



**DEPARTMENT OF VETERANS AFFAIRS  
VETERANS TRANSPORTATION SERVICES**

**2957 Clairmont Road, Suite 200  
Atlanta, Georgia 30329**

In Reply Refer To:

Veterans Name:  
Veterans Address:

Dear:

Veterans Transportation Services (VTS) is part of the ongoing commitment to improving our services to Veterans eligible for Department of Veteran Affairs health care benefits. Enclosed is a questionnaire for you to provide input and any suggestions for improvement on VTS.

You are under no obligation to participate and should you decide not to, **it will not affect your participation in VTS in any way.**

**Please know that your answers will be completely anonymous.** There is no way your answers will be linked to you. Your help with the questionnaire is very important – VTS needs to know about your experience so that we can improve or make recommended changes to services based on your feedback. Please take the time to complete and return the survey.

I would like to add how much we appreciate your assistance with this important project. Your participation will help us improve our service to you and many other Veterans. If you have any questions about this request, or need assistance, please call Dennis Boyette toll free at 1-800-929-8387 extension 5398, from 8:00 AM until 5:15 PM Eastern time, Monday through Friday.

Respectfully,

David Riley  
Director, VTS

Enclosure