

Office of the Comptroller of the Currency
Supporting Statement
Policy Communications Questionnaire
OMB Control No. 1557-0226

A. Justification

1. Circumstances that make the collection necessary:

This information collection provides the OCC with information needed to evaluate properly the effectiveness of its policy guidance, found in publications such as bulletins, advisories, and the Comptroller's Handbook. This collection focuses on the evaluation of one specific communications product known as bank supervision policy guidance.

2. Use of the information:

The OCC uses the information to evaluate the quality, timeliness, and effectiveness of its communications products. The OCC also uses the information to identify problems and to improve its service to national banks, Federal savings associations and customers of the national banking and Federal savings association system.

3. Consideration of the use of improved information technology:

Users may submit this information collection directly to the OCC via its public website, its Extranet or in hard copy. The questionnaire also is available on the OCC's National BankNet, if bankers wish to respond electronically.

4. Efforts to identify duplication:

This information collection is unique and is not duplicated anywhere.

5. Methods used to minimize burden if the collection has an impact on small entities:

This information collection has a minimal impact on businesses, including small businesses or other small entities.

6. Consequences to the Federal program if the collection was conducted less frequently:

The OCC collects this information in connection with the use of and enhancements to its communications products. Less frequent collection would limit the reliability of the data and ensuing recommendations for improvements.

7. Special circumstances necessitating the collection to be conducted in a manner inconsistent with 5 CFR Part 1320:

Not applicable. This information collection is conducted in accordance with OMB guidelines in 5 CFR 1320.

8. Efforts to consult with persons outside the agency:

The OCC issued a 60-day *Federal Register* notice on February 14, 2014 (79 FR 9047). No comments were received.

9. Payment to respondents:

None.

10. Any assurance of confidentiality:

Responses will be kept confidential. In addition, we will accept anonymous responses.

11. Justification for questions of a sensitive nature:

There are no questions of a sensitive nature.

12. Burden estimate:

Estimated Number of Respondents: 1,769 (1221 national banks; 48 Federal branches and agencies of foreign banks; 500 Federal savings associations)

Estimated Total Annual Responses: 1769.

Estimated Frequency of Response: Once annually.

Estimated Time per Respondent: 15 minutes.

Estimated Total Annual Burden: 442.25 hours.

The OCC estimates the cost of the hour burden to respondents as follows:

Middle management/technical:	100%	@ 442.25	@ \$40	= \$ 17,690
Total cost to respondents:			=	\$ 17,690

13. Estimate of the total annualized cost to respondents:

There are no capital or start-up costs associated with this collection. In addition, there are no system and technology acquisition or operation and maintenance costs.

14. Estimate of annualized cost to the Federal government:

None.

15. Changes in burden:

Former Burden: 1,050 hours.

Current Burden: 442.25 hours

Difference: - 607.75 hours (rounded to 608 by ROCIS).

The reduction in burden is due to the overstatement of burden at the time OTS was integrated.

16. Information regarding collections whose results are planned to be published for statistical use:

Not applicable.

17. Display of expiration date:

Not applicable. The OCC will display the OMB control number and expiration date on the first page of the collection.

18. Exceptions to certification statement:

None.

B. Collections of information employing statistical methods

Not applicable.