

Caregiver SDM Questionnaire

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VA Form 10-APR 2014

Short Caregiver SDM Qs

| 1. | Have you viewed the online <i>Guide/GEC Website?</i> ☐ Yes ☐ No | | | | | | | | | | |
|----|---|--|--|--|--|--|--|--|--|--|--|
| 2. | Have you reviewed the folder with the written <i>Summary of Services and Supports</i> and other handouts? ☐ Yes ☐ No | | | | | | | | | | |
| 3. | Have you used the <i>Self-Assessment Worksheet for Caregivers?</i> ☐ Yes ☐ No | | | | | | | | | | |
| 4. | Has the Veteran you help used the <i>Shared Decision Making Worksheet</i> for Veterans? ☐ Yes ☐ No | | | | | | | | | | |
| 5. | Who is the main person you have talked with at the VA about options and choices related to long term services and supports? Is this person a: □ Social worker? □ Care coordinator? □ Nurse? □ Doctor? | | | | | | | | | | |
| 6. | Did this person talk with you or the Veteran about his/her preferences and what is most important to him/her related to long term services and supports? | | | | | | | | | | |
| 7. | Did your provider, this person, or other VA staff talk with you about how the Veteran's illnesses or conditions may affect what he/she can do and what kind of help he/she might need from long term services and supports? Yes No | | | | | | | | | | |
| 8. | On a scale of 0 to 10 where 0 is not helpful at all and 10 is extremely helpful, how would you rate your discussions related to LTSS with VA providers and other staff? 0 1 2 3 4 5 6 7 8 9 10 | | | | | | | | | | |
| | 0 = not at all helpful 10 = extremely helpful | | | | | | | | | | |
| 9. | On a scale of 0 to 10, where 0 is not at all and 10 is very confident, how confident are you that you know what to do if you need more information about long term services and supports? | | | | | | | | | | |
| | 0 1 2 3 4 5 6 7 8 9 10 | | | | | | | | | | |
| | 0 = Not at all confident 10 = Very confident | | | | | | | | | | |

| 10. | how co | | are you | that the | re is an ι | | • | | | | s with staff a I the Veteran | | |
|--|--|-----------|------------|----------------------------|------------|-----------|-----------------------|----------|-------------------------|------------|---------------------------------|-----------|--|
| | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | |
| 0 = Not at all confident | | | | | | | | 10 = \ | .0 = Very confident | | | | |
| 11. | help th | | | | | | - | | nt, how co her now o | | are you that y future? 10 | ou could | |
| | 0 = Not at all confident | | | | | | | | | 10 = \ | 10 = Very confident | | |
| 12. | | | | | | - | and 10 is heir fam | - | ely, how l | ikely are | you to recom | nmend the | |
| | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | |
| | 0 = Not at all likely 10 = Very likely | | | | | | | | | ery likely | | | |
| 13. | Is whe | re the Ve | eteran liv | es: rura | l, suburb | oan, or u | rban? | | | | | | |
| | | | | | | | | | | | | | |
| | | | | | | | | | nis/her ho | me (in tr | avel time or | miles)? | |
| Tra | vel time | e: | | M | iles: | | | | | | | | |
| 14. | What i | s your re | elationsh | ip to the | e Veterai | n you he | lp? | | | | | | |
| 15. Now think about your experiences with all the services provided by the Department of Veterans Affairs (which include healthcare, benefits programs, or memorial services). Please tell us how you feel about the following statements: | | | | | | | | | | | | | |
| | "T | he Veter | ran I car | e for go | t the se | rvice s/h | ne neede | d." | | | | | |
| | | A. | Str | ongly D | isagree | | | | | | | | |
| | | В. | Dis | agree | | | | | | | | | |
| | | C. | Nei | Neither Agree nor Disagree | | | | | | | | | |
| | | D. | Ag | ree | | | | | | | | | |
| E. Strongly Agree | | | | | | | | | | | | | |
| | "It | was eas | sy for th | e Vetera | an I care | for to g | jet the s | ervice s | /he need | ed." | | | |
| A. Strongly Disagree | | | | | | | | | | | | | |
| | | В. | Dis | agree | | | | | | | | | |
| | | C. | Nei | ither Ag | ree nor | Disagre | e | | | | | | |

- D. Agree
- E. Strongly Agree

"The Veteran I care for felt like a valued customer."

- A. Strongly Disagree
- B. Disagree
- C. Neither Agree nor Disagree
- D. Agree
- E. Strongly Agree

"I trust VA to fulfill our country's commitment to veterans."

- A. Strongly Disagree
- B. Disagree
- C. Neither Agree nor Disagree
- D. Agree
- E. Strongly Agree
- 16. Is there anything else you would like to tell us about your experience making LTSS choices at VA?