

Satisfaction Questionnaire

Directions- Please circle the numbers that most appropriately reflect your impressions about using the Web Tool.

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|--|----------|---|-----------|---|---|---|---|---|---|-----|
| | Terrible | | Wonderful | | | | | | | |
| 1. Overall reaction to the Web Tool: | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | N/A |
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| 2. Screen Layouts: | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | N/A |
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| 3. Use of terminology throughout the tool: | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | N/A |
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| 4. Information displayed on the screens: | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | N/A |
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| 5. Arrangement of information displayed on the screens: | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | N/A |
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| | | | | | | | | | | |
| 6. Tasks can be performed in a straight-forward manner: | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | N/A |

				Confusing						Clear		
7. Organization of information- on the website:	1	2	3	4	5	6	7	8	9			N/A

				Difficult						Easy		
8. Forward navigation:	1	2	3	4	5	6	7	8	9			N/A

				Difficult						Easy		
9. Overall experience of finding- information:	1	2	3	4	5	6	7	8	9			N/A

				Too frequent						Appropriate		
10. Census-specific terminology:	1	2	3	4	5	6	7	8	9			N/A

11. Reading Text

Extremely Difficult 1	Somewhat Difficult 2	Borderline 3	Somewhat Easy 4	Extremely Easy 5	N/A
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12. Clicking Links/Radio Buttons

Extremely Difficult 1	Somewhat Difficult 2	Borderline 3	Somewhat Easy 4	Extremely Easy 5	N/A
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13. Zooming in or Out

Extremely Difficult 1	Somewhat Difficult 2	Borderline 3	Somewhat Easy 4	Extremely Easy 5	N/A
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Additional Comments:
