

Board Reorganizes Offices

To enhance responsiveness to the public, the STB has

reorganized its former Office of Economics,

February 15

SCHEDULE OF SPEAKERS FOR

Environmental Analysis, and Administration into 3 separate offices. To see the new organizational chart, click here.

Managing Service Demands

Chairman Daniel R. Elliott III wrote a letter to railroads on August 9, 2010 requesting their plans for managing service demands through the end of year. To see the Chairman's letters and the railroads' responses, click here.

▶ Report to Congress on URCS

Responding to a request from Congress, the STB issued a report outlining options for updating the Uniform Rail Costing System, which is used by the Board in rate and other cases. To read the full report, click here.

Liability and Indemnity Report

The STB has issued a report on the liability and indemnity provisions contained in agreements between passenger and freight railroads. The report was requested by Congress. To read the full report, click here.

Got a Complaint?

Need help from the Board without filing a formal complaint? The Rail Customer and Public Assistance team offers a free, confidential avenue to settle disputes between shippers and railroads. Read more about the program here.

Click here to view previous Items of Interest.

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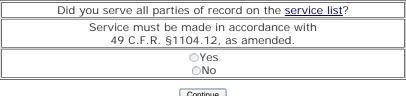
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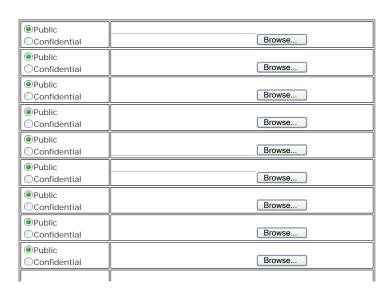
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