U.S. Citizenship
and Immigration
Services

April 2014

Dear E-Verify Web Services Employer:

The U.S. Citizenship and Immigration Services (USCIS) of the Department of Homeland Security (DHS) is conducting a study of E-Verify Web Services employers and software/application developers. The purpose of the study is to understand whether this important program is working as intended, and to keep USCIS aware of the software developed by Web Services employers and developers. The results will be used by USCIS to enhance the technical documentation, customer service, and communication for and to the E-Verify Web Services community.

We have authorized Westat, an independent social science research firm, to conduct this study. The first part of the study is a survey of all companies that use Web services to process employment verification. At the end of the survey, Westat will ask for permission to access and review the graphical user interface of Web Services software/applications. Westat will conduct this software review once permission is granted.

Westat will **not** provide DHS or others who are not part of the study team with any identifiable information about companies or individuals that participate in the study, unless required by law.

I would very much appreciate your participation in this study. On behalf of USCIS, I would also like to take this opportunity to thank you for your participation in the E-Verify employment verification program. If you have any concerns regarding this study of the Web Services program, please call Geoff Palmer at (202) 443-0176 or Sarah Zapolsky at (202) 272-8277.

Sincerely,

Howard McMillan

Chief, Verification Division
U.S. Citizen and Immigration Services (USCIS)

www.uscis.gov