

Attachment 8

Survey of Food Safety Programs Telephone Script for Recruitment of Health Departments

Greetings, my name is Elizabeth Armstrong-Mensah and I am calling from the Centers for Disease Control and Prevention (CDC). Two weeks ago we sent you an email inviting your health department to participate in the new CDC survey of Food Safety Programs. We have not received a response from you yet, and so I am calling to find out if your health department would like to participate in the survey.

- **(If Yes)** Ok, great. You can either complete a paper or electronic survey. Which type of survey would you like to complete?
 - **(If Paper Survey)** Thanks. I will send you a copy of the survey through the mail. You should receive it a week.
 - **(If Electronic Survey)** Thanks. I will send you an email with a link and password to access the survey online by the close of business tomorrow.

Thank you for talking with me today. Please call me at 770-488-3464 if you have any questions about the survey.

- **(If No)** “Thanks for your time. Have a good day!”