

E-filing Outreach Sessions: eFiling of AIA Trials and Proposed Future Needs

Focus-Group questions:

1. Overall, how would you describe your experience using the application that you just tried out?

2. Finding a trial was,

(7 point Likert scale difficult = 1, neutral = 4, easy = 7). [Free form field to elaborate]

3. The petition filing process was,

(7 point Likert scale difficult = 1, neutral = 4, easy = 7). [Free form field to elaborate]

4. When fully implemented, the types of features in this prototype could change the way I do my work.
5. (7 point Likert scale where not much = 1, neutral = 4, very much = 7). [Free form field to elaborate]

6. Overall, what two or three things would you suggest changing about this system and why?

7. Are there additional features that you would want to add to this system?

8. How would you describe the overall look and feel of the system?

9. Based on what you've seen so far, is your perception of USPTO eFiling system better, the same or worse than when you walked in the door?

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