

## High Cost Broadband Data Submission Survey

The Universal Service Administrative Company (USAC) seeks your input on an important part of the modernization to the Universal Service High Cost program resulting from the Rate-of-Return Reform Order. USAC is building a new online system that will serve as a repository for the geospatial broadband deployment data that must be filed by all carriers that receive Connect America Fund (CAF) support. This data will show the exact locations (by longitude and latitude) where carriers receiving Universal Service CAF support are building out their networks. We expect the new online system will be up and running — and ready to accept location-based deployment data from carriers — by January 1, 2017. As USAC begins the process of designing and building the system, we are engaging with the carriers and consultants who will use this tool to submit deployment data in order to better understand how the data will be collected and submitted so that we can build a system that integrates with other systems. Please help us by answering the questions in the attached survey. We want your input on what the system should look like, how it should work and what functionality it should offer so that it will meet your needs. Your insights and feedback are important to us. This survey is voluntary and consists of 28 questions, and it should take approximately fifteen minutes to complete.

1. Are you a carrier employee? **\*This question is required.** [SINGLE CHOICE]
  - Yes
  - No
2. (If not a carrier employee) What is your role? [SINGLE CHOICE]
  - Regulatory consultant
  - Cost consultant
  - Engineering consultant
  - Legal representative
  - Other
3. Has your company decided how often it will file location data in the Broadband Portal?  
[SINGLE CHOICE]
  - Yes
  - No
  - I don't know
4. How will your company decide how often to file throughout the year? [OPEN FIELD]
5. (If prior question 3 is Yes) How often will your company submit location data to USAC?  
[SINGLE CHOICE]
  - Once per year
  - On a rolling basis based on time intervals
  - On a rolling basis based on data volume

6. How many Study Area Codes do you manage? [OPEN FIELD: Integer]
7. Approximately how many funded locations do you plan to build out to? [OPEN FIELD: Integer]
8. Who will be submitting the filing data? [SINGLE CHOICE]
  - A carrier employee
  - A consultant/third party
9. How many people will be managing, submitting, and certifying the data? [OPEN FIELD: Integer]
10. Do the employees that will be submitting data already file forms with USAC? [SINGLE CHOICE]
  - Yes
  - No
  - I don't know
11. Do the employees that will be submitting data already file forms with High Cost? [SINGLE CHOICE]
  - Yes
  - No
  - I don't know
12. Where will the person submitting the data be located? [SINGLE CHOICE]
  - At various locations
  - At one location
13. (If employee) What is the submitting user's level of computer experience and knowledge? [MULTIPLE CHOICE – Allow respondents to select more than one answer]
  - Extreme Novice/None
  - Novice
  - Somewhat Proficient
  - Proficient
  - Expert User
14. Will the data submitter have Microsoft Excel installed? [SINGLE CHOICE]
  - Yes
  - No
  - I don't know

15. What browser or browsers will be used during your filing process? [MULTIPLE CHOICE – Allow respondents to select more than one answer]

- Internet Explorer
- Google Chrome
- Firefox
- Safari
- Other
- I don't know

16. (If Internet Explorer) What version of Internet Explorer will be used? [MULTIPLE CHOICE – Allow respondents to select more than one answer]

- IE11
- IE10
- IE9
- IE8 or earlier
- I don't know

17. (If employee) How long, on average, does an employee remain in this role? [OPEN FIELD]

18. (If uses consultant) How do you transmit the information about the buildout location to the consultant? [OPEN FIELD]

19. Where are you currently storing this data? [MULTIPLE CHOICE – Allow respondents to select more than one answer]

- Billing system
- Engineering Management Tool/Engineering Staking Sheets
- Asset Management Tool
- Custom software
- Other

20. (If filing for multiple SACs) Do you or will you upload data for multiple Study Area Codes in one sitting? [SINGLE CHOICE]

- Yes
- No
- I don't know

21. Do you know what tools are available to convert addresses to coordinates? [SINGLE CHOICE]

- Yes
- No

22. How familiar are you with geocoding? [SINGLE CHOICE]

- Not familiar
- Somewhat familiar
- Very familiar

23. What is your process, if any, for converting addresses/locations into coordinates?

[MULTIPLE CHOICE – Allow respondents to select more than one answer]

- Direct measurement e.g., GPS
- Indirect measurement e.g., Google Earth
- Location estimation e.g., geocoder
- None

24. Other than geocoding, are there any other tools/processes your company uses or would use to obtain latitude and longitude for a location? [OPEN FIELD]

25. Are you the person that will be geocoding location data? [SINGLE CHOICE]

- Yes
- No
- I don't know

26. Have you ever submitted data for a Form 477? [SINGLE CHOICE]

- Yes
- No
- I don't know

27. If yes, how would you rate your experience on a scale of 1 to 5 with 1 being extremely frustrating and 5 being extremely easy? [SCALE]

- 1 – Very difficult
- 2 – Fairly difficult
- 3 – Sometimes difficult/sometimes easy
- 4 – Fairly easy
- 5 – Very easy

28. Are you willing to participate in future feedback opportunities? [OPEN FIELD]

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We have estimated that each response to this collection of information will take .25 hours. Our estimate includes the time to read the instructions, look through existing records, gather and maintain the required data, and actually complete and review the form or response. If you have any comments on this estimate, or on how we can improve the collection and reduce the burden it causes you, please write the Federal Communications Commission, AMD-PERMs, Paperwork Reduction Project (3060-1149), Washington, DC 20554. We will also accept your comments via the Internet if you send them to [pra@fcc.gov](mailto:pra@fcc.gov). Please DO NOT SEND COMPLETED APPLICATIONS TO THIS ADDRESS. Remember - you are not required to respond to a collection of information sponsored by the Federal government, and the government may not conduct or sponsor this collection, unless it displays a currently valid OMB control number or if we fail to provide you with this notice. This collection has been assigned an OMB control number of 3060-1149.