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## Verification Cost Survey

The Department of Veterans Affairs (VA), Center for Verification and Evaluation (CVE) is assessing its Verification Program and would appreciate your feedback based on your experience. **Personally identifiable information is not required. Your responses will be incorporated with the answers provided by other respondents.**

**Did you consult with a CVE Certified Verification Assistance Counselor, as depicted on our website, to prepare your company for verification?**

- Yes   
  No   
  Unsure

**Many businesses pursuing CVE Verification incur costs as they prepare for CVE Verification and complete their application. For each of the cost areas below that apply to your company, please indicate:**

- **The total expense incurred**
- **Whether the expense was required by the CVE Verification program, or recommended by a Verification Assistance Counselor.**
- **Whether the *majority* of the expense was incurred before submitting your application or during the application process.**
- **What percentage of the expense was *solely* attributed to CVE Verification**

**You will have the opportunity to identify other cost areas on the next page. If an expense area does not apply you may leave the row blank.**

	Expense Amount	Reason for Expense	Expense Timing	Cost Solely from CVE
Employee Labor	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Attorneys	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Accountants	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Consultants	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Corporate Restructuring	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Other Direct Costs (Printing, Travel, etc.)	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Expense Amount	Reason for Expense	Expense Timing	Cost Solely from CVE
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**Besides the cost areas above, were there other costs your business incurred associated with CVE Verification?**

- No other cost areas.
- Yes, we had additional costs areas. **Please list additional costs below.**

	Expense Amount	Reason for Expense	Moment of Expense	Cost Solely from CVE
Additional Area #1	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Additional Area #2	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Additional Area #3	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

**How much time was needed to complete your business' verification application?**

\_\_\_\_\_

**Would you recommend that other small businesses apply for CVE Verification?**

- Very Probable
- Somewhat Probable
- Neither Probable nor Improbable
- Somewhat Improbable
- Not Probable

**How would you evaluate your experience with CVE while applying for the verification program?**

- Excellent
- Very Good
- Good
- Fair
- Poor

**What type of firm do you own?**

- Corporation
- Limited Liability Company (LLC)
- Limited Liability Partnership (LLP)
- Sole Proprietorship
- General Partnership
- Other (please specify)

**\* Please provide any feedback or suggestions on how to improve the CVE Verification Process.**

Now think about your experiences with **all the services** provided by the Department of Veterans Affairs (which include healthcare, benefits programs, or memorial services). Please tell us how you feel about the following statements:

	<i>Strongly Disagree</i>	<i>Disagree</i>	<i>Neither Agree nor Disagree</i>	<i>Agree</i>	<i>Strongly agree</i>
<b>I got the service I needed.</b>					
<b>It was easy to get the service I needed.</b>					
<b>I felt like a valued customer.</b>					
<b>I trust VA to fulfill our country's commitment to Veterans.</b>					

**Thanks for your time and valuable feedback!**