



U.S. Department
of Transportation
**Federal Aviation
Administration**

Flight Standards Service
800 Independence Ave., S.W.
Washington, D.C. 20591

<<DATE>>

Dear <<Stakeholder>>,

You were recently invited to participate in this year's survey evaluation of FAA Flight Standards. If you have already completed the survey, please accept my sincere thanks. If you have not yet completed it, then please do so today. Participation is voluntary and anonymous. You will not be asked for any personally identifiable information and your submission will not be linked to your name. It takes 20 to 30 minutes to complete the survey.

As a <stakeholder>, you are in a unique position to provide us valuable information regarding improvements to the services you rely on. I encourage you to take this opportunity to tell us how we can better serve you and the safety of the National Airspace.

For access to the online survey, your username (case sensitive) is: «user1».

- ▶ From a personal computer go to: <link>
- ▶ From a mobile device go to: <link>

If you prefer filling out a paper survey, then contact the support line at 405-954-8579 or email 9-AMC-SurveySupport@faa.gov and provide **your name** and **complete postal mailing address**. The support line will also provide assistance with the online survey. You will have access to the survey until <date>.

Your participation is greatly appreciated and will serve to improve FAA services for all <stakeholders>.

Sincerely,

John M. Allen
Director, FAA Flight Standards Service