

**Nuclear Regulatory Commission
Office of Enforcement's Alternate Dispute Resolution (ADR) Program**

Participant Questionnaire

Please help us assess the NRC's ADR Program by:

- (1) Answering the following questions and
- (2) Returning this questionnaire to the: NRC Office of Enforcement's ADR Program,
OEADR.Resource@nrc.gov.

Questions? Please contact Nicole Coleman, 301-287-9007

CHECK THE APPROPRIATE BOX THAT BEST ANSWERS EACH QUESTION.

- 1. Select the point in the process that you entered into ADR.
 - Early ADR
 - Enforcement ADR (Prior to a predecisional enforcement conference)
 - Post Enforcement Action

- 2. What was your role in this case?
 - Employee (current/former/prospective)
 - Licensee/Contractor (current/former/prospective)
 - Representative for Employee
 - Representative for Licensee/Contractor
 - Other (Please specify: _____)

- 3. Were you represented by legal counsel? YES NO

- 4. Have you participated in mediations prior to this one? YES NO

- 5. This case: Settled Did not settled

Turn page to complete questionnaire.

OMB NO. 3150-0217

EXPIRES: January 31, 2017

The estimated burden to respond to this voluntary information collection is 5 minutes. The information provided will be used to determine areas of improvement for the ADR program. If a means used to impose an information collection does not display a currently valid OMB control number, the NRC may not conduct or sponsor, and a person not required to respond to, the information collection.

6. How satisfied were you with: **(CHECK APPROPRIATE BOX)**

I. Case Management Process			
	Unsatisfied	Neutral	Satisfied
The time it took to resolve the concern.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The effectiveness of case administration and scheduling.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The amount of aid and respect given by the program administrator.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The program administrator's performance overall.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

II. Mediator's Performance			
	Unsatisfied	Neutral	Satisfied
The neutrality of the mediator (Did they remain impartial throughout the process?)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The tone the mediator established and maintained during the process.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The mediator's performance overall.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

III. Mediation Session and Process			
	Unsatisfied	Neutral	Satisfied
The resolution of your concerns.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The fairness of the mediation process.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The opportunity to share your views on the matter.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The control you had over the outcome.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Would you use the ADR process in the future?

Yes No Possibly

Do you have any suggestions to help the mediator and/or program administrator improve their performance?

Do you have any general comments that would assist the NRC in improving its ADR program?