

eCommerce Modernization (eMod) Survey

Legal Secretaries and Administrators' Conference (LSAC)

The Westin Arlington Gateway, Arlington, VA • December 1 – 2, 2014

This general information is being gathered to ensure a representative sample of patent applicants is being surveyed. Feedback collected will be used in decision-making for eMod, to help make certain that enhancements are beneficial to a large population of the IP community.

Name	
Company, firm, or association/organization	
Address	
Filings per year (if applicable)	
Stakeholder type/role	
Corporation/Firm Size	<input type="radio"/> Small (Less <500 Employees) <input type="radio"/> Medium (500 – 2000 Employees) <input type="radio"/> Large (Over 2000 Employees) <input type="radio"/> Other

Please indicate below how important each particular improvement would be in streamlining the workflow you have experienced when submitting applications. If you have additional comments on other submission processes, please indicate what they are and how we can improve in the additional comments section on the back of this page:

Topic 1: Publication Ready Data			
<input type="radio"/> Not Important At All	<input type="radio"/> Slightly Important	<input type="radio"/> Important	<input type="radio"/> Very Important
Additional Comments:			
Topic 2: PAIR Administration (Automation of PAIR Administrative Tasks)			
<input type="radio"/> Not Important At All	<input type="radio"/> Slightly Important	<input type="radio"/> Important	<input type="radio"/> Very Important
Additional Comments:			
Topic 3: Submissions of Documents with Structured Text			
<input type="radio"/> Not Important At All	<input type="radio"/> Slightly Important	<input type="radio"/> Important	<input type="radio"/> Very Important
Additional Comments:			
Topic 4: Application Parts Submissions Using Template/Structured Format			
<input type="radio"/> Not Important At All	<input type="radio"/> Slightly Important	<input type="radio"/> Important	<input type="radio"/> Very Important
Additional Comments:			
Topic 5: Drawing Submissions			

☹ Not Important At All	☹ Slightly Important	☹ Important	☹ Very Important
Additional Comments:			

To help us better understand your processes and requirements, please provide a brief answer for the following topics:

Please briefly explain your workflow for creating PDF files for EFS-Web, including what tools you use to convert documents into PDFs.

Workflow/Steps:

- 1.
- 2.
- 3.
- 4.
- 5.
- 6.
- 7.
- 8.
- 9.
- 10.

Tools:

-
-
-
-

Additional changes and suggestions you would recommend to improve how you submit, view, and receive your patent information

If you have questions regarding these proposed processes, or suggestions for enhancements — please, send an e-mail to our eCommerce Modernization mailbox at: emod@uspto.gov

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB Control Number. The data collected from this survey will be used for feedback on the Electronic Filing System and PAIR systems. The responses will be aggregated. This collection of information is voluntary in accordance with E.O. 12862, "Setting Customer Service Standards." All responses will remain confidential and are protected under the "Confidential Information Protection and Statistical Efficiency Act of 2002." The USPTO estimates that it takes approximately 10 minutes (0.15 hours) to complete this survey.