

“Rate the Agency” Survey

Pre-Award & Debriefing Satisfaction Survey
(This survey is voluntary.)

Your firm submitted an offer for Solicitation No. _____ from procurement office NSF/DACS.

Please provide us with your feedback on the acquisition process. Your answers will help us assess our performance and identify our strengths and weaknesses. The survey should take no more than 10 minutes to complete. **The survey will be issued after any and all debriefings have been conducted and therefore cannot impact the award decision in any way. The results from the survey will not be published or made publicly available.**

Please submit your response within the next 14 days via the following link:
<https://www.acquisition.gov/360>

Please rate your level of satisfaction on a scale of 1 to 5, with 5 being “Very Satisfied” and 1 being “Very Dissatisfied”

	Very Satisfied	←—————→				Very Dissatisfied	
Requirements Development Process - How satisfied were you:							
1. With the agency’s vendor engagement methods (e.g., RFIs, draft RFP, pre-award conferences) in fostering early communication and exchange before receipt of proposals?	5	4	3	2	1	N/A	
2. That the exchange offered by any industry day(s) offered valuable information that improved your understanding of the agency’s requirements?	5	4	3	2	1	N/A	
3. With the agency’s understanding of your firm’s marketplace?	5	4	3	2	1	N/A	
4. With the clarity of the final requirements?	5	4	3	2	1	N/A	
Solicitation Phase - How satisfied were you:							
5. That the agency kept vendors informed about any delays in the solicitation process (considering both the initial release and any subsequent delays)?	5	4	3	2	1	N/A	
6. That the solicitation included clear proposal submission instructions that sufficiently guided offerors or respondents in preparing proposals or responses to requests for information?	5	4	3	2	1	N/A	

7. That the government chose an appropriate contract type?	5	4	3	2	1	N/A
8. That the government chose an appropriate source selection methodology?	5	4	3	2	1	N/A
9. That the agency answered questions regarding the solicitation in such a way that it helped you to prepare the proposal?	5	4	3	2	1	N/A
10. With the opportunity to propose unique and innovative solutions (i.e., the solicitation promoted innovation)?	5	4	3	2	1	N/A
11. With the clarity of the solicitation's evaluation criteria?	5	4	3	2	1	N/A
12. With the amount of time the agency gave to submit a proposal?	5	4	3	2	1	N/A
13. That the solicitation's evaluation criteria allowed for the best selection among competing proposals?	5	4	3	2	1	N/A
Award Execution and Debriefings- How satisfied were you:						
14. With the agency's resolution of issues/concerns related to the contracting process?	5	4	3	2	1	N/A
15. With the robustness of the agency's debriefing (i.e., it allowed you to understand how to improve on similar efforts in the future)?	5	4	3	2	1	N/A
16. How satisfied were you with your overall experience on this acquisition?	5	4	3	2	1	N/A
17. Please provide any additional comments:						
18. Are you a small business?	Yes			No		

National Science Foundation Paperwork Reduction Act notice:

Pursuant to 5 CFR 1320.5(b), an agency may not conduct or sponsor, and a person is not required to respond to an information collection unless it displays a valid OMB control number. The OMB control number for this collection is 3145-0215. Public reporting burden for this collection of information is estimated to average 10 minutes per response, including the time for reviewing instructions. Send comments regarding this burden estimate and any other aspect of this collection of information, including suggestions for reducing this burden, to: Suzanne Plimpton, Reports Clearance Officer, Facilities and Operations Branch, Division of Administrative Services, National Science Foundation, Arlington, VA 22230.