

Survey Monkey Screen Images

Survey Questions for Attorney Forms

Purpose

This document is prepared to support the survey approval process. Below are screen images of the Attorney Forms survey as it appears on SurveyMonkey.com. To preview the survey, use the link below. https://www.surveymonkey.com/create/survey/preview?r=true&sm=oeCaqLcZaq6hkSFymgePqZL9MAckW8KuYF_2B6bPSPPTzNoyY5XrA4JBX2YNS7OzzZ

Images

The screenshot shows a web browser window with the URL https://www.surveymonkey.com/create/survey/preview?sm=oeCaqLcZaq6hkSFymgePqZL9MAckW8KuYF_2B6bPSPPTzNoyY5XrA4JBX2YNS7OzzZ. The survey title is "US Patents and Trademarks Office - Trademarks - Attorney Forms Survey".

1. Which of the following best describes you?

- Attorney
- Paralegal / Legal Support Staff
- Owner / Inventor
- Research Professional
- Other (Please Specify)

2. How many years have you worked with trademarks?

- Less than 2
- 2 to 5
- 6 to 10
- 10 to 20
- 20+

3. How did you obtain special training for working with trademarks?


- Provided by employer (Internal)
- Provided through PTO or other organization (External)
- Self-educated
- No training

4. How often do you access TEAS?

- Many times a day
- Daily
- Several times a week
- Weekly
- Several times a month
- Monthly or less

Figure 1 - Questions 1 through 4

https://www.surveymonkey.com/create/survey/preview?sm=oeCagLcZaq6hkSFymgePqZL9MACKw8KuYF_2B6bPSPPTzNoyY5XrA4JBX2YNS7OzzZ

 **US Patents and Trademarks Office - Trademarks - Attorney Forms Survey**

5. When processing forms, I usually end up emailing TEAS Support or calling the Trademark Assistance Center (TAC) to... (select all that apply)

Understand how to file forms

Correct mistakes made on forms

Rarely or never call

Other (please specify)

6. When filing, I...

File using TEAS Plus whenever possible

File using TEAS RF whenever possible

Usually file on TEAS

File on paper

Do not file

7. I use TESS to conduct a clearance search for my Mark before filing a new application.

Yes

No

8. What areas or sections of the systems that do you think needs improvement? Areas to consider: Introduction page, Initial application form, access to help, and access to attorney forms.

9. What areas or sections of the application process do you think works well? Areas to consider: Introduction page, Initial application form, access to help, and access to attorney forms.

Figure 2 - Questions 5 through 9

https://www.surveymonkey.com/create/survey/preview?sm=oeCaqLcZaq6hkSfymgePqZL9MACKw8KuYF_2B6bPSPPTzNoyY5XrA4JBX2YNS7OzzZ

10. How many trademark applications have you filed in the last month?

Minimal (less than 3)

Average (3 to 6)

High (more than 6)

11. Do you enter more than one email address for courtesy email for an application?

Yes

Sometimes

No

12. Currently, 5 courtesy emails can be entered. How many courtesy emails would you like to be able to enter?

less than 5

5 to 10

more than 10

13. Do you file applications for foreign entities/owners?

Yes

No

14. How frequently do you file an application for a mark on the Supplemental Register?

Never

Rarely

Occasionally

Often

15. How many trademark applications do you manage in a year?


1 to 10

11 to 50

51 to 100

100+

Figure 3 - Questions 10 through 15



US Patents and Trademarks Office - Trademarks - Attorney Forms Survey

16. In an average month, how many times do you perform the following actions for a trademark application?

	never	Less than 3	3 to 5	5 to 10	10+
Add additional attorneys	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Remove attorneys	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Change correspondence address	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Change domestic representative	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Change primary attorney	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

17. How difficult is it for you to perform the following actions for a trademark application? If you have not performed an action, select N/A.

	Very easy	Easy	Moderate	Difficult	Very difficult	N/A
Add additional attorneys	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Remove attorneys	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Change correspondence address	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Change domestic representative	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Change primary attorney	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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Figure 4 - Questions 16 and 17



US Patents and Trademarks Office - Trademarks - Attorney Forms Survey

Thank you for participating in our survey.

18. We are in the process of developing the NextGen system for TEAS. We are looking for users of Attorney Forms to participate in user research and focus group activities. Indicate if you would like to be contacted.

- Yes
- No

19. Please indicate how much time you would be able to spend on user research by entering available hours for weekly, monthly or as available. (only if answered yes to #18)

Hours per week; or

Hours per month; or

Total hours, as available

Privacy: Any information you provide will be kept confidential and will only be used by the development team to improve our products. It will not be shared with anyone outside of this effort. Should you have any questions, please contact [\[placeholder for USPTO contact information link\]](#)

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Figure 5 - Questions 18 and 19 (End of Survey)