

Audiology and Speech Pathology Service Outcome Measures Questionnaire IOI-HA

OMB 2900-0770 Estimated burden: 5 minutes Expiration Date xx/xx/xxxx

The Paperwork Reduction Act of 1995: This information is collected in accordance with section 3507 of the Paperwork Reduction Act of 1995. Accordingly, we may not conduct or sponsor and you are not required to respond to, a collection of information unless it displays a valid OMB number. We anticipate that the time expended by all individuals who complete this survey will average five (5) minutes. This includes the time it will take to follow instructions, gather the necessary facts and respond to questions asked. Customer satisfaction is used to gauge customer perceptions of VA services as well as customer expectations and desires. The results of this telephone/mail survey will lead to improvements in the quality of service delivery by helping to achieve services. Participation in this survey is voluntary and failure to respond will have no impact on benefits to which you may be entitled.

VA Form 10-10128

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Name (please print):Completion date (mm/dd/yy):			Last 4 of SSN: Method of entry: Return Mail		
	the best answer		uestion in regar	ds to your	
	veeks. On an av	-	r present hearir how many houi	•	
None I	Less than 1 hour per day	1 to 4 hours per day	4-8 hours More per day	than 8 hours per day	
before you go	ot your present	hearing aid	most wanted to (s). Over the pa those situation	st two weeks,	
Not at all	Slightly	Moderately	Quite a lot	Very much	
better. When		resent hear	e you most war ing aid(s), how		
4. Considerir worth the tro	• •	do you think	your present h	earing aid(s) is	
Not at all	Slightly	Moderately	Quite a lot	Very much	
			resent hearing cted the things		
Very much	Quite a lot	Moderate	Slightly	None	
•		•	resent hearing othered by your		
/ery much	Quite a lot	Moderate	Slightly	None	

OMB Number 2900-0770 Estimated Burden: 5 mins EXP Date: XX/XX/2014 of hearing aid(s)

7. Considering everything, how much has your present hearing aid(s) changed your enjoyment?								
Worse	Not at all	Slightly Better	Quite a lot better	Very much better				
8. How much hearing difficulty do you have when you are not wearing a hearing aid?								
Severe	Moderately severe	Moderate	Mild	None				