

Survey Invitation/Instructions:

THE HONORABLE ____
ADDRESS 1
ADDRESS 2
CITY, STATE, ZIP
UIC 1234567

Dear Sir/Madam,

The Veterans Health Administration Office of Community Care (VHA OCC) is committed to achieving the highest level of satisfaction with the U. S. Congressional offices' interaction with the VHA OCC Congressional Response Team. As a Congressional office that places inquiries to the Congressional Response Team regarding issues or concerns raised by your Veteran constituents about health care administered by VHA OCC, we request that you complete an online survey regarding your satisfaction with the services you currently receive from the Congressional Response Team. Your participation will help improve the quality and selection of services received by you and other Congressional offices.

The survey should take about five minutes to complete and we ask that you complete it within a week of receipt, so that we may begin to take action on the results. We value your honest and forthright feedback. Please note the survey is voluntary and completely anonymous.

To access the survey, please enter the following address into your web browser exactly as it appears:

www.va.gov/PURCHASEDCARE/index.asp

Important - Once you access the online survey, you will be asked to enter the Unique Identifier code (UIC) listed above under your office name, which is used to let us know you completed the survey.

If you have a specific question or need assistance with an inquiry, you may contact the Congressional Response Team at:

XXX-XXX-XXXX

Thank you for your time and interest in helping us to serve you better.

Sincerely,

Douglas Katason
Stakeholder Outreach Manager