

Appendix A Cognitive and Psychological Research (1545-1349)						
Page 1 Consolidated Burden Hours & Cost April 2010- September 2013						
SOI #	Subject of Study	Estimated Cost	Actual Cost	Estimated Burden	Actual Burden	Difference
	**Cancelled Study					
374	** Tax Forum	\$23,787	\$0	180	0	180
375	Employment Tax	\$310,000	\$194,612	771	727	44
376	TAS Tax Forum Focus Groups	\$0	\$31,396	256	241	15
377	SBSE CLD Tax Forum Focus Groups	\$27,540	\$25,384	414	404	10
378	MLI 2010 Tax Forum Focus Groups	\$200	\$14,500	92	42	50
379	Health Care Hire Act Tax Forum Focus Groups	\$17,856	\$25,376	108	104	4
380	Form 1040	\$35,000	\$32,322	252	230	22
381	ETA 2010 Marketing	\$82,020	\$75,504	167	142	25
382	eTranscripts Usability Testing	\$15,000	\$10,000	19	19	0
383	** Language Services Interactive DVD Usability Study	\$23,610	\$0	133	0	133
384	Services and Assistance	\$72,500		214		214
385	Form 8822 Focus Group Testing	\$35,000	\$32,166	252	237	15
386	Indian Tribal Government Web-based Educ Material	\$15,760	\$5,200	235	46	189
387	Notice Effectiveness	\$25,472	\$23,313	59	36	23
388	COLDS Release 2 Usability Study	\$13,000	\$11,500	25	25	0
389	TEGE 5307 Filer/Non-Filer	\$26,072	\$26,072	81	107	-26
390	TAB Focus Group	\$10,288	\$10,288	18	19	-1
391	SPEC VITA Focus Groups	\$44,828	\$43,902	218	268	-50
392C	Segmentation Focus Groups	\$157,948		200		200
393	2011 Field Assistance	\$10,015	\$10,011	104	19	85
394	Excise Tax Phone Focus Group	\$5,700	\$8,000	26	46	-20
395	Chinese LEP Preference	\$49,000	\$53,797	252	126	126
396	Estate/Gift Focus Groups	\$5,700	\$8,000	26	24	2
397	Communication Reserch Among Small Business	\$68,890	\$67,500	142	150	-8
398	Sch. D/Form 8949 Focus Groups	\$9,000	\$92,218	285	389	-104
399	F1040 Redesign	\$90,557	\$92,427	285	317	-32
400	Sch C and Sch E Focus Groups	\$91,508	\$93,850	285	301	-16
401	Health Care Focus Groups	\$19,160	\$15,700	108	108	0
402	TAS Tax Forum Focus Groups	\$24,000	\$18,329	192	201	-9
403	SBSE Tax Forum Focus Groups	\$28,296	\$17,754	414	350	64
404	RPO PTIN System	\$6,000	\$20,000	84	100	-16
405	IRS Post Filing: Processes/Tax Payer Rep	\$4,436	\$1,898	87	56	31
406	Landing and Product Page Focus Group	\$98,000	\$93,996	268	219	49
407	ACS Phone Focus Group	\$12,966	\$12,966	33	23	10
408	CSCO Phone Focus Group	\$13,819	\$13,819	33	32	1
409	International Individual Compliance	\$12,000	\$12,000	29	28	1
410	Employment Tax Outreach	\$220,000		1410		1410
411	2012 E-help	\$10,014	\$10,205	26	22	4
412	Reducing Non Productive Calls	\$56,000	\$60,331	211	298	-87
413	TAS CS Focus Groups	\$13,177	\$13,177	54	25	29
414	Field Assistance	\$10,015	\$10,014	98	42	56
415	CP-11 Focus Groups	\$56,000	\$52,751	211	156	55
416	Education Credit F8863	\$98,000	\$86,375	276	260	16
417	Notice 940	\$95,000	\$74,673	276	222	54
418	Spanish IRS.gov	\$47,565	\$47,565	169	169	0
419	Form 4562	\$98,000	\$86,750	276	230	46
420	CSCO Focus Groups	\$10,015	\$10,015	29	29	0
421	** Chinese/Spanish Tax Professional	\$17,000	\$0	68	0	68
422	** TAS Tax Forum Focus Groups	\$24,000	\$0	19	0	19
423	ACSS Focus Groups	\$6,276	\$6,276	10	10	0
424	** Fast Track Focus Groups	\$9,180	\$0	138	0	138
425	** Section 6050W Focus Groups	\$9,180	\$0	138	0	138
426	Refund Anticipation Check	\$59,467	\$63,055	195	151	44
427	VITA Interview	\$59,467	\$56,549	195	217	-22
428	** RPO PTIN Usability Testing	\$6,000	\$0	16	0	16
429	** Understanding Taxpayer Burden	\$28,850	\$0	116	0	116
430	** 1099B Focus Groups	\$9,180	\$0	138	0	138
431	** Identity Protection	\$40,000	\$0	48	0	48
432	ACS Focus Groups	\$12,552	\$12,553	20	20	0
433	Schedule D & F949 Focus Groups	\$96,000	\$97,134	285	278	7
434	** Education Credit	\$0	\$0	90	0	90
435	Persona Creation Interviews	\$118,124		67		67
436	** Digital Delivery	\$13,000	\$0	61	0	61
437	Publication 17	\$90,000	\$102,185	284	233	51
438	CAS Adjustment Telephone Usability	\$10,405	\$10,405	12	11	1
439	Taxpayer Experience Focus Groups	\$14,000	\$14,000	25	23	2
440	Injured Spouse Usability	\$10,404		13		13
441	** Free File	\$79,105	\$0	173	0	173
442	Use of Preparer Focus Groups	\$77,282		173		173
443	Appeals	\$17,758	\$16,968	30	15	15
444	Interview Registered Preparer	\$39,578		76		76
445	NAEA/AICPA Conference	\$1,850	\$1,850	116	36	80
446	** Publication 523	\$90,000	\$0	285	0	285
447	Form 9465 SP	\$95,000		285		285
448	Form 8941	\$91,000	\$89,359	285	183	102
449	Form 58950	\$91,000	\$86,492	285	257	28
450	Customer Experience Qualitative	\$90,000		32		32
451	Field Assistance	\$10,396	\$10,205	98	45	53
452	Reporting Compliance	\$12,552	\$13,851	36	34	2
453	2013 Taxpayer Experience Survey	\$4,000		29		29
454	eAuthentication Usability	\$54,730		40		40
455	Filing Payment & Compliance	\$6,813		60		60
456	AUR/CCE	\$7,075	\$7,076	19	32	-13
457	ACS/CSCO	\$6,814		19		19
458	e-Help	\$10,014		26		26
459	Payments to Irs Interviews	\$60,000		182		182
460	TAS Rights/Responsibility, SS8, & ACS	\$216,000		595		595
	Totals - Cost and Burden	\$3,892,766	\$2,233,614	14,165	8,134	6,031
	Three-Year Approved Burden Hours					112,500
	3-Year Burden Minus Estimated Hours					98,335
	3-Year Burden Minus Actual Hours					104,366