

File a complaint

We'll forward your issue to the company, give you a tracking number, and keep you updated on the status of your complaint.

1. What happened?
2. Desired resolution
3. My information
4. Product information
5. Review

Describe what happened so we can understand the issue... *

4000 characters remaining

[Form trouble?](#)
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This is about a(n) *

checking account ▼

Which of these best describes your issue? *

- Account opening, closing, or management
Confusing marketing, denial, disclosure, fees, closure, account access, interest, statements, joint accounts
- Deposits and withdrawals
Availability of deposits, withdrawal problems and penalties, unauthorized transactions, check cashing, payroll deposit problems, lost or missing funds, transaction holds
- Using a debit or ATM card
Disputed transaction, unauthorized card use, ATM or debit card fees, ATM problems
- Making or receiving payments, sending money to others
Problems with payments by check, card, phone or online, unauthorized or fraudulent transactions, money/wire transfers
- Problems caused by my funds being low
Overdraft fees, late fees, bounced checks, credit reporting

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