

Center for Polar Medical Operations PQ Survey

*1. My PQ packet was easy to understand and follow.

Strongly Disagree

Disagree

Neutral

Agree

Strongly Agree

Specific compliments/comments?

*2. My PQ forms, dental films and other data were easy to submit.

Strongly Disagree

Disagree

Neutral

Agree

Strongly Agree

Specific compliments/concerns?

*3. My interactions with ASC/UTMB staff were helpful and professional.

Strongly Disagree

Disagree

Neutral

Agree

Strongly Agree

N/A

Specific compliments/concerns?

*4. My questions (via phone or email) resulted in a response from ASC/UTMB within 3 business days.

True

False

N/A

Specific compliments/concerns?

***5. I had an overall positive experience with the PQ process.**

Strongly Disagree Disagree Neutral Agree Strongly Agree

Specific compliments/concerns?

6. What recommendation(s) would you make to improve the PQ process for next year?

7. Would you like ASC/UTMB to contact you for additional feedback? If so, please provide contact information below.

Yes

No

Daytime phone number and email:

Done

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