#### **Attachment 3: Stakeholder Survey**

#### Substance Abuse and Mental Health Services Administration (SAMHSA)

# Evaluation of SAMHSA Homeless Programs Stakeholder Survey

Today's Date:
SAMHSA GBHI/SSH Site Number
Stakeholder Organization Identification Number     [Pre-filled]

Public Burden Statement: An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. The OMB control number for this project is 0930-0320. Public reporting burden for this collection of information is estimated to average 17 minutes per respondent, per year, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to SAMHSA Reports Clearance Officer, 1 Choke Cherry Road, Room 7-1044, Rockville, Maryland, 20857.

#### Welcome—and thank you for taking this survey!

	ersonal involvement with the local SAMHSA g statements please indicate whether it describes
a. I helped plan for or prepare our initial SA	AMHSA GBHI/SSH grant applicationYes
b. I have been involved with the SAMHSA	
<ul><li>c. I regularly attend stakeholder meetings</li><li>d. I am directly involved with the SAMHSA</li></ul>	YesNo
2. Has Federal funding for your local SAM No  [If You O21 will be asked If No it will be aking.]	
If Yes, Q21 will be asked; If No it will be skipp  About your Agency  3. The next questions are about your a	•
Which of the following types best describes your agency or organization? (check all that apply)	Social servicesSubstance abuse treatmentMental health treatmentHospitalHousingShelterDrop-in centerEmployment or job skillsEducationVeteransCriminal justiceCase managementNot a service provider (e.g., state/city government)Other, specify:
b. Is your agency or organization: (check one)	State or local government agencyFor-profit companyNon-profit organizationFaith-based organizationUniversityOther, specify:

c.	What types of staff expertise does your agency or organization make available to SAMHSA GBHI/SSH project clients? (check all that apply)	Licensed Psychiatrist Licensed Psychologist Licensed Social Worker Licensed Registered Nurse Certified/licensed substance abuse counselor Vocational specialist Housing specialist Case manager Peer advocate Other (please specify)
d.	What percentage of your agency or organization clients receives SSI/SSD for a psychiatric or medical disability? (check one)	None1% to 25%26% to 50%51% to 75%76% to 100%Don't Know
e.	For what percentage of your clients does your agency or organization serve as a representative payee for SSI/SSD?	None1% to 25%26% to 50%51% to 75%76% to 100%Don't KnowNot applicable

#### **Services Provided**

4. The following questions address the types of services provided by your agency or organization. Please indicate whether each service is provided by your agency or organization staff and/or through referrals or linkages. For each service that is directly provided by your agency, please indicate whether the client pays a fee or a co-pay whether "out of pocket", through insurance or government subsidy for housing, etc.

		Provid		
	Service	Program Staff in Referrals/ my Agency linkages		If Yes provided by Your Agency: Client pays fee
a.	Substance abuse treatment	Yes No	Yes No	Yes No
b.	Mental health treatment	Yes No	Yes No	Yes No
C.	Integrated mental health and substance abuse treatment	Yes No	Yes No	Yes No
d.	Case management	Yes No	Yes No	Yes No
e.	Substance abuse and mental health screening/assessment	Yes No	Yes No	Yes No
f.	Detoxification services	Yes No	Yes No	Yes No
g.	Medication/med. management	Yes No	Yes No	Yes No
h.	Drug testing	Yes No	Yes No	Yes No

	Provid		
Service	Program Staff in my Agency	Referrals/ linkages	If Yes provided by Your Agency: Client pays fee
i. Discharge planning	Yes No	Yes No	Yes No
j. Aftercare	Yes No	Yes No	Yes No
k. Crisis care (e.g., 24 hour crisis response service)	Yes No	Yes No	Yes No
I. Self help groups/peer support	Yes No	Yes No	Yes No
m. General medical treatment	Yes No	Yes No	Yes No
n. Specialized medical care for women	Yes No	Yes No	Yes No
o. HIV/AIDS testing	Yes No	Yes No	Yes No
p. HIV/AIDS/STD medical treatment	☐ Yes ☐ No	Yes No	Yes No
q. HIV/AIDS/STD prevention education	Yes No	Yes No	Yes No
r. Vocational training	Yes No	Yes No	Yes No
s. Job placement/Employment	Yes No	Yes No	Yes No
t. Education/GED program	Yes No	Yes No	Yes No
u. Housing	☐ Yes ☐ No	Yes No	Yes No
v. Housing assistance	Yes No	Yes No	Yes No
w. Housing readiness training	Yes No	Yes No	Yes No
x. Family counseling/services	Yes No	Yes No	Yes No
y. Money management	☐ Yes ☐ No	Yes No	Yes No
z. Benefits application (e.g., SSI/SSD, food stamps)	Yes No	Yes No	Yes No
aa. Medical insurance applications (including Medicaid/Medicare)	Yes No	Yes No	Yes No
bb. Transportation	Yes No	Yes No	Yes No
cc. Assistance getting identification	Yes No	Yes No	Yes No
dd. Legal assistance	Yes No	Yes No	Yes No
ee. Parenting skills/education	Yes No	Yes No	Yes No
ff. Childcare	Yes No	Yes No	Yes No
gg. Other, specify:	Yes No	Yes No	Yes No

5.	Has your participation as a parti	ner in the SA	MHSA GBHI/SSH project change	ed the
ser	vices your agency provides?	Yes	No [Skip to Q7]	

6. If Yes, please indicate whether each of the services offered by your agency listed below has not changed, been expanded, or been added as a result of your participation as a partner in the SAMHSA GBHI/SSH project. (Check one box for each service.) [Note: Only items endorsed "Yes" as provided in O4 will be displayed in O6]

	endorsed "Yes" as provided in Q4 will be displayed in Q6]							
	Service	Not changed	Expanded service	Added new service				
a.	Substance abuse treatment							
b.	Mental health treatment							
C.	Integrated mental health and substance abuse treatment							
d.	Case management							
e.	Substance abuse and mental health screening/assessment							
f.	Detoxification services							
g.	Medication/med. management							
h.	Drug testing							
i.	Discharge planning							
j.	Aftercare							
k.	Crisis care (e.g., 24 hour crisis response service)							
I.	Self help groups/peer support							
m.	General medical treatment							
n.	Specialized medical care for women							
ο.	HIV/AIDS testing							
p.	HIV/AIDS/STD medical treatment							
q.	HIV/AIDS/STD prevention education							
r.	Vocational training							
s.	Job placement/Employment							
t.	Education/GED program							
u.	Housing							
٧.	Housing assistance							
w.	Housing readiness training							
x.	Family counseling/services							
у.	Money management							
Z.	Benefits application (e.g., SSI/SSD, food stamps)							
aa.	Medical insurance applications (including Medicaid/Medicare)							
bb.	Transportation							
CC.	Assistance getting identification							
dd.	Legal assistance							
ee.	Parenting skills/education							
ff.	Childcare							
gg.	Other, specify:							

[On web survey, for questions 7-9: Only ask 7 IF Q4a = YES, If No, skip to Q8; Only ask 8 if Q4b is = Yes, If no, skip to Q9, Only ask Q9 if Q4c = Yes. If Q4a, Q4b, and Q4c = No, Skip to Q10.]

# 7. [If yes, to Q4a]. You answered that your agency staff directly provides substance abuse treatment. Approximately what percentage of your agency's clients receive each of the following type(s) of substance abuse treatment services?

Substance Abuse Treatment Services	None	1%- 25%	26%– 50%	51%- 75%	76%– 100%
7a. ANY substance abuse treatment					
7b. Group outpatient counseling					
7c. Individual outpatient counseling					
7d. Pharmacotherapy (e.g., methadone, buprenorphine, etc)					
7e. Residential treatment (group and individual counseling)					
7f. AA/NA or other 12-step peer support					
7g. Other, specify:					

## 8. [If yes to Q4b] You answered that your agency staff directly provides mental health treatment. Approximately, what percentage of your agency's clients receive each of the following type(s) of mental health treatment services?

r	Mental Health Treatment Services	None	1%- 25%	26%- 50%	51%- 75%	76%- 100%
8a.	ANY mental health treatment services					
8b.	Group outpatient counseling					
8c.	Individual outpatient counseling					
8d.	Residential treatment (group and individual counseling)					
8e.	Trauma/PTSD treatment/services					
8f.	Prescribed psychotropic medication					
8g.	Peer to peer mental health counseling/support					
8h.	Other, specify:					

and substance al	ou answered that your a buse treatment to GBHI/S d substance abuse treati	SSH participants.	Please tell us a	bout the integra	
a. Clients are screened problems	for both mental health and	I substance use	Yes	☐ No	
	for <u>both</u> mental health dia nsed professional and acc			□ No	
c. Clients receive mental substance abuse treatments	health services on-site arent services off-site	nd are referred to	Yes	□ No	
	nce abuse treatment servi h services, including medi			□No	
e. Clients receive menta same site	l health and substance abo	use treatment at the	e Yes	□ No	
	e group sessions specifical substance use problems (e			□ No	
	nealth professionals who pe abuse professionals who			□ No	
h. Staff are cross-trained treatment	l in substance abuse and r	nental health	Yes	□ No	
i. Clients must be in reco	overy prior to beginning me	ental health treatme	ent Yes	□ No	
j. Mental health and sub team and collaborate on	stance abuse treatment st treatment plan	aff serve on the sa	me Yes	□ No	
k. Clients must be stable treatment	mentally before beginning	g substance abuse	Yes	□ No	
10. Please indicate whether each Evidence Based Practice (EBP) is being or was implemente by your agency or organization GBHI/SSH initiative BEFORE, DURING, or AFTER the local GBHI/SSH project was funded.					
Has your agency ever implemented this EBP?  Before During GBHI/SSH GBHI/SSH Project Funding					
12-Step	Yes No [if No, skip to next question]	Yes No	Yes No	Yes No	
Assertive Community Treatment (ACT)	Yes No [if No, skip to next question]	Yes No	Yes No	Yes No	

	EBP	Has your agency ever implemented this EBP?	Before GBHI/SSH Project	During GBHI/SSH Project	After Cessation of GBHI/SSH Project Funding
C.	Adolescent Community Reinforcement Approach (ACRA)	Yes No [if No, skip to next question]	Yes No	Yes No	Yes No
d.	Case management (other than ACT, SBCM)	Yes No [if No, skip to next question]	Yes No	Yes No	Yes No
e.	Cognitive Behavioral Therapy (CBT)	Yes No [if No, skip to next question]	Yes No	Yes No	Yes No
f.	Contingency Management	Yes No [if No, skip to next question]	Yes No	Yes No	Yes No
g.	Critical Time Intervention (CTI)	Yes No [if No, skip to next question]	Yes No	Yes No	Yes No
h.	Dialectical Behavior Therapy (DBT)	Yes No [if No, skip to next question]	Yes No	Yes No	Yes No
i.	Double Trouble	Yes No [if No, skip to next question]	Yes No	Yes No	Yes No
j.	Family Education (e.g., Family Psychoeducation)	Yes No [if No, skip to next question]	☐ Yes ☐ No	Yes No	Yes No
k.	Family treatment (e.g., Multi-Systemic Treatment (MST))	Yes No [if No, skip to next question]	Yes No	Yes No	Yes No
I.	Housing First	Yes No [if No, skip to next question]	Yes No	Yes No	Yes No
m.	Integrated Dual Disorders Treatment (IDDT)	Yes No [if No, skip to next question]	Yes No	Yes No	Yes No
n.	Illness Management and Recovery (IMR)	Yes No [if No, skip to next question]	Yes No	Yes No	Yes No
0.	Matrix Model	Yes No [if No, skip to next question]	Yes No	Yes No	Yes No
p.	Medication management (e.g., Medication Algorithms Practices)	Yes No [if No, skip to next question]	Yes No	Yes No	Yes No
q.	Motivational Enhancement Therapy (MET)	Yes No [if No, skip to next question]	Yes No	Yes No	Yes No
r.	Motivational Interviewing (MI)	Yes No [if No, skip to next question]	Yes No	Yes No	Yes No

	EBP	Has your agency ever implemented this EBP?	Before GBHI/SSH Project	During GBHI/SSH Project	After Cessation of GBHI/SSH Project Funding
S.	Service Outreach and Recovery (SOAR)	Yes No [if No, skip to next question]	Yes No	Yes No	Yes No
t.	Stages of Change	Yes No [if No, skip to next question]	Yes No	Yes No	Yes No
u.	Strengths-Based Case Management (SBCM)	Yes No [if No, skip to next question]	Yes No	Yes No	Yes No
V.	Substance abuse counseling	Yes No [if No, skip to next question]	Yes No	Yes No	☐ Yes ☐ No
W.	Supportive Employment	Yes No [if No, skip to next question]	Yes No	Yes No	☐ Yes ☐ No
X.	Therapeutic Community (TC)/Modified Therapeutic Community (MTC)	Yes No [if No, skip to next question]	Yes No	Yes No	Yes No
y.	Trauma EBP (e.g., Seeking Safety, Trauma Recovery and Empowerment Model (TREM), Sanctuary model)	Yes No [if No, skip to next question]	Yes No	Yes No	Yes No
Ser	Treatment protocol (TIP) ies ecify: TIP #	Yes No [if No, skip to next question]	Yes No	Yes No	Yes No
aa.	Other, specify:	Yes No [if No, skip to next question]	Yes No	Yes No	Yes No
11.	Can you plea	se tell us about the ro	le of client choic	e in treatment	t
a. In which ways does your agency accommodate client choice with regard to treatment? (check all that apply)			trauma, integratedTypes of medicModality of treaindividual)	eation prescribed atment (e.g., gro ing (e.g., resider tment, at housin ment	up vs. ntial, outpatient,

b. Treatment assignments are determined by (check all that apply)	Client Choice The treatment program Criminal justice record Probation/parole considerations Being clean and sober Reached a certain phase of treatment Stability of mental health symptoms Stage of change Other clinical determinations, specify Psychiatric advanced directive other, specify:
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12. Does your agency provide housing? Yes No [Skip to Q17]

Housing	
13. Which type(s) of housing does your agency use? (check all that apply)	<ul> <li>Emergency Housing (short-term, e.g. emergency shelter, crisis housing, safe haven)</li> <li>Time-limited Housing (e.g. transitional, halfway house)</li> <li>Permanent Housing (e.g. tenant holds lease)</li> <li>Public Housing</li> <li>Other subsidized housing (e.g. affordable housing for seniors or persons with disabilities)</li> <li>Vouchers for Housing: Shelter Plus</li> <li>Vouchers for Housing: Shelter Plus care</li> <li>Vouchers for Housing: Section 8</li> <li>Scatter-site apartments</li> <li>Single-site apartments (e.g. 2 or more apartments set aside for target population)</li> <li>Congregate Housing (e.g. SRO, rooms with shared common areas)</li> <li>Housing through Residential Treatment</li> <li>Permanent On-site support services with no time limit</li> <li>Permanent Off-site support services with no time limit</li> <li>Time-limited support services (1 year or less)</li> <li>Housing First</li> <li>Other, specify:</li> </ul>
14. Which other housing-related services does your agency provide participants? (check all that apply)	Housing readiness Daily skills (food shopping, cleaning, etc.) Time planning Cooking Money management Furniture Other, specify None of these

Housing							
15. In which ways does your agency accommodate client choice with regard to housing? (check all that apply)	Housing location Type of housing in terms of whether treatment (substance abuse or mental health) is required Type of housing in terms of permanence/transitional/crisis Other, specify Not able to accommodate client choice						
16. Housing assignments are determined by: (check all that apply)	Client choice The treatment program Criminal justice record Probation/parole considerations Being clean and sober Reached a certain phase of treatment Stability of mental health symptoms Other clinical determinations, specify Other, specify:						

#### Implementation of Local SAMHSA GBHI/SSH Initiative

17. The following statements refer to your agency or organization's staff experience with cultural competence, gender services and trauma. The statements are worded for grantees that are currently operating. If your local SAMHSA GBHI/SSH grant has ended, please think about the situation just prior to the grant ending. Please indicate the extent to which you agree or disagree.

		strongly agree (SA), agree (A), neither agree nor disagree (N), disagree (D), or strongly disagree (SD)					
		SA	Α	N	D	SD	
a.	Our staff has experience serving the target population (e.g., homeless youth, adults or families with substance use and/or co-occurring mental disorders)						
b.	Our staffing has diversity reflecting the target population						
C.	We have specific plans to overcome language barriers (bilingual staff, instruments in various languages)						
d.	We have had training(s) on cultural sensitivity						
e.	We assess the client's trauma history						
f.	We offer trauma-specific treatment or other services						
g.	We have had training(s) on trauma-informed treatment or services						
h.	We offer gender-specific treatment or services options						
i.	We have had training(s) on gender-specific treatment or other services						
j.	Our clients have choice in selecting treatment or other services in which to participate						

Please indicate the extent to which you agree or disagree with the following statements about the services provided by your agency or organization:		strongly agree (SA), agree (A), neither agree nor disagree (N), disagree (D), or strongly disagree (SD)						
		SA	Α	N	D	SD		
k.	Our clients have choice in selecting type of housing							
I.	We conduct client satisfaction surveys							
m.	Clients/consumers serve as paid staff members							

18. The following statements refer to the implementation and operation of the local SAMHSA GBHI/SSH project. The statements are worded for grantees that are currently operating. If your local SAMHSA GBHI/SSH grant has ended, please think about the situation just prior to the grant ending. Please indicate the extent to which you agree or disagree.

Please indicate the extent to which you agree or disagree with the following statements about the implementation and operation of your SAMHSA		strongly agree (SA), agree (A), neither agree nor disagree (N), disagree (D), or strongly disagree (SD)					
	HI/SSH project:	SA	Α	N	D	SD	
a.	Information sharing about specific clients among partners has improved as a result of SAMHSA GBHI/SSH						
b.	Communication among partnering organizations has improved as a result of SAMHSA GBHI/SSH						
C.	SAMHSA GBHI/SSH partners have created common goals as a result of the SAMHSA GBHI/SSH project						
d.	Support for the SAMHSA GBHI/SSH project from grantee agency line staff has been strong						
e.	Support for the SAMHSA GBHI/SSH project from housing partner(s) line staff has been strong						
f.	Support for the SAMHSA GBHI/SSH project from substance abuse partner(s) line staff has been strong						
g.	Support for the SAMHSA GBHI/SSH project from mental health treatment partner(s) line staff has been strong						
h.	Support for the SAMHSA GBHI/SSH project from housing partner(s) administration has been strong						
i.	Support for the SAMHSA GBHI/SSH project from substance abuse partner(s) administration has been strong						
j.	Support for the SAMHSA GBHI/SSH project from mental health treatment partner(s) administration has been strong						
k.	SAMHSA GBHI/SSH has increased clients' willingness to access available services						
I.	SAMHSA GBHI/SSH has increased my agency or organization's capabilities to provide clients effective and appropriate services						
m.	The SAMHSA GBHI/SSH project has tapped into other federal, state or local government funding to enhance its activities during SAMHSA GBHI/SSH funding						

Please indicate the extent to which you agree or disagree with the following statements about the implementation and operation of your SAMHSA		strongly agree (SA), agree (A), neither agree nor disagree (N), disagree (D), ostrongly disagree (SD)					
	HI/SSH project:	SA	Α	N	D	SD	
n.	The SAMHSA GBHI/SSH project has tapped into federal, state or local government funding to sustain its activities after SAMHSA GBHI/SSH funding ends						
0.	My agency has been involved in sustainability planning to help the SAMHSA GBHI/SSH project continue after SAMHSA GBHI/SSH funding ends						
p.	The SAMHSA GBHI/SSH project has implemented targeted approaches and strategies as planned						
q.							
r.	SAMHSA GBHI/SSH has improved integration of services for target clients in our community						
S.	SAMHSA GBHI/SSH has fostered coordination between different types of service providers						
t.	SAMHSA GBHI/SSH includes members from all necessary or relevant agencies or organizations						
u.	Our SAMHSA GBHI/SSH project has clear criteria on how resources are allocated						
V.	SAMHSA GBHI/SSH goals and strategies are well- focused						
w.	SAMHSA GBHI/SSH has effectively utilized pre-existing community capabilities and assets						
x.	SAMHSA GBHI/SSH efforts have been undercut by turf battles or in-fighting						
у.	SAMHSA GBHI/SSH has had insufficient involvement from agency leaders						
Z.	SAMHSA GBHI/SSH has used too much of a "top down" approach						
aa.	SAMHSA GBHI/SSH has used too much of a "bottom up" approach						
bb.	Staff turnover has limited effectiveness of SAMHSA GBHI/SSH activities						
CC.	SAMHSA GBHI/SSH has placed too much emphasis on substance abuse treatment, at the expense of housing						
dd.	SAMHSA GBHI/SSH has placed too much emphasis on housing, at the expense of substance abuse treatment						
ee.							
ff.	SAMHSA GBHI/SSH has fostered development of uniform application, eligibility criteria, or intake assessments						
gg.	SAMHSA GBHI/SSH efforts have been supported by colocation of services						
hh.	SAMHSA GBHI/SSH has increased use of interagency MIS or client tracking systems						

disagree with the following statements about the		strongly agree (SA), agree (A), neither agree nor disagree (N), disagree (D), or strongly disagree (SD)					
	HI/SSH project:	SA	Α	N	D	SD	
ii.	The SAMHSA GBHI/SSH project has focused on the wrong clients						
jj.	SAMHSA GBHI/SSH has had little effect on how my agency or organization serves clients						
kk.	SAMHSA GBHI/SSH will have little lasting impact on the treatment system in our community						
II.	TA provided under SAMHSA GBHI/SSH has helped my agency or organization contribute to SAMHSA GBHI/SSH objectives						

The next questions ask about your collaboration with other agencies or organizations now involved with the local SAMHSA GBHI/SSH project.

#### 19. <u>Prior to your local SAMHSA GBHI/SSH project</u>, how often did you collaborate with agencies or organizations in each of the following areas?

#### Frequency of collaboration prior to SAMHSA GBHI/SSH

	GBHI/SSH							
Collaborations with	Never	Rarely	Occasionally	Frequently	Don't know			
Social services (including benefits)								
Substance abuse treatment								
Mental health treatment								
Hospital								
Housing								
Shelters								
Drop-in center								
Medical								
Education								
Employment or job training								
Veterans agency								
Criminal justice								
Peer-Consumer/Family advocacy								
Policy-makers/legislators								
Research/evaluation								

## 20. <u>Since the start of your local SAMHSA GBHI/SSH project</u> how often have you collaborated with agencies or organizations in each of the following areas?

## Frequency of collaboration since SAMHSA GBHI/SSH started

Collaborations with	Never	Rarely	Occasionally	Frequently	Don't know
Social services (including benefits)					
Substance abuse treatment					
Mental health treatment					
Hospital					
Housing					
Shelters					
Drop-in centers					
Medical					
Education					
Employment or job training					
Veterans agency					
Criminal justice					
Peer-Consumer/Family advocacy					
Policy-makers/legislators					
Research/evaluation					

[IF Q2 = YES, GO TO Q21; IF Q2 = NO, SKIP to Q22]

## 21. Since Federal funding of your local SAMHSA GBHI/SSH project stopped, how often have you collaborated with agencies or organizations in each of the following areas?

### Frequency of collaboration since SAMHSA GBHI/SSH funding stopped

	Obni/33n funding stopped						
Collaborations with	Never	Rarely	Occasionally	Frequently	Don't know		
Social services (including benefits)							
Substance abuse treatment							
Mental health treatment							
Hospital							
Housing							
Shelters							
Drop-in centers							
Medical							
Education							
Employment or job training							
Veterans agency							
Criminal justice							
Peer-Consumer/Family advocacy							
Policy-makers/legislators							
Research/evaluation							

22. Since the start of your local SAMHSA GBHI/SSH project, how effective have your collaborations been with agencies or organizations in each of the following areas? That is, how effective have your collaborations been in helping your local SAMHSA GBHI/SSH project achieve its intended outcomes?

Effectiveness of collaboration in helping achieve outcomes Somewhat Collaborations with... Not effective effective Very effective Don't know Social services (including benefits) Substance abuse treatment Mental health treatment Hospital Housing **Shelters** Drop-in centers Medical Education Employment or job training Veterans agency Criminal justice

#### THANK YOU VERY MUCH for participating in the survey!

Peer-Consumer/Family advocacy

Policy-makers/legislators Research/evaluation

The information you provided will be valuable in helping to improve the SAMHSA GBHI/SSH programs.