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Treasury.gov Customer Satisfaction

Help us make Treasury.gov better!

Do you use the U.S. Department of the Treasury's website, Treasury.gov? We want your feedback. Please complete our short customer satisfaction survey to help us understand what you like and what you do not like about Treasury.gov so we can make the site better.

Paperwork Reduction Act Statement

This information request is in accordance with the Paperwork Reduction Act of 1995. The purpose of this survey is to collect routine customer feedback from current users of the Treasury.gov website. The information will be used to improve Treasury.gov. The estimated average burden of completing this survey is 3 minutes per respondent. An agency cannot conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a valid OMB control number.

OMB Control Number: 1505-0231

Privacy

This survey is anonymous and does not request personally identifiable information. Please do not provide any personally identifiable information in your answers. It was created and is being administered by Treasury staff and contractors. This survey was created and the responses are being collected using SurveyGizmo. Please see [SurveyGizmo's Privacy Policy](#).

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1. Which of the following describes your relationship with Treasury?
Choose all that apply.

- Member of the press
- Member of the general public
- Finance sector employee
- Business owner
- Government employee
- Educator

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2. How often do you visit Treasury's website, Treasury.gov? Choose just one answer.

- Daily
- Weekly
- Monthly
- A few times a year
- Never
- Other - Write In (Required)

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3. What are the main reasons you visit Treasury.gov? Choose up to three.

- I am trying to find Treasury related news.
- I am trying to find basic information on Treasury.
- I want to view seized property or auctions.
- I want to see budgetary reports.
- I want to see interest rate data.
- I am trying to fill out forms.
- I am trying to find out tax information.
- I am doing research.
- I want information about savings bonds.
- I need regulatory information about the Treasury.
- I want to apply for a grant or bond.
- Other - Write In (Required)

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4. How do you typically arrive at your desired destination on Treasury.gov?

- Link from email
- Direct URL entry
- Link from social media
- Treasury.gov homepage
- Other - Write In (Required)

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5. How easy is it for you to find the information you want on Treasury.gov? Rate on a scale from 1 (extremely difficult) to 7 (extremely easy).

1 -		3 -		5 -	
Extremely	2 -	Somewhat	4 -	Somewhat	6 -
Difficult	Difficult	Difficult	Neither	Easy	Easy
<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



6. How would you describe Treasury.gov in one word? *

7. Overall, how would you rate your experience using Treasury.gov? Rate on a scale of 1 (Poor) to 7 (Excellent)

1 -		4 -		7 -		
Poor	2	3	Neither	5	6	Excellent
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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8. What do you like best about Treasury.gov? *

9. What do you like least about Treasury.gov? *

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Treasury.gov Customer Satisfaction

Thank You!

Thank you for taking our survey. Your response is very important to us.

100%