# ATTACHMENT D MEDICAL RECORD REVIEW TOOLS

# MEDICAID EMERGENCY PSYCHIATRIC DEMONSTRATION (MEPD) MEDICAL RECORD REVIEW: MEPD INSTITUTION OF MENTAL DISEASE (IMD)

Round of Site Visit:
Site Visit Dates:
IMD Name:
State:
IMD Point of Contact:
IMD Point of Contact Information:
Date of MEPD Implementation:
Type of Information System:
Electronic, Paper, Combination
Brief description of system:
Name of Information System:
Site Visitor:
Record Review Date:

# **RECORD 1**

Mathematica Patient ID: [attach label or enter number]

Description of patient characteristics:

# A. Access to Inpatient Psychiatric Care

- 1. Source of referral to this IMD:
- 2. Was the patient previously admitted to this IMD?

Yes  $\rightarrow$  [Enter date of most recent prior admission]

No

Unable to determine

3. Has the patient been hospitalized twice or more during the past year?

**PROBE**: During the 12 months prior to the date of this admission.

Yes

No

Unable to determine

#### Reviewer's comments/notes about this section:

# B. Boarding Time in Emergency Room

- 4. When was this IMD contacted about bed availability for the patient's most recent visit?
  - a. Date hospital contacted:
  - b. Time hospital contacted: am/pm
  - c. Unable to determine
- 5. When was the patient transferred to this IMD for the most recent admission?
  - a. Date transferred to hospital:
  - b. Time transferred to hospital: am/pm
  - c. Unable to determine
- 6. How was the patient transported to this hospital?
  - a. Ambulance
  - b. Receiving hospital's transportation
  - c. Other

Specify:

d. Unable to determine

#### C. Admission to IMD

7.	When was the patie	nt admitted to this hospital?
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a. Date of admission:

b. Time of admission: am/pm

c. Unable to determine

8. Did patient exhibit signs and symptoms of intoxication and/or withdrawal from drugs or alcohol upon admission?

Yes

No

Unable to determine

- 8a. If Yes, describe symptoms of withdrawal exhibited by patient.
- 9. When was the initial nursing assessment completed?
  - a. Date of initial nursing assessment:
  - b. Time of initial nursing assessment: am/pm
  - c. Unable to determine
- 10. When was the initial medical history and physical completed?
  - a. Date of initial medical history and physical:
  - b. Time of initial medical history and physical: am/pm
  - c. Unable to determine
- 11. When was the initial psychiatric evaluation completed?
  - a. Date of initial psychiatric evaluation:
  - b. Time of initial psychiatric evaluation: am/pm
  - c. Unable to determine
- 12. Which diagnoses were identified in the initial psychiatric evaluation completed at this hospital?

	Dimension	Diagnoses (Include DSM code and description if provided.)	Not documented
1.	Axis I		
2.	Axis II		
3.	Axis III		
4.	Axis IV		
5.	Axis V		

# D. Stabilization

13. Does the medical record include documentation that the patient was assessed for stabilization (that is, to determine whether they remained suicidal, homicidal, or a danger to themselves or others) by the third day of IMD admission?

Yes No → GO TO Q.15 Unable to determine → GO TO Q.15

14. Enter date(s) of stabilization assessment documentation provided in the medical record regarding whether the patient was suicidal, homicidal, or a danger to themselves or others. [Interviewer: Ask person assisting with chart review how the hospital defines stabilization assessment.]

Stabilization Assessment Date	Patient expressed suicidal or homicidal thoughts or gestures, or is dangerous to self or others
a. MM/DD/YYYY	Yes No Not Documented
b. MM/DD/YYYY	Yes No Not Documented
c. MM/DD/YYYY	Yes No Not Documented
d. MM/DD/YYYY	Yes No Not Documented
e. MM/DD/YYYY	Yes No Not Documented
f. MM/DD/YYYY	Yes No Not Documented

15. Was the patient chemically restrained, that is given psycho-active medication to subdue behavior while at this IMD?

Yes, patient requested medication Yes, staff initiated medication No →GO TO Q.17 Unable to determine →GO TO Q.17

16. Enter the date(s) and time(s) of chemical restraint, name of pharmacological agent(s) administered, dosage, and mode of administration.

	Date	Time	Name of Pharmacological Agent(s)	Dose	Mode of Administration (IM, IV, PO, or SQ)
1.					
2.					
3.					
4.					
5.					

17. Was the patient physically restrained while at this IMD?

Yes

No →GO TO Q.19

Unable to determine → GO TO Q.19

18. Enter the date(s), time(s), and mode of physical restraint.

			Mode of Restraint
	Date	Time	(Four point leather or cloth restraint, physical hold, hand mitts, other)
1.			
2.			
3.			
4.			
5.			
6.			

19. Was consultation ordered for evaluation of an active or chronic medical condition?

Yes

No → GO TO Q.21

Unable to determine → GO TO Q.21

20. Was treatment provided for an active or chronic medical condition as a result of the consultation?

Yes, treatment provided at this facility

Yes, treatment provided at a different facility

Νo

21. Did an injury or infection occur during the patient's stay in this hospital?

Yes

No → GO TO Q.23

Unable to determine →GO TO Q.23

- 22. What type of injury or infection did the patient have?
  - a. Self-inflicted injury
  - b. Nosocomial injury only
  - c. Nosocomial infection only
  - d. Both nosocomial injury and infection

Reviewer's comments/notes about this section (describe the stabilization process):

# E. Discharge Planning

23. What was the earliest date discharge plans, or a patient meeting with a discharge planner, was documented?

Date:

Not documented → GO TO Q25

24. Does the discharge plan include documentation of patient's preferences after discharge?

Yes

Not documented

- 25. When was the patient discharged from this IMD?
  - a. Date of discharge:
  - b. Time of discharge: am/pm
- 26. Does the medical record include documentation that IMD staff contacted the patient's other providers for input into the discharge plan?

Yes

No

Unable to determine

27. Does the discharge plan include a follow-up aftercare appointment scheduled within 7 days of the discharge date?

Yes

Yes, but not scheduled for within 7 days of the discharge date

No → GO TO Q.29

Unable to determine → GO TO Q.29

- 28. Record date of appointment and provider.
  - a. Appointment date:
  - b. Provider's name:
- 29. Does the medical record include documentation that medication reconciliation was conducted upon discharge?

Yes

No

Unable to determine

30. Does the discharge plan include discharge medications?

Yes

No

Unable to determine

31. Does the discharge plan include the reason for hospitalization?

Yes

No

Unable to determine

32. Does the discharge plan include the principal discharge diagnosis?

Yes

No

Unable to determine

	Yes No Unable to determine
34.	Does the discharge plan include documentation that the discharge plan was sent to patient's aftercare provider?
	Yes No Unable to determine
35.	Does the discharge plan include the patient's signature?
	Yes No Unable to determine

33. Does the discharge plan include the next level of care recommendations?

Reviewer's comments/notes about this section:

**END** 

# MEDICAID EMERGENCY PSYCHIATRIC DEMONSTRATION (MEPD) MEDICAL RECORD REVIEW: MEPD GENERAL HOSPITAL (GH)

Round of Site Visit:
Site Visit Dates:
GH Name:
State:
GH Point of Contact:
GH Point of Contact Information:
Date of MEPD Implementation:
Type of Information System:
Electronic, Paper, Combination):
Brief description of system:
Name of Information System:
Site Visitor:
Record Review Date:

#### **RECORD 1**

Mathematica Patient ID: [attach label or enter number]

Description of patient characteristics:

# A. Access to Inpatient Psychiatric Care

- 1. Source of referral to this general hospital:
- 2. Was the patient previously admitted to this general hospital for psychiatric treatment in a non-psychiatric unit?

Yes → [Enter date of most recent prior admission]

Νc

Unable to determine

3. Has the patient been hospitalized twice or more during the past year?

**PROBE:** During the 12 months prior to the date of this admission.

Yes

No

Unable to determine

#### Reviewer's comments/notes about this section:

#### B. Boarding Time in Emergency Room

- 4. When was this general hospital contacted about bed availability for the patient's most recent visit?
  - a. Date hospital contacted:
  - b. Time hospital contacted: am/pm
  - c. Unable to determine
- 5. When was the patient transferred to this general hospital for the most recent admission?
  - a. Date transferred to hospital:
  - b. Time transferred to hospital: am/pm
  - c. Unable to determine
- 6. How was the patient transported to this general hospital?
  - a. Ambulance
  - b. Receiving hospital's transportation
  - c. Other

Specify:

d. Unable to determine

# C. Admission to GH

- 7. When was the patient admitted to this general hospital?
  - a. Date of admission:
  - b. Time of admission: am/pm
  - c. Unable to determine
- 8. Did patient exhibit signs and symptoms of intoxication and/or withdrawal from drugs or alcohol upon admission?

Yes

No

Unable to determine

- 8a. If Yes, describe symptoms of withdrawal exhibited by patient.
- 9. When was the initial nursing assessment completed?
  - a. Date of initial nursing assessment:
  - b. Time of initial nursing assessment: am/pm
  - c. Unable to determine
- 10. When was the initial medical history and physical completed?
  - a. Date of initial medical history and physical:
  - b. Time of initial medical history and physical: am/pm
  - c. Unable to determine
- 11. When was the initial psychiatric evaluation completed?
  - a. Date of initial psychiatric evaluation:
  - b. Time of initial psychiatric evaluation: am/pm
  - c. Unable to determine
- 12. Which diagnoses were identified in the initial psychiatric evaluation completed at this hospital?

		Diagnoses	Not
	Dimension	(Include DSM code and description if provided.)	documented
1.	Axis I		
2.	Axis II		
3.	Axis III		
4.	Axis IV		
5.	Axis V		

# D. Stabilization

13. Does the medical record include documentation that the patient was assessed for stabilization (that is, to determine whether they remained suicidal, homicidal, or a danger to themselves or others) by the third day of admission?

Yes No → GO TO Q.15 Unable to determine → GO TO Q.15

14. Enter date(s) of stabilization assessment documentation provided in the medical record regarding whether the patient was suicidal, homicidal, or a danger to themselves or others. [Note: Site visitor will need to ask person assisting with chart review how the hospital defines stabilization assessment]

Stabilization Assessment Date	Patient expressed suicidal or homicidal thoughts or gestures, or is dangerous to self or others
a. MM/DD/YYYY	Yes No Not Documented
b. MM/DD/YYYY	Yes No Not Documented
c. MM/DD/YYYY	Yes No Not Documented
d. MM/DD/YYYY	Yes No Not Documented
e. MM/DD/YYYY	Yes No Not Documented
f. MM/DD/YYYY	Yes No Not Documented

15. Was the patient chemically restrained, that is given psycho-active medication to subdue behavior while at this general hospital?

Yes, patient requested medication Yes, staff initiated medication No →GO TO Q.17 Unable to determine →GO TO Q.17

16. Enter the date(s) and time(s) of chemical restraint, name of pharmacological agent(s) administered, dosage, and mode of administration.

	Date	Time	Name of Pharmacological Agent(s)	Dose	Mode of Administration (IM, IV, PO, or SQ)
1.					
2.					
3.					
4.					
5.					
6.					

17. Was the patient physically restrained while at this general hospital?

Yes

No →GO TO Q.19

Unable to determine → GO TO Q.19

18. Enter the date(s), time(s), and mode of physical restraint.

	Date	Time	Mode of Restraint (Four point leather or cloth restraint, physical hold, hand mitts, other)
1.			
2.			
3.			
4.			
5.			
6.			

19. Was consultation ordered for evaluation of an active or chronic medical condition?

Yes

No → GO TO Q.21

Unable to determine → GO TO Q.21

20. Was treatment provided for an active or chronic medical condition as a result of the consultation?

Yes, treatment provided at this facility

Yes, treatment provided at a different facility

No

21. Did an injury or infection occur during the patient's stay in this hospital?

Yes

No → GO TO Q.23

Unable to determine →GO TO Q.23

- 22. What type of injury or infection did the patient have?
  - a. Self-inflicted injury
  - b. Nosocomial injury only
  - c. Nosocomial infection only
  - d. Both nosocomial injury and infection

Reviewer's comments/notes about this section (describe the stabilization process):

# E. Discharge Planning

23. What was the earliest date discharge plans, or a patient meeting with a discharge planner, was documented?

Date:

Not documented → GO TO Q25

24. Does the discharge plan include documentation of patient's preferences after discharge?

Yes

Not documented

- 25. When was the patient discharged from this general hospital?
  - a. Date of discharge:
  - b. Time of discharge: am/pm
- 26. Does the medical record include documentation that general hospital staff contacted the patient's other providers for input into the discharge plan?

Yes

No

Unable to determine

27. Does the discharge plan include a follow-up aftercare appointment scheduled within 7 days of the discharge date?

Yes

Yes, but not scheduled for within 7 days of the discharge date

No → GO TO Q.29

Unable to determine → GO TO Q.29

- 28. Record date of appointment and provider.
  - a. Appointment date:
  - b. Provider's name:
- 29. Does the medical record include documentation that medication reconciliation was conducted upon discharge?

Yes

No

Unable to determine

30. Does the discharge plan include discharge medications?

Yes

No

Unable to determine

31. Does the discharge plan include the reason for hospitalization?

Yes

No

Unable to determine

32. Does the discharge plan include the principal discharge diagnosis?

Yes

No

Unable to determine

		Yes No Unable to determine
34.		Does the discharge plan include documentation that the discharge plan was sent to patient's aftercare provider?
		Yes No Unable to determine
	35.	Does the discharge plan include the patient's signature?
		Yes

33. Does the discharge plan include the next level of care recommendations?

Unable to determine

No

Reviewer's comments/notes about this section:

**END** 

# MEDICAID EMERGENCY PSYCHIATRIC DEMONSTRATION (MEPD) MEDICAL RECORD REVIEW: MEPD EMERGENCY ROOM (ER)

Round of Site Visit:
Site Visit Dates:
ER Hospital Name:
State:
ER Point of Contact:
ER Point of Contact Information
Date of MEPD Implementation:
Type of Information System:
Electronic, Paper, Combination
Brief description of System:
Name of Information System:
Site Visitor:
Record Review Date:

#### **RECORD 1**

Mathematica Patient ID: [attach label or enter number]

Description of patient characteristics:

# A. Admission to Emergency Room (ER)

- 1. When was the patient admitted to the ER?
  - a. Date of admission to ER:
  - b. Time of admission to ER: am/pm
- 2. Was the patient's Medicaid number identified in the medical record?

Yes

No

Unable to determine

- 3. When was the initial medical history and physical examination completed?
  - a. Date of initial medical history and physical examination:
  - b. Time of initial medical history and physical examination: am/pm
  - c. Unable to determine
- 4. When was the patient medically cleared by a provider?
  - a. Date of medical clearance:
  - b. Time of medical clearance: am/pm
  - c. Unable to determine
- 5. Upon admission to the ER, was the patient identified as...
  - a. Suicidal?
  - b. Homicidal?
  - c. Dangerous to themselves?
  - d. Dangerous to others?
  - e. Unable to determine
- 6. When was the patient assessed by a provider to determine whether inpatient psychiatric treatment was necessary?
  - a. Date psychiatric emergency determined:
  - b. Time psychiatric emergency was determined: am/pm
  - c. Unable to determine
- 7. What type of provider determined the presence of a psychiatric emergency?
  - a. MD/DO
  - b. NP/CNS/PA
  - c. RN
  - d. LCSW
  - e. Psychologist
  - f. Licensed mental health professional (e.g., licensed counselor or therapist)
  - g. Other

#### Specify:

h. Unable to determine

8. Was eligibility for the demonstration indicated in the ER medical record?

Yes, patient eligible

Yes, patient not eligible

Not documented

Not applicable, pre-demonstration

9. Which diagnoses were identified in the initial psychiatric evaluation completed at this ER?

	Dimension	Diagnoses (Include DSM code and description if provided.)	Not documented
1.	Axis I		
2.	Axis II		
3.	Axis III		
4.	Axis IV		
5.	Axis V		

# Reviewer's comments/notes about this section:

# B. Stabilization

10. Was the patient evaluated for active substance use while in the ER?

Yes

No → GO TO Q.12

Unable to determine → GO TO Q.12

- 11. What type of evaluation was conducted?
  - a. Specialist consult
  - b. Laboratory diagnostics
  - c. Other

### Specify:

- d. Unable to determine
- 12. Was the patient treated for active substance use while in the ER?

Yes

No → GO TO Q.14

Unable to determine → GO TO Q.14

- 13. What type of treatment was provided to the patient?
  - a. Pharmacologic treatment
  - b. Other

# Specify:

c. Unable to determine

14. Was the patient evaluated for an active or chronic medical condition while in the ER?

Yes

No  $\rightarrow$  GO TO Q.16

Unable to determine → GO TO Q.16

- 15. What type of evaluation was conducted?
  - a. Specialist consult
  - b. Laboratory diagnostics
  - c. Radiographic or ultrasonic diagnostics
  - d. Other

#### Specify:

- e. Unable to determine
- 16. Was the patient treated for an active or chronic medical condition while in the ER?

Yes

No  $\rightarrow$  GO TO Q.18

Unable to determine → GO TO Q.18

- 17. What type of treatment was provided to the patient?
  - a. Pharmacologic treatment
  - b. Education/support
  - c. Other

Specify:

18. Was the patient chemically restrained, that is, given psycho-active medication to subdue behavior while at this ER?

Yes, patient requested medication

Yes, staff initiated medication

No → GO TO Q.20

Unable to determine → GO TO Q.20

19. Enter the date(s) and time(s) of chemical restraint, name of pharmacological agent(s) administered, dosage, and mode of administration.

	Date	Time	Name of Pharmacological Agent(s)	Dose	Mode of Administration (IM, IV, PO, or SQ)
1.					
2.					
3.					
4.					
5.					
6.					

20		tient physically re	estrained while at this	s ER?			
	Yes No → GO T						
21		$\frac{1}{2}$ determine $\frac{1}{2}$ GO $\frac{1}{2}$		actraint			
	21. Enter the date(s), time(s), and mode of physical restraint.						
	Date	Time	Mode of Restraint (Four point leather or cloth restraints, physical hold, hand mitts, other)				
1.							
2.							
3.							
4.							
5.							
6.							
22 Sp	2. To where w		charged or transferred to see whether a b	ed was available fo		<b>-</b>	
	Name of Facility		Date contacted for bed availability	Time contacted for bed availability	Date patient accepted for bed	Time patier accepted fo bed	
1.							
2.							
3.							

- 24. When was the patient discharged from the ER?
  - a.
  - Date of discharge from ER: Time of discharge from ER: b. am/pm

- 25. How was the patient transported to their discharge placement?
  - a. Ambulance
  - b. Receiving facility transportation
  - c. Other
    - Specify:
  - d. Unable to determine

Reviewer's comments/notes about this section:

**END**