



**DEPARTMENT OF VETERANS AFFAIRS**  
**Medical Center**  
**921 NE 13<sup>th</sup> Street**  
**Oklahoma City, OK 73104-5028**

January 16, 2013

Dear HBPC Patient:

The Oklahoma City VAMC Home Based Primary Care is conducting a survey of patient satisfaction of patients on the program. We are looking at how well we serve the Veterans and caregivers, and would appreciate your feedback.

This questionnaire will remain completely confidential unless you would like to add your personal information. Your feedback will not hinder your care in any way.

Please complete the enclosed questionnaire, and forward it to the HBPC office in the enclosed, postage-paid envelope provided by (Add Date).

Thank you for your service and taking the time to let us know how we can better serve our Veterans.

Sincerely,

Terri Sample, APRN  
HBPC Coordinator