

- 1) How do you currently use e-106?
  - a. Fully. I receive, review, and respond to FCC undertakings entirely on line.
  - b. Information only. I receive and review FCC undertakings on line, but issue comments or concurrence in another manner (e.g. letter).
  - c. Response only. I receive and review hard copy forms, but use e-106 to respond.
  - d. I do not use e-106.
  - e. Other. (DESCRIBE) \_\_\_\_\_
  
- 2) When viewing "Submission Packets" using e-106, I find the interface:
  - a. Functional and easy to use/navigate.
  - b. Functional but cumbersome due to the Form 620/621.
  - c. Functional but cumbersome due to the Attachments.
  - d. I do not access Submission Packets using e-106.
  - e. Other (DESCRIBE) \_\_\_\_\_
  
- 3) Which e-106 tabs do you routinely use? (Select all that apply.)
  - a. Overview
  - b. Transaction Log
  - c. Comments
  - d. Documents
  - e. History
  - f. Admin
  
- 4) Which of the following e-106 buttons have you used? (Select all that apply.)
  - a. Agree to MOU
  - b. Disagree to MOU
  - c. Rescind Concurrence
  - d. Post Your Comment (Submit)
  - e. Add Document
  
- 5) Which statement best describes how well e-106 meets your needs?
  - a. Extremely well. Using the system streamlines FCC reviews.
  - b. Very well. E-106 improves the efficiency of FCC reviews.
  - c. Moderately. Submissions are generally fine, but the interface could be improved.
  - d. Not well. Significant changes or improvements are required.
  - e. I do not use e-106 because (BRIEFLY EXPLAIN) \_\_\_\_\_.

- 6) Which statement most accurately reflects your use of TCNS.
  - a. I frequently access TCNS.
  - b. I sometimes check TCNS.
  - c. I never access TCNS.
  - d. I do not use e-106 or TCNS.
  
- 7) The e-106 system makes some automated assumptions about SHPO's reviews. (For example, files are automatically moved from "Submitted" to "Completed" 30-days after being entered in the system; when SHPO "Concurs with Conditions," the system assumes "MOA negotiated"; "Pause Clock" action triggers a request for more information.)

These automated actions are:

- a. Very helpful. They save time and facilitate the review process.
  - b. Somewhat helpful. Some of the assumptions are accurate and save time.
  - c. Not helpful. I ignore these features because they are not helpful to me.
  - d. A problem that requires working-around and takes me additional time.
  - e. Other. (DESCRIBE) \_\_\_\_\_
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- 8) Which improvements to e-106 are most important to you?
    - a. More training and/or technical support.
    - b. Improve the 620/621 form. (Briefly explain: \_\_\_\_\_)
    - c. Improve the types of Attachments. (Briefly explain: \_\_\_\_\_)
    - d. Improve access to Attachments. (Briefly explain: \_\_\_\_\_)
    - e. Provide direct link between e-106 and TCNS.
    - f. Other (DESCRIBE) \_\_\_\_\_

- 9) Is there anything else that you would like to tell the FCC about how e-106 works for you, and how it could be improved?

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