

## Questionnaire for User interaction Satisfaction (QUIS)

*Directions- Please circle the numbers that most appropriately reflect your impressions about using the Web Survey.*

- |   |          |   |   |   |   |   |           |   |   |     |
|---|----------|---|---|---|---|---|-----------|---|---|-----|
|   | Terrible |   |   |   |   |   | Wonderful |   |   |     |
| 1. Overall reaction to the Web Survey:  | 1        | 2 | 3 | 4 | 5 | 6 | 7         | 8 | 9 | N/A |
|   |          |   |   |   |   |   |           |   |   |     |
|   |          |   |   |   |   |   |           |   |   |     |
|   |          |   |   |   |   |   |           |   |   |     |
|   |          |   |   |   |   |   |           |   |   |     |
| 2. Screen Layouts:  | 1        | 2 | 3 | 4 | 5 | 6 | 7         | 8 | 9 | N/A |
|   |          |   |   |   |   |   |           |   |   |     |
|   |          |   |   |   |   |   |           |   |   |     |
|   |          |   |   |   |   |   |           |   |   |     |
|   |          |   |   |   |   |   |           |   |   |     |
|   |          |   |   |   |   |   |           |   |   |     |
| 3. Use of terminology throughout the survey:                                    | 1        | 2 | 3 | 4 | 5 | 6 | 7         | 8 | 9 | N/A |
|   |          |   |   |   |   |   |           |   |   |     |
|   |          |   |   |   |   |   |           |   |   |     |
|   |          |   |   |   |   |   |           |   |   |     |
|   |          |   |   |   |   |   |           |   |   |     |
|   |          |   |   |   |   |   |           |   |   |     |
| 4. Instructions displayed on the screens:                                       | 1        | 2 | 3 | 4 | 5 | 6 | 7         | 8 | 9 | N/A |
|   |          |   |   |   |   |   |           |   |   |     |
|   |          |   |   |   |   |   |           |   |   |     |
|   |          |   |   |   |   |   |           |   |   |     |
|   |          |   |   |   |   |   |           |   |   |     |
|   |          |   |   |   |   |   |           |   |   |     |
| 5. Questions displayed on the screens:  | 1        | 2 | 3 | 4 | 5 | 6 | 7         | 8 | 9 | N/A |
|   |          |   |   |   |   |   |           |   |   |     |
|   |          |   |   |   |   |   |           |   |   |     |
|   |          |   |   |   |   |   |           |   |   |     |
|   |          |   |   |   |   |   |           |   |   |     |
|   |          |   |   |   |   |   |           |   |   |     |
| 6. Questions can be answered in a-straight forward manner:                      | 1        | 2 | 3 | 4 | 5 | 6 | 7         | 8 | 9 | N/A |
|   |          |   |   |   |   |   |           |   |   |     |
|   |          |   |   |   |   |   |           |   |   |     |
|   |          |   |   |   |   |   |           |   |   |     |
|   |          |   |   |   |   |   |           |   |   |     |
|   |          |   |   |   |   |   |           |   |   |     |
| 7. Organization of questions, instructions - and response categories in survey: | 1        | 2 | 3 | 4 | 5 | 6 | 7         | 8 | 9 | N/A |



**Additional Comments:**

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