

1. Overall, were you satisfied with the services provided by BroadbandUSA's Technical Assistance team?

Very Satisfied Satisfied Neutral Dissatisfied Very Dissatisfied

2. Please rate BroadbandUSA's Technical Assistance staff and services on the following attributes:

Excellent Very Good Good Fair Poor

Knowledge and
experience in the topic
area

Frequency and quality of
communication

Guidance and solutions
provided

3. My community had the appropriate resources (e.g., data, people, broadband knowledge) to work with BroadbandUSA's Technical Assistance team.

Strongly Agree Agree Neutral Disagree Strongly Disagree

4. Does your community intend to implement BroadbandUSA's recommendations?

Yes

No

Undecided

5. What outcome would you ultimately like to achieve as a result of BroadbandUSA's technical assistance?

6. Would you recommend BroadbandUSA's technical assistance offerings to other communities or stakeholders interested in broadband programs?

Yes

No

Undecided

If no, why?

7. Will you contact BroadbandUSA for future broadband-related technical assistance needs?

Yes

No

Undecided

8. What, if anything, can BroadbandUSA do to improve its technical assistance services and offerings?

9. Additional comments or feedback: