(Note: this is being programmed electronically in house)

## Questionnaire for User Interaction Satisfaction (QUIS)

Please circle the numbers that most appropriately reflect your impressions about using the ACS Web survey.

1. Overall reaction to the Web Survey:
2. Screen Layouts:
3. Use of terminology throughout the survey:
4. Instructions displayed on the screens:
5. Questions displayed on the screens:
6. Questions can be answered in a straightforward manner:
7. Organization of question, instructions, and response categories in the survey:
8. Forward navigation:
9. Overall experience of completing the survey:
10. Correcting your mistakes:
11. Font on the screen:
12. Arrangement of information on the screen:

| $\begin{gathered} \text { terrible } \\ 123 \end{gathered}$ | wonderful |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{array}{r} \text { illogical } \\ 123 \end{array}$ | 4 | 5 | 6 | 7 | $\begin{aligned} & \text { logica } \\ & 89 \end{aligned}$ | not applicable |
| inconsistent |  |  |  |  | consiste |  |
| 123 | 4 | 5 | 6 | 7 | 89 | not applicable |
| inadequate |  |  |  |  | adequa |  |
| 123 | 4 | 5 | 6 | 7 | 89 | not applicable |
| confusing |  |  |  |  | clear |  |
| 123 | 4 | 5 | 6 | 7 | 89 | not applicable |
| never |  |  |  |  | alway |  |
| 123 | 4 | 5 | 6 | 7 | 89 | not applicable |
| confusing | 4 | 5 | 6 | 7 | $\begin{gathered} \text { clear } \\ 8 \quad 9 \end{gathered}$ | not applicable |
| difficult |  |  |  |  | easy |  |
| 123 | 4 | 5 | 6 | 7 | 89 | not applicable |
| difficult |  |  |  |  | easy |  |
| 123 | 4 | 5 | 6 | 7 | 89 | not applicable |

difficult easy
$\begin{array}{llllllllll}1 & 2 & 3 & 4 & 5 & 6 & 7 & 8 & 9 & \text { not applicable }\end{array}$
$\begin{array}{llllllllll}1 & 2 & 3 & 4 & 5 & 6 & 7 & 8 & 9 & \text { not applicable }\end{array}$
illogical logical
$\begin{array}{llllllllll}1 & 2 & 3 & 4 & 5 & 6 & 7 & 8 & 9 & \text { not applicable }\end{array}$

13: Other comments

