**Annual U.S. Department of Commerce,**

**Minority Business Development Agency (MBDA)**

***Customer Satisfaction Survey***



1. **Is your engagement with the MBDA Business Center currently active, or has it been completed?**
   * **Currently Active**
   * **Completed**
2. **What type of Business Development Services did you request assistance with:**
   * **Access to Capital**
   * **Access to Contracts**
   * **Access to Global Markets**
   * **Other \_\_\_\_\_\_\_\_\_\_\_\_\_\_**
3. **How well did the MBDA Business Center staff handle your request for assistance?**
   * **Extremely well**
   * **Very well**
   * **Moderately well**
   * **Slightly well**
   * **Not at all well**
4. **Would you have been able to secure your contract, financing and/or access to global market opportunities without the assistance of MBDA as efficiently and effectively?**
   * **Extremely well**
   * **Very well**
   * **Moderately well**
   * **Slightly well**
   * **Not at all well**
5. **How likely are you to hire the MBDA Business Center again?**
   * **Extremely well**
   * **Very well**
   * **Moderately well**
   * **Slightly well**
   * **Not at all well**
6. **Would you recommend the MBDA Business Center to other?**
   * **Extremely well**
   * **Very well**
   * **Moderately well**
   * **Slightly well**
   * **Not at all well**

**Other feedback you would like to share regarding the MBDA Business Center Business Development and Expert Consulting Services:**

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