**Nuclear Regulatory Commission**

**Office of Enforcement’s Alternate Dispute Resolution (ADR) Program**

**Participant Questionnaire**

**Please help us assess the NRC’s ADR Program by:**

1. Answering the following questions and
2. Returning this questionnaire to the: NRC Office of Enforcement’s ADR Program, [OEADR.Resource@nrc.gov](mailto:OEADR.Resource@nrc.gov).

*Questions? Please contact Nicole Coleman, 301-287-9007*

**Check the appropriate box that best answers each question.**

1. Select the point in the process that you entered into ADR.

□ Early ADR

□ Enforcement ADR (Prior to a predecisional enforcement conference)

□ Post Enforcement Action□

1. What was your role in this case?

□ Employee (current/former/prospective)

□ Licensee/Contractor (current/former/prospective)

□ Representative for Employee

□ Representative for Licensee/Contractor

□ Other (Please specify: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_)

1. Were you represented by legal counsel? □ YES □ NO
2. Have you participated in mediations prior to this one? □ YES □ NO
3. This case: □ Settled □ Did not settled

Turn page to complete questionnaire.

**OMB NO. 3150-0217 EXPIRES: January 31, 2017**

The estimated burden to respond to this voluntary information collection is 5 minutes. The information provided will be used to determine areas of improvement for the ADR program. If a means used to impose an information collection does not display a currently valid OMB control number, the NRC may not conduct or sponsor, and a person not required to respond to, the information collection.

1. How satisfied were you with: **(CHECK APPROPRIATE BOX)**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **I. Case Management Process** | | | | |
|  | Unsatisfied | Neutral | Satisfied |  |
| The time it took to resolve the concern. | □ | □ | □ |  |
| The effectiveness of case administration and scheduling. | □ | □ | □ |  |
| The amount of aid and respect given by the program administrator. | □ | □ | □ |  |
| The program administrator’s performance overall. | □ | □ | □ |  |
|  |  |  |  |  |
| **II. Mediator’s Performance** | | | | |
|  | Unsatisfied | Neutral | Satisfied |  |
| The neutrality of the mediator (Did they remain impartial throughout the process?) | □ | □ | □ |  |
| The tone the mediator established and maintained during the process. | □ | □ | □ |  |
| The mediator’s performance overall. | □ | □ | □ |  |
|  |  |  |  |  |
| **III. Mediation Session and Process** | | | | |
|  | Unsatisfied | Neutral | Satisfied |  |
| The resolution of your concerns. | □ | □ | □ |  |
| The fairness of the mediation process. | □ | □ | □ |  |
| The opportunity to share your views on the matter. | □ | □ | □ |  |
| The control you had over the outcome. | □ | □ | □ |  |
|  |  |  |  |  |
| Would you use the ADR process in the future? | □ Yes | □ No | □ Possibly |  |
| Do you have any suggestions to help the mediator and/or program administrator improve their performance? |  |  |  |  |
|  |  |  |  |  |
| Do you have any general comments that would assist the NRC in improving its ADR program? |  |  |  |  |
|  |  |  |  |  |