

APHIS-79: APHIS CUSTOMER SERVICE SURVEY DATA COLLECTION

5/15/2013

Hart/Snyder

FORM NO.	TOTAL ANNUAL RESPONSES	AVERAGE TIME PER RESPONSES	TOTAL HOURS PER YEAR	GRADE & AVG RATE OF PROGRAM PERSONNEL (Avg rate=Hourly Wage)	PROGRAM COSTS	OVERHEAD COSTS (.139)	TOTAL COSTS	
VS 1-10 Customer Service Survey								
Collection	2,500	0.083	207.50	GS-6	\$19.53	\$4,052.48	\$563.29	\$4,615.77
Analysis	2,500	0.083	207.50	GS-12	\$38.51	\$7,990.83	\$1,110.72	\$9,101.55
Data Entry	2,500	0.083	207.50	GS-6	\$19.53	\$4,052.48	\$563.29	\$4,615.77
Evaluation	2,500	0.033	82.50	GS-14	\$54.11	\$4,464.08	\$620.51	\$5,084.58
TOTAL					\$20,559.85	\$2,857.82	\$23,417.67	