Passenger Systems Program Office U.S. Customs & Border Protection

Electronic System for Travel Authorization (ESTA) Application

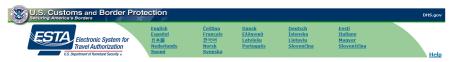
Reference Guide for Public Users



ESTA Welcome Page

https://esta.cbp.dhs.gov

To Apply



Welcome to the Electronic System for Travel Authorization Web Site.

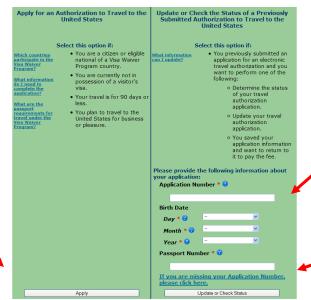
International travelers who are seeking to travel to the United States under the Visa Waiver Program (VWP) are now subject to enhanced security requirements and will be required to pay an administrative fee. All eligible travelers who wish to travel to the U.S. under the Visa Waiver Program must apply for authorization and then pay the fee using the following process.



Please refer to the Help link at the top of each Web page if you have questions.

Before you begin this application, make sure that you have a valid passport and credit card available. This application will only accept the following credit cards: MasterCard, VISA, American Express, and Discover (JCB, Diners Club).

Please provide all responses in English. Mandatory fields are indicated by a red asterisk *.



To Check Status and/or Pay

Must Provide:
Application #,
Date of Birth, &
Passport #

Link To
Retrieve
Application #

Paperwork Reduction Act Statement: an agency may not conduct or sponsor an information collection and a person is not required to respond to this information unless it displays a current valid OMB control number. The control number for this collection is 1651-0111. The estimated average time to complete this submission is 15 minutes per respondent. If you have any comments regarding the burden estimate you can write to U.S. Customs and Border Protection, 1300 Pennsylvania Avenue, Room 3.2.C., Washington DC 20229. Exp. Mar 31, 2011

The ESTA logo is a registered trademark of the U.S. Department of Homeland Security. Its use, without permission, is unauthorized and in violation of trademark law. For more information, or to request the use of the logo, please go to help, chogo ava das bubmit a request by ciking on "Ask a Question." When selecting the Product (under Additional Information) use "ESTA" and the sub-product "Logo Assistance" to expedite handling of your register.

For inquiries or questions regarding this application, please click here

Steps to Complete Application



Disclaimer

The Electronic System for Travel Authorization performs checks against law enforcement databases. All travelers seeking admission to the United States under the Visa Waiver Program are required to obtain an electronic travel authorization using this system prior to being granted boarding.

If your electronic travel authorization application is approved, it establishes that you are eligible to travel, but does not establish that you are admissible to the United States under the Visa Waiver Program. Upon arrival to the United States, you will be inspected by a U.S. Customs and Border Protection Officer at a port of entry who may determine that you are inadmissible under the Visa Waiver Program or for any reason under United States law.

A determination that you are not eligible for electronic travel authorization does not preclude you from applying for a visa to travel to the United States.

All information provided by you, or on your behalf by a designated third party, must be true and correct. An electronic travel authorization may be revoked at any time and for any reason, such as new information influencing eligibility. You may be subject to administrative or criminal penalties if you knowingly and willfully make a materially false, fictitious, or fraudulent statement or representation in an electronic travel authorization application submitted by you or on your behalf.

WARNING: If upon application for admission to the United States at a port of entry you are admitted under the Visa Waiver Program (VWP) by a US Customs and Border Protection Officer, you may not accept unauthorized employment; or attend school; or represent the foreign information media during your visit under the program. You may not apply for: 1) a change of nonimmigrant status, 2) an extension of stay, or 3) adjustment of status to temporary or permanent resident, unless eligible under section 245(c)(4) of the Immigration and Nationality Act. Violation of these terms will subject you to REMOVAL.

Please indicate you have read and understand the information provided above:

Yes, I have read and understand the information and agree to these terms.
 No, I need additional clarification or I decline to provide acknowledgement.

Cancel	Next

For inquiries or questions regarding this application, please click here.

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Must Select 'Yes' to Continue to Promotion Act page



Help

The Travel Promotion Act of 2009

Must Select 'Yes' to Continue to **Application page** On March 4, 2010, President Obama signed into law the Travel Promotion Act (TPA) of 2009, Pub. L. No. 111-145. The Act directs the Secretary of Homeland Security to establish a fee for the use of the ESTA system, comprised of \$10.00 for each VWP applicant receiving authorization to travel to the United States and \$4.00 for the processing of the ESTA application. Applicants who are denied authorization to travel to the U.S. under the VWP will only be charged \$4.00. The fee may only be paid by credit card. Applicants may save the application data and return to the application at a later date to enter the payment information. However, the application will not be submitted for processing until all payment information is completed.

WARNING: The administrative fee will be collected by credit card. It is crucial that all applicants enter their ESTA and credit card information accurately. If information is entered incorrectly, the applicant may be charged additional fees to reapply. Updates to an application will not accrue additional fees. Applicants who do not complete the payment process will not receive authorization to travel to the United States and will not be allowed to board any aircraft or vessel destined for the United States. If an applicant stops payment of the fee, his or her authorization to travel to the United States will be revoked. CBP is not responsible for additional fees that may be charged by the applicant's credit card company for the transaction. By pressing the "Apply" button in the application process, applicants agree not to dispute any administrative fee charged by CBP for the use of the ESTA system, and further acknowledge that there are no refunds.

Please indicate you have read and understand the information provided above:

- Yes, I have read and understand the information and agree to these terms.
- No, I need additional clarification or I decline to provide acknowledgement.

Cancel Next

For inquiries or questions regarding this application, please click here.

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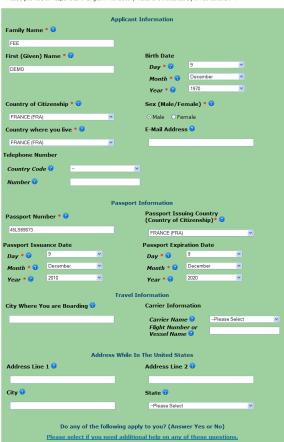


Application



The following information is required of every nonimmigrant visitor not in possession of a visitor's visa who is a national of one of the countries listed in <u>8 CFR 217.2</u>. Please enter all information requested. Each member of your traveling party must complete a separate application.

Please provide all responses in English. Mandatory fields are indicated by a red asterisk *.



Complete Application

NOTE: Fields shown filled here are all required

Certification

Must Be Checked

to Continue



For inquiries or questions regarding this application, please click here.

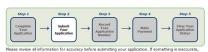
Proposed "Country of Birth" Data Element

Family Name * ②	Applicant Information
First (Given) Name * ②	Birth Date Day * ②
Country of Birth *Please Select	Month * ② Year * ②
Country of Citizenship * 3 Please Select	Sex (Male/Female) * ? • Male • Female
Country where you live * ? Please Select	E-Mail Address ^②
Telephone Number Country Code 2 -	▼
Number @	





Application Submittal





Submit Application

Must Verify:
Passport #,
Family Name,
& Country of
Citizenship

	ı	Applicant Information
	Family Name	
	FEE	
	First (Given) Name	Birth Date
	DEMO	Day 9
		Month 12
		Year 1970
	Country of Citizenship	Sex (Male/Female)
	FRANCE	M
1	Country where you live	E-Mail Address
	FRANCE	
	Telephone Number	
	Country Code	
	Number	
	ı	Passport Information
	Passport Number	Passport Issuing Country
	45LS69873	FRANCE
	Passport Issuance Date	Passport Expiration Date
	Day	9 Day 9
	Month 1	Month 12
	Year 20	010 Year 2020

For verification purposes, please reenter your Passport Number *
Passport Number 45LS69873

For verification purposes, please reenter your Family Name *
Family Name Fee

For verification purposes, please reenter your Country of Citizenship *
Country of Citizenship FRANCE (FRA)

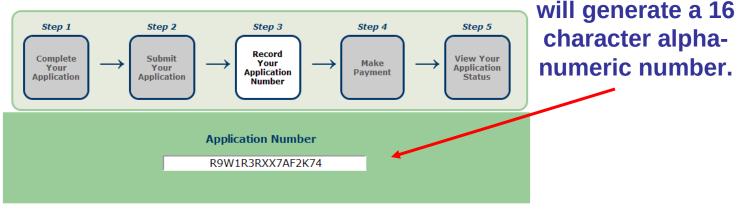
Please review all information for accuracy before submitting your application. If something is inaccurate, select the **Previous** button and edit the application with the correct information.

Previous	Apply

Record Application Number



Application Number



Please record your Application Number. Your Application Number will be required if you need to check the status of a completed application at another time.

Your application is not complete and will not be processed by CBP until the processing fee has been paid. You must complete payment within 7 days.

If you are not prepared to pay the fee at this time, you may save your application and return to it at a later date to complete the payment. Please record the application number in order to return to your application and pay the administrative fee.

Next

For inquiries or questions regarding this application, please click here.

NOTE: System

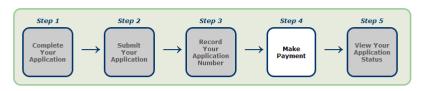
character alpha-

numeric number.

Application Status: Payment Required



Application Status



Payment Required

Your application is not complete and will not be processed by CBP until the processing fee has been paid. You must complete payment within 7 days.

Pav



Application Number	Expiration Date	
R9W1R3RXX7AF2K74	Day Month Year	9 12 2012
Passport Number 45LS69873	Passport Issuing Countr	ту
452303073	TIVANCE	
Exit	Update	



ESTA Application: December 9, 2010 4:02:59 PM EST

Payment Required

Your application is not complete and will not be processed by CBP until the processing fee has been paid. You must complete payment within 7 days.

Application Number

R9W1R3RXX7AF2K74

Family Name			
FEE	-		
First (Given) Name	Birth Date		
DEMO	Dec 9, 1970		
	Sex (Male/Female)		
	M (Male)		
Country where you live	E-Mail Address		
FRANCE			
Talanhana Numbar	Country Code		
Telephone Number	Number		
Passport Number	Passport Issuing Country		
45LS69873	FRANCE		
Passport Issuance Date	Passport Expiration Date		
Dec 9, 2010	Dec 9, 2020		
City Where You are Boarding	Carrier Information		
	Carrier Name		
	Flight Number or Vessel Name		
	Vessel Hallie		
	ile In The United States		
Address Line 1	Address Line 2		
City	State		
I	I		
Do any of the following a	apply to you? (Answer Yes or No)		
A) Do you have a communicable disease; phys you a drug abuser or addict?	ical or mental disorder; or are	No	
B) Have you ever been arrested or convicted for involving moral turpitude or a violation related have been arrested or convicted for two or mo aggregate sentence to confinement was five ye controlled substance trafficker; or are you seek criminal or immoral activities?	to a controlled substance; or re offenses for which the ears or more; or have been a	No	
C)Have you ever been or are you now involved in terrorist activities; or genocide; or between a involved, in any way, in persecutions associate allies?	1933 and 1945 were you	No	
D)Are you seeking to work in the U.S.; or have deported; or been previously removed from the attempted to procure a visa or entry into the Umisrepresentation?	e United States or procured or	No	
E) Have you ever detained, retained or withhele U.S. citizen granted custody of the child?	d custody of a child from a	No	
F)Have you ever been denied a U.S. visa or en visa canceled?	try into the U.S. or had a U.S.	No	
G)Have you ever asserted immunity from prose	ecution?	No	

Payment Required Your application is not complete and will not be processed by CBP until the processing fee has been paid. You must complete payment within 7 days.

Results from selecting the Print Icon on the "Application Status" page.

Online Help for ESTA Payment

Is there a fee for a travel authorization?

Yes, there is a fee associated with the Travel Promotion Act of 2010. The fee is comprised of two parts:

- Processing Fee. All applicants requesting an electronic travel authorization are charged for the processing of the application.
- Authorization Fee. If your application is approved and you receive authorization to travel to the United States under the Visa Waiver Program, an
 additional \$10.00 will be charged to your credit card. If your electronic travel authorization is denied, you are only charged for the processing of
 your application.

CBP is not responsible for any additional fees that may be charged by your credit card company for the transaction.

Return to Top of Page

How do I pay for my travel authorization?

All payments for electronic travel authorization applications must be made by credit card. The ESTA system currently accepts only the following credit cards: MasterCard, VISA, American Express, and Discover. Your application will not be submitted for processing until all payment information is received.

Return to Top of Page

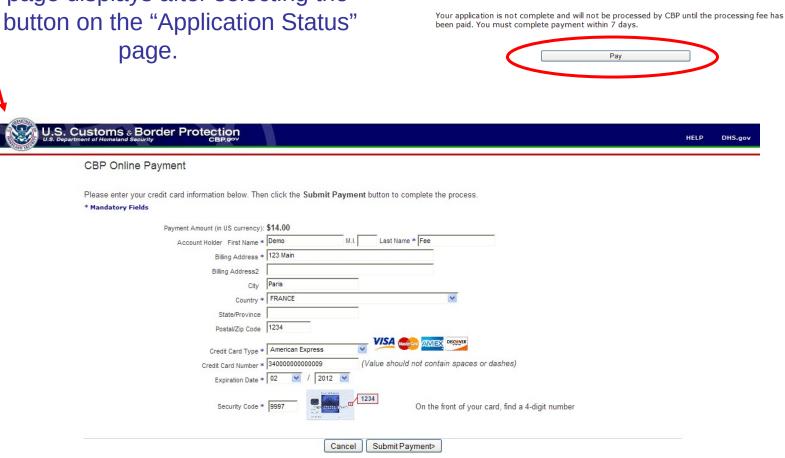
Is the credit card information I use for payment secure?

Yes. The ESTA system does not retain your credit card information after the transaction is processed.

Required Information Needed to Submit Payment

Payment Required

This page displays after selecting the "Pay" button on the "Application Status" page.



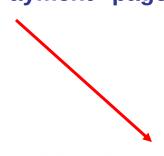
NOTE: These symbols are not allowed and will return an error message for an invalid address.

Payment in Process Screen

CBP Online Payment

* Mandatory Fields

This page displays after selecting the "Submit Payment" button on "CBP Online Payment" page.



	Last Name * Fee	M.I.	Account Holder First Name *
		in	Billing Address * 1
			Billing Address2
			City F
*		CE	Country *
			State/Province
			Postal/Zip Code
DISC	VISA AME	can Express	Credit Card Type *
itain s	(Value should not con	0000000009	Credit Card Number *
		V / 2012 V	Expiration Date *
e front	On the		Security Code *
_)	Submit Payment>	Cancel	

Please enter your credit card information below. Then click the Submit Payment button to complete the pro

U.S. Customs & Border Protection CBP.90V

DH5.gov

Your payment is being processed.

It could take a few minutes. Please wait.

• • •

Note: Please avoid using your browser's Back Button - this may lead to incomplete data being transmitted and pages being loaded incorrectly.

Application Status: Authorization Approved



Payment has been made and application has been Approved. Payment receipt is included.

Application Status



Authorization Approved

Your travel authorization has been approved and you are authorized to travel to the United States under the Visa Waiver Program. This does not guarantee admission to the United States; a Customs and Border Protection (CBP) officer at a port of entry will have the final determination.

If necessary, you can update the following information on an approved authorization: address while in the United States, flight information, email address, and phone number. To access your travel authorization. you will be required to provide your application number, passport number, and birth date. If you need to change any other information on the form, you must apply for a new travel authorization

DHS recommends you print this screen for your records but you will not be required to present a copy of your authorization in order to travel.

You may exit this site or submit an application for another traveler at this time.





To begin planning your trip to the United States today, please visit DISCOVER AMERICA Discover America. com, the Official Travel and Tourism website of the



Payment Receipt Payment Date December 9, 2010 Payment Tracking Code A1B1C1 Payment Received \$14.00 Exit Undate

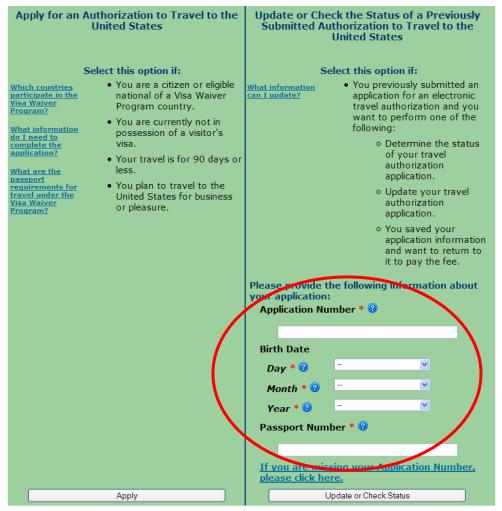
NOTE: Expiration date shown is expiration date of **ESTA** application and NOT of applicant's passport.

To Update, Pay, or Check Status of an Existing Application

- When application number is known (Slide # 15)
- When application number is not known (Slide # 16)

At Welcome Page, to perform the following functions:

- See current ESTA status
- 2. Return to pay for ESTA application
- 3. Update existing application



When applicant knows their application number they enter Application #, Date of Birth, & Passport Number.

NOTE: The data in these fields must be an exact match to ESTA application on file.

Help

Electronic System for

Cancel

Travel Authorization



When applicant doesn't know their application number they select this link which directs them to 'Retrieve Your Application Number' page shown here.

Please enter your information as it appe	eared on your ESTA application	on.	
	Applicant Information		
Family Name * 3			
Demo			
First (Given) Name * 🛭	Birth Date		
Fee	Day * 😯	1	~
	Month * 🕡	January	~
	Year * 😗	1977	~
	Passport Information		
Passport Number * ②	Passport Issu (Country of Ci		
a1234567	AUSTRALIA (AL	IS)	~

Applicant fills in fields shown above and clicks on 'Update or Check Status'. If match is found in database the "Application Status" page will be displayed. If 'Approved' it will be exactly like slide #13. If payment is required is required Slide #17 will be displayed.

Update or Check Status



S. Customs and Border Protection

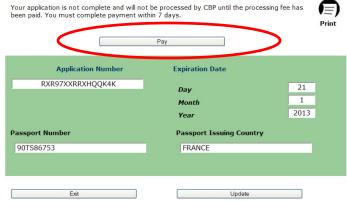
Retrieved Application

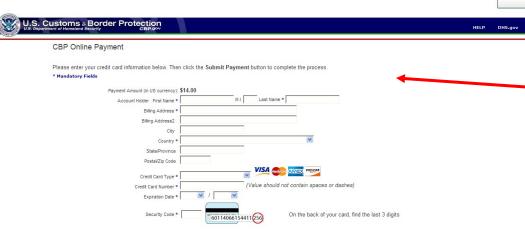
Payment Required Applicant now chooses to
'Pay' option.

Application Status



Payment Required





Cancel Submit Payment>

Selecting 'Pay' option directs user to Online Payment page.

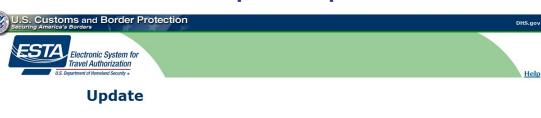
Application Number Expiration Date R9W1R3RXX7AF2K74 9 Day 12 Month 2012 Year Passport Number **Passport Issuing Country** 45LS69873 FRANCE Payment Receipt Payment Date December 9, 2010 Payment Tracking Code A1B1C1 Payment Received \$14.00

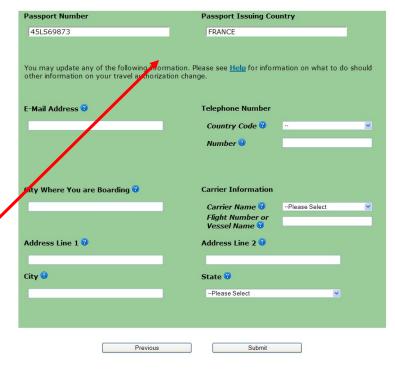
Bottom half of Application Status page showing where applicant selects 'Update'.

Update page is displayed showing corresponding applicant's Passport Number and Passport Issuing Country.

Retrieved Application

Applicant now chooses the 'Update' option.





For inquiries or questions regarding this application, please click here.

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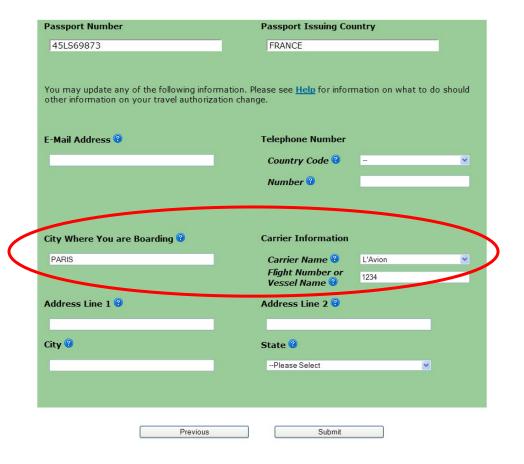


Help

Update

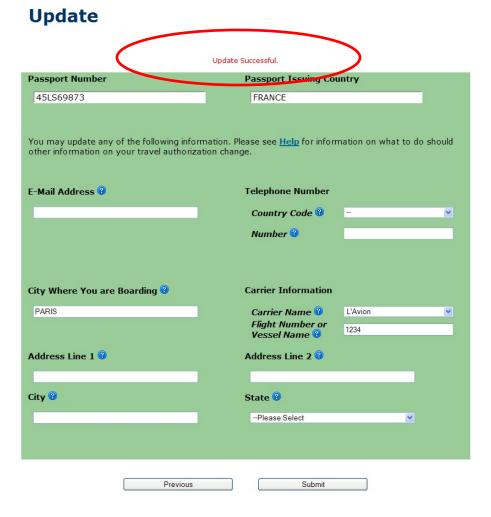
Applicant has filled in two of the updateable fields prior to submitting.

NOTE: Passport fields are the only fields displayed which cannot be edited.



System acknowledges updates made have been

successful.



Approved Application Found

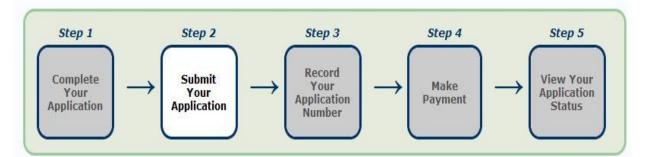
Matching on Passport Number and Passport Issuing Country

- Applicant is warned that payment will be required for the new application
- Applicant is required to choose:
 - 1. Cancel new application. Keep existing application
 - 2. Continue with new application



Help

Approved Application Found



A valid, approved application with more than 30 days remaining has been found for this passport. Submitting this application will require payment for this application and will then cancel the existing application.

Would you like to continue?

Cancel new application. Keep existing application.

Continue with new application



U.S. Customs and Border Protection