Survey Monkey Screen Images

Survey Questions for Attorney Forms

Purpose

This document is prepared to support the survey approval process. Below are screen images of the Attorney Forms survey as it appears on SurveyMonkey.com. To preview the survey, use the link below. https://www.surveymonkey.com/create/survey/preview??

r=true&sm=oeCaqLcZaq6hkSFymgePqZL9MACkW8KuYF 2B6bPSPPTzNoyY5XrA4JBX2YNS7OzzZ

Images

US Patents and Trademarks Office - Trademarks - Attorney Forms Survey 1. Which of the following best describes you? Atomey Paralegal / Legal Support Staff Owner / Inventor Research Professional Other (Please Specify) 2. How many years have you worked with trademarks? Less than 2 2 to 5 6 to 10 10 to 20 20+ 3. How did you obtain special training for working with trademarks? Provided by employer (internal) Provided through TO or other organization (External) Self-educated No training 4. How often do you access TEAS? Many times a day Daily Several times a week Weeliy Several times a month	https://www.surveymonkey.com/create/survey/preview?sm=oeCaqLcZaq6hkSFymgePqZL9MACkW8KuYF_2B6bPSPPTzNoyY5XrA4JBX2YNS7OzzZ	Q
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Several times a week Weekly Several times a month		
Weekly Several times a month	O Daily	
Several times a month	Several times a week	
1 000 000 000 0000 0000 0000 0000 0000	○ Weekly	
	Several times a month	
Monthly or less	O Monthly or less	

Figure 1 - Questions 1 through 4

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US Patents and Trademarks Office - Trademarks - Attorney Forms Survey	•
5. When processing forms, I usually end up emailing TEAS Support or calling the Trademark Assistance Center (TAC) to (select all that apply)	
Understand how to file forms	
Correct mistakes made on forms	
Rarely or never call	
Other (please specify)	
C Mhan Glina I	
6. When filling, I	
File using TEAS Plus whenever possible	
File using TEAS RF whenever possible	
Usually file on TEAS	
File on paper	
O Do not file	
7. I use TESS to conduct a clearance search for my Mark before filing a new application.	
O Yes	
○ No	
8. What areas or sections of the systems that do you think needs improvement? Areas to consider: Introduction page, Initial application form, ac	ccess to help, and access to
attorney forms.	
9. What areas or sections of the application process do you think works well? Areas to consider: Introduction page, Initial application form, acce	ess to help, and access to
attorney forms.	, so to noip, and access to
Prev Next	-

Figure 2 - Questions 5 through 9

https://www.surveymonkey.com/create/survey/preview?sm=oeCaqLcZaq6hkSFymgePqZL9MACkW8KuYF_286bPSPPTzNoyY5XrA4JBX2YNS7OzzZ	Q
	· · · · · · · · · · · · · · ·
10. How many trademark applications have you filed in the last month?	
Minimal (less than 3)	
Average (3 to 6)	
○ High (more than 6)	
11. Do you enter more than one email address for courtesy email for an application?	
O Yes	
Sometimes	
○ No	
12. Currently, 5 courtesy emails can be entered. How many courtesy emails would you like to be able to enter?	
ess than 5	
O 5 to 10	
o more than 10	
13. Do you file applications for foreign entities/owners?	
○ Yes	
○ No	
14. How frequently do you file an application for a mark on the Supplemental Register?	
○ Never	
Rarely	
Occasionally	
Often	
15. How many trademark applications do you manage in a year?	
O 1 to 10	
O 11 to 50	
○ 51 to 100	
○ 100+	

Figure 3 - Questions 10 through 15

6. In an average month, how mar	ny times do you perf	_		olication?		
	never	Less than 3	3 to 5		5 to 10	10+
dd additional attorneys	0	0	0		0	0
emove attorneys	0	0	0		0	0
nange correspondence address	0	0	0		0	0
nange comestic representative	0	0	0		0	0
. From difficult is it for you to pe	Very easy	Easy	Moderate	ve not perform Difficult	ed an action, select N/ Very difficult	A. N/A
dd additional attorneys	Very easy	Easy	Moderate	Difficult		N/A
dd additional attorneys emove attorneys	Very easy	Easy	Moderate	Difficult		N/A
dd additional attorneys emove attorneys nange correspondence address	Very easy	Easy	Moderate	Difficult	Very difficult	N/A
7. How difficult is it for you to pe Add additional attorneys Remove attorneys Change correspondence address Change domestic representative Change primary attorney	Very easy	Easy	Moderate	Difficult	Very difficult	N/A

Figure 4 - Questions 16 and 17

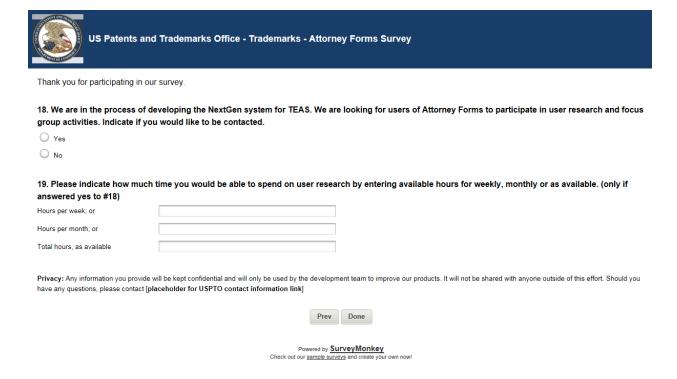


Figure 5 - Questions 18 and 19 (End of Survey)