

**Annual U.S. Department of Commerce,
Minority Business Development Agency (MBDA)
*Customer Satisfaction Survey***



- 1) Is your engagement with the MBDA Business Center currently active, or has it been completed?
 - Currently Active
 - Completed

- 2) What type of Business Development Services did you request assistance with:
 - Access to Capital
 - Access to Contracts
 - Access to Global Markets
 - Other _____

- 3) How well did the MBDA Business Center staff handle your request for assistance?
 - Extremely well
 - Very well
 - Moderately well
 - Slightly well
 - Not at all well

- 4) Would you have been able to secure your contract, financing and/or access to global market opportunities without the assistance of MBDA as efficiently and effectively?
 - Extremely well
 - Very well
 - Moderately well
 - Slightly well

- Not at all well

5) How likely are you to hire the MBDA Business Center again?

- Extremely well
- Very well
- Moderately well
- Slightly well
- Not at all well

6) Would you recommend the MBDA Business Center to other?

- Extremely well
- Very well
- Moderately well
- Slightly well
- Not at all well

Other feedback you would like to share regarding the MBDA Business Center Business Development and Expert Consulting Services:

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