

**Justification for the Non-Substantive Changes to the SSA-3368 and i3368  
Disability Report – Adult  
20 CFR 404.1512 and 416.912  
OMB No. 0960-0579**

**Background**

On March 12, 2013, OMB approved revisions to the i3368 Internet screens for the Social Security Administration's (SSA) streamlined Internet disability application process. As we discussed in March, the revisions we made to the i3368 allowed for a seamless transition from the current iClaim (0960-0618) application to the i3368 application, creating a single disability application that is less cumbersome for the respondents. Subsequently, during testing, SSA identified a user concern with the way SSA planned to collect language information in the new process.

SSA collects language-related information from disability claimants on both the i3368 and the iClaim Internet applications. Originally, SSA designated the streamlined application process with these language-related questions in two separate parts of the application. However, SSA testing showed having language questions presented twice is confusing for the users. Therefore, we are changing the process to collect the information only once.

**Revisions to the Collection Instrument**

- **Change:** SSA will relocate collection of three i3368 questions about the claimant's Ability to Communicate in English from the i3368 path to the iClaim Contact Information section. The system will propagate the Ability to Communicate in English responses to the i3368 Contact Information screen as read only answers. This change revises the i3368 (first and third party) screens as follows:
  - It propagates Ability to Communicate in English information collected in the iClaim Contact Information screen to the i3368 Contact Information screen as read-only information, and
  - It removes Ability to Communicate in English questions from the i3368 Education screens
- **Justification:** This change improves the user experience for the Internet disability application process, and reduces user confusion. It also enhances the seamless connection between the iClaim and i3368 screens for the user.