

File a complaint

We'll forward your issue to the company, give you a tracking number, and keep you updated on the status of your complaint.

- 1. What happened?
- 2. Desired resolution
- 3. My information
- 4. Product information
- 5. Review

Describe what happened so we can understand the issue... *

[Form trouble?](#)
[Chat now.](#)

4000 characters remaining

This is about a(n) *

checking account ▼

Which of these best describes your issue? *

- Account opening, closing, or management
Confusing marketing, denial, disclosure, fees, closure, account access, interest, statements, joint accounts
- Deposits and withdrawals
Availability of deposits, withdrawal problems and penalties, unauthorized transactions, check cashing, payroll deposit problems, lost or missing funds, transaction holds
- Using a debit or ATM card
Disputed transaction, unauthorized card use, ATM or debit card fees, ATM problems
- Making or receiving payments, sending money to others
Problems with payments by check, card, phone or online, unauthorized or fraudulent transactions, money/wire transfers
- Problems caused by my funds being low
Overdraft fees, late fees, bounced checks, credit reporting

Continue