Serve immediately as merchant marine officers with the foundation to advance to master or chief engineer

   1 2 3 4 Able to work in approved maritime related shore positions with the capability to rise to senior levels

   1 2 3 4 Lead with integrity, competence, and high ethical standards

   1 2 3 4 Work in teams constructively toward common goals

   1 2 3 4 Think critically and creatively, and solve complex problems

   1 2 3 4 Communicate proficiently, both orally and in writing

   1 2 3 4 Demonstrate information literacy and proficiency in the use of information technology

   1 2 3 4 Understand and function effectively in the socially, economically, politically and culturally diverse global environment

   1 2 3 4 Pursue continued intellectual and professional development

10. Please rank your experiences at USMMA with regard to the following areas of service:
(Strongly Disagree 1 2 3 4 Strongly Agree)

1	2	3	4	
1	2	3	4	The Academy's medical services provided satisfactory care
1	2	3	4	The Academy's commissary provided nutritious meals
1	2	3	4	The Department of Information Technology (formerly the Office of Computer Resources) provided adequate support of the academic program
1	2	3	4	The Department of Information Technology (formerly the Office of Computer Resources) provided adequate support during the sea year
1	2	3	4	As a midshipman I found the environment to be supportive of my own ethical behavior and decision- making
1	2	3	4	As a midshipman I observed faculty, staff and administration displaying a high

				standard of ethical behavior
1	2	3	4	As a midshipman the Honor Code played an important role in the development of my own values
1	2	3	4	As a graduate I now view the Academy's regimental program as having provided an appropriate laboratory for learning leadership skills
1	2	3	4	As a graduate I now view the Academy's athletic program as having provided an appropriate laboratory for learning leadership skills
1	2	3	4	As a graduate I now view the Academy's faculty and academic officials as having embodied the leadership skills required of a ship's officer
1	2	3	4	As a midshipman I was always clear as to the mission of the Academy
1	2	3	4	As I understood the mission of the Academy while a midshipman, there is no doubt that the mission was accomplished
1	2	3	4	As a graduate I now view the Academy's Library as being fit for the purpose and supportive of the academic program
1	2	3	4	As a graduate I now view the Academy's Department of Career Services as having provided useful assistance in securing employment
1	2	3	4	As a graduate I now view the Academy's Office of Shipboard Training as having provided the necessary support in handling my midshipman sea year experiences

11. Overall, how would you rate USMMA in the following areas?
    (Poor 1 2 3 4 Excellent)

    1 2 3 4 Quality of Courses   1 2 3 4 Accessibility of faculty
    1 2 3 4 Variety of Courses   1 2 3 4 Quality of instruction by faculty
    1 2 3 4 Availability of Courses   1 2 3 4 Faculty knowledge of field
    1 2 3 4 Class sizes   1 2 3 4 Quality of Academic Advising
    1 2 3 4 Classroom facilities   1 2 3 4 Overall campus environment
    1 2 3 4 Lab Facilities   1 2 3 4 Waterfront Facilities

12. Overall, how do you feel that your educational experience at USMMA prepared you for your career?
□ Poor   □ Good   □ Very good   □ Excellent

13. How many years did it take you to graduate from USMMA?
□ 4 Years   □ 5 Year   □ 6 Years   □ Other: _____

14. When did you pass your U.S. Coast Guard 3rd Mates license?
□ Prior to graduation on the first attempt □ Prior to graduation but not on the first attempt   □ Less than a month after graduation   □ More than a month after graduation

15. Have you sailed on your 3rd Mates license?
□ Yes □ No

Departmental Assessment (MARINE TRANSPORTATION)

16. Using your own educational experience at USMMA how well do you feel that the Marine Transportation Department met its educational objectives?

(Poor 1 2 3 4 Excellent)

1 2 3 4 Understanding and safely demonstrating traditional seamanship and cargo handling skills

1 2 3 4 Understanding and safely demonstrating modern seamanship and cargo handling skills

1 2 3 4 Understanding and correctly demonstrating proficiency in the use of Terrestrial Navigation

1 2 3 4 Understanding and correctly demonstrating proficiency in the use of Celestial Navigation

1 2 3 4 Understanding and correctly demonstrating proficiency in the use of Electronic Navigation

1 2 3 4 Understanding and correctly demonstrating proficiency in the Navigation Rules of the Road

1 2 3 4 Understanding and correctly demonstrating proficiency in the use of information technology onboard modern merchant vessels

1 2 3 4 Understanding and correctly demonstrating proficiency in the use of information technology to be successful in shoreside employment in the maritime industry

1 2 3 4 Having the skills necessary for effective and appropriate shipboard problem solving and critical thinking

1 2 3 4 Having the skills necessary for effective and appropriate shoreside problem solving and critical thinking

1 2 3 4 Having the necessary understanding of the business, transportation and logistics concepts for you to be a successful ship's officer

1 2 3 4 Having the necessary understanding of the business, transportation and logistics concepts for you to be a successful in shore side employment in the maritime industry

1 2 3 4 Having the necessary understanding of the business, transportation and logistics concepts for you to be promoted to a more senior position

1 2 3 4 Do you feel you graduated with effective leadership skills to be successful as a ship's officer?

1 2 3 4 Do you feel you graduated with effective leadership skills to be successful in shore side employment within the maritime industry?

1 2 3 4 Do you feel you graduated with effective communication skills necessary to be successful as a ship officer?

1 2 3 4 Do you feel you graduated with effective communication skills necessary to be successful in shore side employment within the maritime industry?

17. Considering your experience since graduation, what courses or experiences did you find to be the most valuable in our curriculum?

18. What skills or areas of knowledge do you feel were missing from your educational experience, or should have been covered more extensively?

Program (Major) Assessment (Marine Operations& Technology)

19. Have you sailed on your QMED license?

  □ Yes   □ No   □ If Yes, for how many years?

20. Was the QMED license helpful in securing employment?

  □ Yes   □ No

21. Have you upgraded to a USCG 3rd Engineers license?

  □ Yes   □ No   □ Working towards this goal

22. Are you currently employed in a non-sailing position? □ Yes   □ No

  If Yes – what type of position would you classify you current job?

  □ Engineering   □ Deck   □ Both

23. Using your own educational experience at USMMA how well do you feel that the Maritime Operations and Technology Program has met its educational objectives?

  (Strongly Disagree 1 2 3 4 Strongly Agree)

1 2 3 4   My overall evaluation of the Maritime Operations and Technology Program is positive

1 2 3 4   I believe the curriculum prepared me well for my career

1 2 3 4   Program faculty members were effective facilitators of learning

1 2 3 4   Instructional methods used in the Maritime Operations and Technology Program were varied and interesting

1 2 3 4   The Maritime Operations and Technology Program curriculum developed my problem-solving skills

1 2 3 4   Exams and assignments reflected the goals and objectives of the program

1 2 3 4   The Maritime Operations and Technology Program gave me a global perspective

1 2 3 4   My teamwork skills were developed through the Maritime Operations and Technology Program curriculum

1 2 3 4 The Maritime Operations and Technology Program curriculum gave me enhanced
communications skills

1 2 3 4 The workload in Maritime Operations and Technology Program courses was
reasonable

1 2 3 4 Maritime Operations and Technology Program courses challenged me to think.

1 2 3 4 The Deck classes prepared me well a 3rd Mates position

1 2 3 4 The Engineering courses prepared me well for a QMED position

1 2 3 4 The Engineering courses prepared me well for a 3rd Engineers position

1 2 3 4 If I had it to do over again, I would choose the same major

24. General comments about the Maritime Operations and Technology Program:

25. Perceived strength/s of the program:

26. Program weakness/es and suggestions for improvement: