**OMB Number: 2900-0770
Respondent Burden: 2 minutes
Expiration Date: xx/xx/xxxx**

The Paperwork Reduction Act of 1995 requires us to notify you that this information collection is in accordance with the clearance requirements of section 3507 of the Paperwork Reduction Act of 1995. The public reporting burden for this collection of information is estimated to average 2 minutes per response, including the time for reviewing instructions, and completing and reviewing the collection of information. No person shall be subject to any penalty for failing to comply with a collection of information if it does not display a currently valid OMB control number. Customer satisfaction surveys are used to gauge customer perceptions of VA services as well as customer expectations and desires. The results of this survey will lead to improvements in the quality of service delivery by helping to shape the direction and focus of specific programs and services. Submission of this form is voluntary and failure to respond will have no impact on benefits to which you may be entitled.

**CVE Booth Satisfaction Survey**

Personally identifiable information is not required. Your responses will be incorporated with the answers provided by other respondents.

1. **What is your organization type? Please select all that apply.**

 ☐Veteran-Owned Small Business - **Are you verified by CVE?**  ☐Yes ☐No
 ☐Service-Disabled Veteran-Owned Small Business - **Are you verified by CVE?**  ☐Yes ☐No
 ☐8 (a) Small Business
 ☐Women Owned Small Business
 ☐HubZone Small Business

 ☐Minority Owned Small Business
 ☐Other. **Please explain\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

1. **What was the main reason(s) why you came to the CVE booth?**

 ☐Learn how to become Verified
 ☐Check my application status

 ☐Look for small business partners
 ☐Other. **Please explain\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

1. **How satisfied are you with the service you received at the CVE booth?**

5 ☐Very Satisfied 4 ☐Satisfied 3 ☐Somewhat Satisfied 2 ☐Dissatisfied 1 ☐Very Dissatisfied

1. **How can the service at the CVE booth be improved?** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
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***Thank you for your participation!
We look forward to seeing you at our next VA engagement event!***