1. National Institute of Standards and Technology (p	page 1)
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	t and conformity assessment information
does your organization routinely need to do i	ts business? Select all that apply.
Standards as Technical Barriers to Trade	☐ Voluntary standards news,information and documents
Federal laboratory accreditation/certification information	☐ Database tools
Mutual Recognition Agreements (MRAs)	☐ Federal standards and conformity assessment policy
☐ Education and training resources	☐ Mandatory regulatory requirements
Other (please specify)	
2. Is the information you regularly need	
O Domestic (U.S.)	
C International	
C Both domestic (U.S.) and international	
3. What information about regulatory and sta assessment does your organization need bu	

2. National Institute of Standards and Technology (page 2)

*4. Have you ever submitted a topic proposal for a workshop administered by the Standards in Trade (SIT) Program of the National Institute of Standards and Technology (NIST)?
C Yes
O No
The National Institute of Standards and Technology (NIST) invites all interested parties, including U.Sbased manufacturers, U.S. industry and trade associations and federal government agencies, to submit recommendations and suggestions for workshops covering specific sectors and targeted countries or regions of the world where training in the U.S. approaches to development and use of standards, including assessment of conformity to standards, may facilitate trade, increase U.S. exports, and/or benefit U.S. industry. Standards in Trade (SIT) workshops are designed to introduce U.S. stakeholders to emerging standards and conformity assessment issues in other countries and regions; identify regulatory information and market access issues; and provide timely information to foreign officials on U.S. practices in standards, metrology and conformity assessment.
For more information or to submit a workshop proposal, click here.

NIST Services Questions6
3. Standards In Trade (SIT) Proposal Submission - No (page 3)
5. Why have you <u>not</u> submitted a workshop topic proposal to the <i>Standards in Trade (SIT)</i> Program? Select all that apply.
☐ Unaware that workshop topic submissions were accepted
☐ Submission process is too onerous/difficult
Standrads in Trade program is not relevant to the work my organization does
☐ Submission process/instructions are unclear
☐ Could not see sufficent benefits in submitting a proposal
Other (please specify)

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4. Standards In Trade (SIT) Proposal Submission - Yes (page 4)

	low did you learn about the <i>Standards in Trade (SIT) Program</i> workshop submission cess? S elect all that apply.
	Email message
	Conferences/meetings/workshops
	Standards development organizations (SDOs)
	Trade associations (including news and publications)
	Import/export agent
	Testing labs and/or certification bodies
	Within your organization
	Colleagues (external to your organization)
	Internet search engine
	E-newsletters/alerts
	Other journal or magazine subscriptions (electronic or print; please specify title in the "Other" field below)
	The Internet or other source (please specify URL or source in the "Other" field below)
	Federal Register Notice
Othe	er (please specify title/URL/source)
7. V	What could be done to improve the current Standards in Trade (SIT) Program workshop
sul	omission process?

5. National Institute of Standards and Technology (page 5)
*8. Have you ever participated in workshops offered by the Standards in Trade (SIT) Program?
C Yes
O No
The NIST Standards in Trade (SIT) Workshop Program provides opportunities for cooperation and information exchange on important topics related to standards, conformity assessment, and trade that are vital to the success of U.S. businesses. The knowledge gained provides a basis for increasing trade opportunities in key foreign markets, particularly where such practices differ substantially from those in the United States.
Each SIT workshop is targeted to aid U.S. industry in becoming more competitive through increased transparency of market and regulatory requirements, promotion and use of standards, and cooperative information exchange. Foreign and U.S. audiences alike gain a deeper understanding of standards development processes and technical requirements – paving the way for U.Sproduced goods.
For more information, <u>click here</u> .

tand	ards in Trade (SI	T) Workshop I	Participation	- No (page 6)	
Why h	ave you <u>not</u> partic	ipated in works	hops offered by	Standards in Tr	ade (SIT)
_	? Select all that ap	_			, ,
Unawa	re of the the programs/worksho	ps offered			
Unsatis	fied with the programs/worksho	ps offerings/service			
The pro	ograms/workshops have not be	en timely			
The pro	ograms/workshops have not be	en relevant to the work m	y organization does		
My org	anization has used another pro	grams/workshops provide	r for this service (please	specify in the "Other" field)
er (please	e specify)				

7. Standards in Trade (SIT) - Yes (page 7)

10.	How did you learn about the Standards in Trade (SIT) Program workshops? Select all
tha	t apply.
	Email message
	Conferences/meetings/workshops
	Standards development organizations (SDOs)
	Trade associations (including news and publications)
	Import/export agent
	Testing labs and/or certification bodies
	Within your organization
	Colleagues (external to your organization)
	Internet search engine
	E-newsletters/alerts
	Other journal or magazine subscriptions (electronic or print; please specify title in the "Other" field below)
	The Internet or other source (please specify URL or source in the "Other" field below)
Othe	er (please specify title/URL/source)
11.	How has your organization used the Standards in Trade (SIT) Program workshops?
	ect all that apply.
	Stay current on proposed standards and regulations for specific industry sectors and countries
	Share with colleague/management
	Stay aware of standards and regulatory activity worldwide
	Identify current and emerging import or export issues
	Develop contacts with foreign affiliates
	Develop US connections and contacts
	General education
	Training for job
	Make a business or policy decision
Othe	Make a business or policy decision er (please specify)
Othe	

Influence the development of foreign standards and regulations Streamline processes Enabled expansion Support development of a new product/market Reduce risk Decrease costs Make a more informed business or policy decision Better enable standards participation activities (please specify) What could be done to improve the current Standards in Trade (SIT) Program	Influence the development of foreign standards and regulations Streamline processes Enabled expansion Support development of a new product/market Reduce risk Decrease costs Make a more informed business or policy decision Better enable standards participation activities (please specify) What could be done to improve the current Standards in		ur organization <u>l</u> lect all that appl <u>y</u>		tne Standar	as in Trade	(SII) Prograi
Support development of a new product/market Reduce risk Decrease costs Make a more informed business or policy decision Better enable standards participation activities (please specify) What could be done to improve the current Standards in Trade (SIT) Program	Enabled expansion Support development of a new product/market Reduce risk Decrease costs Make a more informed business or policy decision Better enable standards participation activities (please specify) What could be done to improve the current Standards in	Influence the deve	lopment of foreign standar	rds and regulations			
What could be done to improve the current Standards in Trade (SIT) Program	Support development of a new product/market Reduce risk Decrease costs Make a more informed business or policy decision Better enable standards participation activities er (please specify) What could be done to improve the current Standards in	Streamline proces	ses				
Reduce risk Decrease costs Make a more informed business or policy decision Better enable standards participation activities er (please specify) What could be done to improve the current Standards in Trade (SIT) Program	Reduce risk Decrease costs Make a more informed business or policy decision Better enable standards participation activities er (please specify) What could be done to improve the current Standards in	Enabled expansion	n				
Decrease costs Make a more informed business or policy decision Better enable standards participation activities er (please specify) What could be done to improve the current Standards in Trade (SIT) Program	Decrease costs Make a more informed business or policy decision Better enable standards participation activities er (please specify) What could be done to improve the current Standards in	Support developm	ent of a new product/marke	cet			
Make a more informed business or policy decision Better enable standards participation activities er (please specify) What could be done to improve the current Standards in Trade (SIT) Program	Make a more informed business or policy decision Better enable standards participation activities er (please specify) What could be done to improve the current Standards in	Reduce risk					
Better enable standards participation activities er (please specify) What could be done to improve the current Standards in Trade (SIT) Program	Better enable standards participation activities er (please specify) What could be done to improve the current Standards in	Decrease costs					
What could be done to improve the current Standards in Trade (SIT) Program	What could be done to improve the current Standards in	Make a more info	med business or policy dec	ecision			
What could be done to improve the current Standards in Trade (SIT) Program	What could be done to improve the current Standards in	Better enable star	dards participation activitie	es			
		er (please specify)					
			be done to impro	ove the current	: Standards i	in Trade (SI	T) Program
			be done to impro	ove the current	: Standards i	in Trade (SI	T) Program
			be done to impro	ove the current	: Standards i	in Trade (SI	T) Program
			be done to impro	ove the current	: Standards i	in Trade (SI	T) Program
			be done to impro	ove the current	: Standards i	in Trade (SI	T) Program
			be done to impro	ove the current	: Standards i	in Trade (SI	T) Program
			be done to impro	ove the current	: Standards i	in Trade (SI	T) Program
		What could orkshops?	be done to impro	ove the current	: Standards i	in Trade (SI	
			be done to impro	ove the current	: Standards i	in Trade (SI	T) Progr
			be done to impro	ove the current	: Standards i	in Trade (SI	T) Program
			be done to impro	ove the current	: Standards i	in Trade (SI	T) Program

8. National Institute of Standards and Technology (page 8)

*14. Has your organization used the services provided by NIST's National Center for Standards Information (NCSI)?
© Yes
O No
National Center for Standards Information (NCSI): The Center provides information on U.S. and international voluntary standards, mandatory government regulations, and conformity assessment procedures for non-agricultural products.
For more information, click here

NIST Services Questions6
9. National Center for Standards Information (NCSI) - No (page 9)
15. Why has your organization <u>not</u> used the services provided by the <i>National Center for</i> Standards information (NCSI)? Select all that apply.
Unaware of the services offered
☐ Unsatisfied with the services offered
☐ The services have not been timely
The services have not been relevant to the work my organization does
My organization has used another provider for this service (please specify in the "Other" field)
Other (please specify)

10. National Center for Standards Information (NCSI) - Yes (page 10)

	How did you learn about the National Center for Standards Information (NCSI) vices? Select all that apply.
	Email message
	Conferences/meetings/workshops
	Standards development organizations (SDOs)
	Trade associations (including news and publications)
	Import/export agent
	Testing labs and/or certification bodies
	Within your organization
	Colleagues (external to your organization)
	Internet search engine
	E-newsletters/alerts
	Other journal or magazine subscriptions (electronic or print; please specify title in the "Other" field below)
	The Internet or other source (please specify URL or source in the "Other" field below)
Othe	er (please specify title/URL/source)
17.	Why did you elect to use the reference and research services of the National Center for
Sta	ndards Information (NCSI)? Select all that apply.
	Comprehensiveness
	Timeliness
	Ease of use
	Low cost/no cost
	Accessibility
	Tools and functionality
	Authoritativeness
	Unique content
Othe	er (please specify)

Standards Information (NCSI)? Select all that apply. Stay current on proposed standards and regulations for specific industry sectors and countries Share with colleague/management Stay aware of standards and regulatory activity worldwide Identify import or export issues Re-purpose or customize information for use by others General education Training for job Make a business or policy decision Other (please specify) 19. How has your organization benefited from the information supplied by the National Center for Standards Information (NCSI)? Select all that apply. Streamline processes Enabled expansion Support development of a new product/market Reduce risk Decrease costs Make a more informed business or policy decision Better able to participate in standards and/or regulatory activities Other (please specify)	. How has your organization <u>used</u> the information supplied by the <i>National Center for</i>
Share with colleague/management Stay aware of standards and regulatory activity worldwide Identify import or export issues Re-purpose or customize information for use by others General education Training for job Make a business or policy decision Other (please specify) 19. How has your organization benefited from the information supplied by the National Center for Standards Information (NCSI)? Select all that apply. Streamline processes Enabled expansion Support development of a new product/market Reduce risk Decrease costs Make a more informed business or policy decision Better able to participate in standards and/or regulatory activities	andards Information (NCSI)? Select all that apply.
Stay aware of standards and regulatory activity worldwide Identify import or export issues Re-purpose or customize information for use by others General education Training for job Make a business or policy decision Other (please specify) 19. How has your organization benefited from the information supplied by the National Center for Standards Information (NCSI)? Select all that apply. Streamline processes Enabled expansion Support development of a new product/market Reduce risk Decrease costs Make a more informed business or policy decision Better able to participate in standards and/or regulatory activities	Stay current on proposed standards and regulations for specific industry sectors and countries
Identify import or export issues Re-purpose or customize information for use by others General education Training for job Make a business or policy decision Other (please specify) 19. How has your organization benefited from the information supplied by the National Center for Standards Information (NCSI)? Select all that apply. Streamline processes Enabled expansion Support development of a new product/market Reduce risk Decrease costs Make a more informed business or policy decision Better able to participate in standards and/or regulatory activities	Share with colleague/management
Re-purpose or customize information for use by others General education Training for job Make a business or policy decision Other (please specify) 19. How has your organization benefited from the information supplied by the National Center for Standards Information (NCSI)? Select all that apply. Streamline processes Enabled expansion Support development of a new product/market Reduce risk Decrease costs Make a more informed business or policy decision Better able to participate in standards and/or regulatory activities	Stay aware of standards and regulatory activity worldwide
General education Training for job Make a business or policy decision Other (please specify) 19. How has your organization benefited from the information supplied by the National Center for Standards Information (NCSI)? Select all that apply. Streamline processes Enabled expansion Support development of a new product/market Reduce risk Decrease costs Make a more informed business or policy decision Better able to participate in standards and/or regulatory activities	Identify import or export issues
Training for job Make a business or policy decision Other (please specify) 19. How has your organization benefited from the information supplied by the National Center for Standards Information (NCSI)? Select all that apply. Streamline processes Enabled expansion Support development of a new product/market Reduce risk Decrease costs Make a more informed business or policy decision Better able to participate in standards and/or regulatory activities	Re-purpose or customize information for use by others
Make a business or policy decision Other (please specify) 19. How has your organization benefited from the information supplied by the National Center for Standards Information (NCSI)? Select all that apply. Streamline processes Enabled expansion Support development of a new product/market Reduce risk Decrease costs Make a more informed business or policy decision Better able to participate in standards and/or regulatory activities	General education
Other (please specify) 19. How has your organization benefited from the information supplied by the National Center for Standards Information (NCSI)? Select all that apply. Streamline processes Enabled expansion Support development of a new product/market Reduce risk Decrease costs Make a more informed business or policy decision Better able to participate in standards and/or regulatory activities	Training for job
19. How has your organization benefited from the information supplied by the National Center for Standards Information (NCSI)? Select all that apply. Streamline processes Enabled expansion Support development of a new product/market Reduce risk Decrease costs Make a more informed business or policy decision Better able to participate in standards and/or regulatory activities	Make a business or policy decision
Center for Standards Information (NCSI)? Select all that apply. Streamline processes Enabled expansion Support development of a new product/market Reduce risk Decrease costs Make a more informed business or policy decision Better able to participate in standards and/or regulatory activities	er (please specify)
Center for Standards Information (NCSI)? Select all that apply. Streamline processes Enabled expansion Support development of a new product/market Reduce risk Decrease costs Make a more informed business or policy decision Better able to participate in standards and/or regulatory activities	
 □ Streamline processes □ Enabled expansion □ Support development of a new product/market □ Reduce risk □ Decrease costs □ Make a more informed business or policy decision □ Better able to participate in standards and/or regulatory activities 	
 □ Enabled expansion □ Support development of a new product/market □ Reduce risk □ Decrease costs □ Make a more informed business or policy decision □ Better able to participate in standards and/or regulatory activities 	·
 Support development of a new product/market Reduce risk Decrease costs Make a more informed business or policy decision Better able to participate in standards and/or regulatory activities 	Streamline processes
 □ Reduce risk □ Decrease costs □ Make a more informed business or policy decision □ Better able to participate in standards and/or regulatory activities 	Enabled expansion
 □ Decrease costs □ Make a more informed business or policy decision □ Better able to participate in standards and/or regulatory activities 	Support development of a new product/market
 ☐ Make a more informed business or policy decision ☐ Better able to participate in standards and/or regulatory activities 	Reduce risk
Better able to participate in standards and/or regulatory activities	Decrease costs
	Make a more informed business or policy decision
Other (please specify)	Better able to participate in standards and/or regulatory activities
	er (please specify)
20 val	

11. National Institute of Standards and Technology (page 11)

*21. Has your organization used the NIST website Standards.gov?
C Yes
O No
In compliance with the National Technology Transfer and Advancement Act of 1996, Federal agencies are adopting voluntary, private-sector standards whenever possible instead of creating proprietary, non-consensus standards. This mandate creates a critical need for close coordination and information sharing across sectors, agencies, and levels of government—a need filled by the robust website Standards.Gov.
Standards.Gov provides a wealth of up-to-date information on current standards and recent changes relevant to Federal agencies and organizations. The site is maintained by the National Institute of Standards and Technology in cooperation with multiple partners.
For more information, <u>click here</u> .

NIST Services Questions
12. Standards.gov - No (pag

12.	Standards.gov - No (page 12)
22.	Why has your organization <u>not</u> used the <i>Standards.gov</i> website? Select all that apply.
	Unaware of the services offered
	Unsatisfied with the services offered
	The services have not been timely
	The services have not been relevant to the work my organization does
	My organization has used another provider for this service (please specify in the "Other" field)
Othe	er (please specify)

13. Standards.gov - Yes (page 13)

23.	How did you learn about the Standards.gov website? Select all that apply.
	Email message
	Conferences/meetings/workshops
	Standards development organizations (SDOs)
	Trade associations (including news and publications)
	Import/export agent
	Testing labs and/or certification bodies
	Within your organization
	Colleagues (external to your organization)
	Internet search engine
	E-newsletters/alerts
	Other journal or magazine subscriptions (electronic or print; please specify title in the "Other" field below)
	The Internet or other source (please specify URL or source in the "Other" field below)
Othe	er (please specify title/URL/source)
24.	Why did you elect to use the Standards.gov website? Select all that apply.
	Comprehensiveness
	Timeliness
	Ease of use
	Low cost/no cost
	Accessibility
	Tools and functionality
	Authoritativeness
	Unique content
Othe	er (please specify)

How has your organization <u>used</u> the information from the <i>Standards.gov</i> website?
ect all that apply.
Stay current on proposed standards and regulations for specific industry sectors and countries
Share with colleague/management
Stay aware of standards and regulatory activity worldwide
Identify import or export issues
Re-purpose or customize information for use by others
General education
Training for job
Make a business or policy decision
r (please specify)
How has your organization benefited from the information supplied by the
ndards.gov website? Select all that apply.
Streamline processes
Enable expansion
Support development of a new product/market
Reduce risk
Decrease costs
Make a more informed business or policy decision
Better able to participate in standards activities
Better able to participate in standards activities r (please specify)

14. National Institute of Standards and Technology (page 14)

*28. Has your organization used the NIST database, Standards Incorporated by Reference (SIBR)?
© Yes
O No
The Standards Incorporated by Reference (SIBR) database is a searchable collection of standards referenced in regulations - Voluntary consensus standards, government-unique standards, industry standards, and international standards referenced in the Code of Federal Regulations (CFR).
For more information, click here.

ST Service	ces Questions6	
	rds Incorporated by Reference - No (page 15)	
	your organization <u>not</u> used the Standards Incorpora	ted by Reference (SIBR)
	elect all that apply. ne services offered	
	ith the services offered	
	have not been timely	
	have not been relevant to the work my organization does	
	ion has used another provider for this service (please specify in the "Other" field)	
ther (please specif	iry)	

16. Standards Incorporated by Reference (SIBR) - Yes (page 16)

	How did you learn about the Standards Incorporated by Reference (SIBR) database?
	Email message
	Conferences/meetings/workshops
	Standards development organizations (SDOs)
	Trade associations (including news and publications)
	Import/export agent
	Testing labs and/or certification bodies
	Within your organization
	Colleagues (external to your organization)
	Internet search engine
	E-newsletters/alerts
	Other journal or magazine subscriptions (electronic or print; please specify title in the "Other" field below)
	The Internet or other source (please specify URL or source in the "Other" field below)
Othe	er (please specify title/URL/source)
31.	Why did you elect to use the Standards Incorporated by Reference (SIBR) database?
	Why did you elect to use the Standards Incorporated by Reference (SIBR) database?
	ect all that apply.
	Comprehensiveness
	comprehensiveness Timeliness
	Comprehensiveness Timeliness Ease of use
	Comprehensiveness Timeliness Ease of use Low cost/no cost
	Comprehensiveness Timeliness Ease of use Low cost/no cost Accessibility
	Comprehensiveness Timeliness Ease of use Low cost/no cost Accessibility Tools and functionality
	Comprehensiveness Timeliness Ease of use Low cost/no cost Accessibility Tools and functionality Authoritativeness
	Comprehensiveness Timeliness Ease of use Low cost/no cost Accessibility Tools and functionality Authoritativeness Unique content
	Comprehensiveness Timeliness Ease of use Low cost/no cost Accessibility Tools and functionality Authoritativeness Unique content

32. How has your organization <u>used</u> the information from the Standards Incorporated by
Reference (SIBR) database? Select all that apply.
Stay current on proposed standards and regulations for specific industry sectors and countries
☐ Share with colleague/management
Stay aware of standards and regulatory activity worldwide
☐ Identify import or export issues
Re-purpose or customize information for use by others
General education
☐ Training for job
Make a business or policy decision
Other (please specify)
33. How has your organization benefited from the information supplied by the Standards
Incorporated by Reference (SIBR) database? Select all that apply.
☐ Streamline processes
☐ Enable expansion
☐ Support development of a new product/market
Reduce risk
☐ Decrease costs
Make a more informed business or policy decision
☐ Better able to participate in standards activities
Other (please specify)
34. What could the Standards Incorporated by Reference (SIBR) database do to improve
the value it provides?

17. National Institute of Standards and Technology (page 17)

*05 H
*35. Has your organization used the NIST Technical Barriers to Trade (TBT) notification
service, Notify U.S., provided by the U.S. Inquiry Point?
C Yes
O No
The United States is a Member of the World Trade Organization (WTO). Under the Agreement on Technical Barriers to Trade (TBT) all Members report proposed technical regulations that affect trade with other Members. WTO Members review and comment on these regulations while they are in a draft stage and subject to revision. In this way, international free trade, international transparency, and international harmonization of standards are encouraged.
Notify U.S. informs you every day with in-time tracking and reports on proposed technical regulations issued by more than 150 Member countries in the World Trade Organization, the U.S. Federal government, the 50 U.S. States, and the District of Columbia.
For more information, click here.

18. Notify U.S No (page 18)
36. Why has your organization <u>not</u> used the <i>Notify U.S.</i> database provided by <i>U.S. Inquiry</i> Point? Select all that apply.
Unaware of the services offered
☐ Unsatisfied with the services offered
☐ The services have not been timely
The services have not been relevant to the work my organization does
My organization has used another provider for this service (please specify in the "Other" field)
Other (please specify)

19. Notify U.S. - Yes (page19)

37.	How did you learn about the <i>Notify U.S.</i> database? S elect all that apply.
	Email message
	Conferences/meetings/workshops
	Standards development organizations (SDOs)
	Trade associations (including news and publications)
	Import/export agent
	Testing labs and/or certification bodies
	Within your organization
	Colleagues (external to your organization)
	Internet search engine
	E-newsletters/alerts
	Other journal or magazine subscriptions (electronic or print; please specify title in the "Other" field below)
	The Internet or other source (please specify URL or source in the "Other" field below)
Othe	er (please specify title/URL/source)
38.	Why did you elect to use the Notify U.S. database? Select all that apply.
	Comprehensiveness
	Timeliness
	Ease of use
	Low cost/no cost
	Accessibility
	Tools and functionality
	Authoritativeness
	Unique content
Othe	er (please specify)

39.	How has your organization <u>used</u> the information supplied by the <i>Notify U.S.</i> database?
	ect all that apply.
	Stay current on proposed standards and regulations for specific industry sectors and countries
	Share with colleague/management
	Stay aware of standards and regulatory activity worldwide
	Identify import or export issues
	Re-purpose or customize information for use by others
	General education
	Training for job
	Make a business or policy decision
Othe	er (please specify)
40.	How has your organization benefited from the services supplied by the Notify U.S.
dat	abase? Select all that apply.
	Streamline processes
	Enabled expansion
	Support development of a new product/market
	Reduce risk
	Decrease costs
	Make a more informed business or policy decision
	Better able to participate in standards activities
Othe	er (please specify)
41.	What could the <i>Notify U.S.</i> database do to improve the value it provides?

LIOT	0		O		
NIST	Ser	vices	QUE	estion	\mathbf{S}^{\prime}

20. National Institute of Standards and Technology (page 20)

*42. Does your organization use the customized, standards-related training services for government agencies offered by NIST?
O Yes
O No
C No - we are not a government agency
Training for Government Agencies: Develop and conduct customized standards-related educational workshops for government agencies.

	\sim .		4.	
NIST	Servic	ല്യ വ്വ	estion	1915

21. Standards-Related Training for Government Agencies - No (page 21)

43. Why has your organization not used the customized, standards-related training services for government agencies? Select all that apply. Unaware of the services offered Unsatisfied with the services offered The services have not been timely The services have not been relevant to the work my organization does My organization has used another provider for this service (please specify in the "Other" field) Other (please specify)
services for government agencies? Select all that apply. Unaware of the services offered Unsatisfied with the services offered The services have not been timely The services have not been relevant to the work my organization does My organization has used another provider for this service (please specify in the "Other" field)
 ☐ Unsatisfied with the services offered ☐ The services have not been timely ☐ The services have not been relevant to the work my organization does ☐ My organization has used another provider for this service (please specify in the "Other" field)
 ☐ The services have not been timely ☐ The services have not been relevant to the work my organization does ☐ My organization has used another provider for this service (please specify in the "Other" field)
 ☐ The services have not been relevant to the work my organization does ☐ My organization has used another provider for this service (please specify in the "Other" field)
My organization has used another provider for this service (please specify in the "Other" field)
Other (please specify)

22. Standards-Related Training for Government Agencies - Yes (page 22)

	How did you learn about the customized, standards-related training services? Select that apply.
	Email message
	Conferences/meetings/workshops
П	Standards development organizations (SDOs)
	Trade associations (including news and publications)
	Import/export agent
	Testing labs and/or certification bodies
	Within your organization
	Colleagues (external to your organization)
	Internet search engine
	E-newsletters/alerts
	Other journal or magazine subscriptions (electronic or print; please specify title in the "Other" field below)
	The Internet or other source (please specify URL or source in the "Other" field below)
Othe	er (please specify title/URL/source)
	Why did you elect to use the customized, standards-related training services? Select that apply.
	Applicability to job
	Content appropriate to needs
	Accessibility
	Expertise of presenters
	General interest
Othe	er (please specify)

NIST Services Questions6 46. How has your organization used the customized, standards-related training services provided? Select all that apply. Stay current on standards/conformity assessment environment Obtain guidance and advice on standards/conformity assessment Share with colleague/management Stay aware of standards/conformity assessment activity in a particular industry or sector ☐ Identify standards/conformity assessment issues Re-purpose or customize information for use by others General education Training for job Make informed policy decisions Other (please specify) 47. How has your organization benefited from the customized, standards-related training services provided? Select all that apply. □ Streamline processes Enable expansion □ Support development of a new product/market Reduce risk Decrease costs Better able to participate in standards-related activities Other (please specify) 48. What could be done to improve the value of the customized, standards-related training services?

23. National Institute of Standards and Technology (page 23)

*49. Has your organization used the NIST Global Standards Information website (http://gsi.nist.gov)?	
C Yes	
O No	
Global Standards Information (http://gsi.nist.gov): A website and RSS feed of global standards news, events, resources, and reports.	
For more information, <u>click here</u> .	

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24. Global Standards Information - No (page 24)

50. Why has your organization not used the Global Standards Information website (http://gsi.nist.gov)? Select all that apply. ☐ Unaware of the services offered ☐ Unsatisfied with the services offered ☐ The services have not been timely	
 ☐ Unaware of the services offered ☐ Unsatisfied with the services offered 	
Unsatisfied with the services offered	
☐ The services have not been timely	
☐ The services have not been relevant to the work my organization does	
☐ My organization has used another provider for this service (please specify in the "Other" field)	
Other (please specify)	

25. Global Standards Information - Yes (page 25)

	How did you learn about the Global Standards Information website (http://gsi.nist.gov)?
	Email message
	Conferences/meetings/workshops
	Standards development organizations (SDOs)
	Trade associations (including news and publications)
	Import/export agent
	Testing labs and/or certification bodies
	Within your organization
	Colleagues (external to your organization)
	Internet search engine
	E-newsletters/alerts
	Other journal or magazine subscriptions (electronic or print; please specify title in the "Other" field below)
	The Internet or other source (please specify URL or source in the "Other" field below)
Othe	er (please specify title/URL/source)
52.	Why did you elect to use the Global Standards Information website (http://gsi.nist.gov)?
	Why did you elect to use the Global Standards Information website (http://gsi.nist.gov)?
Sel	ect all that apply.
Sel	ect all that apply. Comprehensiveness
Sel	comprehensiveness Timeliness
Sel	Comprehensiveness Timeliness Ease of use
Sel	Comprehensiveness Timeliness Ease of use Low cost/no cost
Sel	Comprehensiveness Timeliness Ease of use Low cost/no cost Accessibility
Sel	Comprehensiveness Timeliness Ease of use Low cost/no cost Accessibility Tools and functionality
	Comprehensiveness Timeliness Ease of use Low cost/no cost Accessibility Tools and functionality Authoritativeness
	Comprehensiveness Timeliness Ease of use Low cost/no cost Accessibility Tools and functionality Authoritativeness Unique content
	Comprehensiveness Timeliness Ease of use Low cost/no cost Accessibility Tools and functionality Authoritativeness Unique content

53. How has your organization <u>used</u> the information supplied by the <i>Global Standards</i>
Information website (http://gsi.nist.gov)? Select all that apply.
Stay current on proposed standards and regulations for specific industry sectors and countries
Share with colleague/management
Stay aware of standards and regulatory activity worldwide
☐ Identify import or export issues
Re-purpose or customize information for use by others
☐ General education
☐ Training for job
Make a business or policy decision
Other (please specify)
54. How has your organization benefited from the services supplied by the <i>Global</i>
Standards Information website (http://gsi.nist.gov)? Select all that apply.
☐ Streamline processes
☐ Enable expansion
Support development of a new product/market
Reduce risk
☐ Decrease costs
Make a more informed business or policy decision
☐ Better able to participate in standards activities
Other (please specify)
55. What could the Global Standards Information website (http://gsi.nist.gov) do to improve
the value of the site?

26. National Institute of Standards and Technology (page 26)

	Has your organization used any of these other NIST-Standards Coordination Office © (O) services or programs? Select all that apply.
	National Voluntary Laboratory Accreditation Program (NVLAP)
	Telecommunications Mutual Recognition Agreements (MRAs)
	Standards Education Grants
	Policy support for standards and conformity Assessment
	National Technology Transfer and Advancement Act (NTTAA) administration
	Program development guidance and support for conformity assessment (Govt. only)
	Interagency working groups participation (Govt. only)
Othe	er (please specify)

27. Non-NIST Information Provider(s) (page 27)

l.S. trade and/or exports? Select all that a ☐ Email message	Within your organization
Conferences/meetings/workshops	Colleagues (external to your organization)
Standards development organizations (SDOs)	☐ Internet search engine
Trade associations (including news and publications)	E-newsletters/alerts
Import/export agent	Other journal or magazine subscriptions (electronic or print;
Testing labs and/or certification bodies	please specify title in the "Other" field below) The Internet or other source (please specify URL or source in the "Other" field below)
Other (please specify title/URL/source)	
8. Why did you select the information pro Comprehensiveness Timeliness	ovider(s) you did? Select all that apply.
Comprehensiveness	ovider(s) you did? Select all that apply.
☐ Timeliness ☐ Ease of use ☐ Low cost/no cost ☐ Accessibility ☐ Tools and functionality	ovider(s) you did? Select all that apply.
Comprehensiveness Timeliness Ease of use Low cost/no cost Accessibility Tools and functionality Authoritativeness	ovider(s) you did? Select all that apply.
Comprehensiveness Timeliness Ease of use Low cost/no cost Accessibility Tools and functionality Authoritativeness Unique content	ovider(s) you did? Select all that apply.
Comprehensiveness Timeliness Ease of use Low cost/no cost Accessibility Tools and functionality Authoritativeness Unique content	ovider(s) you did? Select all that apply.
Comprehensiveness Timeliness Ease of use Low cost/no cost Accessibility Tools and functionality Authoritativeness Unique content	ovider(s) you did? Select all that apply.
Comprehensiveness Timeliness Ease of use Low cost/no cost Accessibility Tools and functionality Authoritativeness Unique content	ovider(s) you did? Select all that apply.

59.	How has your organization <u>used</u> the services supplied by the information provider(s)
ide	ntified above? Select all that apply.
	Stay current on proposed standards and regulations for specific industry sectors and countries
	Share with colleague/management
	Stay aware of standards and regulatory activity worldwide
	Identify import or export issues
	Re-purpose or customize information for use by others
	General education
	Training for job
	Make a business or policy decision
Othe	er (please specify)
60.	How has your organization benefited from the services supplied by the information
	vider(s) identified above? Select all that apply.
	Streamline processes
	Enable expansion
	Support development of a new product/market
	Reduce risk
	Decrease costs
	Make a more informed business or policy decision
	Better able to participate in standards activities
Othe	er (please specify)
61.	What could your information provider(s) do to improve the value of the services they er?

ST Services Questions6	
3. (page 28)	
2. How do you prefer to receive inforr	nation from us? Select all that apply.
Website	Social networking (ie.Facebook,LinkedIn,Twitter)
☐ Email	Newsletters
RSS feed	☐ Trade journals/publications
Other (please specify)	
our preferred platform. Select all that	tion from NIST on a mobile device, please select apply.
Android	
Blackberry	
e-Reader (Kindle/Nook)	
I am not interested in receiving information on a mobile	e device
Other (please specify)	
 64. Please indicate the category that be C Government C Standards development organization (SDO) 	est describes the organization you represent: O Professional services Manufacturing
C Testing and/or certification	C Trade association/professional society
C Academia	O Non-profit
Other (please specify)	

65.	Please indicate the categor	ry tl	hat <u>best</u> describes the indu	stry	sector you represent:
0	Agriculture, forestry, fishing and hunting	0	Health care and social assistance	0	Scientific or technical services
0	Arts, entertainment, and recreation	0	Hotel and food service	0	Telecommunications
0	Broadcasting	0	Information technology services and	0	Transportation and logistics
0	Computer and electronics	data	a processing	0	Utilities
0	Construction	0	Military	0	Wholesale / distributor
0	Finance and insurance	0	Mining	0	Law enforcement and security
0	Government	0	Publishing	0	Fire and medical safety
		0	Retail		
Othe	er (please specify)				

NIS	ST Services Questions6	
29.	(page 29)	
	6. Would you be willing to participate in focus group discussions about standards and enformity assessment and/or barriers to trade?	
0		
	. Which of the following NIST-Standards Coordination Office (SCO) services/programs, it y , would you like more information about? Select none or all that apply.	F
	Workshop proposal submission process for Standards in Trade (SIT) Standards in Trade (SIT) Program	
	U.S. Inquiry Point for the WTO Technical Barrier to Trade (TBT) Notifications / Notify U.S. National Center for Standards Information (NCSI)	
	Standards.gov website Standards Incorporated by Reference (SIBR) database	
Oth	ner (please specify)	
ple Op Nam Ema	ail Address:	
Phol	one Number:	

NIST Services Questions6
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