

## File a complaint

We'll forward your issue to the company, give you a tracking number, and keep you updated on the status of your complaint.

1. What happened?
2. Desired resolution
3. My information
4. Product information
5. Review

My loan is \*

[File a complaint about a federal student loan](#) on the US Department of Education's website or by calling 1 (877) 557-2575

[File a federal student loan complaint](#)

CFPB can only help with non-federal student loans.

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[Form trouble?](#)  
[Chat now.](#)

[OMB #3170-0011](#)