

**Supplier Perception Survey FY 2017**

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OMB Approval No. 2900-0770

Estimated burden 5 minutes  
Expiration: XXX\_20XX

**10165**

**VA Form  
APR 2015**

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|  | Please evaluate your perception of your VA acquisition provider’s supply management practices compared to similar experiences with other companies. If you do business with other government agencies aside from your VA acquisition provider, use other agencies as a point of reference. For each question, select a number from 1 to 5, with 1 representing “much worse than other organizations,” 3 representing “similar to other organizations,” and 5 representing “much better than other organizations.” | | | | | |
|  |  | 1 | 2 | 3 | 4 | 5 |
| Q01 | Timeliness/Quality/Completeness of VA contracting office’s communications |  |  |  |  |  |
| Q02 | VA contracting/program management offices procurement/technical competence and contracting office’s integrity |  |  |  |  |  |
| Q03 | Extent to which your VA contracting office makes it easy to succeed in effectively providing the goods and services being procured |  |  |  |  |  |
| Q04 | VA contracting office honors contract payment terms and cooperates in resolving problems such as invoice rejections, payment, or price discrepancies |  |  |  |  |  |
| Q05 | Mutual commitment between VA contracting office for a long term business relationship |  |  |  |  |  |
| Q06 | Overall quality of the working relationship between your VA contracting office and your company |  |  |  |  |  |
| Q07 | VA contracting office collaborates with you to *identify/*share/mitigate mutual risk |  |  |  |  |  |
| Q08 | VA contracting office emphasis on commitment to continuous improvement |  |  |  |  |  |
| Q09 | Effectiveness of your contracting office written technical requirements in developing the required solicitation |  |  |  |  |  |
| Q10 | Consistency/Quality/Effectiveness of your VA contracting office written technical requirements |  |  |  |  |  |
| Q11 | Consistency/quality of your VA contracting office request for information/documentation such as edits to drawings and/or specification, etc. |  |  |  |  |  |

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| Q12 | What is your business status as defined by Federal Standards – NAICS codes and Socio-Economic type? Select all that apply. | |
|  | O | Large Business |
|  | O | Small Business |
|  | O | 8A Business |
|  | O | Woman-owned Business |
|  | O | HUBZone Business |
|  | O | Service Disabled Veteran Owned Business |
|  | O | Veteran Owned Business |
|  | O | Small Disadvantaged Owned Business |
|  | O | Other (please specify) |
|  | O | Don’t Know |

|  |  |  |
| --- | --- | --- |
|  | | |
| Q13 | Are you currently under contract with VA? | |
|  |  | No |
|  |  | Yes |

|  |  |  |
| --- | --- | --- |
|  | | |
| Q14 | What category is your firm associated with? Select all that apply. | |
|  | O | Pharmaceuticals |
|  | O | Medical Supplies |
|  | O | Medical Equipment |
|  | O | Information Technology |
|  | O | Construction |
|  | O | Design Services |
|  | O | Medical Services |
|  | O | Private Health Care Providers |
|  | O | Dental |
|  | O | Other (please specify) |

|  |  |  |
| --- | --- | --- |
| Q15 | Which of the following VA contracting offices do you interact with? Select all that apply. | |
|  | O | Procurement and Logistics Office (VHA) |
|  | O | National Acquisition Center (NAC) |
|  | O | Veterans Benefit Administration (VBA) |
|  | O | Office of Acquisition Operations (OAO) |
|  | O | National Cemetery Administration (NCA) |
|  | O | Office of Construction & Facilities Management (CFM) |
|  | O | National Cemetery Administration (NCA) |
|  | O | Other (please specify) |
|  | O | Don’t Know |

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