| NCI CIRB Helpde | esk Survev |
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OMB #0925-0625

Expiry Date: 01/31/2014

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Jen Berghers

Please complete this short survey for the NCI CIRB. Your feedback will help us with our quality improvement efforts. Thank you.

1. Based on your Helpdesk interaction, how would you rate the following:

| - | Very Satisfied | Satisfied | Not Satisfied |
|-------------------------------|----------------------|----------------------|-------------------------|
| Response time to your inquiry | 0 | 0 | • |
| Completeness of response | © | 0 | 0 |
| Overall Helpdesk interaction | © | 0 | • |
| Comments | | | |
| 2. Do you have an | y suggestions to imp | rove future Helpdesk | interactions? |
| 3. Please select th apply) | e team member with | whom you communic | cated. (Select all that |

Allison Peel

LaTisa Hernandez

| | Amparo Briggs | | John Horigan | | Amanda Putnick | | | |
|-------------------------------|------------------------|--|---|--|-------------------|--|--|--|
| | Brian Campbell | | Kundan Kumar | | Birdena Samuel | | | |
| | Chelsea Clark | | Emmett Lauer | | Catherine Tuggle | | | |
| | Laura Covington | | John Morais | | Claudine Valmonte | | | |
| | Jennifer Dugan | | Angela Norman | | Don't Know | | | |
| | Katie Franklin | | Andrew O'Connor | | | | | |
| | Renee Green | | Diana Orr | | | | | |
| | | | | | | | | |
| 4. Please indicate your role. | | | | | | | | |
| | IRB Staff | | Principal Investigator | | | | | |
| | Research Staff | | Cooperative Group Staff | | | | | |
| | Other (please specify) | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | Done >> | | | | | | | |

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