

## 2014 Pentagon/Mark Center Transportation Commuter Survey

### Purpose of this survey

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In the past, you may have participated in a similar survey that allowed Washington Headquarters Services to improve commuting options to the Mark Center and the Pentagon.

We are requesting your voluntary participation again this year so that we can further tailor and optimize future commuting options. Your response to this survey will help us better understand the commuting patterns and facilitate better transportation alternatives for you and others located at the Mark Center and the Pentagon. Please help us by completing this survey.

### Privacy Advisory

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This survey does not use personal identifiers and your response cannot be associated with your name, email address, or DoD ID number. The survey is compliant with the Privacy Act of 1974.

### Survey Instructions

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This survey is intended only for government employees and full-time contractors who commute to and from the Mark Center and the Pentagon. Please carefully read the instructions for each survey question and provide answers to the best of your ability. If an answer does not apply to you, please leave it as 'Not Applicable' (i.e., N/A). If you do not properly follow the survey instructions, your answers may not be used in the final data analysis.

### How long will it take to complete this survey?

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15 minutes

### When will this survey end?

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xx May 2014

### AGENCY DISCLOSURE STATEMENT:

*The public reporting burden for this collection of information is estimated to average 15 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing the burden, to the Department of Defense, Washington Headquarters Services, Executive Services Directorate, Information Management Division, 4800 Mark Center Drive, East Tower, Suite 02G09, Alexandria, VA 22350-3100 [Insert OMB Control Number]. Respondents should be aware that notwithstanding any other provision of law, no person shall be subject to any penalty for failing to comply with a collection of information if it does not display a currently valid OMB control number.*

*The estimated cost of report or study for the Department of Defense is approximately \$53,000 for the 2014 Fiscal Year. This includes \$3,400 in expenses and \$50,000 in DoD labor. Generated on xx RefID: B-369FD4A.*

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Next >

If you have technical questions or difficulties regarding this survey, please contact System Administrator by email at [ice.user.support@whs.mil](mailto:ice.user.support@whs.mil)

# 2014 Pentagon/Mark Center Transportation Survey

Preview Mode\*\*

## Page 1

\* indicates a required question

\* Where is your permanent duty station or work location (not a TDY location)? (Please answer this question in order to proceed to the rest of the survey)

- Mark Center [\[pg 2|3|4|5|13|99\]](#) \*\*
- Pentagon [\[pg 9|10|11|13|99\]](#) \*\*
- Other \*\*
- N/A \*\*\*

\*\* This online survey draft shows the questions in a preview mode. The preview mode allows the survey sponsor to view the skip patterns of the survey and which questions each set of respondents will see. The live online survey will take each respondents group to appropriate questions seamlessly. For example, respondents who are located in the Mark Center will be routed to pages 2, 3, 4, 5, and 13. Respondents who are located in the Pentagon will be routed to pages 9, 10, 11, and 13. After page 13, Pentagon and Mark Center respondents will exit the survey, designated by page 99. ALL other customers will exit the survey immediately. Survey respondents will never see page numbers on the live survey. Pages 6, 7 and 8 are place holders reserved for additional content, if necessary.

\*\*\*'N/A' is a pre-set answer choice for all radio-button questions (i.e., choose only one). This will allow a respondent to skip a question if it does not apply to them or if they choose not to answer. The 'N/A' option will also allow a respondent to unselect the previously chosen answer, if she/he changes their mind about a response.

**Section I: Demographics and Location**

Which organization do you work for?

- Defense Advanced Research Projects Agency (DARPA)
- Defense Commissary Agency (DeCA)
- Defense Contract Audit Agency (DCAA)
- Defense Contract Management Agency (DCMA)
- Defense Finance and Accounting Service (DFAS)
- Defense Information Systems Agency (DISA)
- Defense Intelligence Agency (DIA)
- Defense Legal Services Agency (DLSA)
- Defense Logistics Agency (DLA)
- Defense Security Cooperation Agency (DSCA)
- Defense Security Service (DSS)
- Defense Threat Reduction Agency (DTRA)
- Missile Defense Agency (MDA)
- National Geospatial-Intelligence Agency (NGA)
- National Reconnaissance Office (NRO)
- National Security Agency/Central Security Service (NSA/CSS)
- Pentagon Force Protection Agency (PFPA)

- Defense Media Activity (DMA)
- Defense Prisoner of War/Missing Personnel Office (DPMO)
- Defense Technical Information Center (DTIC)
- Defense Technology Security Administration (DTSA)
- Department of Defense Education Activity (DoDEA)
- Department of Defense Human Resources Activity (DHRA)
- Department of Defense Test Resource Management Center (TRMC)
- Office of Economic Adjustment (OEA)
- TRICARE Management Activity (TMA)
- Washington Headquarters Services (WHS)
- CW Resources Cleaning
- The Market Basket Café 4800
- If the name of your agency is not listed above, please specify:
- N/A

What best describes your employment status with DoD?

- Active Duty Military
- Non-Active Duty Military
- U.S. Government Employee
- Contractor
- Other (please specify)
- N/A

Please provide the zip code for your current residence.

Zip-code:

How far do you live from your primary work location?

- Less than 1 mile
- 1-5 miles
- 6-10 miles
- 11-20 miles
- 21-50 miles
- 50 miles or more
- N/A

\* indicates a required question

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## Section II: Current Commute

At what time do you usually arrive at work?

- Before 5:30 AM
- 5:30 – 6:29 AM
- 6:30 – 7:29 AM
- 7:30 – 8:29 AM
- 8:30 – 9:29 AM
- 9:30 AM or later
- N/A

At what time do you usually depart from work?

- Before 3:30 PM
- 3:30 – 4:29 PM
- 4:30 – 5:29 PM
- 5:30 – 6:29 PM
- 6:30 PM or later
- N/A

How long is your typical commute to work?

- Less than 15 minutes
- 15 – 29 minutes
- 30 – 44 minutes
- 45 – 59 minutes
- 60 – 89 minutes
- 90 minutes or more
- N/A

What best describes your work schedule?(click here for OPM definitions: [opm.gov](http://opm.gov) ) (Choose one that BEST applies to you)

- Regular schedule
- Flexible Work Schedule
- Compressed Work Schedule
- Other (please specify)
- N/A

Do you regularly telecommute/telework at least one day every week?

- Yes
- No
- No, but I am allowed to telework on a situational basis (i.e. due to extreme weather events)
- N/A

If you do not telecommute/telework at all or on a regular basis, why not?

- Work must be completed on-site
- My Agency/Supervisor does not allow me to telecommute/telework
- Do not have necessary equipment/technology support for off-site work
- Because I prefer not to telecommute/telework
- Other (please specify)
- N/A

What days are you typically NOT in your primary work location? (Please select all that apply)

- Monday
- Tuesday
- Wednesday
- Thursday
- Friday
- My schedule changes every week

In a typical week, how do you get to work? Please select all the modes that you use each day, for example, if you take a local bus to Metrorail, select both. If you are under an Alternative Work Schedule (AWS), please identify your AWS Day Off. For example, if your AWS Day Off is every other Friday, select "Alternative Work Schedule (AWS)" under Friday.

\* Monday (please select all the modes of transportation that you use on Monday)

- Alternative Work Schedule (AWS) Day Off [\[pg 5\]](#)
- Compressed Work Schedule (CWS) Day Off [\[pg 5\]](#)
- Telecommute/Telework [\[pg 5\]](#)
- Drive Alone [\[pg 4\]](#)
- Motorcycle [\[pg 5\]](#)
- Formal Carpool [\[pg 5\]](#)
- Slugging [\[pg 5\]](#)
- Vanpool [\[pg 5\]](#)
- Local Bus (Metrobus, ART, DASH, Fairfax Connector, etc.) [\[pg 5\]](#)
- Public Commuter Bus (PRTC OmniRide, Loudoun County Commuter Bus, MTA Bus) [\[pg 5\]](#)
- Private Commuter Bus (Martz) [\[pg 5\]](#)
- Metrorail [\[pg 5\]](#)
- Mark Center Shuttle (including the 7M Mark Center Route) [\[pg 5\]](#)
- Virginia Railway Express (VRE) [\[pg 5\]](#)
- MARC Commuter Rail [\[pg 5\]](#)
- Amtrak [\[pg 5\]](#)
- Bicycle [\[pg 5\]](#)
- Capital Bikeshare [\[pg 5\]](#)
- Walk [\[pg 5\]](#)
- Regular Day Off (non-CWS) [\[pg 5\]](#)
- Other [\[pg 5\]](#)

\* Tuesday (please select all the modes of transportation that you use on Tuesday)

- Alternative Work Schedule (AWS) Day Off [\[pg 5\]](#)
- Compressed Work Schedule (CWS) Day Off [\[pg 5\]](#)
- Telecommute/Telework [\[pg 5\]](#)
- Drive Alone [\[pg 4\]](#)
- Motorcycle [\[pg 5\]](#)
- Formal Carpool [\[pg 5\]](#)
- Slugging [\[pg 5\]](#)

- Vanpool [\[pg 5\]](#)
- Local Bus (Metrobus, ART, DASH, Fairfax Connector, etc.) [\[pg 5\]](#)
- Public Commuter Bus (PRTC OmniRide, Loudoun County Commuter Bus, MTA Bus) [\[pg 5\]](#)
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- MARC Commuter Rail [\[pg 5\]](#)
- Amtrak [\[pg 5\]](#)
- Bicycle [\[pg 5\]](#)
- Capital Bikeshare [\[pg 5\]](#)
- Walk [\[pg 5\]](#)
- Regular Day Off (non-CWS) [\[pg 5\]](#)
- Other [\[pg 5\]](#)

\* Wednesday (please select all the modes of transportation that you use on Wednesday)

- Alternative Work Schedule (AWS) Day Off [\[pg 5\]](#)
- Compressed Work Schedule (CWS) Day Off [\[pg 5\]](#)
- Telecommute/Telework [\[pg 5\]](#)
- Drive Alone [\[pg 4\]](#)
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- Capital Bikeshare [\[pg 5\]](#)



Walk [\[pg 5\]](#)

Regular Day Off (non-CWS) [\[pg 5\]](#)

Other [\[pg 5\]](#)

\* Thursday (please select all the modes of transportation that you use on Thursday)

Alternative Work Schedule (AWS) Day Off [\[pg 5\]](#)

Compressed Work Schedule (CWS) Day Off [\[pg 5\]](#)

Telecommute/Telework [\[pg 5\]](#)

Drive Alone [\[pg 4\]](#)

Motorcycle [\[pg 5\]](#)

Formal Carpool [\[pg 5\]](#)

Slugging [\[pg 5\]](#)

Vanpool [\[pg 5\]](#)

Local Bus (Metrobus, ART, DASH, Fairfax Connector, etc.) [\[pg 5\]](#)

Public Commuter Bus (PRTC OmniRide, Loudoun County Commuter Bus, MTA Bus) [\[pg 5\]](#)

Private Commuter Bus (Martz) [\[pg 5\]](#)

Metrorail [\[pg 5\]](#)

Mark Center Shuttle (including the 7M Mark Center Route) [\[pg 5\]](#)

Virginia Railway Express (VRE) [\[pg 5\]](#)

MARC Commuter Rail [\[pg 5\]](#)

Amtrak [\[pg 5\]](#)

Bicycle [\[pg 5\]](#)

Capital Bikeshare [\[pg 5\]](#)

Walk [\[pg 5\]](#)

Regular Day Off (non-CWS) [\[pg 5\]](#)

Other [\[pg 5\]](#)

\* Friday (please select all the modes of transportation that you use on Friday)

Alternative Work Schedule (AWS) Day Off [\[pg 5\]](#)

Compressed Work Schedule (CWS) Day Off [\[pg 5\]](#)

Telecommute/Telework [\[pg 5\]](#)

Drive Alone [\[pg 4\]](#)

Motorcycle [\[pg 5\]](#)

- Formal Carpool [\[pg 5\]](#)
- Slugging [\[pg 5\]](#)
- Vanpool [\[pg 5\]](#)
- Local Bus (Metrobus, ART, DASH, Fairfax Connector, etc.) [\[pg 5\]](#)
- Public Commuter Bus (PRTC OmniRide, Loudoun County Commuter Bus, MTA Bus) [\[pg 5\]](#)
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- Mark Center Shuttle (including the 7M Mark Center Route) [\[pg 5\]](#)
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- MARC Commuter Rail [\[pg 5\]](#)
- Amtrak [\[pg 5\]](#)
- Bicycle [\[pg 5\]](#)
- Capital Bikeshare [\[pg 5\]](#)
- Walk [\[pg 5\]](#)
- Regular Day Off (non-CWS) [\[pg 5\]](#)
- Other [\[pg 5\]](#)

If you ride a bus to commute to/from the Mark Center, which of the following routes do you use? Please select all that apply.

- I do not ride a local bus to commute to/from the Mark Center.
- Pentagon Shuttle (Metrobus 7M from the Pentagon Transit Center)
- King Street Shuttle (DASH AT2 Express from the King Street Metrorail Station)
- West Falls Church Shuttle (Metrobus 28X from the West Falls Church Metrorail Station)
- Franconia-Springfield Shuttle (Private provider from the Franconia Springfield Metrorail Station)
- DASH AT1
- DASH AT2 Local
- Metrobus 7A
- Metrobus 7B

- Metrobus 7D
- Metrobus 7E
- Metrobus 7F
- Metrobus 7W
- Metrobus 7X
- Metrobus 8W
- Metrobus 25B
- Metrobus 28A
- Metrobus 28G
- Metrobus 28X
- Other (please specify)

If you ride the Metrorail as part of your commute to the Mark Center, which of the following Metrorail station do you get on (e.g., station closest to your home)?

Addison Road-Seat Pleasant  
Anacostia  
Arlington Cemetery  
Ballston-MU  
Bethesda  
Braddock Road  
Branch Ave  
Brookland-CUA  
Capitol Heights  
Cheverly  
Clarendon  
Cleveland Park  
College Park-U of MD  
Columbia Heights  
Congress Heights  
Court House  
Crystal City  
Deanwood  
Dunn Loring-Merrifield  
Dupont Circle  
East Falls Church  
Eastern Market  
Eisenhower Avenue  
Farragut North  
Farragut West  
Federal Center SW  
Federal Triangle  
Foggy Bottom-GWU  
Forest Glen  
Fort Totten  
Franconia-Springfield  
Friendship Heights  
Gallery PI-Chinatown  
Georgia Ave-Petworth  
Glenmont  
Greenbelt  
Grosvenor-Strathmore  
Huntington  
Judiciary Square  
King Street  
L'Enfant Plaza  
Landover  
Largo Town Center  
McPherson Square  
Medical Center  
Metro Center  
Minnesota Ave  
Morgan Boulevard

Mt Vernon Sq 7th St-Convention Center  
Navy Yard  
Naylor Road  
New Carrollton  
New York Ave-Florida Ave-Gallaudet U  
Pentagon  
Pentagon City  
Potomac Ave  
Prince George's Plaza  
Rhode Island Ave-Brentwood  
Rockville  
Ronald Reagan Washington National Airport  
Rosslyn  
Shady Grove  
Shaw-Howard U  
Silver Spring  
Smithsonian  
Southern Avenue  
Stadium-Armory  
Suitland  
Takoma  
Tenleytown-AU  
Twinbrook  
U Street/African-AmerCivil War  
Memorial/Cardozo  
Union Station  
Van Dorn Street  
Van Ness-UDC  
Vienna/Fairfax-GMU  
Virginia Square-GMU  
Waterfront-SEU  
West Falls Church-VT/UV  
West Hyattsville  
Wheaton  
White Flint  
Woodley Park-Zoo/Adams Morgan

If you do not regularly use public transit for your commute to work, why not? Please select all that apply.

- Not available where I live
- Transit stops/stations are not convenient
- Schedule is not convenient
- Service is too slow
- Service is not reliable
- Not aware that service is available
- I like to drive my car
- Need to make other errands/stops (store, daycare, etc.)
- Need to have a car for work
- Cost
- Other (please specify)

If you slug (informal rideshare) to work, why do you prefer these modes to a formal carpool or vanpool? Please select all that apply.

- I do not slug
- Flexibility (with respect to my schedule)
- Availability (to get where I need)
- Convenience (compared to other modes)
- More economical (or cost effective)
- Slug etiquette rules
- Other (please specify)

### Drive Alone

If you typically drive (alone) to commute to/from the Mark Center, please answer the following:

Would you use any of the following modes to commute to/ or from the Mark Center if they were more convenient? Please select all that apply.

- Walk
- Bike
- Motorcycle
- Slug
- Carpool
- Vanpool
- Local Bus (WMATA, DASH, etc.)
- Mark Center Shuttles
- Other Bus

Would you use any of the following modes, as part of your commute, if the cost were lower? Please select all that apply.

- Walk
- Bike
- Motorcycle
- Slug
- Carpool
- Vanpool
- Local bus (Metrobus, DASH, ART, etc.)
- Mark Center Shuttle

Do you have a DoD-issued parking pass for the Mark Center North/South Parking Garages?

- Yes, I have a single occupancy vehicle (SOV) permit
- Yes, I have a Carpool/Vanpool permit
- Yes, I have an Alternative Fuel Vehicle permit
- Yes, I have a Motorcycle permit

- Yes, I have a Disabled permit
- Yes, I have a Shift Worker permit
- Yes, I have a 24 Hour Reserved permit
- No, I pay for parking near the Mark Center shuttle, and walk
- N/A

Answer this section only if you have a DoD issued parking pass.

Which Mark Center parking garage is your parking permit designated for?

- North Parking Garage
- South Parking Garage
- Both (Car/Vanpool/Motorcycle permits only)
- N/A

If you have a DoD-issued parking pass – on average, how long does it take to enter the North/South Parking Garages at the Mark Center?

- 0 to 5 minutes
- 6 to 10 minutes
- 11 to 15 minutes
- More than 15 minutes
- N/A

If you have a DoD-issued parking pass – on average, how long does it take to exit the North/South Parking Garages at the Mark Center?

- 0 to 5 minutes
- 6 to 10 minutes
- 11 to 15 minutes
- More than 15 minutes
- N/A

If you did not receive a DoD-issued parking pass for the Mark Center North/South Parking Garages, how often do you request Visitor Parking?

- Never
- Once per month
- Twice per month

- Three times per month
- Four times per month
- Five times per month
- More than five times per month
- N/A

If you pay for parking off-site, what is your average monthly parking cost?

- I do not pay for parking off-site
- Less than \$50
- \$50 - \$100
- \$101 - \$200
- \$201 - \$300
- More than \$300
- N/A

Page 5

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### Use of Mark Center Shuttles

What is the reason(s) you use the Mark Center Shuttles? Please select all that apply.

- Attend meetings
- Commute to/from work
- Run errands
- Other (please specify)

If you use Mark Center Shuttles for meetings, how often do you use it (including the 7M Mark Center Route) during a typical week?

- Never
- Once a month
- Every few weeks
- Once a week
- Two days a week
- Three days a week
- Four days a week

Five days a week

N/A

If you use Mark Center Shuttles to commute, what transportation method do you use prior to boarding a DoD Shuttle Bus?  
Please select all that apply.

Bike

Bus

Drive (Alone)

Metrorail

Motorcycles

Slug (as a rider)

Slug (as a driver)

Carpool

Vanpool

Walk

If you use the Mark Center Shuttles to connect to other DoD Shuttles located at the Pentagon Transit Center, which DoD Shuttles at the Pentagon Transit Center do you use? Please select all that apply.

I do not use the DoD Shuttles

Route 1 destination Suffolk Building

Route 2 destination State Department/New & Old Executive Office/OPM

Route 3 destination Crystal City

Route 5 destination DHHQ 7700 Arlington Blvd

Route 6 destination Arlington Hall Station

Route 7 destination Capitol Hill/GAO

Route 8 destination Washington Navy Yard

Route 9 destination Ft. Myer Flyer (rush hour only)

Route 10 destination Pentagon Circulator

Route 11 destination Joint Base - Anacostia Bolling

Route 12 destination Langley/Clarendon/DIAC

Route 13 destination Ft. Myer

Route 14 destination 1500 Wilson Blvd.

Route 18 destination Ft. Belvoir

Other (please specify)







**Section I: Demographics and Location**

Which organization do you work for?

- Defense Advanced Research Projects Agency (DARPA)
- Defense Commissary Agency (DeCA)
- Defense Contract Audit Agency (DCAA)
- Defense Contract Management Agency (DCMA)
- Defense Finance and Accounting Service (DFAS)
- Defense Information Systems Agency (DISA)
- Defense Intelligence Agency (DIA)
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- Defense Logistics Agency (DLA)
- Defense Security Cooperation Agency (DSCA)
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- Missile Defense Agency (MDA)
- National Geospatial-Intelligence Agency (NGA)
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- National Security Agency/Central Security Service (NSA/CSS)
- Pentagon Force Protection Agency (PFPA)
- Defense Media Activity (DMA)
- Defense Prisoner of War/Missing Personnel Office (DPMO)
- Defense Technical Information Center (DTIC)
- Defense Technology Security Administration (DTSA)
- Department of Defense Education Activity (DoDEA)
- Department of Defense Human Resources Activity (DHRA)
- Department of Defense Test Resource Management Center (TRMC)
- Office of Economic Adjustment (OEA)
- TRICARE Management Activity (TMA)
- Washington Headquarters Services (WHS)
- Concessions
- Other (please specify)
- N/A

What best describes your employment status with DoD?

- Active Duty Military
- U.S. Government Employee
- Contractor
- Non-active Duty Military
- Other (please specify)
- N/A

Where do you anticipate your permanent duty station or primary work location will be as of September 30, 2014 (not a TDY location)?

- Pentagon Reservation

- Suffolk Building
- Crystal City
- Rosslyn
- Mark Center
- Permanent Change of Station (PCS)
- Not Sure
- Other (please specify)
- N/A

How far do you live from your primary work location?

- Less than 1 mile
- 1 - 5 miles
- 6 - 10 miles
- 11 - 20 miles
- 21 - 50 miles
- More than 50 miles
- N/A

Do you live on a U.S. military installation?

- Yes
- No
- N/A

If you answered yes, on which U.S. Military installation do you live?

- Joint Base Myer – Henderson Hall
- Fort McNair
- Joint Base Andrews
- Fort Detrick - Forest Glen Annex
- Fort Detrick
- Fort Belvoir

- Fort Meade
- Joint Base Anacostia – Bolling
- Quantico Marine Corp Base
- National Naval Medical Center (Bethesda)
- Other (please specify)
- N/A

If you do not live on a military installation, please provide the zip code for your current residence.

Zip code:

## Section II: Current Commute

At what time do you usually arrive at work?

- Before 5:30 AM
- 5:30 – 6:29 AM
- 6:30 – 7:29 AM
- 7:30 – 8:29 AM
- 8:30 – 9:29 AM
- 9:30 AM or later
- N/A

At what time do you usually depart from work?

- Before 3:30 PM
- 3:30 – 4:29 PM
- 4:30 – 5:29 PM
- 5:30 – 6:29 PM
- 6:30 PM or later
- N/A

How long is your typical one-way commute to work?

- Less than 15 minutes
- 15 – 29 minutes
- 30 – 44 minutes
- 45 – 59 minutes
- 60 – 89 minutes
- 90 minutes or more
- N/A

What best describes your work schedule(click here for OPM definitions: [opm.gov](http://opm.gov) )? (Choose one that BEST applies to you)

- Regular schedule
- Flexible Work Schedule

- Compressed Work Schedule
- Other (please specify)
- N/A

If you do not telecommute/telework at all or on a regular basis, why not?

- Work must be completed on-site
- My Agency/Supervisor does not allow me to telecommute/telework
- Do not have necessary equipment/technology support for off-site work
- Because I prefer not to telecommute/telework
- Other (please specify)
- N/A

What days are you typically not in your primary work location? (Please select all that apply)

- Monday
- Tuesday
- Wednesday
- Thursday
- Friday
- My schedule changes every week

In a typical week, how do you get to work? Please select all the modes that you use each day, for example, if you take a local bus to Metrorail, select both. If you are under an Alternative Work Schedule (AWS), please identify your AWS Day Off. For example, if your AWS Day Off is every other Friday, select "Alternative Work Schedule (AWS)" under Friday.

Monday (please select all the modes of transportation that you use on Monday)

- Alternative Work Schedule (AWS) Day Off
- Compressed Work Schedule (CWS) Day Off
- Telecommute/Telework
- Drive Alone
- Motorcycle
- Formal Carpool
- Slugging
- Vanpool
- Local Bus (Metrobus, ART, DASH, Fairfax Connector, etc.)
- Public Commuter Bus (PRTC OmniRide, Loudoun County Commuter Bus, MTA Bus)

- Private Commuter Bus (Martz)
- Metrorail
- DoD Shuttle
- Virginia Railway Express (VRE)
- MARC Commuter Rail
- Amtrak
- Bicycle
- Capital Bikeshare
- Walk
- Regular Day Off (non-CWS)
- Other

Tuesday (please select all the modes of transportation that you use on Tuesday)

- Alternative Work Schedule (AWS) Day Off
- Compressed Work Schedule (CWS) Day Off
- Telecommute/Telework
- Drive Alone
- Motorcycle
- Formal Carpool
- Slugging
- Vanpool
- Local Bus (Metrobus, ART, DASH, Fairfax Connector, etc.)
- Public Commuter Bus (PRTC OmniRide, Loudoun County Commuter Bus, MTA Bus)
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- MARC Commuter Rail
- Amtrak
- Bicycle
- Capital Bikeshare
- Walk
- Regular Day Off (non-CWS)
- Other

Wednesday (please select all the modes of transportation that you use on Wednesday)

- Alternative Work Schedule (AWS) Day Off
- Compressed Work Schedule (CWS) Day Off
- Telecommute/Telework
- Drive Alone
- Motorcycle
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- Virginia Railway Express (VRE)
- MARC Commuter Rail
- Amtrak
- Bicycle
- Capital Bikeshare
- Walk
- Regular Day Off (non-CWS)
- Other

Thursday (please select all the modes of transportation that you use on Thursday)

- Alternative Work Schedule (AWS) Day Off
- Compressed Work Schedule (CWS) Day Off
- Telecommute/Telework
- Drive Alone
- Motorcycle
- Formal Carpool
- Slugging
- Vanpool
- Local Bus (Metrobus, ART, DASH, Fairfax Connector, etc.)
- Public Commuter Bus (PRTC OmniRide, Loudoun County Commuter Bus, MTA Bus)



- Private Commuter Bus (Martz)
- Metrorail
- DoD Shuttle
- Virginia Railway Express (VRE)
- MARC Commuter Rail
- Amtrak
- Bicycle
- Capital Bikeshare
- Walk
- Regular Day Off (non-CWS)
- Other

Friday (please select all the modes of transportation that you use on Friday)

- Alternative Work Schedule (AWS) Day Off
- Compressed Work Schedule (CWS) Day Off
- Telecommute/Telework
- Drive Alone
- Motorcycle
- Formal Carpool
- Slugging
- Vanpool
- Local Bus (Metrobus, ART, DASH, Fairfax Connector, etc.)
- Public Commuter Bus (PRTC OmniRide, Loudoun County Commuter Bus, MTA Bus)
- Private Commuter Bus (Martz)
- Metrorail
- DoD Shuttle
- Virginia Railway Express (VRE)
- MARC Commuter Rail
- Amtrak
- Bicycle
- Capital Bikeshare
- Walk
- Regular Day Off (non-CWS)
- Other

If you slug (informal rideshare), why do you prefer these modes to a formal carpool or vanpool? Please select all that apply.

- Flexibility (with respect to my schedule)
- Availability (to get where I need)
- Convenient (compared to other modes)
- More economical (or cost effective)
- Slug etiquette rules
- I do not slug
- Other (please specify)

If you do not use a carpool or vanpool to get to work, why not? Please select all that apply.

- I do carpool or vanpool
- I already use an alternative mode to get to work (i.e. bus or rail transit)
- Don't know anyone to carpool/vanpool with
- Need my car for work
- Need car before or after work
- Need car for emergencies/overtime
- It might not be safe/I don't feel safe
- Carpool/vanpool partners are/could be unreliable/late
- Trip is too long/distance too far
- Takes too much time
- Doesn't save time
- Don't like to ride with strangers
- Prefer to be alone during commute
- Irregular work schedule
- Too expensive
- Had a bad experience with carpooling/vanpooling in the past
- Other (please specify)

If you do not regularly use public transit for your commute to work, why not? Please select all that apply.

- I do take public transit
- I already use an alternative mode to get to work (i.e. bicycle, carpool, or slug)
- Not available where I live
- Locations are not convenient

- Schedule is not convenient
- Service is too slow
- Service is not reliable
- Not aware that service is available
- I like to drive my car
- Need to make other errands/stops (store, daycare, etc.)
- Need to have a car for work
- Too expensive
- Other (please specify)

If you do not bike to work, why not? Please select all that apply.

- I do bike to work
- I already use an alternative mode to get to work (i.e. bus or rail transit, carpool, or slug)
- I live too far
- I don't own a bike
- No Capital Bikeshare Station nearby
- Not enough bike racks
- Bike racks are not conveniently located
- No showers/lockers at my workplace
- Lack of enclosed, secure bike parking (i.e. a bike cage)
- Not enough on-street bike lanes
- Not enough off-road trails
- I would not bike to work
- Other (please specify)

### Use of DoD Shuttles

If you leave the Pentagon during the work day to go to lunch, for personal appointments or errands, how do you travel in the local area? Please select all that apply.

- Personal vehicle
- Metrorail
- Local bus
- Bicycle
- Walk
- DoD Shuttle
- Other (please specify)

Which DoD Shuttle route(s) do you use to attend meetings? Please select all that apply.

- I do not use DoD Shuttles to attend meetings
- Route 1 destination Columbia Pike/NSF/Arlington Hall/Suffolk Building
- Route 2 destination State Department/New & Old Executive Office/OPM
- Route 3 destination Crystal City
- Route 5 destination DHHQ 7700 Arlington Blvd
- Route 6 destination Arlington Hall Station
- Route 7 destination Capitol Hill/GAO
- Route 8 destination Washington Navy Yard
- Route 9 destination Ft. Myer Flyer (rush hour only)
- Route 10 destination Pentagon Circulator
- Route 11 destination Joint Base – Anacostia Bolling
- Route 12 destination Langley/Clarendon/DIAC
- Route 13 destination Ft. Myer
- Route 14 destination 1501 Wilson Blvd.
- Route 18 destination Ft. Belvoir
- Henderson Hall Shuttle
- 7M Mark Center Shuttle

During a typical week, how often do you use the DoD Shuttle (including the 7M Mark Center Route) for meetings?

- Never
- Less than once a month
- Once a month
- Every few weeks
- Once a week
- Two days a week
- Three days a week
- Four days a week
- Five days a week
- N/A

### Section III: Commuter Assistance Programs Usage

Are you registered in the Mass Transit Subsidy Program?

- Yes
- No
- N/A

What services of the Washington Headquarters Services (WHS) Transportation Management Program Office have you used? Please select all that apply.

- I am not aware of the commuter assistance programs provided by WHS
- I've never used these services
- General commute information
- Rideshare Fairs
- Transportation Fairs
- Transit schedules
- Ridesharing database
- Weekly Transportation Newsletter
- Vanpool information
- Bike route information
- Bike locker access
- Parking information
- Social media (Twitter, Facebook) information

- Slugging distribution list
- Free DASH monthly bus passes
- Mass Transit Benefits Program registration assistance
- Other (please specify)

What services are you interested in receiving from the WHS Transportation Management Program Office? Please select all that apply.

- General commute information
- Individualized commute planning assistance
- Rideshare Fairs
- Transportation Fairs
- Transit schedules
- Ridesharing database
- Weekly Transportation Newsletter
- Vanpool information
- Bike route information
- Bike locker access
- Parking information
- Social media (Twitter, Facebook) information
- Slugging distribution list
- Free DASH monthly bus passes (Mark Center Only)
- Mass Transit Benefits Program registration assistance
- Commuter Connections
- Commuter Connection Guaranteed Ride Home (GRH) program
- Mobile Commuter Store
- None of the above
- Other (please specify)

Have you contacted any of the following commuter assistance programs in the past year or visited a website sponsored by this organization? Please select all that apply.

- I have not contacted a commuter assistance program in the past year
- Alexandria LocalMotion
- Arlington County Commuter Services (including the Mobile Commuter Store)
- Commuter Connections (including the Guaranteed Ride Home Program)

- Fairfax County RideSources
- GW RideConnect
- Loudoun County Office of Transportation Services
- Ride Smart (Prince George's Commuter Solutions)
- Mobile Commuter Store
- Montgomery County Commuter Services
- PRTC OmniMatch (Prince William)
- RideScout
- Transportation Solutions, North Bethesda
- Transportation Center
- TransIT Services of Frederick County
- Tri-County Council of Southern Maryland (Calvert, Charles)
- WeGomil
- Other (please specify)

Do you know about the Commuter Connection Guaranteed Ride Home (GRH) program ([www.mwcog.org](http://www.mwcog.org)) available in the DC Metropolitan area in the event of unexpected emergencies and unscheduled overtime for commuters who rideshare or use public transportation?

- Yes
- No
- N/A

Please provide any comments or questions concerning your commute to and from work. (Do not include any Personally Identifiable Information (PII)).

**[Maximum of 3500 characters]**

If you have technical questions or difficulties regarding this survey, please contact System Administrator by email at [ice.user.support@whs.mil](mailto:ice.user.support@whs.mil)

# 2014 Pentagon and Mark Center Transportation Survey

Thank you for participating in the 2014 Pentagon-Mark Center Transportation Commuter Survey. For additional questions, please contact the WHS Transportation office at (571) 372-7124 or via email at [whs.pentagon.em.mbx.dod-shuttle-bus@mail.mil](mailto:whs.pentagon.em.mbx.dod-shuttle-bus@mail.mil).

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