



CONTENT NOTES:

- A :: Page title
- B :: Message about work authorization
- C :: Background information about myE-Verify
- D :: Description of myE-Verify features
- E :: Present option to create account now or later

FUNCTION NOTES:

- 1 :: Clicking the LEARN MORE button will display screen 7.2 Work Authorization Details (Pop Up)
- 2 :: Clicking the LEARN MORE button will open a new window to a myE-Verify accounts information page on USCIS.gov
- 3 :: Clicking the RETURN HOME button will direct users to the myE-Verify homepage on USCIS.gov
- 4 :: Clicking the CREATE ACCOUNT button will direct users to the account creation process (myE-Verify 1.1 Account Information)

FIELD DATA NOTES:

BUSINESS RULES:

Self Check

ESTABLISH IDENTITY | CONFIRM WORK ELIGIBILITY

1 ENTER ID DATA | 2 TAKE A QUIZ | 3 ENTER DOCUMENT DATA | 4 GET RESULTS

Work Authorization Confirmed

<User's first name>,
Congratulations, Self Check confirmed that...

Learn More

myE-Verify

myE-Verify is a free, Web-based suite of services...

You can use your myE-Verify account to:

- Track your E-Verify or Self Check case status with **Case Tracker**
- Control the use of your SSN in E-Verify and Self Check with **Self Lock**
- See past use of your SSN in E-Verify and Self Check with **Case History**
- Track your document expiration dates with **Document Expiration Reminders**

Learn More

Create a myE-Verify account now, ...

Return Home | **Create Account**

U.S. Department of Homeland Security : dhs.gov | U.S. Citizenship and Immigration Services : uscis.gov | Accessibility



CONTENT NOTES:

A :: Page Title

B :: Employment authorization details

FUNCTION NOTES:

1 :: Clicking the CLOSE button will close the pop up and return users to 7.1 Authorized Response

FIELD DATA NOTES:

BUSINESS RULES:

The screenshot displays the 'Self Check' interface. At the top, the 'Self Check' logo is prominent. Below it, a navigation menu lists: Self Check Home, About Self Check, How To Use Self Check, Know Your Rights, Our Commitment To Privacy, Questions And Answers, and For Employers. The main content area features a pop-up window titled 'Work Authorization Details'. The pop-up window has a title bar with a close button (X) and a page title (A). The main content area (B) contains the text 'Self Check compared the information you provided to U.S. government records and ...'. At the bottom right of the pop-up is a 'Close' button (1). The footer of the page includes the text: U.S Department of Homeland Security : dhs.gov U.S. Citizenship and Immigration Services : uscis.gov and an Accessibility link.



CONTENT NOTES:

A :: Page title

B :: Confirmation of mismatch

FUNCTION NOTES:

1 :: Clicking the CONTINUE button will direct users to 7.4 SSA Mismatch Account Resolution

FIELD DATA NOTES:

BUSINESS RULES:

Self Check

ESTABLISH IDENTITY CONFIRM WORK ELIGIBILITY

1 ENTER ID DATA 2 TAKE A QUIZ 3 ENTER DOCUMENT DATA 4 GET RESULTS

1 You Have an SSA Mismatch

Thank you for checking on your work authorization through Self Check...

Click the Continue button to start resolving your mismatch.

Continue

U.S. Department of Homeland Security : dhs.gov U.S. Citizenship and Immigration Services : uscis.gov Accessibility



CONTENT NOTES:

- A :: Page title
- B :: Introduction to resolution with an account
- C :: Mismatch resolution steps with an account
- D :: Description of myE-Verify
- E :: myE-Verify account features
- F :: Present option to create account now or later

FUNCTION NOTES:

- 1 :: Clicking the CONTINUE WITHOUT ACCOUNT button will direct users to screen 7.5 SSA Mismatch No Account Resolution
- 2 :: Clicking the CREATE ACCOUNT will direct users to account creation process (myE-Verify 1.1 Account Information)

FIELD DATA NOTES:

BUSINESS RULES:

Self Check

Self Check Home
About Self Check
How To Use Self Check
Know Your Rights
Our Commitment To Privacy
Questions And Answers
For Employers

ESTABLISH IDENTITY CONFIRM WORK ELIGIBILITY

1 ENTER ID DATA 2 TAKE A QUIZ 3 ENTER DOCUMENT DATA 4 GET RESULTS

How to Resolve Your SSA Mismatch

The best way to resolve your SSA mismatch is ...

Create Account
Click the Create Account button ...

Read and Print Notice
Read and print the SSA mismatch notice, ...

Visit SSA
Be sure to...

Check myE-Verify for Updates
Log in to...

myE-Verify
myE-Verify is free, ...

You can use your myE-Verify account to:

- Track your E-Verify or Self Check case status with **Case Tracker**
- Control the use of your SSN in E-Verify and Self Check with **Self Lock**
- See past use of your SSN in E-Verify and Self Check with **Case History**
- Track your document expiration dates with **Document Expiration Reminders**

Create a myE-Verify account now, ...

1 Continue without Account 2 Create Account

U.S. Department of Homeland Security : dhs.gov U.S. Citizenship and Immigration Services : uscis.gov Accessibility



CONTENT NOTES:

- A :: Page title
- B :: Introduction to steps
- C :: Mismatch resolutions steps without an account
- D :: Account creation guidance

FUNCTION NOTES:

- 1 :: Clicking the VIEW/PRINT NOTICE button will open screen 7.6 SSA Mismatch Notice as a PDF in a new window
- 2 :: Clicking the RETURN HOME button will direct users to the myE-Verify homepage on USCIS.gov
- 3 :: Clicking the GO BACK button will direct users to the screen 7.4 SSA Mismatch Account Resolution
- 4 :: Clicking the CREATE ACCOUNT will direct users to account creation process (myE-Verify 1.1 Account Information)

FIELD DATA NOTES:

BUSINESS RULES:

The screenshot displays the 'Self Check' web application interface. At the top, the 'Self Check' logo is prominent. Below it, a progress bar indicates four steps: 1. ENTER ID DATA, 2. TAKE A QUIZ, 3. ENTER DOCUMENT DATA, and 4. GET RESULTS. A warning icon is present next to step 4.

The main content area is titled 'How to Resolve Your SSA Mismatch without an Account'. Below this title, it says 'Below are the steps...'. There are three main sections:

- View and Print Notice:** Includes the text 'Read and print...' and a green button labeled 'View Notice' with a red '1' above it.
- Visit SSA:** Includes the text 'Be sure to bring the SSA mismatch notice...'.
- Use Case Tracker:** Includes the text 'Get updates about your mismatch...'.

At the bottom of the page, there are three buttons: 'Return Home' (with a red '2' above it), 'Go Back' (with a red '3' above it), and 'Create Account' (with a red '4' above it).

At the very bottom, the footer contains the text: 'U.S. Department of Homeland Security : dhs.gov U.S. Citizenship and Immigration Services : uscis.gov' and 'Accessibility'.



CONTENT NOTES:

- A** :: Page Title
- B** :: POMS reference. This reference number is to assist SSA field office staff in using the correct SOPs to process a Self Check walk-in
- C** :: Primary identifiers and reason for mismatch
- D** :: Instructions for a user who has a mismatch with SSA records

FUNCTION NOTES:

FIELD DATA NOTES:

BUSINESS RULES:

1 :: Dynamic case information (name, date, SSN, case #, reason for mismatch) is returned from VIS

Self Check

- Self Check Home
- About Self Check
- How To Use Self Check
- Know Your Rights
- Our Commitment To Privacy
- Questions And Answers For Employers

Notice of Mismatch with Social Security Administr...

For SSA Field Office Staff: Do not use EV-STAR. See POMS RM 00206.305ff

Name of the Employee (Last Name, First Name)	Date of Mismatch
Employee's Social Security Number (SSN)	Case Verification Number

Reason for this Referral Letter:

- SSN does not match.** The Social Security Number (SSN) entered in Self Check is valid, but the name and/or date of birth entered do not match SSA records.
- SSN is invalid.** The SSN entered in Self Check is not a valid number.
- SSA unable to confirm U.S. Citizenship.** Cannot confirm that the employee is eligible to work because SSA records do not show that the SSN holder is a U.S. citizen.
- SSA record does not verify, Other Reason.** SSA found a discrepancy in the record

1

Instructions

Why You Have This Notice
You have just checked your work authorization records against the Social Security Administration (SSA) databases through your use of the Self Check...

U.S. Department of Homeland Security : dhs.gov U.S. Citizenship and Immigration Services : uscis.gov Accessibility



CONTENT NOTES:

- A :: Page title
- B :: Request for more time
- C :: Next steps for a user with a 2nd Step case
- D :: Description of myE-Verify
- E :: Description of myE-Verify account features
- F :: Present option to create account now or later

FUNCTION NOTES:

- 1 :: Clicking the CONTINUE WITHOUT ACCOUNT button will direct users to the screen 7.8 DHS 2nd Step No Account Resolution
- 2 :: Clicking the CREATE ACCOUNT will direct users to account creation process (*myE-Verify 1.1 Account Information*)

FIELD DATA NOTES:

BUSINESS RULES:

- 1 :: Trigger VIS action to push Self Check cases to 2nd step processing

The screenshot displays the 'Self Check' web interface. At the top, a progress bar shows four steps: 1. ENTER ID DATA, 2. TAKE A QUIZ, 3. ENTER DOCUMENT DATA, and 4. GET RESULTS. A warning icon is present next to step 4. Below the progress bar, a red-bordered box contains the heading 'We Need More Time' and a message: 'Self Check needs additional time to verify your employment eligibility. ... The best way for you to track your case is an E-Verify account.' Below this message are two options: 'Create Account' (with a sub-note 'Click the Create Account button...') and 'Check myE-Verify for Updates' (with a sub-note 'Log in to myE-Verify and ...'). Below these options is the 'myE-Verify' logo and the text 'myE-Verify is free, ...'. A section titled 'You can use your myE-Verify account to:' lists four features: 'Case Tracker' (with a question mark icon), 'Self Lock' (with a lock icon), 'Case History' (with a clock icon), and 'Document Expiration Reminders' (with a clock icon). At the bottom of the notification area, there is a link: 'Create a myE-Verify account now, or ...'. At the very bottom of the page, there are two buttons: 'Continue without Account' (with a red '1' in a circle) and 'Create Account' (with a red '2' in a circle). The footer contains the text 'U.S. Department of Homeland Security : dhs.gov U.S. Citizenship and Immigration Services : uscis.gov' and 'Accessibility'.



CONTENT NOTES:

- A :: Page title
- B :: Instructions about how to use Case Tracker
- C :: Additional information about how to use Case Tracker

FUNCTION NOTES:

- 1 :: Clicking the EMAIL THIS PAGE button will direct users to screen 7.9 Send DHS 2nd Step Email
- 2 :: Clicking the PRINT THIS PAGE button will launch the users print dialogue box
- 3 :: Clicking the GO BACK button will direct users to screen 7.7 DHS 2nd Step Notification
- 4 :: Clicking the VISIT CASE TRACKER button will direct users to Case Tracker (myE-Verify 8.4 DHS 2nd Step)

FIELD DATA NOTES:

BUSINESS RULES:

- 1 :: The Case Verification Number will be unique for each user

The screenshot shows the 'Self Check' web application interface. At the top, there is a navigation menu with links: Self Check Home, About Self Check, How To Use Self Check, Know Your Rights, Our Commitment To Privacy, Questions And Answers, and For Employers. The main content area features a progress bar with four steps: 1 ENTER ID DATA, 2 TAKE A QUIZ, 3 ENTER DOCUMENT DATA, and 4 GET RESULTS. Below the progress bar, there is a section titled 'How to Track Your Case without an Account' (labeled A). This section includes the text 'Get updates about your case ...' (labeled B) and 'Case Verification Number: 2013001010101AA' (labeled 1). There are two buttons: 'Email this Page' (labeled 1) and 'Print this Page' (labeled 2). Below this, there is another section titled 'To track your case...' (labeled C) with two buttons: 'Go Back' (labeled 3) and 'Visit Case Tracker' (labeled 4). The footer contains the text: 'U.S Department of Homeland Security : dhs.gov U.S. Citizenship and Immigration Services : uscis.gov' and 'Accessibility'.



CONTENT NOTES:

- A :: Page title
- B :: Error message
- C :: Dynamic message
- D :: Instructions on submitting email address

FUNCTION NOTES:

- 1 :: Clicking the GO BACK button will direct users to the screen 7.8 DHS 2nd Step No Account Resolution
- 2 :: Clicking the SUBMIT button will trigger an email address to be sent to user with the case verification number

FIELD DATA NOTES:

- 1 :: The email address must meet basic composition requirements (requirements TBD)

BUSINESS RULES:

- 1 :: Error messages and icons appear when field level validation has not been satisfied. Icons should appear to the left of failed data elements. Error types:
 - Requires email address
 - Email address not valid
- 2 :: Dynamic message will appear when email submission is successful

The screenshot shows the 'Self Check' web application interface. At the top, there's a navigation menu with links like 'Self Check Home', 'About Self Check', 'How To Use Self Check', 'Know Your Rights', 'Our Commitment To Privacy', 'Questions And Answers', and 'For Employers'. The main content area features a progress bar with four steps: 1. ENTER ID DATA, 2. TAKE A QUIZ, 3. ENTER DOCUMENT DATA, and 4. GET RESULTS. The current step is 'Send Me an Email', which is highlighted in red. Below the progress bar, there are two messages: an error message 'Error: ...' (marked with a red triangle icon and a '1' in a purple circle) and a success message 'Your email has been successfully sent.' (marked with a '2' in a purple circle). Below the messages is an 'Email Address' input field with a placeholder 'Enter email address' and a blue '1' icon. At the bottom right, there are two buttons: 'Go Back' (marked with a red '1') and 'Submit' (marked with a red '2'). The footer contains the text 'U.S. Department of Homeland Security : dhs.gov U.S. Citizenship and Immigration Services : uscis.gov' and 'Accessibility'.



CONTENT NOTES:

A :: Page title

B :: Confirmation of possible mismatch

FUNCTION NOTES:

1 :: Clicking the CONTINUE button will direct users to 7.8 DHS Resolution Steps

FIELD DATA NOTES:

BUSINESS RULES:

The screenshot displays the 'Self Check' interface. At the top, the 'Self Check' logo is prominent. Below it, a progress bar shows four steps: 1. ENTER ID DATA, 2. TAKE A QUIZ, 3. ENTER DOCUMENT DATA, and 4. GET RESULTS. A warning icon is positioned above the 'GET RESULTS' step. A red dashed box highlights the notification: 'You Have a Mismatch that DHS Can Help You Resolve'. Below this, a green dashed box contains the text: 'Thank you for checking on your work authorization through Self Check...' and 'Click the Continue button to start resolving your mismatch.' A green 'Continue' button with a red '1' icon is located at the bottom right of the notification area. The footer includes 'U.S. Department of Homeland Security : dhs.gov', 'U.S. Citizenship and Immigration Services : uscis.gov', and 'Accessibility'.



CONTENT NOTES:

- A :: Page title
- B :: Message about account creation
- C :: Mismatch resolutions steps with an account
- D :: Description of myE-Verify
- E :: Description of myE-Verify account features
- F :: Present option to create account now or later

FUNCTION NOTES:

- 1 :: Clicking the CONTINUE WITHOUT ACCOUNT button will direct users to screen 7.12 DHS Mismatch No Account Resolution
- 2 :: Clicking the CREATE ACCOUNT will direct users to account creation process (myE-Verify 1.1 Account Information)

FIELD DATA NOTES:

BUSINESS RULES:

Self Check

ESTABLISH IDENTITY | CONFIRM WORK ELIGIBILITY

1 ENTER ID DATA | 2 TAKE A QUIZ | 3 ENTER DOCUMENT DATA | 4 GET RESULTS

How to Resolve Your Mismatch

The best way to resolve your mismatch is ...

Create Account
...

Follow Instructions
...

Check myE-Verify for Updates
...

myE-Verify

myE-Verify is a free, ...

You can use your myE-Verify account to:

- Track your E-Verify or Self Check case status with **Case Tracker**
- Control the use of your SSN in E-Verify and Self Check with **Self Lock**
- See past use of your SSN in E-Verify and Self Check with **Case History**
- Track your document expiration dates with **Document Expiration Reminders**

Create a myE-Verify account now, or ...

1 Continue without Account | 2 Create Account

U.S. Department of Homeland Security : dhs.gov | U.S. Citizenship and Immigration Services : uscis.gov | Accessibility



CONTENT NOTES:

A :: Instructions about how to use Case Tracker

B :: Additional instructions about how to use Case Tracker

FUNCTION NOTES:

1 :: Clicking the EMAIL THIS PAGE button will direct users to screen 7.13 Send DHS 3rd Step Email

2 :: Clicking the PRINT THIS PAGE button will launch the users print dialogue box

3 :: Clicking the GO BACK button will direct users to screen 7.11 DHS Mismatch Account Resolution

4 :: Clicking the CASE TRACKER button will direct users to Case Tracker (myE-Verify 8.5 DHS Mismatch)

FIELD DATA NOTES:

BUSINESS RULES:

1 :: The Case Verification Number will be unique for each user

The screenshot shows the 'Self Check' website interface. At the top, there's a navigation menu with links like 'Self Check Home', 'About Self Check', 'How To Use Self Check', 'Know Your Rights', 'Our Commitment To Privacy', 'Questions And Answers', and 'For Employers'. The main content area features a progress bar with four steps: '1 ENTER ID DATA', '2 TAKE A QUIZ', '3 ENTER DOCUMENT DATA', and '4 GET RESULTS'. Below this, a red heading reads 'How to Track Your Case without an Account'. Underneath, it says 'Get updates about your case ...' followed by 'Case Verification Number: 2013001010101AA'. There are two green buttons: 'Email this Page' and 'Print this Page'. Below that, it says 'To track your case...' with two more buttons: 'Go Back' and 'Visit Case Tracker'. The footer contains 'U.S. Department of Homeland Security : dhs.gov U.S. Citizenship and Immigration Services : uscis.gov' and 'Accessibility'.



CONTENT NOTES:

- A :: Page title
- B :: Error message
- C :: Dynamic message
- D :: Instructions on submitting email address

FUNCTION NOTES:

- 1 :: Clicking the GO BACK button will direct users to the screen 7.12 DHS Mismatch No Account Resolution
- 2 :: Clicking the RETURN HOME button will direct users to the myE-Verify homepage on USCIS.gov
- 3 :: Clicking the SUBMIT button will trigger an email to be sent to user with the case verification number

FIELD DATA NOTES:

- 1 :: The email address must meet basic composition requirements (requirements TBD)

BUSINESS RULES:

- 1 :: Error messages and icons appear when field level validation has not been satisfied. Icons should appear to the left of failed data elements. Error types:
 - Requires email address
 - Email address not valid

The screenshot displays the 'Self Check' application interface. At the top, the 'Self Check' logo is prominent. Below it, a progress bar shows four steps: 1. ENTER ID DATA, 2. TAKE A QUIZ, 3. ENTER DOCUMENT DATA, and 4. GET RESULTS. The current step is 'Send Me an Email', which is highlighted in red. A navigation menu on the left includes links like 'Self Check Home', 'About Self Check', and 'How To Use Self Check'. The main content area shows a form with an 'Email Address' field. An error message (1) 'Error: ...' is displayed above the field, and a success message (2) 'Your email has been successfully sent.' is shown below it. The success message includes the instruction 'To receive an email ...'. At the bottom, there are three buttons: 'Go Back' (1), 'Return Home' (2), and 'Submit' (3). The footer contains the text 'U.S. Department of Homeland Security : dhs.gov U.S. Citizenship and Immigration Services : uscis.gov' and 'Accessibility'.



CONTENT NOTES:

- A :: Page title
- B :: Message about work authorization
- C :: Message about exhausted accounts
- D :: Description of myE-Verify
- E :: Description of myE-Verify features

FUNCTION NOTES:

- 1 :: Clicking the LEARN MORE button will display screen 7.2 Work Authorization Details (Pop Up)
- 2 :: Clicking the LEARN MORE button will open a new window to a myE-Verify accounts information page on USCIS.gov
- 3 :: Clicking the RETURN HOME button will direct users to the myE-Verify homepage on USCIS.gov

FIELD DATA NOTES:

BUSINESS RULES:

The screenshot shows the 'Self Check' application interface. At the top, there's a navigation bar with the 'Self Check' logo and a progress indicator with four steps: 1. ENTER ID DATA, 2. TAKE A QUIZ, 3. ENTER DOCUMENT DATA, and 4. GET RESULTS (marked with a green checkmark). Below the progress bar, a message box titled 'Work Authorization Confirmed' (A) contains the text '<User's first name>,' and 'Congratulations, Self Check confirmed that...' (B). A 'Learn More' button (1) is located at the bottom right of this message box. Below the message box is the 'myE-Verify' section (C), which states 'There are no myE-Verify accounts available at this time, ...'. Underneath, there's a description of myE-Verify as a free, Web-based suite of services... (D). A list of features is provided (E): 'You can use your myE-Verify account to:' followed by four items: 'Track your E-Verify or Self Check case status with Case Tracker', 'Control the use of your SSN in E-Verify and Self Check with Self Lock', 'See past use of your SSN in E-Verify and Self Check with Case History', and 'Track your document expiration dates with Document Expiration Reminders'. At the bottom right of the myE-Verify section, there are two buttons: 'Learn More' (2) and 'Return Home' (3). The footer of the page includes the U.S. Department of Homeland Security and U.S. Citizenship and Immigration Services logos and the text 'U.S. Department of Homeland Security : dhs.gov U.S. Citizenship and Immigration Services : uscis.gov' and 'Accessibility'.

CONTENT NOTES:

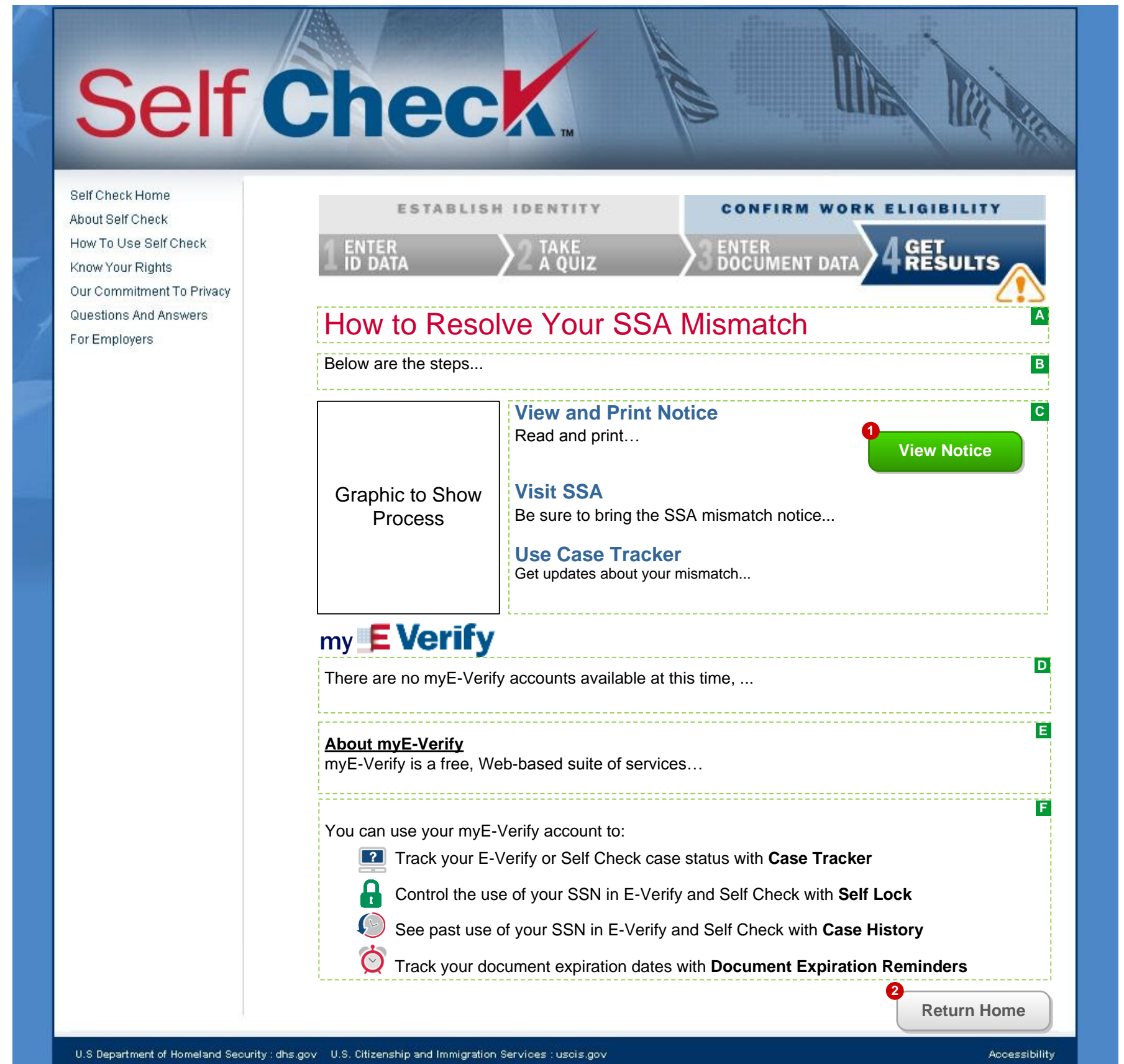
- A :: Page title
- B :: Introduction to steps
- C :: Resolution steps
- D :: Message about exhausted accounts
- E :: Description of myE-Verify
- F :: Description of myE-Verify features

FUNCTION NOTES:

- 1 :: Clicking the VIEW NOTICE button will open screen 7.6 SSA Mismatch Notice as a PDF in a new window
- 2 :: Clicking the RETURN HOME button will direct users to the myE-Verify homepage on USCIS.gov

FIELD DATA NOTES:

BUSINESS RULES:



Self Check

ESTABLISH IDENTITY | CONFIRM WORK ELIGIBILITY

1 ENTER ID DATA | 2 TAKE A QUIZ | 3 ENTER DOCUMENT DATA | 4 GET RESULTS

How to Resolve Your SSA Mismatch

Below are the steps...

Graphic to Show Process

View and Print Notice
Read and print... View Notice

Visit SSA
Be sure to bring the SSA mismatch notice...





Use Case Tracker
Get updates about your mismatch...

myE-Verify

There are no myE-Verify accounts available at this time, ...

About myE-Verify
myE-Verify is a free, Web-based suite of services...

You can use your myE-Verify account to:

-  Track your E-Verify or Self Check case status with **Case Tracker**
-  Control the use of your SSN in E-Verify and Self Check with **Self Lock**
-  See past use of your SSN in E-Verify and Self Check with **Case History**
-  Track your document expiration dates with **Document Expiration Reminders**

Return Home

U.S. Department of Homeland Security : dhs.gov | U.S. Citizenship and Immigration Services : uscis.gov | Accessibility



CONTENT NOTES:

- A :: Page title
- B :: Information about your Case Verification Number
- C :: Information about how to use Case Tracker
- D :: Message about exhausted accounts
- E :: Description of myE-Verify
- F :: Description of myE-Verify features

FUNCTION NOTES:

- 1 :: Clicking the EMAIL THIS PAGE button will direct users to screen 7.9 Send DHS 2nd Step Email
- 2 :: Clicking the PRINT THIS PAGE button will launch the users print dialogue box
- 3 :: Clicking the VISIT CASE TRACKER button will direct users to Case Tracker (myE-Verify 8.4 DHS 2nd Step)

FIELD DATA NOTES:

BUSINESS RULES:

- 1 :: The Case Verification Number will be unique for each user

Self Check

ESTABLISH IDENTITY CONFIRM WORK ELIGIBILITY

1 ENTER ID DATA 2 TAKE A QUIZ 3 ENTER DOCUMENT DATA 4 GET RESULTS

We Need More Time

Self Check needs additional time to verify ...

Case Verification Number: **2013001010101AA**

Email this Page **Print this Page**

To track your case...

Visit Case Tracker

myE-Verify

There are no myE-Verify accounts available at this time, ...

About myE-Verify
myE-Verify is a free, Web-based suite of services...

You can use your myE-Verify account to:

- Track your E-Verify or Self Check case status with **Case Tracker**
- Control the use of your SSN in E-Verify and Self Check with **Self Lock**
- See past use of your SSN in E-Verify and Self Check with **Case History**
- Track your document expiration dates with **Document Expiration Reminders**

U.S. Department of Homeland Security : dhs.gov U.S. Citizenship and Immigration Services : uscis.gov Accessibility



CONTENT NOTES:

- A :: Page title
- B :: Mismatch resolution steps
- C :: Information about your Case Verification Number
- D :: Information about how to use Case Tracker
- E :: Message about exhausted accounts
- F :: Description of myE-Verify

FUNCTION NOTES:

- 1 :: Clicking the EMAIL THIS PAGE button will direct users to screen 7.13 Send DHS 3rd Step Email
- 2 :: Clicking the PRINT THIS PAGE button will launch the users print dialogue box

FIELD DATA NOTES:

BUSINESS RULES:

- 1 :: The Case Verification Number will be unique for each user

The screenshot shows the 'Self Check' web application interface. At the top, there's a navigation menu with links like 'Self Check Home', 'About Self Check', 'How To Use Self Check', 'Know Your Rights', 'Our Commitment To Privacy', 'Questions And Answers For Employers', and 'For Employers'. The main content area features a progress bar with four steps: 1. ENTER ID DATA, 2. TAKE A QUIZ, 3. ENTER DOCUMENT DATA, and 4. GET RESULTS. Below this, a section titled 'How to Resolve Your Mismatch' (labeled A) contains two sub-sections: 'Send Document to DHS' (labeled B) and 'Use Case Tracker'. The 'Send Document to DHS' section includes a placeholder for a 'Graphic to Show Process' and text stating 'You must provide <Dynamic based case information> a copy of your <Document Type>...'. The 'Use Case Tracker' section says 'After you send in your documents, ...'. Below these, a section (labeled C) states 'You'll need your Case Verification...' and shows a 'Case Verification Number: 2013001010101AA' with a red '1' in a circle next to it. At the bottom right of this section are two green buttons: 'Email this Page' (labeled 1) and 'Print this Page' (labeled 2). A section (labeled D) titled 'To track your case...' features the 'myE Verify' logo. Below that, a section (labeled E) states 'There are no myE-Verify accounts available at this time, ...'. Finally, a section (labeled F) titled 'About myE-Verify' says 'myE-Verify is a free, Web-based suite of services...'. The entire page is framed by a blue border.



CONTENT NOTES:

F :: Description of myE-Verify features

FUNCTION NOTES:

3 :: Clicking the GO BACK button will direct users to screen 7.11 *DHS Mismatch Account Resolution*

4 :: Clicking the VISIT CASE TRACKER button will direct users to Case Tracker (*myE-Verify 8.5 DHS Mismatch*)

FIELD DATA NOTES:

BUSINESS RULES:

1 :: The Case Verification Number will be unique for each user

You can use your myE-Verify account to:



Track your E-Verify or Self Check case status with **Case Tracker**



Control the use of your SSN in E-Verify and Self Check with **Self Lock**



See past use of your SSN in E-Verify and Self Check with **Case History**



Track your document expiration dates with **Document Expiration Reminders**

3

Go Back

4

Visit Case
Tracker



CONTENT NOTES:

- A :: Page title
- B :: Message about work authorization
- C :: Message about possible duplicate account

FUNCTION NOTES:

- 1 :: Clicking the LEARN MORE button will display screen 7.2 Work Authorization Details (Pop Up)
- 2 :: Clicking the RETURN HOME button will direct users to the myE-Verify homepage on USCIS.gov
- 3 :: Clicking the LOG IN button will direct users to the myE-Verify log in screen (myE-Verify 2.1 myE-Verify Home – Not Logged In)

FIELD DATA NOTES:

BUSINESS RULES:

- 1 :: The Case Verification Number will be unique for each user

The screenshot displays the 'Self Check' application interface. At the top, the 'Self Check' logo is prominent. Below it, a progress bar shows four steps: 1. ENTER ID DATA, 2. TAKE A QUIZ, 3. ENTER DOCUMENT DATA, and 4. GET RESULTS. The fourth step is highlighted with a green checkmark. A navigation menu on the left lists various options like 'Self Check Home', 'About Self Check', etc. The main content area features a message titled 'Work Authorization Confirmed' (labeled A) with a sub-message '<User's first name>, Congratulations, Self Check confirmed that...' (labeled B) and a 'Learn More' button (labeled 1). Below this is the 'myE-Verify' logo and another message: 'It appears that you have a myE-Verify account.' (labeled C). At the bottom right, there are 'Return Home' (labeled 2) and 'Log In' (labeled 3) buttons. The footer contains the U.S. Department of Homeland Security and USCIS.gov information, along with an 'Accessibility' link.



CONTENT NOTES:

- A :: Page title
- B :: Introduction to steps
- C :: Resolution steps
- D :: Message about possible duplicate account

FUNCTION NOTES:

- 1 :: Clicking the VIEW NOTICE button will open screen 7.6 SSA Mismatch Notice as a PDF in a new window
- 2 :: Clicking the RETURN HOME button will direct users to the myE-Verify homepage on USCIS.gov
- 3 :: Clicking the LOG IN button will direct users to the myE-Verify log in screen (*myE-Verify 2.1 myE-Verify Home – Not Logged In*)

FIELD DATA NOTES:

BUSINESS RULES:

Self Check

ESTABLISH IDENTITY CONFIRM WORK ELIGIBILITY

1 ENTER ID DATA 2 TAKE A QUIZ 3 ENTER DOCUMENT DATA 4 GET RESULTS

How to Resolve Your SSA Mismatch

Below are the steps...

View and Print Notice
Read and print... **View Notice**

Visit SSA
Be sure to bring the SSA mismatch notice...

Use Case Tracker
Get updates about your mismatch...

myE-Verify

It appears that you have a myE-Verify account.

Return Home Log In

U.S. Department of Homeland Security : dhs.gov U.S. Citizenship and Immigration Services : uscis.gov Accessibility



CONTENT NOTES:

- A :: Page title
- B :: Information about the Case Verification Number
- C :: Information about how to use Case Tracker
- D :: Message about exhausted accounts
- E :: Description of myE-Verify
- F :: Description of myE-Verify features

FUNCTION NOTES:

- 1 :: Clicking the EMAIL THIS PAGE button will direct users to screen 7.9 Send DHS 2nd Step Email
- 2 :: Clicking the PRINT THIS PAGE button will launch the users print dialogue box
- 3 :: Clicking the LOG IN button will direct users to the myE-Verify log in screen (myE-Verify 2.1 myE-Verify Home – Not Logged In)

FIELD DATA NOTES:

BUSINESS RULES:

- 1 :: The Case Verification Number will be unique for each user

The screenshot displays the 'Self Check' web application interface. At the top, the 'Self Check' logo is prominent. Below it, a progress bar indicates four steps: 1. ENTER ID DATA, 2. TAKE A QUIZ, 3. ENTER DOCUMENT DATA, and 4. GET RESULTS. A warning icon is visible next to the 'GET RESULTS' step. The main content area features a message: 'We Need More Time' (labeled A), followed by 'Self Check needs additional time to verify ...' (labeled B). Below this, the 'Case Verification Number' is displayed as '2013001010101AA' (labeled 1). Two buttons are present: 'Email this Page' (labeled 1) and 'Print this Page' (labeled 2). A second message states: 'It appears that you have a myE-Verify account.' (labeled C), followed by an ellipsis. A 'Log In' button (labeled 3) is located at the bottom right. The footer contains the text: 'U.S. Department of Homeland Security : dhs.gov U.S. Citizenship and Immigration Services : uscis.gov' and 'Accessibility'.



CONTENT NOTES:

- A :: Page title
- B :: Message about possible duplicate account
- C :: Resolution steps
- D :: Information about the Case Verification Number
- E :: Additional information about how to use Case Tracker

FUNCTION NOTES:

- 1 :: Clicking the EMAIL THIS PAGE button will direct users to screen 7.13 Send DHS 3rd Step Email
- 2 :: Clicking the PRINT THIS PAGE button will launch the users print dialogue box
- 3 :: Clicking the LOG IN button will direct users to the myE-Verify log in screen (myE-Verify 2.1 myE-Verify Home – Not Logged In)

FIELD DATA NOTES:

BUSINESS RULES:

- 1 :: The Case Verification Number will be unique for each user

The screenshot shows the 'Self Check' web application interface. At the top, there's a navigation menu with links like 'Self Check Home', 'About Self Check', 'How To Use Self Check', 'Know Your Rights', 'Our Commitment To Privacy', 'Questions And Answers', and 'For Employers'. The main content area features a progress bar with four steps: 1. ENTER ID DATA, 2. TAKE A QUIZ, 3. ENTER DOCUMENT DATA, and 4. GET RESULTS. Below this, a section titled 'How to Resolve Your Mismatch' (marked with 'A') contains several messages and actions:

- A message 'You have already created an account.' (marked with 'B').
- A section 'Send Document to DHS' (marked with 'C') with the text 'You must provide <Dynamic based case information> a copy of your <Document Type>...' and a 'Use Case Tracker' link with the text 'After you send in your documents, ...'.
- A message 'You'll need your Case Verification...' (marked with 'D') followed by 'Case Verification Number: 2013001010101AA' (marked with '1').
- Two buttons: 'Email this Page' (marked with '1') and 'Print this Page' (marked with '2').
- A message 'It appears that you have a myE-Verify account.' (marked with 'E') followed by an ellipsis and a 'Log In' button (marked with '3').

At the bottom of the page, there is a footer with the text 'U.S. Department of Homeland Security : dhs.gov U.S. Citizenship and Immigration Services : uscis.gov' and an 'Accessibility' link.